

APPENDIX E

6. TECHNICAL ASSISTANCE RECIPIENT SURVEY

Thank you for taking the time to complete this survey. The US Department of Education supports 22 Comprehensive Technical Assistance Centers to help increase State Education Agencies' capacity to assist districts and schools in meeting student achievement goals. As part of an external evaluation of the national Comprehensive Centers program, IMPAQ International is surveying recipients of technical assistance like you about your experience with the program and related capacity-building outcomes. Your responses will help assess outcomes and inform improvement of the Comprehensive Centers program.

The focus of this survey is on technical assistance in two areas identified by the Department of Education as priorities:

1. Identifying, recruiting, developing, and retaining highly effective teachers and leaders
2. Ensuring school readiness and success of preschool-age children and their successful transition to kindergarten.

The survey should take no more than 15 minutes to complete.

Information collected for this study comes under the confidentiality and data protection requirements of the Institute of Education Sciences (The Education Sciences Reform Act of 2002, Title I, Part E, Section 183). Responses to this data collection will be used only for research purposes. The reports prepared for this study from the survey findings will be summarized and aggregated and should not associate responses with a specific district, school, or individual. However, respondents' roles and the CC they work with may be identified in the report, which may lead to individuals' being identified. Other than this situation that we have made respondents aware of, we will not provide information that identifies you to anyone outside the study team, except as required by law.

This survey is voluntary. You can decide not to participate, or you can discontinue participation at any time without consequence. You do not have to answer any questions you do not want to, but we encourage you to answer as many as you can.

If you have any questions, please contact Michaela Gulemetova at 443-367-0088 extension 2335 or NCCEvaluation@impaqint.com.

Thank you for your help!

The OMB Control Number for this information collection is <insert number> and the expiration date is <insert date>.

According to the Paperwork Reduction Act of 1995, persons are not required to respond to this collection of information unless it displays a currently valid OMB control number and expiration date. Responding to this interview is voluntary. Public reporting burden for this collection of information is estimated to average 15 minutes per response. Send comments regarding this burden estimate or any other aspect of this collection of information to XXXXXXXXXXXXXXXX at XXXXXXXXXXXXXXXX@ed.gov.

Technical assistance from [Center]

1. To what extent do you agree with the following statements about your relationship with the [Center]? (Select ONE response in each row)

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree
a. We have frequent communication.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Our relationship is collaborative.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. They understand my organization's needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. They provide technical assistance in timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Next, we will ask you questions about specific technical assistance (TA) you have received during the last 12 months in the Department of Education's priority areas related to Identifying, recruiting, developing, and retaining highly effective teachers and leaders (great teachers and leaders) and ensuring the school readiness and success of preschool-age children and their successful transition to kindergarten (early childhood learning).

2. Have you personally received the any of following specific TA from [Center or Centers] during the last 12 months? (Select ONE response in each row)

	Yes	No	Don't know
a. Workshop #1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Webinar #2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Consultation #3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Product #4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Lit review #5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Toolkit #6	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Other (Please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. To what extent do you agree with the following statements about the technical assistance (TA) you received from [Center] during the last 12 months? (Select ONE response in each row)

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree
a. Overall, the TA <i>content</i> was of high quality .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Overall, the TA <i>delivery</i> was of high quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree
c. Overall, the TA was relevant to my work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Overall, the TA was useful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. After receiving technical assistance last year, have you engaged in any of the following activities? (Check ALL that apply)

- a. Reviewed the materials/resources/handouts provided by the [Center]
- b. Looked up references provided by the [Center]
- c. Researched additional materials on the topic
- d. Used the information in drafting internal memos/plans/reports
- e. Used the information in developing new processes/projects/programs
- f. Used the information to overcome a barrier or challenge
- g. Made recommendations to SEA leadership or staff
- h. Other: _____
- i. I have not yet engaged in any activities related to the TA, but have made plans to do so
- j. No, I have not engaged in any activities related to the TA I received from the [Center]

5. Have you discussed the information you received through the TA with any of the following? (Check ALL that apply)

- a. [Center] staff/event organizers
- b. Other technical assistance recipients from outside our organization (e.g., other SEAs)
- c. LEA staff
- d. Other staff within your organization
- e. Other: _____
- f. No, I have not discussed the information

6. To what extent do you agree that the technical assistance you received during last 12 months helped you in the following ways? (Select ONE response in each row)

<i>To what extent did the TA you received help you....</i>	Not at all	Very little	To some extent	To a great extent	Not Applicable
a. Solve a problem?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Access the information you wanted?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Increase your knowledge and expertise in the topic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Identify additional training events, webinars, and seminars of interest?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

e. Build collaborations with professional experts outside your organization?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Access useful information or ideas from other states?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Learn about or obtain new tools that you can use in your work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Learn new strategies that you can use in your work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Perform your job in a more informed and efficient way?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. To what extent do you agree that the technical assistance you received during the last 12 months helped your *organization* in the following ways? (Select ONE response in each row)

<i>To what extent did the TA you received help your organization....</i>	Not at all	Very little	To some extent	To a great extent	Not Applicable
a. Develop and implement internal staff trainings?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Incorporate the new information into internal procedures and processes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Redesign state agency structures, teams and departments?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Improve communication channels across state agencies?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Improve communication channels with LEAs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Partner more with external experts?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Shape new and existing programs and policies in the area of great teachers and leaders?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Provide better support to LEAs in the area of great teachers and leaders?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Shape new and existing programs and policies in the area of early learning?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Provide better support to LEAs in the area of early learning?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Identify other needs for information?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Other: _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Do you have specific plans to use the information you received from the Center in the upcoming 12 months? (Select ONE)

- a. Yes → if yes, please elaborate how: _____
- b. No

9. Has the [Center]'s technical assistance enabled you to accomplish what you may not have otherwise accomplished?

- a. Yes

b. No
Please explain: _____

10. Please describe the aspects of the services and/or resources that have been most helpful and why: _____

11. Please describe the aspects of the services and/or resources that have been least helpful and why: _____

12. Please describe if you have any needs that were not met by the services and/or resources:

13. What challenges have you encountered in your experience with the [Center] during the last 12 months? (Check ALL that apply)

- a. Lack of understanding of our needs by [Center] staff
- b. Delay in receiving needed TA
- c. Staff turnover at our organization
- d. Staff turnover at the [Center]
- e. Difficulty scheduling time for our staff to participate
- f. Difficulty in communication with the [Center]
- g. Lack of skills/expertise by [Center] staff to address our needs
- h. Lack of alignment between my organization's needs and [Center] priorities
- i. Insufficient number of in-person meetings with the [Center]
- j. Unclear understanding of the role of the [Center] and what it can offer
- k. Other _____

14. Please provide any additional comments about your experience with the [Center]: _____

Demographic background

15. Please identify your organization: (Select ONE)

- a. State Education Agency
- b. Local Education Agency/School District
- c. School
- d. Comprehensive Center
- d. Other _____

16. What is your role in your organization? _____

17. How long have you been in your current role? (Select ONE)

- a. 0 – 1 years

- b. 2 – 3 years
- c. 4 or more years

18. How long have you been with your organization? (Select ONE)

- a. 0 – 1 years
- b. 2 – 3 years
- c. 4 - 10 years
- d. 11 or more years

Thank you!