

National Park Service
Visitor Survey Card
[Name of Park]



Dear Visitor,

The National Park Service is dedicated to providing a high-quality experience for our visitors. As part of our effort to continually improve services, we are asking for your help. Please take a few minutes at the end of your visit to complete this card. When you are finished, simply drop it in the survey return drop box or in a U.S. mailbox. Your participation is very important, and your opinion counts. We appreciate your help!

Sincerely,

Paperwork Reduction and Privacy Act Statements: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. This information will be used by the managers throughout the National Park System as authorized by 54 USC 100702. We will use this information to evaluate visitor experiences and y 16 to improve services in the National Parks.. Your response is voluntary and anonymous. A Federal agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number.

Burden Estimate: We estimate that it will take about 3 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to: Pacific Consulting Group, 200 S. California Avenue, Palo Alto, CA 94306; or Phadrea Ponds at: pponds@nps.gov (email).

1. Please rate the quality of facilities, services, and recreational opportunities you experienced here today at [PARK NAME] listed below.

	Very Good	Good	Average	Poor	Very Poor	N/A
Park Facilities						
Visitor Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhibits (indoor and outdoor)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walkways, trails and roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Campgrounds and/or picnic areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visitor Services						
Assistance from park employees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park map or brochure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ranger programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for entrance fee paid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commercial services in the park (food, lodging, gifts, rentals, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specify services used _____						<input type="checkbox"/>
Recreational Opportunities						
Learning about nature, history, or culture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor recreation (sightseeing, camping, bicycling, boating, hiking, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. If you were to rate overall quality of facilities, services, and recreational opportunities you experienced here today at (full park name): would you say they were very good, good, average, poor, or very poor?

Very Good	Good	Average	Poor	Very Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. How long were you in the park today? How long was your entire trip?

Today					Entire trip			
Less than 1 hour	1-3 hours	4-6 hours	5-8 hours	More than 8 hours	1 full day (overnight)	2-3 days	4-5 days	More than 5 days
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NEW QUESTION

4. What is your gender and age?

Gender		Age						
Male	Female	18-21	22-30	31-40	51-50	51-60	61-70	71+
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NEW QUESTION

5. Are you a US resident? What is your Zip code?

US Resident	Zip Code
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="text"/>

6. This park was established because of its significance to the nation. In your opinion, what is the national significance of this park?

7. Is there anything else you would like to tell us about this park's facilities, services, or recreational opportunities?