

**APPENDIX B: RAD Implementation Telephone Survey Instrument(s)**

**RENTAL ASSISTANCE DEMONSTRATION (RAD)  
DRAFT PHA PARTICIPANT TELEPHONE INTERVIEW INSTRUMENT**

**For RAD Projects**

PHA Name: [prefilled] \_\_\_\_\_

Project ID Number: [prefilled] \_\_\_\_\_

Key Respondent(s): [prefilled] \_\_\_\_\_

Date of Interview: [prefilled] \_\_\_\_\_

Evaluation Team Interviewers: [prefilled] \_\_\_\_\_

1. Why did you apply for the RAD program? \_\_\_\_\_  
\_\_\_\_\_
2. In your opinion, what are the advantages and disadvantages (if any) of the RAD program?  
\_\_\_\_\_
3. What other public housing programs have you used or would have used, if not for RAD?  
\_\_\_\_\_
4. If you had to do it again, would you still apply for RAD?      Yes \_\_\_\_\_      No \_\_\_\_\_
5. What, if anything, would you like to change about RAD to make it better? \_\_\_\_\_  
\_\_\_\_\_
6. Did you select one or more properties for RAD? What factors influenced the PHA to select certain properties for conversion rather than others in their portfolio? \_\_\_\_\_  
\_\_\_\_\_
7. Were there any other options open to you to continue to provide safe, decent, affordable housing?  
Yes \_\_\_\_\_      No \_\_\_\_\_      If yes, which? \_\_\_\_\_  
\_\_\_\_\_
8. What factors influenced you to apply for PBV or PBRA?      PBV \_\_\_\_\_      PBRA \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
9. Were there any procedures in the RAD application process that presented significant barriers?  
Yes \_\_\_\_\_      No \_\_\_\_\_      If yes, which? \_\_\_\_\_  
\_\_\_\_\_
10. Was the PHA equipped to undertake the RAD process by itself, or did you hire consultants?  
\_\_\_\_\_

11. If you have used other public housing programs to fund improvements, how does the RAD program compare? \_\_\_\_\_

12. Was the RAD program useful? Yes \_\_\_\_\_ No \_\_\_\_\_

13. Do you believe that the public housing projects could be better served by removing the current statutory guidelines that dictate a 60,000-unit cap? Yes \_\_\_\_\_ No \_\_\_\_\_

14. What does the PHA believe are the key factors necessary to successfully convert to RAD?

\_\_\_\_\_

15. On a scale of 1 to 10 (1 being worst, 10 being best), how would the PHA rate the implementation (conversion) process to RAD? \_\_\_\_\_

16. Were all initial RAD application renovations completed? Yes \_\_\_\_\_ No \_\_\_\_\_

If not, what was not completed and why? \_\_\_\_\_

\_\_\_\_\_

17. What mechanisms did the PHA employ to ensure completion of initial RAD goals? \_\_\_\_\_

\_\_\_\_\_

18. Were any changes made throughout the RAD conversion process to ensure completion of the initial RAD goals? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, what changes were made? \_\_\_\_\_

\_\_\_\_\_

19. What was the most difficult aspect of completing the RAD conversion? \_\_\_\_\_

\_\_\_\_\_

20. What was the easiest aspect of completing the RAD conversion? \_\_\_\_\_

\_\_\_\_\_

21. What changes would you recommend HUD make to the RAD conversion process? \_\_\_\_\_

\_\_\_\_\_

How would these changes impact the implementation of RAD?

\_\_\_\_\_

22. If nothing changed about the RAD program, would you convert additional property to RAD?

Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, why? \_\_\_\_\_

If no, why not?

\_\_\_\_\_

23. Would you recommend another PHA convert its properties to RAD? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, what advice would you give them?

\_\_\_\_\_

If no, why not?

\_\_\_\_\_

24. Now that you have converted to RAD, do you have any concerns about operating your property?  
Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, what are your concerns? \_\_\_\_\_

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**Thank you for taking the time to talk with us. Your input will be very helpful.**

**RENTAL ASSISTANCE DEMONSTRATION (RAD)  
DRAFT PHA PARTICIPANT TELEPHONE INTERVIEW INSTRUMENT**

**For Non-RAD Projects**

PHA Name: [prefilled] \_\_\_\_\_  
Project ID Number: [prefilled] \_\_\_\_\_  
Key Respondent(s): [prefilled] \_\_\_\_\_  
Date of Interview: [prefilled] \_\_\_\_\_  
Evaluation Team Interviewers: [prefilled] \_\_\_\_\_

1. Why did you not take advantage of the RAD program? \_\_\_\_\_  
\_\_\_\_\_
2. In your opinion, what are the advantages and disadvantages (if any) of the RAD program?  
\_\_\_\_\_
3. What other public housing programs have you used?  
\_\_\_\_\_
4. Please describe your experience. \_\_\_\_\_
5. Would you apply for the RAD program in the future?    Yes \_\_\_\_\_    No \_\_\_\_\_  
If so, why? \_\_\_\_\_  
If not, why not? \_\_\_\_\_
6. What, if anything, do you believe HUD needs to change about RAD to make it better? \_\_\_\_\_  
\_\_\_\_\_
- If these changes were made, would you apply for RAD?        Yes \_\_\_\_\_    No \_\_\_\_\_
7. How do you intend to address your immediate (<1 year), short-term (2–5 years), and long-term (5–20 years) capital needs? \_\_\_\_\_  
\_\_\_\_\_

**If this PHA is from a state where no applications for RAD were submitted, the following question applies:**

8. Why do you think/believe no PHA from your state submitted an application for RAD? \_\_\_\_\_  
\_\_\_\_\_

**Thank you for taking the time to talk with us. Your input will be very helpful.**

**RENTAL ASSISTANCE DEMONSTRATION (RAD)  
DRAFT PHA PARTICIPANT TELEPHONE INTERVIEW INSTRUMENT**

**For Post-RAD Converted Projects**

PHA Name: [prefilled] \_\_\_\_\_  
Project ID Number: [prefilled] \_\_\_\_\_  
Key Respondent(s): [prefilled] \_\_\_\_\_  
Date of Interview: [prefilled] \_\_\_\_\_  
Evaluation Team Interviewers: [prefilled] \_\_\_\_\_

1. Were all initial RAD application renovations completed?      Yes \_\_\_\_\_      No \_\_\_\_\_  
  
If not, what was not completed and why? \_\_\_\_\_  
\_\_\_\_\_
2. What mechanisms did the PHA employ to ensure completion of initial RAD goals?  
\_\_\_\_\_
3. Were any changes made throughout the RAD conversion process to ensure completion of the initial RAD goals?      Yes \_\_\_\_\_      No \_\_\_\_\_  
If yes, what changes were made, and why were changes made? \_\_\_\_\_  
\_\_\_\_\_
4. What was the most difficult aspect of completing the RAD conversion? \_\_\_\_\_  
\_\_\_\_\_
5. What was the easiest aspect of completing the RAD conversion? \_\_\_\_\_  
\_\_\_\_\_
6. What changes would you recommend HUD make to the RAD conversion process? \_\_\_\_\_  
\_\_\_\_\_  
  
How would these changes impact the implementation of RAD?  
\_\_\_\_\_
7. If nothing changed about the RAD program, would you convert additional property to RAD?  
Yes \_\_\_\_\_      No \_\_\_\_\_      If yes, why? \_\_\_\_\_  
If no, why not? \_\_\_\_\_
8. Would you recommend another PHA convert its properties to RAD?      Yes \_\_\_\_\_      No \_\_\_\_\_  
If yes, what advice would you give them? If no, why not? \_\_\_\_\_  
\_\_\_\_\_
9. Now that you have converted to RAD, do you have any concerns about operating your property?  
Yes \_\_\_\_\_      No \_\_\_\_\_      If yes, what are they? \_\_\_\_\_  
\_\_\_\_\_

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**RENTAL ASSISTANCE DEMONSTRATION (RAD)  
DRAFT PHA PARTICIPANT TELEPHONE INTERVIEW INSTRUMENT**

**For RAD PHAs That Fall Out of the Conversion Process**

PHA Name: [prefilled] \_\_\_\_\_  
Project ID Number: [prefilled] \_\_\_\_\_  
Key Respondent(s): [prefilled] \_\_\_\_\_  
Date of Interview: [prefilled] \_\_\_\_\_  
Evaluation Team Interviewers: [prefilled] \_\_\_\_\_

1. At what stage in the process did the property fall out of the RAD process? \_\_\_\_\_  
\_\_\_\_\_
2. Why did the property fall out of the RAD process? \_\_\_\_\_
3. What factors led to/caused the property to fall out? \_\_\_\_\_
4. Would the PHA apply again to the RAD program with the same property?  
Yes \_\_\_\_\_ No \_\_\_\_\_  
If yes, what would the PHA do differently in implementing RAD?  
\_\_\_\_\_
5. Would the PHA recommend HUD change anything about the RAD process as a result of the fall-out? \_\_\_\_\_
6. What efforts were made to prevent fall-out by the PHA, HUD Program Office, and HUD Field Office? \_\_\_\_\_
7. Would the HUD Field Office support/recommend this PHA again for RAD submission and CHAP award? Yes \_\_\_\_\_ No \_\_\_\_\_
8. Would it recommend the PHA make any changes in its implementation of RAD?  
\_\_\_\_\_
9. Would the HUD program office grant a CHAP award to this PHA or property again?  
Yes \_\_\_\_\_ No \_\_\_\_\_ If not, why? \_\_\_\_\_  
  
If so, what would the HUD program office advise needs to be different about their implementation of RAD? \_\_\_\_\_
10. On a scale of 1 to 10 (1 being worst, 10 being best), how would the PHA rate the implementation (conversion) process to RAD? \_\_\_\_\_

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