

Attachment 1-

**NLS Stakeholder Survey (Winter 2017/18)
Final**

Intro

Thank you very much for helping us improve the National Longitudinal Surveys (NLS). The **National Longitudinal Surveys (NLS)** are a set of surveys designed to gather information at multiple points in time on the labor market activities and other significant life events of several groups of men and women.

Even if you are not a frequent user of NLS products or have not used them at all, any feedback you can provide would be appreciated.

Your participation in this survey is voluntary. We estimate that it will take approximately 10 minutes to complete.

We are collecting this information under OMB Clearance Number 1225-0088. Without this currently approved number, we could not conduct this survey.

If you have any questions about this survey, please contact NLSInfo@bls.gov and reference the NLS User Feedback Questionnaire.

For more information about the NLS, please visit: <http://www.bls.gov/nls>.

Click 'Next' to begin the survey.

Please note that this survey is being administered by SurveyMonkey.com and resides on a server outside of the Bureau of Labor Statistics (BLS) domain. The BLS cannot guarantee the protection of survey responses and advises against the inclusion of personally-identifiable information—such as your full name, phone number, e-mail address, etc.--in any response.

Customer and Usage Information

Q1. Have you ever used National Longitudinal Surveys (NLS) products? NLS products include the NLS news releases, data files, and survey documentation.

Yes **Go to Q1a**

No **Go to Q15**

Source of NLS Use

Q1a. Which sources have you used? Please mark all that apply.

- NLSinfo.org
- NLS Investigator
- BLS website
- Other (please specify)



Go to Q1b

Open-ended box.

None of the above **Go to Q15**

Q1b. Have you used NLS data or only other NLS products?

NLS data

No data, only other products

Q1c. Which NLS survey (also called cohorts) were? Please mark all that apply.

- NLSY79
- NLSY97
- NLSY79 Child-Young Adult
- Older Men
- Young Men
- Mature Men
- Young Women

Q1d. When did you last use an NLS product?

- In the last 6 months
 - More than 6 months but less than 1 year
 - Between 1 and 2 years ago
 - More than 2 years ago
- } **Go to Q1e**

Q1e. For which of the following purposes have you used NLS data? Please mark all that apply.

- Media and press reporting
 - Blogging
 - Instruction and education
 - Consumer market analysis
 - Economic research
 - Sociological research
 - Other research
 - Personal interest
 - Other purpose (please specify)
- } **Go to Q1f. All else go to Q1g.**

Q1f. What was the general topic of your research or analysis? Please mark all that apply.

- Labor market outcomes
 - Household composition
 - Health
 - Cohabitation, marriage, and divorce
 - Childbearing and fertility
 - Pregnancy
 - Child development
 - Schooling and education
 - Income and wealth
 - Specific subpopulations, such as teenagers or full-time workers
 - Reciprocity and program assistance
 - Training
- All go to Q1g**

- Crime and criminal justice
- Survey methods and data quality
- Other (please specify)

Q1g. Have you ever used NLS products to develop, promote, or influence public policy?

- Yes. Please briefly describe how you used the NLS data and the policy for which it was used.

Open-ended box.

- No

Go to Q5

Satisfaction with NLS Products

Q5. Based on your experience using NLS products, please indicate how much you agree or disagree with the following statements.

Response options: Strongly agree, agree, neutral, disagree, strongly disagree, no basis to decide

1. Data are accurate
2. Data are available for the subpopulations I require
3. Data are current enough for my needs
4. Data are easy to find
5. Data are easy to download
6. Data files are in the format I need
7. News releases provide useful information
8. News releases are easy to understand
9. Information is easy to find on the NLS Web site
10. Information I need is available on the NLS Web site
11. NLS concepts, sources, and methods are explained in a way I understand

} **Go to Q5a**

Q5a. For any item with a “disagree” or “strongly disagree” response, please explain what steps NLS can take to better meet your needs.

Open-ended.

Go to Q5b

Q5b. Do you have any other suggestions for improving the usefulness of NLS products?

- Yes - Please list your suggestions below

Open-ended.

- No

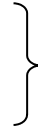
Go to Q6

NLS Documentation

Q6. NLS provides the following survey documentation on the NLSINFO Web site. Please rate the usefulness of these survey documents to you.

Response options: Very useful, useful, only a little useful, not useful, not sure, have not used

1. NLS User's guide
2. NLS data codebook file
3. NLS Questionnaire
4. NLS Coding supplements



Go to Q6a

Q6a. For any item with a "Only a little useful" or "Not useful" response, please describe changes NLS could make to improve this documentation.

Open-ended.

Go to Q7

Additional information about customers

Q7. How did you learn about the NLS? (Please mark all that apply)

- Blog
- Conference
- Coworker or colleague
- Internet search
- Media or press
- Research paper
- Teacher or professor
- Other (please specify)



**For all
Go to Q8**

Q8. How often do you visit the NLS Web site?

- Never
- Once a year or less
- 2-3 times a year
- 4 or more times a year

++ Go to Q9

NLS Customer Service

Q9. Have you ever contacted NLS staff for help with any of the NLS products?

- Yes **Go to Q9a**
- No **Go to Q13**

Q9a. Do you know which support staff you contacted?

- Yes, BLS staff only (Go to **Q10a**, then skip questions 11 & 12)
- Yes, NLS User Services Staff only (located at Ohio State University) (Go to **11a**)
- Yes, both BLS and NLS User Services Staff (Go to Q10a and go through question 11 as well)
- Don't know (Skip to **Q12**)

Section about BLS staff

Q10a. How have you contacted BLS staff? Please mark all that apply.

- Web site ("Contact us" link)
 - Direct email
 - Telephone call
 - Other (please specify)
- } **Go to Q10b**

Q10b. Did you receive a timely reply?

- Yes
 - No
- } **Go to Q10c**

Q10c. How satisfied were you with the reply?

- Very satisfied
 - Satisfied
 - Neither satisfied nor dissatisfied
 - Dissatisfied
 - Very dissatisfied
- } **Go to Q10d**

Q10d. Do you have any additional comments, positive or negative, regarding your interaction with NLS staff? For dissatisfied and very dissatisfied responses please explain what BLS staff could have done to better meet your needs.

Open-ended.

If BLS staff only Skip to Q13.

If BLS and NLS staff skip to Q11a

Section about NLS User Services at Ohio State

Q11a. How have you contacted NLS User Services? Please mark all that apply.

- Direct email (usersvc@chrr.osu.edu)
 - Telephone call
 - Other (please specify)
- } **Go to Q11b**

Q11b. Did you receive a timely reply?

- Yes
 - No
- Go to Q11c**

Q11c. How satisfied were you with the reply?

- Very satisfied
 - Satisfied
 - Neither satisfied nor dissatisfied
 - Dissatisfied
 - Very dissatisfied
- Go to Q11d**

Q11d. Do you have any additional comments, positive or negative, regarding your interaction with NLS staff? For dissatisfied and very dissatisfied responses please explain what - NLS User Services could have done to better meet your needs.

Open-ended.

++ Go to Q13

Section about: Don't know who they contacted [Answered "don't know" to question 9 only]

Q12a. How have you contacted NLS staff? Please mark all that apply.

- Direct email
 - Telephone call
 - Other (please specify)
- Go to Q12b**

Q12b. Did you receive a timely reply?

- Yes
 - No
- Go to Q12c**

Q12c. How satisfied were you with the reply?

- Very satisfied
 - Satisfied
 - Neither satisfied nor dissatisfied
 - Dissatisfied
 - Very dissatisfied
- Go to Q12d**

Q12d. Do you have any additional comments, positive or negative, regarding your interaction with NLS staff? For dissatisfied and very dissatisfied responses please explain what BLS staff could have done to better meet your needs.

Open-ended.

++ Go to Question 13

Respondent Affiliation

Q13. Which category best describes the organization at which you work or study?

- Academia – Faculty
- Academia – Student
- U.S. Government – Federal
- State or local government
- News media
- Research organization
- Private business
- Internet blog
- Nonprofit organization
- Independent consultant
- Data supplier/re-packager
- Labor or employee organization
- International organization
- Other (please specify)

Open-ended.

Go to Q14

Concluding Comments

Q14. We appreciate any additional comments or feedback you may have about NLS products. Thank you for taking the time to complete this survey. We appreciate your input.

Open-ended.

Click the *Submit Your Survey* button below when you are done.

Exit Survey

Non-NLS Users

Q15. Were you aware of the National Longitudinal Surveys before deciding to participate in our survey today?

- Yes **Go to Q15a**
- No **Go to Q15b**

Q15a. How did you learn about the NLS? Please mark all that apply

- Blog
- Conference
- Coworker or colleague
- Internet search
- Media or press
- Research paper
- Teacher or professor
- Other (please specify)

Go to Q15b

Q15b. How much interest do you have in longitudinal data?

- A great deal of interest
- Some interest
- A little interest
- No interest
- Not sure, just exploring the topic

If Q15b = no interest, go to Q15e; all else go to Q15c.

Q15c. Have you ever used longitudinal data from other sources?

- Yes – Please describe those sources
- No

Go to Q15d

Q15d. Please indicate the reason(s) why you have not used longitudinal data from the NLS.

Mark all that apply.

- Not familiar to me
- Difficult to use
- Not applicable to my current research
- Not applicable to my field of interest
- Not applicable to my business/profession
- Not timely enough
- Similar to data obtained from another source
- Other (please specify)

Open-ended.

Go to Q15e

Q15e. Which category best describes the organization at which you work or study?

- Academia – Faculty
- Academia – Student

- U.S. Government – Federal
- U.S. Government – State or Local
- News media
- Research organization
- Private business
- Internet blog
- Nonprofit organization
- Independent consultant
- Data supplier/re-packager
- Labor or employee organization
- International organization
- Other (please specify)

Go to Q15f

Q15f. We appreciate any other comments you may have about the National Longitudinal Surveys. Thank you.

Open-ended.

Click the *Submit Your Survey* button below when you are done.

Exit Survey

Exit Screen

Thank you for completing the survey!

If you have any questions about the NLS, please contact us at NLSInfo@bls.gov or (202) 691-7410. For more information about the NLS, please visit: <http://www.bls.gov/nls>.