

Email sent to Joanna Darcus at the National Consumer Law Center on 8-21-2017 in response to comments received for 60 day comment period for Docket ID ED-2017-ICCD-0005.

Hi Joanna,

Thank you for NCLC's comments to our proposed forgery discharge form. We considered your comments and accepted many of them. In particular, we:

- Added a direction to a phone number or NSLDS information so that applicants can get information about the loans that are associated with their name.
- Rephrased the question about personal information being used without permission.
- Added "don't know" options where appropriate.
- Provided applicants the ability to explain the absence of specific documentation, such as a police report.
- Ensured that all references to a "wet" signature use the phrase "in ink" instead of "by hand" (since some digital signatures are made by hand).
- Eliminated the question about payments under protest entirely.
- Rephrased the question about intention "take" the loans to be clearer.
- Eliminated a few redundant questions.

Given that we did some of our own re-organizing, we did choose not to use your suggested reorganization at this time, but will consider it more fully during the 30-day comment period, as we will consider eliminating skip logic.

Attached, please find a copy of the form as it will enter the 30-day comment period.

Thank you,

Ian Foss