

**FBI National Academy End of Session General Remarks Questionnaire**

For additional information regarding this questionnaire email  
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Please consider your overall experience at the FBI National Academy (FBINA). We appreciate you taking time to write comments since they provide us with extremely valuable data. The questionnaire is voluntary and all responses are anonymous and will be compiled, analyzed, and reported as group data. Thank you for your participation.

The FBI is compliance with the federal government's Paperwork Reduction Act, has received approval from the Office of Management and Budget (OMB Control Number: 1110-0050, Expiration Date: \_\_\_\_\_ to conduct this questionnaire via the Intranet.

**General Remarks Questionnaire** (given once at end of session)

**Part I**

1. I clearly understood the Academy's rules and regulations.
  - Yes (If Yes, continue with survey.)
  - No ( If No, go to question 1 a.)

1 a. If No, please answer why.

[Free text]

2. My Field Counselor was helpful and engaged with the students.
  - Yes
  - No

2a. Please select the section you were assigned to:

- Section 1
- Section 2
- Section 3
- Section 4
- Section 5
- Section 6

Using the scale provide, students are asked to rate 4 items on a 1-to 5- point Likert scale with the following responses:

- Strongly Agree (5)
- Agree (4)
- Neutral (3)
- Disagree (2)
- Strongly Disagree (1)
- No Basis for Judgment (0)

1. Prior to arrival, my local FBI Field Office prepared me for attendance at the National Academy.

2. The variety of courses offered by the National Academy curriculum that is critical to my professional development was sufficient.
  3. The library provided the resources I needed to successfully complete my assignments.
  4. The atmosphere of the Academy was conducive to my learning experience.
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## **Part II**

Using the scale provided, please rate your level of satisfaction with the following services:

- Not at all satisfied
  - Not very satisfied
  - Somewhat satisfied
  - Satisfied
  - Highly satisfied
  - No basis for judgment
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- a. The arrival and registration process (ex. Room assignments, meal badge/photo ID registration)
  - b. Completion of maintenance requests
  - c. Food variety offered in the FBI cafeteria
  - d. Nutritional quality of the food offered
  - e. Cleanliness of the cafeteria and tableware
  - f. Custodial service in the dormitory
  - g. Custodial service in the common areas (ex. Restrooms, gym, and locker room)

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## **Part III: Open ended**

1. Were you unable to take a course due to lack of availability? If yes, list the name(s) of the course.
2. Please use the space provided to suggest any additional topics which you feel would be appropriate for the National Academy curriculum.
3. Please provide any additional comments you may have about the National Academy.