According to the Paperwork Reduction Act of 1995, persons are not required to respond to a collection of information unless such collection displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 5 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Completion of this survey is completely voluntary, and information collected will be kept private to the extent permitted by law and used for program evaluation purposes only.

**Office of Federal Contract Compliance Programs**

**Compliance Evaluation Experience Survey**

1. What is your company’s status as a federal contractor? (select one)

We currently hold at least one federal contract \_\_\_\_

We held at least one federal contract in the past four years, but we do not currently hold a federal contract \_\_\_\_

We have never held a federal contract \_\_\_\_

Unsure/Don’t know \_\_\_\_

1. Has your company ever undergone a compliance evaluation by OFCCP?

Yes \_\_\_\_ No \_\_\_\_ Unsure/Don’t know \_\_\_\_

(If the answer to #2 was “No” or “Unsure/Don’t Know” please do not complete this survey.)

1. What year was your most recent compliance evaluation initiated?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Unsure/Don’t know \_\_\_\_\_

1. What year was your most recent compliance evaluation completed?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

The compliance evaluation is still ongoing \_\_\_\_\_

Unsure/Don’t Know \_\_\_\_\_

1. Which regional office oversaw your company’s most recent compliance evaluation?

Northeast \_\_\_\_ Mid-Atlantic \_\_\_\_ Pacific\_\_\_\_

Midwest \_\_\_\_ Southeast \_\_\_\_

Southwest and Rocky Mountain \_\_\_\_ Unsure/Don’t Know\_\_\_\_\_\_

1. Overall, what is your company’s level of satisfaction with OFCCP during its most recent compliance evaluation?

Very Dissatisfied Dissatisfied Neither Satisfied Satisfied Very Satisfied

Nor Dissatisfied

1. 2 3 4 5
2. Please rate your most recent OFCCP compliance evaluation process in the following areas:

Strongly Agree Agree Neither Agree nor Disagree Strongly Disagree Not Sure

Disagree

The compliance officer’s written

communications were easy to understand. 1 2 3 4 5 6

The compliance officer’s oral

communications were easy to understand. 1 2 3 4 5 6

The compliance officer kept my company

timely informed as the compliance evaluation

progressed. 1 2 3 4 5 6

The compliance officer provided

information that was technically accurate. 1 2 3 4 5 6

1. If your company has had an onsite entrance conference, please rate the thoroughness of the onsite entrance conference held during your company’s most recent compliance evaluation in the following areas:

Strongly Agree Agree Neither Agree nor Disagree Strongly Disagree Not Sure

Disagree

The compliance officer provided a summary of

my company’s obligations under the laws

OFCCP enforces. 1 2 3 4 5 6

The compliance officer described

the scope of the onsite review. 1 2 3 4 5 6

The compliance officer indicated how long

he or she would be onsite. 1 2 3 4 5 6

The compliance officer provided a description

of the information needed during the

onsite review. 1 2 3 4 5 6

1. If your company has had an onsite exit conference, please rate the following activities from the onsite exit conference held during your company’s most recent compliance evaluation:

Strongly Agree Agree Neither Agree nor Disagree Strongly Disagree Not Sure

Disagree

The compliance officer informed my

company that intimidation or retaliation

of anyone assisting or participating

in the investigation is prohibited. 1 2 3 4 5 6

The compliance officer discussed the

tentative findings of the compliance evaluation. 1 2 3 4 5 6

The compliance officer informed my company

of the next steps in the compliance evaluation

process. 1 2 3 4 5 6

The compliance officer informed my company

of outstanding and/or additional requests for

information. 1 2 3 4 5 6

The compliance officer informed my company

of the possibility that a Pre-Determination Notice

or a Notice of Violation could be issued. 1 2 3 4 5 6

1. If your company has undergone multiple compliance evaluations, please rate the following activities:

Strongly Agree Agree Neither Agree nor Disagree Strongly Disagree Not Sure

Disagree

The compliance evaluations were consistent

across compliance officers. 1 2 3 4 5 6

The compliance evaluations were consistent

across regional offices. 1 2 3 4 5 6

The compliance evaluations were consistent

across district offices. 1 2 3 4 5 6

1. Did your company experience difficulty providing the documents or records requested during its most recent compliance evaluation? Yes \_\_\_\_ No \_\_\_\_ Unsure/Don’t know \_\_\_\_
2. If the answer to question 11 was “yes,” please select the areas that were a source of difficulty:

Identifying documents for submission \_\_\_\_

Volume of documents \_\_\_\_

Deadline for document submission \_\_\_\_

Identifying appropriate OFCCP official for document submission \_\_\_\_

Document availability \_\_\_\_

Method of document submission \_\_\_\_

Documents were not created \_\_\_\_

Other (please describe) \_\_\_\_\_\_\_\_\_\_

1. If your company submitted documents during a compliance evaluation, how where the documents submitted to OFCCP? (check all that apply)

Email \_\_\_\_

US Mail \_\_\_\_

UPS, FedEx, or Other Carrier \_\_\_\_

Fax \_\_\_\_

Online \_\_\_\_

Courier \_\_\_\_

1. Would your company consider using an online submission option for documents requested during an OFCCP compliance evaluation? Yes \_\_\_\_ No \_\_\_\_ Unsure\_\_\_\_\_
2. What factors are important to you when submitting documents online? (check all that apply)

Security \_\_\_\_

Privacy \_\_\_\_

Confirmation of Receipt of Document \_\_\_\_

Ease of Use \_\_\_\_

Adequate Customer Support \_\_\_\_

Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. During the course of your company’s most recent compliance evaluation how courteous were the OFCCP personnel?

Very Courteous\_\_\_\_ Somewhat Courteous\_\_\_\_ Neither Courteous nor Discourteous \_\_\_\_

Somewhat Discourteous\_\_\_\_ Very Discourteous\_\_\_\_ Unsure/Don’t know\_\_\_\_

17) Please provide any specific information that will help us understand your survey responses and any suggestions you have for improving your interaction with OFCCP during a compliance evaluation.