
Office of Federal Contract Compliance Programs - Help Desk Survey

The Paperwork Reduction Act of 1995 provides that no person is required to respond to a Federal collection of information unless it displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 2 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Responding to this survey is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of the Chief Information Officer, Attention: Departmental Clearance Officer, 200 Constitution Avenue, N.W., Room N-1301, Washington, DC 20210 or email DOL_PRA_PUBLIC@dol.gov and reference the OMB Control Number 1225-0088. Note: Please do not return the completed survey to this address.

1. How would you rate the level of service you received during your recent interaction with DOL?
 - Outstanding
 - Very good
 - Average
 - Unsatisfactory

2. Did the response received sufficiently address your question?
 - Yes
 - No

3. Would you reach out to OFCCP again for assistance?
 - Yes
 - No

4. Was the OFCCP staff person courteous?
 - Yes
 - No

5. Was the OFCCP staff person knowledgeable?
 - Yes
 - No

6. What is your preferred method of contact when reaching out to DOL?
 - Email
 - Web
 - Telephone
 - In-person
 - Other

7. Did you receive a timely response to your inquiry?
 - Yes
 - No

8. How would you identify yourself?
 - Employer
 - Employee
 - Consultant
 - Other