Survey Questions at: https://www.acquisition.gov/360

OMB 3150-0217

What is the award number (PIID) for the procurement being surveyed? No dashes or spaces please. Please enter the award number (PIID) as provided to you by the contracting officer.

What is the predominate Product Service Code (PSC) associated with this award? Please enter the four (4) character PSC associated with this award in FPDS or as provided to you by the contracting officer.

What is the Activity Address Code (AAC or DoDAAC) for the office issuing this contract? Please enter the AAC (or DoDAAC) as provided to you without dashes or spaces.

Which one of the following roles did you play in the acquisition?

- 1. Vendor Who Submitted A Proposal/Bid
- 2. Government Contracting Office
- 3. Government Program Office (Customer)

1. Survey for Vendor Who Submitted A Proposal/Bid

		Extremely Satisfied	Moderately Satisfied	Neither Satisfied nor Dissatisfied	Moderately Dissatisfied	Extremely Dissatisfied	Not Applicable
Re	quirements Development Process - How satisfied	were you	:				
1.	With the agency's vendor engagement methods (e.g., RFIs, draft RFP, pre-award conferences) in fostering early communication and exchange before receipt of proposals?	5	4	3	2	1	N/A
2.	That the exchange offered by any industry day(s) offered valuable information that improved your understanding of the agency's requirements?	5	4	3	2	1	N/A
3.	With the agency's understanding of your firm's marketplace?	5	4	3	2	1	N/A
4.	With the clarity of the final requirements?	5	4	3	2	1	N/A
So	licitation Phase - How satisfied were you:						
5.	That the agency kept vendors informed about any delays in the solicitation process (considering both the initial release and any subsequent delays)?	5	4	3	2	1	N/A
6.	That the solicitation included clear proposal submission instructions that sufficiently guided offerors or respondents in preparing proposals or responses to requests for information?	5	4	3	2	1	N/A

7. That the government chose an appropriate contract type?	5	4	3	2	1	N/A
8. That the government chose an appropriate source selection methodology?	5	4	3	2	1	N/A
9. That the agency answered questions regarding the solicitation in such a way that it helped you to prepare the proposal?	5	4	3	2	1	N/A
10. With the opportunity to propose unique and innovative solutions (i.e., the solicitation promoted innovation)?	5	4	3	2	1	N/A
11. With the clarity of the solicitation's evaluation criteria?	5	4	3	2	1	N/A
12. With the amount of time the agency gave to submit a proposal?	5	4	3	2	1	N/A
13. That the solicitation's evaluation criteria allowed for the best selection among competing proposals?	5	4	3	2	1	N/A
Award Execution and Debriefings- How satisfied we	re you:					
14. With the agency's resolution of issues/concerns related to the contracting process?	5	4	3	2	1	N/A
15. With the robustness of the agency's debriefing (i.e., it allowed you to understand how to improve on similar efforts in the future)?	5	4	3	2	1	N/A
16. How satisfied were you with your overall experience on this acquisition?	5	4	3	2	1	N/A
17. Please provide any additional comments:						
18. Are you a small business?		Yes			No	

2. Survey for Government Contracting Office

	Extremely Satisfied	Moderately Satisfied	Neither Satisfied nor Dissatisfied	Moderately Dissatisfied	Extremely Dissatisfied	Not Applicable
Planning - How satisfied were you:						
1. That the program office conducted meaningful market research?	5	4	3	2	1	N/A
2. With the program office's ability to provide any necessary documents allowing for the timely	5	4	3	2	1	N/A

5	4	3	2	1	N/A
5	4	3	2	1	N/A
5	4	3	2	1	N/A
5	4	3	2	1	N/A
5	4	3	2	1	N/A
5	4	3	2	1	N/A
5	4	3	2	1	N/A
	5 5 5 5	5 4 5 4 5 4 5 4 5 4	5 4 3 5 4 3 5 4 3 5 4 3 5 4 3 5 4 3	5 4 3 2 5 4 3 2 5 4 3 2 5 4 3 2 5 4 3 2 5 4 3 2	5 4 3 2 1 5 4 3 2 1 5 4 3 2 1 5 4 3 2 1 5 4 3 2 1 5 4 3 2 1

Reminder: After one year, or completion of performance, work with your Contracting Officer's Representative (COR) to evaluate the contract awardee's performance in CPARS.

For awards made using Government-wide Acquisition Contracts (GWACs) or GSA Schedules	Extremely Satisfied	Moderately Satisfied	Neither Satisfied nor Dissatisfied	Moderately Dissatisfied	Extremely Dissatisfied	Not Applicable	
Please rate your overall satisfaction with the contract vehicle based upon the outcomes you have experienced so far	5 4 3 2 1 N/						
2. Which of the following criteria played a role in your selection of this contract vehicle (check all that apply):	 Saves Time Flexibility Ease of Use Familiarity Vendor Access Ability to meet small business goals Ability to meet sustainability goals Complies with agency policy 						

3. Survey for Government Program Office (Customer)

	Extremely Satisfied	Moderately Satisfied	Neither Satisfied nor Dissatisfied	Moderately Dissatisfied	Extremely Dissatisfied	Not Applicable
Planning - How satisfied were you:	•	•	•			•
1. With the acquisition milestone schedule?	5	4	3	2	1	N/A
2. With the procurement office's ability to keep you informed of any changes to the acquisition milestone schedule?	5	4	3	2	1	N/A
3. With the procurement office's assistance in the Acquisition Plan process, which allowed you to better understand and participate in the procurement?	5	4	3	2	1	N/A
4. With the procurement office's engagement with industry early in the acquisition process?	5	4	3	2	1	N/A
Communication - How satisfied were you:				•		
5. With the procurement office's responsiveness to your questions (communicating in a clear, courteous, timely, and professional manner)?	5	4	3	2	1	N/A
6. With the procurement office's effectiveness in resolving any issues or delays encountered during the acquisition process?	5	4	3	2	1	N/A
7. With your understanding on how - and to whom – you should elevate problems for resolution?	5	4	3	2	1	N/A
8. With early communications describing the roles and responsibilities of the procurement office and of your office (program office)?	5	4	3	2	1	N/A
9. How satisfied were you with the overall support provided by the procurement office in the acquisition process?	5	4	3	2	1	N/A
10. Please provide any additional comments:						
11. Were you part of an IPT (Integrated Procurement Team)?		Yes			No	
Reminder: After one year, or completion of performance the contract awardee's performance in CPARS	ce, work	with your	Contractii	ng Officer	(CO) to e	valuate

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OMB Control Number: 3150-0217

Expiration: 01/31/2017