OFCCP Website Usability Survey for Contracting Officers

Thank you for taking the time to provide us with your insights. The reason for this survey is to help improve the user experience on the U.S. Department of Labor's Office of Federal Contractors Compliance Program website to ensure users can easily locate information and put it to effective use. Please answer the following questions to the best of your knowledge to assist us in that regard.

1. How often do you visit the OFCCP website?
    a. Never
    b. Rarely (once or a few times per year)
    c. Moderately (once or a few times per month)
    d. Frequently (a few times per week or more)

2. What information or resources do you usually look for on the website? Please check all that apply.
    a. Participation goals for minority and female construction trade workers
    b. Contracting officer training
    c. Link to the Federal Acquisition Regulations (FAR) website
    d. Find and download equal opportunity posters
    e. Guidance on submitting pre-award requests and what to expect after
    f. Search pre-award registry
    g. Requirement to notify OFCCP about awarded construction contracts in excess of $10,000
    h. Search debarred contractor list
    i. Other:

3. Are you aware that the OFCCP website contains the following resources? Yes/No
    a. Participation goals for minority and female construction trade workers
    b. Contracting officer training
    c. Link to the Federal Acquisition Regulations (FAR) website
    d. Find and download equal opportunity posters
    e. Guidance on submitting pre-award requests and what to expect after

      f.   Search pre-award registry

      g. Requirement to notify OFCCP about awarded construction contracts in excess of $10,000

      h. Search debarred contractor list

4. If not on the OFCCP website, where else might you access the aforementioned resources?

5. What difficulties have you encountered while using the website? Please check all that apply.
    a. Finding the answers to questions I have
    b. Navigating the content
    c. Understanding the terms and language used on the website
    d. Other:
    e. None

6. What information or resources are most valuable or of interest to you? Please check all that apply.
    a. Participation goals for minority and female construction trade workers
    b. Contracting officer training
    c. Link to the Federal Acquisition Regulations (FAR) website
    d. Find and download equal opportunity posters
    e. Guidance on submitting pre-award requests and what to expect after
    f. Search pre-award registry
    g. Requirement to notify OFCCP about awarded construction contracts in excess of $10,000
    h. Search debarred contractor list
    i. Other:

7. Please share any additional thoughts you may have on how the OFCCP website can help you in accomplishing your contract compliance related tasks.

OFCCP Website Usability Survey for Contractors

The Paperwork Reduction Act of 1995 provides that no person is required to respond to a Federal collection of information unless it displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Responding to this survey is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of the Chief Information Officer, Attention: Departmental Clearance Officer, 200 Constitution Avenue, N.W., Room N–1301, Washington, DC 20210 or email DOL_PRA_PUBLIC@dol.gov and reference OMB Control Number 1225–0088. Please do **not** return the completed survey to this address.

Thank you for taking the time to provide us with your insights. The reason for this survey is to help improve the user experience on the U.S. Department of Labor's Office of Federal Contractors Compliance Program website to ensure users can easily locate information and put it to effective use. Please answer the following questions to the best of your knowledge to assist us in that regard.

1. What is your occupation?
    a. Management
    b. Human Resources
    c. Legal
    d. Sales
    e. Services
    f. Healthcare
    g. Education
    h. Manufacturing
    i. Construction
    j. Other:

2. Which industry do you work in?
    a. Non-Profit
    b. Private Sector or Commercial – Construction
    c. Private Sector or Commercial – Supply and Service
    d. Other:

3. How often do you visit the OFCCP website?
    a. Never
    b. Rarely (once or a few times per year)
    c. Moderately (once or a few times per month)
    d. Frequently (a few times per week or more)

4. What information or resources do you usually look for on the website? Please check all that apply.
   a. Information and guidance on understanding and complying with OFCCP rules and regulations
   b. Information and guidance specific to construction contractors
   c. Assistance in determining if my company is a federal contractor subject to OFCCP's rules and regulations
   d. A way to locate recruitment sources specifically targeted to minorities, females, protected veterans and individuals with disabilities
   e. Information on how, where, when and if to file an EEO-1 or VETS-4212 report
   f. Frequently asked questions related to understanding and complying with OFCCP rules and regulations
   g. Information on the Functional Affirmative Action Program (FAAP) and how to apply
   h. Guidance and resources related to understanding and complying with Section 503 of the Rehabilitation Act
   i. Guidance and resources related to understanding and complying with the Vietnam Era Veterans' Readjustment Assistance Act
   j. Forms for inviting applicants and employees to voluntarily self-identify as an individual with a disability or protected veteran
   k. What workplace posters are required for federal contractors and where/how to get them
   l. Other:

5. Are you aware that the OFCCP website contains the following resources? Yes/No
   a. Various compliance assistance tools to help contractors understand and comply with OFCCP rules and regulations
   b. Information and compliance assistance tools specifically to assist construction contractors to understand and comply with OFCCP rules and regulations
   c. Link to the Department of Labor's elaws Federal Contractor Advisor to assist employers to determine if they are a federal contractor subject to OFCCP's rules and regulations
   d. An Employment Referral Resource Directory to assist contractors in finding recruitment sources specializing in minorities, females, protected veterans, and individuals with disabilities
   e. Links to the respective webpages for the EEO-1 and VETS-4212 reports
   f. Constantly updated list of frequently asked questions related to understanding and complying with OFCCP's rules and regulations
   g. Details on the Functional Affirmative Action Program (FAAP) and how to apply for approval
   h. Detailed guidance and resources related to understanding and complying with Section 503 of the Rehabilitation Act
   i. Detailed guidance and resources related to understanding and complying with the Vietnam Era Veterans' Readjustment Assistance Act
   j. A downloadable version of the mandatory Self-ID form to use for applicants and employees who are individuals with disabilities as well as an example form to use for applicants who are protected veterans

k. A direct page for downloading the workplace posters required by OFCCP as well as a link to the Department of Labor's main workplace poster page

6. What difficulties have you encountered while using the website? Please check all that apply.
    a. Finding the answers to questions I have
    b. Navigating the content
    c. Understanding the terms and language used on the website
    d. Other:
    e. None

7. What information or resources are most valuable or of interest to you? Please check all that apply.
    a. Various compliance assistance tools to help contractors understand and comply with OFCCP rules and regulations
    b. Information and compliance assistance tools specifically to assist construction contractors to understand and comply with OFCCP rules and regulations
    c. Link to the Department of Labor's elaws Federal Contractor Advisor to assist employers to determine if they are a federal contractor subject to OFCCP's rules and regulations
    d. An Employment Referral Resource Directory to assist contractors in finding recruitment sources specializing in minorities, females, protected veterans, and individuals with disabilities
    e. Links to the respective webpages for the EEO-1 and VETS-4212 reports
    f. Constantly updated list of frequently asked questions related to understanding and complying with OFCCP's rules and regulations
    g. Details on the Functional Affirmative Action Program (FAAP) and how to apply for approval
    h. Detailed guidance and resources related to understanding and complying with Section 503 of the Rehabilitation Act
    i. Detailed guidance and resources related to understanding and complying with the Vietnam Era Veterans' Readjustment Assistance Act
    j. A downloadable version of the mandatory Self-ID form to use for applicants and employees who are individuals with disabilities as well as an example form to use for applicants who are protected veterans
    k. A direct page for downloading the workplace posters required by OFCCP as well as a link to the Department of Labor's main workplace poster page
    l. Other:

8. Please share any additional thoughts you may have on how the OFCCP website can help you in accomplishing your contract compliance related tasks.

OFCCP Website Usability Survey for Workers

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Thank you for taking the time to provide us with your insights. The reason for this survey is to help improve the user experience on the U.S. Department of Labor's Office of Federal Contractors Compliance Program website to ensure users can easily locate information and put it to effective use. Please answer the following questions to the best of your knowledge to assist us in that regard.

1. What is your occupation?
   a. Management
   b. Human Resources
   c. Legal
   d. Sales
   e. Services
   f. Healthcare
   g. Education
   h. Manufacturing
   i. Construction
   j. Other:

2. Which industry do you work in?
   a. Non-Profit
   b. Private Sector or Commercial – Construction
   c. Private Sector or Commercial – Supply and Service
   d. Other:

3. Have you ever visited the OFCCP website?

4. If so, why have you visited the website? Please check all that apply.
   a. To get information regarding my rights as a worker
   b. To determine if I'm a protected veteran
   c. To review and/or download an infographic, fact sheet or other resource
   d. To get information on how to file a complaint

e. To check the status of my existing complaint
f. To use the Class Member Locator to see if I'm part of an affected class for an active OFCCP case
g. Other:

5. Are you aware that the OFCCP website contains the following resources? Yes/No
    a. General guidance on OFCCP laws and regulations
    b. Worker-specific fact sheets and infographics regarding their rights as employees of federal contractors and subcontractors, including a downloadable Reasonable Accommodation Pocket Card
    c. Worker-specific Frequently Asked Questions regarding their rights as employees of federal contractors and subcontractors
    d. Detailed instructions on filing a discrimination complaint, the ability to complete and file the form online, and the ability to check the status of a complaint online
    e. Information on connecting with community resources that can assist an job seeker in finding a job with a federal contractor or subcontractor
    f. An "Ask a Question" feature that will enable you to submit a written question to OFCCP in addition to the help desk phone number that will directly connect you to an OFCCP staff member.

6. What difficulties have you encountered while using the website? Please check all that apply.
    a. Finding the answers to questions I have
    b. Navigating the content
    c. Understanding the terms and language used on the website
    d. Other:
    e. None

7. What information or resources are most valuable or of interest to you? Please check all that apply.
    a. Assistance with filing, and/or checking status of, a discrimination complaint
    b. Class member information related to active cases
    c. Information on community organizations that can assist with finding a job with a federal contractor or subcontractor
    d. Information specifically related to working in the construction trades
    e. Veteran resources
    f. Worker fact sheets, including Reasonable Accommodation Pocket Card
    g. Other:

8. If you were previously unaware of the OFCCP agency and website, how might you have looked for information on topics related to OFCCP's focus? Please check all that apply.
    a. Web search engine
    b. Other government agency website(s)
    c. Call or email Department of Labor
    d. Other:

9. Please share any additional thoughts or questions you may have that you believe the OFCCP website could help you address.