

Appendix B: Rental Assistance Demonstration

Version I: Resident Impact Survey (for residents in same development as pre-RAD)

Introduction.

Hello, I'm xxxx from SSRS, a research company. You may remember we contacted you some time ago and asked you to help us understand some changes planned for your housing. Around [RAD closing month and year] your development became part of a HUD program called the Rental Assistance Demonstration or RAD program. Two research companies, the Urban Institute and SSRS, have been hired by HUD to conduct a survey to find out how residents feel about the RAD program. You may remember that someone from SSRS enrolled you in this study of RAD around [month & year of enrollment], and you also should have received a letter from HUD about this survey. We are now asking for your help by taking part in this very important survey.

We would like to ask some questions about your housing experience since [RAD closing month and year], to understand whether this program has helped you. This survey will help HUD, your housing authority, and Congress to understand what is working well and what may need to be improved, so your input may also help others. We are offering a \$25 gift card as a thank you for completing the survey. The survey will take about 30 minutes.

Your participation is completely voluntary, that is you can choose to take part in it or not, and you can skip questions you do not wish to answer or stop taking the survey after you begin. Your choice about participating will NOT affect your housing or any housing assistance or help you might be receiving in any way. Neither HUD nor your housing authority will know you participated in the survey or will see your responses to the questions.

Any information you give me will be confidential and your name will not be kept with your responses. All of your responses to the questions will be combined with responses from other residents in your community and in other developments in the RAD program. These responses will only be used for research purposes and will not be published in any way that would identify you.

Do you have any questions before we begin?

Resident Awareness

- 1. During this survey I'll refer to the RAD program, and to any changes that might have been made to indoor and outdoor common spaces in your building or your housing unit that you lived in back in {DATE OF ENROLLMENT}. Have you heard of the RAD program before?**

Yes 1
No 2

DON'T KNOW.....8
REFUSED.....9

2. Thinking about the information you got from your housing authority about the RAD program, how satisfied are you with how they communicated to you about the program and any changes made under program? Would you say that you are:

Very satisfied,1
Somewhat satisfied,2
Somewhat dissatisfied, or.....3
Very dissatisfied?.....4
NEITHER SATISFIED NOR DISSATISFIED.....5
DON'T KNOW.....8
REFUSED.....9

3. Did you have to move to a different unit while the RAD changes were being made?

Yes1
No2 {Skip to Q5}
DON'T KNOW.....8 {Skip to Q5}
REFUSED.....9 [Skip to Q5]

4. Did you have to move to a different property while the RAD changes were being made?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

5. Are you living in the same unit as you were in {DATE OF ENROLLMENT}

Yes1 {Skip to Q9}
No2
DON'T KNOW.....8
REFUSED.....9

6. Are you living in the same property as you were in {DATE OF ENROLLMENT}?

Yes1 {Skip to Q9}
No2 {Use Instrument 2}
..
DON'T KNOW.....8
REFUSED.....9

7. Why didn't you return to the property you lived in before RAD?

No longer receiving any rent assistance1
Still receiving assistance, but chose to live elsewhere2 {Skip to Q9}
Still receiving assistance, but PHA told me I couldn't
return.....3 {Skip to Q9}
Other (specify).....4 {Skip to Q9}
DON'T KNOW.....8 {Skip to Q9}
REFUSED.....9 {Skip to Q9}

8. People leave housing assistance/public housing for different reasons. What would you say was the main reason you left?

- Income too high/over-income/no longer eligible. .1
- Rent or utilities got too high.....2
- PHA told me I couldn't return.....3
- Had unpaid rent.....4
- Had to relocate and landlord wouldn't take voucher 5
- Had to relocate and didn't like options PHA gave me 6
- Other personal reasons.....7
- Other (specify).....8
- DON'T KNOW.....98
- REFUSED.....99

Resident Satisfaction

{If Q3=2, skip to Q12}

9. For about how long did you have to move out of the unit you lived in back in [DATE OF ENROLLMENT]? In other words, how many weeks or months was it before you were able to move into your current unit?

- Less than one month1
- One to six months2
- Six to twelve months.....3
- More than twelve months.....4
- DON'T KNOW.....8
- REFUSED.....9

10. Did you receive help with moving expenses or receive other help when you had to move?

- Yes1
- No2
- DON'T KNOW.....8
- REFUSED.....9

11. How satisfied are you with the help you received when you had to move? Would you say you are:

- Very satisfied,1
- Somewhat satisfied,2
- Somewhat dissatisfied, or.....3
- Very dissatisfied?.....4
- NEITHER SATISFIED NOR DISSATISFIED.....5
- DON'T KNOW.....8
- REFUSED.....9

12. Since your development became part of RAD in [date] have you noticed a different management company? For example, do you pay rent to a different organization, or call a different organization for maintenance requests?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED 9

13. Part of RAD might have included changes to indoor or outdoor common spaces or changes in individual units or apartments. Have you noticed if.....

	Yes	No	Don't know	Refused
....changes had been made to common indoor spaces in the building (elevators, hallways, stairwells, etc).?	1	2	8	9
....changes had been made to outdoor spaces in the building (playgrounds, parking areas, exterior walls, roof replacement, etc)?	1	2	8	9
....changes had been made to your housing unit?	1	2	8	9

[If respondent is not aware of changes to common indoor spaces, skip to Q16]

14. Thinking about the changes to the common indoor spaces, such as elevators, hallways or stairwells, and comparing to how things used to be, would you say that overall, common indoor spaces are:

- Better than before, 1
- Worse than before, or 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

15. What would you say were the most important changes to common indoor spaces that you noticed?

{INTERVIEWER: Do not read list; just check “yes” for those mentioned and record “other” items identified}

	Yes
....elevators	
....stairwells	
....flooring in halls or lobby	
...doors or locks	
...lighting in common areas	
...community rooms	
...other public areas like laundry rooms	
...some other change?	
Other (specify)	
Don't know	
Refused	

[If respondent is not aware of changes to common outdoor spaces, skip to Q18]

16. Thinking about the changes to the common outdoor spaces, such as playgrounds, parking areas, exterior walls, or sidewalks and comparing to how things used to be, would you say that overall, common outdoor spaces are:

- Better than before, 1
- Worse than before, or 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

17. What would you say were the most important changes to common outdoor spaces that you noticed?

{INTERVIEWER: Do not read list; just check “yes” for those mentioned and record “other” items identified }

	Yes
....painting	
....sidewalks or outside stairways	
....outdoor lighting or security cameras	
...parking areas	
...playgrounds, lawns or plantings	
...some other change?	
Other (specify)	
Don't know	
Refused	

[If respondent is not aware of changes to own housing unit, skip to Q20]

18. Thinking about the changes to your own housing unit, and comparing to how things used to be, would you say that overall, your unit is:

- Better than before,1
- Worse than before, or2
- About the same.....3
- DON'T KNOW.....8
- REFUSED.....9

19. What would you say were the most important changes to your housing unit that you noticed?
 {INTERVIEWER: Do not read list; just check "yes" for those mentioned and record "other" items identified }

	Yes
....new paint or wall repairs	
....new flooring or floor repairs	

....new or repaired electric wiring or outlets	
...kitchen plumbing, appliances or cabinets	
...bathroom plumbing or cabinets	
...new or repaired doors or locks	
...new or repaired windows	
...new or repaired heating or air conditioning	
...some other change?	
Other (specify)	
Don't know	
Refused	

[If respondent is not aware of any changes to indoor or outdoor common areas, or housing unit, skip to Q21]

20. Thinking about all of the RAD changes made to the development and to your unit, would you say that overall things are:

- Better than before, 1
- Worse than before, or 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

21. How satisfied are you with the way the housing authority managed the RAD program, for example how long the work took or whether any of the work made it hard to get around the property, from the time the work started to when the work was completed?

- Very satisfied, 1
- Somewhat satisfied, 2

Somewhat dissatisfied, or.....3
Very dissatisfied?.....4
NEITHER SATISFIED NOR DISSATISFIED.....5
DON'T KNOW.....8
REFUSED.....9

22. Would you say that maintenance is better, worse, or about the same since the RAD program was completed? For example, when you have a problem that needs to be fixed, like a broken window or appliance, does it get fixed faster?

Better1
Worse, or.....2
About the same.....3
DON'T KNOW.....8
REFUSED.....9

23. Would you say that the property is being managed better, worse, or about the same since the RAD program ended? For example, do you think they're doing a better job of enforcing rules fairly now?

Better1
Worse, or.....2
About the same.....3
DON'T KNOW.....8
REFUSED.....9

24. Have you been told by your property manager, property owner, or the PHA staff that after you live here for [1 YEAR/2 YEARS (depending on property)] you could use a Housing Choice Voucher, that is, to choose your own housing in the private rental market with a voucher from the housing authority?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

25. Do you think you would like to do that, that is, use a Housing Choice Voucher, rather than staying in your current housing?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

26. Overall, how satisfied are you with the housing unit where you live now? Would you say that you are:

Very satisfied,1
Somewhat satisfied,2
Somewhat dissatisfied, or.....3
Very dissatisfied?.....4

- NEITHER SATISFIED NOR DISSATISFIED.....5
- DON'T KNOW.....8
- REFUSED.....9

27. Overall, how satisfied are you with the development where you live now? Would you say that you are:

- Very satisfied,1
- Somewhat satisfied,2
- Somewhat dissatisfied, or.....3
- Very dissatisfied?.....4
- NEITHER SATISFIED NOR DISSATISFIED.....5
- DON'T KNOW.....8
- REFUSED.....9

Housing Conditions

Housing quality and problems

The next series of questions is about problems that some people have experienced with their homes. We are interested in knowing if you have experienced these types of problems in your current home since the RAD program was completed.

28. Since the RAD program was completed, for any reason, was your house or unit so cold during the winter for 24 hours or more that you or members of your household were uncomfortable?

- Yes1
- No2 {Skip to Q30}
- Was not in current unit during last winter.3 {Skip to Q30}
- DON'T KNOW.....8 {Skip to Q30}
- REFUSED.....9 {Skip to Q30}

29. What was the reason? Was it:

- Utility interruption because you did not pay your utility bill 1
- Utility interruption for some other reason.....2
- Inadequate heating capacity3
- Inadequate insulation4
- Cost of heating5
- Heating equipment breakdown6
- Other7
- DON'T KNOW.....8
- REFUSED.....9

30. Was your unit ever COMPLETELY without running water in the past three months - - that is, since [Interview Month - 3]

- Yes1

No2
DON'T KNOW.....8
REFUSED.....9

31. In the past 3 months, was there any time when ALL of your toilets were broken, or stopped up, or otherwise not working, so you couldn't use them?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

People sometimes have problems with cracks or holes in their floors, walls, or ceilings - not hairline cracks or nail holes, but OPEN cracks or holes.

32. In the inside walls or ceilings of your housing unit, are there any open holes or cracks wider than the edge of a dime?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

33. How about the floors in your housing unit -- are any holes in the floors big enough for someone to catch their foot on? (About 4 inches across -- About the height of a soup can)

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

34. Does the inside of your housing unit have any areas of peeling paint or broken plaster?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

35. Have you seen signs of mice or rats INSIDE your housing unit in the past three months - that is since [INTERVIEWER MONTH-3]?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

36. Have you seen signs of live or dead cockroaches INSIDE your housing unit in the past three months - that is since [INTERVIEWER MONTH-3]?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

37. Have you seen signs of mildew or mold INSIDE your housing unit, in the past three months- that is since [INTERVIEWER MONTH-3]?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

38. Are any of the windows in your housing unit damaged or broken?

- Yes/1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

39. Are any of the doors in your housing unit damaged or broken?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

40. Are locks missing from any of the doors in your housing unit?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

Now we are interested in hearing about problems you may have had in your home before the RAD program, that is, before [RAD closing month and year]. We'll ask you to try to remember problems in your housing unit back then.

41. Thinking back to before {RAD closing month and year}, for any reason, was your housing unit so cold during the winter for 24 hours or more that you or members of your household were uncomfortable?

- Yes 1
- No 2 {Skip to Q43}
- DON'T KNOW..... 8 {Skip to Q43}
- REFUSED..... 9 {Skip to Q43}

42. What was the reason? Was it:

Utility interruption because you did not pay your utility bill 1

Utility interruption for some other reason.....	2
Inadequate heating capacity	3
Inadequate insulation	4
Cost of heating	5
Heating equipment breakdown	6
Other	7
DON'T KNOW.....	8
REFUSED.....	9

43. Thinking back to before [RAD closing month and year], was your housing unit ever COMPLETELY without running water in the previous three months - - that is, between [RAD closing month and year - 3] and [RAD closing date]

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

44. And again thinking back to before [RAD closing month and year], in the previous 3 months, that is, between [RAD closing date-3] and [RAD closing date], was there any time when ALL of your toilets were broken, or stopped up, or otherwise not working, so you couldn't use them?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

45. In your home in [RAD closing month and year], in the inside walls or ceilings of your housing unit, were there any open holes or cracks wider than the edge of a dime?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

46. How about the floors in your housing unit in {RAD closing month and year} -- were any holes in the floors big enough for someone to catch their foot on? (About 4 inches across -- About the height of a soup can)

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

47. Did the inside of your housing unit have any areas of peeling paint or broken plaster in [RAD closing month and year]?

Yes	1
-----------	---

No 2
DON'T KNOW..... 8
REFUSED..... 9

48. In your home in [RAD closing month and year], did you see signs of mice or rats INSIDE your housing unit in the three months between [RAD closing month and year-3] and [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

49. In your home in [RAD closing month and year], did you see signs of live or dead cockroaches INSIDE your housing unit in the three months between [RAD closing month and year-3] and [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

50. Did you see signs of mildew or mold INSIDE your housing unit, in the three months between [RAD closing month and year - 3] and [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

51. Were any of the windows in your housing unit damaged or broken in [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

52. Were any of the doors in your housing unit in [RAD closing month and year] damaged or broken?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

53. Were locks missing from any of the doors in your housing unit in [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

54. Thinking about the condition of your housing unit now, and its condition before the RAD program (that is, before about {Date of closing}) Would you say the condition of your housing unit now is:

- Much better1
- Somewhat better2
- About the same3
- Somewhat worse4
- Much worse5
- DON'T KNOW.....8
- REFUSED.....9

55. Thinking about the condition of the property/building you live in now, and its condition before the RAD program (that is, before about {Date of closing}), would you say the condition of your current building is:

- Much better1
- Somewhat better2
- About the same3
- Somewhat worse4
- Much worse5
- DON'T KNOW.....8
- REFUSED.....9

Housing Costs

Now I have a few questions about housing costs.

56. In the month just passed, what did you pay in rent?

- \$ _____ amount
- DON'T KNOW.....9998
- REFUSED.....9999

57. Would you say you are now paying more rent, less rent, or the same amount than since the RAD program began (that is, from about {Date of closing})?

- More rent1
- Less rent2 {SKIP to Q59}
- Same amount3 {SKIP to Q59}
- DON'T KNOW.....8 {SKIP to Q59}
- REFUSED.....9 {SKIP to Q59}

58. What would you say is the main reason your rent changed? Was it because

- Your income changed1
- You are in a larger or smaller unit2
- Housing in the area has gotten more or less expensive 3
- [For rent increases] You were paying a flat rent before, and now are paying 30% of your income4

Other 5
 DON'T KNOW..... 8
 REFUSED..... 9

59. In the past 12 months were you ever more than 15 days late paying your rent?

Yes 1
 No 2
 DON'T KNOW..... 8
 REFUSED..... 9

Now I have some questions about your utilities.

60. Do you pay for your own electricity or is that included in the rent?

Pay own electricity 1
 Included in rent 2
 DON'T KNOW..... 8
 REFUSED..... 9

61. Do you pay for your own gas or is that included in the rent?

Pay own gas 1
 Included in rent 2
 Do not use gas..... 3
 DON'T KNOW..... 8
 REFUSED..... 9

62. Do you pay for your own water or is that included in the rent?

[INTERVIEWER: SELECT '2' IF R DOES NOT PAY WATER BILL]
 Pay own water bill..... 1
 Included in rent..... 2
 DON'T KNOW..... 8
 REFUSED..... 9

[If no to Q60, Q61 and Q62, skip to Q64]

63. Thinking about all your utility bills combined, that is, electric, gas and water, how much were your total utility bills last month?

\$_____ [Range: 0-9996] Amount
 DON'T KNOW..... 8
 REFUSED..... 9

64. Thinking about what you now pay for rent and utilities combined, has the amount that you pay for rent and utilities changed since before the RAD program began (that is, before about {Date of closing})? Would you say you are paying more now to cover rent and utilities, less, or the same amount?

More 1
 Less 2

About the same3
 DON'T KNOW.....8
 REFUSED.....9

[SKIP TO Q68 IF Q60 = 2, Q61 = 2 OR 3, AND Q62 = 2]

65. People sometimes have trouble paying their utility bills on time. How many times in the last 12 months were you more than 15 days late paying your electric, gas, or water bill?

_____ Times **[Range: 0-40]** {If 0 Skip to Q68}
 DON'T KNOW.....9998
 REFUSED.....9999

66. Did you receive a notice that your gas, water, or electricity would be shut off if you did not pay your bill?

Yes1
 No2
 DON'T KNOW.....8
 REFUSED.....9

67. In the past 12 months, was your gas, water, or electricity ever shut off for nonpayment?

Yes1
 No2
 DON'T KNOW.....8
 REFUSED.....9

Employment

Now, I have a few questions about work.

68. Do you currently work for pay?

Yes1
 No2
 DON'T KNOW.....8
 REFUSED.....9

69. Did you work for pay while the RAD program was going on?

Yes1
 No2
 DON'T KNOW.....8
 REFUSED.....9

{Ask if Q3 = 1 and Q69 = 1, otherwise skip to Q72}

70. After you moved because of the RAD changes to your building, was getting to work

More difficult1
 Less difficult2 (Skip to Q72)

About the same	3	{Skip to Q72}
Did not keep that job	4	{Skip to Q72}
DON'T KNOW.....	8	{Skip to Q72}
REFUSED.....	9	{Skip to Q72}

71. Why was that?

Longer commute	1
No parking at that housing.....	2
Difficulty accessing public transit.....	3
Other (specify).....	4
DON'T KNOW.....	8
REFUSED.....	9

70a. Other: _____

72. Could you please tell me which category best estimates your total household income for 2016? Income includes all money earned from jobs, public assistance, or social security by all members of your household. (You can just tell me the number of the category if you like.)

Less than \$5,000	1
\$5,000 to \$9,999	2
\$10,000 to \$14,999	3
\$15,000 to \$19,999	4
\$20,000 to \$29,999	5
\$30,000 to \$39,999	6
\$40,000 or more	7
DON'T KNOW.....	8
REFUSED.....	9

73. In the past 12 months, have you or anyone in your household received disability pay such as SSDI (Social Security Disability Insurance), a veteran's disability benefit or workers compensation for a work-related injury?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

Health

Next I have a few questions about your health.

74. In general, would you say your health is:

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5
DON'T KNOW.....	8
REFUSED.....	9

75. Thinking back to before [RAD closing month and year], in general, would you say your health back then was:

- Excellent 1
- Very good 2
- Good 3
- Fair 4
- Poor 5
- DON'T KNOW..... 8
- REFUSED..... 9

76. Thinking about the changes in your housing since {RAD closing month and year} do you think these changes have had any effect on your health?

- Yes 1
- No 2 {Skip to Q78}
- DON'T KNOW..... 8
- REFUSED..... 9

77. If yes, how did the changes affect your health now; would you say it is

- A lot better..... 1
- A little better..... 2
- A little worse..... 3
- A lot worse..... 4
- DON'T KNOW..... 8
- REFUSED..... 9

Neighborhood Conditions and Safety

The next set of questions asks about what it's like to live in your current neighborhood.

Safety and Victimization

78. During the day, how safe do you feel or would you feel being out alone in the parking lots, the lawns, the street, or sidewalks right outside your building? Do you feel...

- Very safe 1
- Somewhat safe 2
- Somewhat unsafe 3
- Very unsafe 4
- DON'T KNOW..... 8
- REFUSED..... 9

79. At night, how safe do you feel or would you feel being out alone in the parking lots, the lawns, the street, or sidewalks right outside your building? Do you feel...

- Very safe 1

Somewhat safe2
 Somewhat unsafe3
 Very unsafe4
 DON'T KNOW.....8
 REFUSED.....9

80. During the day, how safe do you feel being alone inside your unit? Do you feel...

Very safe1
 Somewhat safe2
 Somewhat unsafe3
 Very unsafe4
 DON'T KNOW.....8
 REFUSED.....9

81. At night, how safe do you feel being alone inside your unit? Do you feel...

Very safe1
 Somewhat safe2
 Somewhat unsafe3
 Very unsafe4
 DON'T KNOW.....8
 REFUSED.....9

82. Overall, , do you feel safer, less safe, or about as safe now as you did before the RAD program (that is, before about {Date of closing})?

Safer1
 Less safe2
 About as safe as before3
 DON'T KNOW.....8
 REFUSED.....9

83. Why is that?

_____ [Specify]

999998. DON'T KNOW
 999999. REFUSED

Resident Characteristics and Household Composition

Please remember that the information you give me will not affect your housing status. In order to understand a little about your household, I would like to ask you about each of the people who are currently living in this household including people who are not on the lease. We are asking for name, initials, or nicknames just to help us keep track during our survey. As we said earlier, we will never connect your name with your answers.

84. How old are you?

_____ Years Old [RANGE=1-100]

999997. Greater than 100 years, elderly
 999998. Don't know
 999999. Refused

85. Since you were 18 years old, how many years have you lived in public housing altogether?

_____ Years [Range = 1 - 96]
 Less than one year.....97
 DON'T KNOW.....98
 REFUSED.....99

86. How many people currently live in your household, including yourself?

_____ Number of People
 DON'T KNOW.....9998
 REFUSED.....9999

87. How many of the people currently living in your household are under the age of 18?

_____ Number of People
 DON'T KNOW.....9998
 REFUSED.....9999

88. How many of the people currently living in your household are over the age of 62?

_____ Number of People
 DON'T KNOW.....9998
 REFUSED.....9999

89. What is your marital status? Are you:

Now married1
 Not married, living with partner2
 Not married, not living with partner3
 Widowed4
 Divorced5
 Separated6
 DON'T KNOW.....8
 REFUSED.....9

90. What is the highest grade or level of regular school you have ever completed?

[PROBE IF ANSWER IS H.S. DIPLOMA:] "Do you have a high school diploma or a GED?"

8th grade or less1
 9th grade to 11th grade2
 12th grade3
 GED4

High school diploma	5
Some voc/tech/business courses	6
Voc/Tech/business certificate or diploma	7
Some college courses	8
Associate's degree (AA,AS)	9
Bachelor's degree (BA, BS)	10
Some graduate/professional school courses	11
Graduate/professional degree	12
DON'T KNOW.....	98
REFUSED.....	99

Thank you for helping us with the survey, we appreciate the time you've taken. We'll be sending you the \$25 gift card in the mail. The address we have for you is [confirm contact information]. Is that correct?

Yes	1
No.....	2

[Record new address if needed]

Version II: Resident Impact Survey (for residents in different development post-RAD)

Introduction.

Hello, I'm xxxx from SSRS, a research company. You may remember we contacted you some time ago and asked you to help us understand some changes planned for your housing. Around [RAD closing month and year] your development became part of a HUD program called the Rental Assistance Demonstration or RAD program. Two research companies, the Urban Institute and SSRS, have been hired by HUD to conduct a survey to find out how residents feel about the RAD program. You may remember that someone from SSRS enrolled you in this study of RAD around [month & year of enrollment], and you also should have received a letter from HUD about this survey. We are now asking for your help by taking part in this very important survey.

We would like to ask some questions about your housing experience since [RAD closing month and year], to understand whether this program has helped you. This survey will help HUD, your housing authority, and Congress to understand what is working well and what may need to be improved, so your input may also help others. We are offering a \$25 gift card as a thank you for completing the survey. The survey will take about 30 minutes.

Your participation is completely voluntary, that is you can choose to take part in it or not, and you can skip questions you do not wish to answer or stop taking the survey after you begin. Your choice about participating will NOT affect your housing or any housing assistance or help you might be receiving in any way. Neither HUD nor your housing authority will know you participated in the survey or will see your responses to the questions.

Any information you give me will be confidential and your name will not be kept with your responses. All of your responses to the questions will be combined with responses from other residents in your community and in other developments in the RAD program. These responses will only be used for research purposes and will not be published in any way that would identify you.

Do you have any questions before we begin?

Resident Awareness

- 1. During this survey I'll refer to the RAD program and to any changes that might have been made to indoor and outdoor common spaces in your building or your housing unit that you lived in back in {DATE OF ENROLLMENT}. Have you heard of the RAD program before?**

Yes 1
No 2
DON'T KNOW..... 8

REFUSED.....9

2. Thinking about the information you got from your housing authority about the RAD program, how satisfied are you with how they communicated to you about the program and any changes made under the program? Would you say that you are:

Very satisfied,1
Somewhat satisfied,2
Somewhat dissatisfied, or.....3
Very dissatisfied?.....4
NEITHER SATISFIED NOR DISSATISFIED.....5
DON'T KNOW.....8
REFUSED.....9

3. Did you have to move to a different unit while the RAD changes were being made?

Yes1
No2 {Skip to Q5}
DON'T KNOW.....8 {Skip to Q5}
REFUSED.....9 [Skip to Q5]

4. Did you have to move to a different property while the RAD changes were being made?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

5. Are you living in the same unit as you were in {DATE OF ENROLLMENT}

Yes1 {Use Instrument 1}{Skip to Q9}
No2
DON'T KNOW.....8
REFUSED.....9

6. Are you living in the same property as you were in {DATE OF ENROLLMENT}?

Yes1 {Use Instrument 1}{Skip to Q9}
No2
DON'T KNOW.....8
REFUSED.....9

7. Why didn't you return to the property you lived in before RAD?

No longer receiving any rent assistance1 {Skip to Q8}
Still receiving assistance, but chose to live elsewhere 2 {Skip to Q9}
Still receiving assistance, but PHA told me I couldn't return.....3
Other (specify).....4 {Skip to Q9}
DON'T KNOW.....8 {Skip to Q9}
REFUSED.....9 {Skip to Q9}

7a. Why did the PHA tell you that you couldn't return to the property you lived in before RAD?

- Property was demolished.....1 {Skip to Q9}
- Property had no units with the number of bedrooms needed2 {Skip to Q9}
- Other (specify).....3 {Skip to Q9}
- DON'T KNOW.....8 {Skip to Q9}
- REFUSED.....9 {Skip to Q9}

8. People leave housing assistance/public housing for different reasons. What would you say was the main reason you left?

- Income too high/over-income/no longer eligible. .1
- Rent or utilities got too high.....2
- PHA told me I couldn't return.....3
- Had unpaid rent.....4
- Had to relocate and landlord wouldn't take voucher 5
- Had to relocate and didn't like options PHA gave me 6
- Other personal reasons.....7
- Other (specify).....8
- DON'T KNOW.....98
- REFUSED.....99

Resident Satisfaction

{If Q3=2, skip to Q13}

9. For about how long did you have to move out of the unit you lived in back in {DATE OF ENROLLMENT}? In other words, how many weeks or months was it before you were able to move into your current unit?

- Less than one month1
- One to six months2
- Six to twelve months.....3
- More than twelve months.....4
- Moved only once, to current unit.....5
- DON'T KNOW.....8
- REFUSED.....9

10. Did you receive help with moving expenses or receive other help when you had to move?

- Yes1
- No2 {Skip to Q12}
- DON'T KNOW.....8
- REFUSED.....9

**11. How satisfied are you with the help you received when you had to move?
Would you say you are:**

- Very satisfied, 1
- Somewhat satisfied, 2
- Somewhat dissatisfied, or..... 3
- Very dissatisfied?..... 4
- NEITHER SATISFIED NOR DISSATISFIED..... 5
- DON'T KNOW..... 8
- REFUSED..... 9

[Skip to Q28 if Q7=1]

12. Since moving into your current unit—have you noticed a different management company? For example, do you pay rent to a different organization, or call a different organization for maintenance requests?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED 9

13. The next set of questions will ask you about differences between the building where you live now, and the building you lived in before [RAD closing month and year].

14. Thinking about the differences in the common indoor spaces, such as elevators, hallways, and stairwells and comparing them to your old building, would you say that overall, common indoor spaces here are:

- Better than your old building, 1
- Worse than your old building or 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

15. What would you say were the most important differences in common indoor spaces that you noticed ...?

{INTERVIEWER: Do not read list; just check “yes” for those mentioned and record “other” items identified}

	Yes
....elevators	

....stairwells	
....flooring in halls or lobby	
...doors or locks	
...lighting in common areas	
...community rooms	
...other public areas like laundry rooms	
...some other difference?	
Other (specify)	
Don't know	
Refused	

16. Thinking about the differences in the common outdoor spaces, such as playgrounds, parking areas, exterior walls, or sidewalks, and comparing to how things were in your old building, would you say that overall, common outdoor spaces here are:

- Better than your old building,1
- Worse than your old building, or2
- About the same.....3
- DON'T KNOW.....8
- REFUSED.....9

17. What would you say were the most important differences in common outdoor spaces that you noticed?

{INTERVIEWER: Do not read list; just check "yes" for those mentioned and record "other" items identified}

	Yes
....painting	
....sidewalks or outside stairways	
....outdoor lighting or security cameras	

...parking areas	
...playgrounds, lawns or plantings	
...some other difference?	
Other (specify)	
Don't know	
Refused	

18. Thinking about the differences in your own housing unit, and comparing to how things were in your old unit, would you say that overall, your current unit is:

- Better than before, 1
- Worse than before, or 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

19. What would you say were the most important differences in your housing unit that you noticed?

{INTERVIEWER: Do not read list; just check "yes" for those mentioned and record "other" items identified}

	Yes
....paint or wall	
.... flooring	
...improved electric wiring or outlets	
...kitchen plumbing, appliances or cabinets	
...bathroom plumbing or cabinets	
...improved doors or locks	
...improved windows	

...improved heating or air conditioning	
...some other difference?	
Other (specify)	
Don't know	
Refused	

20. Thinking about all of the differences between your old building and unit where you lived before [RAD closing month and year], and where you live now, would you say that overall things now are:

- Better than before, 1
- Worse than before, or 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

21. How satisfied are you with the way the housing authority managed the RAD program, for example how long the work took or whether any of the work made it hard to get around the property, from the time the work started to the time you left the property?

- Very satisfied, 1
- Somewhat satisfied, 2
- Somewhat dissatisfied, or..... 3
- Very dissatisfied?..... 4
- NEITHER SATISFIED NOR DISSATISFIED..... 5
- DON'T KNOW..... 8
- REFUSED..... 9

22. Compared to your old building, would you say that maintenance is better, worse, or about the same where you live now? For example, when you have a problem that needs to be fixed, like a broken window or appliance, does it get fixed faster?

- Better 1
- Worse, or..... 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

23. Would you say that the property where you live now is being managed better, worse, or about the same as the building you lived in before [RAD closing month and year]? For example, do you think they're doing a better job of enforcing rules fairly?:

- Better 1
- Worse, or..... 2
- About the same..... 3
- DON'T KNOW..... 8
- REFUSED..... 9

24. Have you been told by your property manager, property owner, or the PHA staff that after you live here for [1 YEAR/2 YEARS (depending on property)] you could use a Housing Choice Voucher, that is, to choose your own housing in the private rental market with a voucher from the housing authority?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

25. Do you think you would like to do that, that is, use a Housing Choice Voucher, rather than staying in your current housing?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

26. Overall, how satisfied are you with the housing unit where you live now? Would you say that you are:

- Very satisfied, 1
- Somewhat satisfied, 2
- Somewhat dissatisfied, or..... 3
- Very dissatisfied?..... 4
- NEITHER SATISFIED NOR DISSATISFIED..... 5
- DON'T KNOW..... 8
- REFUSED..... 9

27. Overall, how satisfied are you with the development where you live now? Would you say that you are:

- Very satisfied, 1
- Somewhat satisfied, 2
- Somewhat dissatisfied, or..... 3
- Very dissatisfied?..... 4
- NEITHER SATISFIED NOR DISSATISFIED..... 5
- DON'T KNOW..... 8
- REFUSED..... 9

Housing Conditions

Housing quality and problems

The next series of questions is about problems that some people have experienced with their homes. We are interested in knowing if you have experienced these types of problems in your current home since the RAD program was completed.

28. Since moving to your current building, for any reason, was your unit so cold during the winter for 24 hours or more that you or members of your household were uncomfortable?

- Yes1
- No2 {Skip to Q30}
- Was not in current unit during last winter.3 {Skip to Q30}
- DON'T KNOW.....8 {Skip to Q30}
- REFUSED.....9 {Skip to Q30}

29. What was the reason? Was it:

- Utility interruption because you did not pay your utility bill 1
- Utility interruption for some other reason.....2
- Inadequate heating capacity3
- Inadequate insulation4
- Cost of heating5
- Heating equipment breakdown6
- Other7
- DON'T KNOW.....8
- REFUSED.....9

30. Was your unit ever COMPLETELY without running water in the past three months - - that is, since [Interview Month - 3]

- Yes1
- No2
- DON'T KNOW.....8
- REFUSED.....9

31. In the past 3 months, was there any time when ALL of your toilets were broken, or stopped up, or otherwise not working, so you couldn't use them?

- Yes1
- No2
- DON'T KNOW.....8
- REFUSED.....9

People sometimes have problems with cracks or holes in their floors, walls, or ceilings - not hairline cracks or nail holes, but OPEN cracks or holes.

32. In the inside walls or ceilings of your housing unit, are there any open holes or cracks wider than the edge of a dime?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

33. How about the floors in your housing unit -- are any holes in the floors big enough for someone to catch their foot on? (About 4 inches across -- About the height of a soup can)

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

34. Does the inside of your housing unit have any areas of peeling paint or broken plaster?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

35. Have you seen signs of mice or rats INSIDE your housing unit in the past three months - that is since [INTERVIEWER MONTH-3]?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

36. Have you seen signs of live or dead cockroaches INSIDE your housing unit in the past three months - that is since [INTERVIEWER MONTH-3]?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

37. Have you seen signs of mildew or mold INSIDE your housing unit, in the past three months- that is since [INTERVIEWER MONTH-3]?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

38. Are any of the windows in your housing unit damaged or broken?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

39. Are any of the doors in your housing unit damaged or broken?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

40. Are locks missing from any of the doors in your housing unit?

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

Now we are interested in hearing about problems you may have had in your old building, that is, where you lived before [RAD closing month and year]. We'll ask you to try to remember problems in your housing back then.

41. Thinking back to before {RAD closing month and year}, for any reason, was your old unit so cold during the winter for 24 hours or more that you or members of your household were uncomfortable?

- Yes 1
- No 2 {Skip to Q43}
- DON'T KNOW..... 8 {Skip to Q43}
- REFUSED..... 9 {Skip to Q43}

42. What was the reason? Was it:

- Utility interruption because you did not pay your utility bill 1
- Utility interruption for some other reason..... 2
- Inadequate heating capacity 3
- Inadequate insulation 4
- Cost of heating 5
- Heating equipment breakdown 6
- Other 7
- DON'T KNOW..... 8
- REFUSED..... 9

43. Thinking back to your unit in your old building, was your old unit ever COMPLETELY without running water in the three months between [RAD closing month and year -3] and [RAD closing month and year]

- Yes 1
- No 2
- DON'T KNOW..... 8
- REFUSED..... 9

44. And again thinking back to your unit in your old building, in the 3 months between [RAD closing date-3] and [RAD closing month and year], was there any

time when ALL of your toilets were broken, or stopped up, or otherwise not working, so you couldn't use them?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

45. Again thinking back to your unit in your old building, in [RAD closing month and year], in the inside walls or ceilings of your unit, were there any open holes or cracks wider than the edge of a dime?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

46. How about the floors in your unit in your old building in {RAD closing month and year} -- were any holes in the floors big enough for someone to catch their foot on? (About 4 inches across -- About the height of a soup can)

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

47. Did the inside of your unit in your building in {RAD closing month and year} have any areas of peeling paint or broken plaster?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

48. In your unit in your old building], did you see signs of mice or rats INSIDE your unit in the three months between [RAD closing month and year-3] and [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

49. In your unit in your old building], did you see signs of live or dead cockroaches INSIDE your unit in the three months between [RAD closing month and year-3] and [RAD closing month and year]?

Yes 1
No 2
DON'T KNOW..... 8
REFUSED..... 9

- 50. Did you see signs of mildew or mold INSIDE your old unit, in the three months- between [RAD closing month and year-3] and [RAD closing month and year]?**
- Yes 1
 No 2
 DON'T KNOW..... 8
 REFUSED..... 9
- 51. Were any of the windows in your unit in your old building damaged or broken in [RAD closing month and year]?**
- Yes 1
 No 2
 DON'T KNOW..... 8
 REFUSED..... 9
- 52. Were any of the doors in your unit in your old building damaged or broken in [RAD closing month and year]?**
- Yes 1
 No 2
 DON'T KNOW..... 8
 REFUSED..... 9
- 53. Were locks missing from any of the doors in your unit in your old building in [RAD closing month and year]?**
- Yes 1
 No 2
 DON'T KNOW..... 8
 REFUSED..... 9
- 54. Thinking about the condition of your housing unit now, and the unit you lived in before about [Date of closing], would you say the condition of your current unit is:**
- Much better 1
 Somewhat better 2
 About the same 3
 Somewhat worse 4
 Much worse 5
 DON'T KNOW..... 8
 REFUSED..... 9
- 55. Thinking about the condition of the property/building you live in now, and the building you lived in before about [Date of closing], would you say the condition of your current building is:**
- Much better 1
 Somewhat better 2
 About the same 3
 Somewhat worse 4
 Much worse 5
 DON'T KNOW..... 8
 REFUSED..... 9

Housing Costs

Now I have a few questions about housing costs.

56. In the month just passed, what did you pay in rent?

\$ _____ amount
DON'T KNOW.....9998
REFUSED.....9999

57. Would you say you are now paying more rent, less rent, or the same amount as where you lived back in [DATE OF closing]?

More rent1
Less rent2 {SKIP to Q59}
Same amount3 {SKIP to Q59}
DON'T KNOW.....8 {SKIP to Q59}
REFUSED.....9 {SKIP to Q59}

58. What would you say is the main reason your rent increased? Was it because

Your income increased1
You are in a larger unit2
Housing in the area has gotten more expensive ...3
You were paying a flat rent before, and now are paying
30% of your income4
Other5
DON'T KNOW.....8
REFUSED.....9

59. In the past 12 months were you ever more than 15 days late paying your rent?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

Now I have some questions about your utilities.

60. Do you pay for your own electricity or is that included in the rent?

Pay own electricity1
Included in rent2
DON'T KNOW.....8
REFUSED.....9

61. Do you pay for your own gas or is that included in the rent?

Pay own gas1
Included in rent2

Do not use gas.....3
DON'T KNOW.....8
REFUSED.....9

62. Do you pay for your own water or is that included in the rent?

[INTERVIEWER: SELECT '2' IF R DOES NOT PAY WATER BILL]

Pay own water bill.....1
Included in rent.....2
DON'T KNOW.....8
REFUSED.....9

[If no to Q60, Q61 and Q62, skip to Q64]

63. Thinking about all your utility bills combined, that is, electric, gas and water, how much were your total utility bills last month?

\$ _____ [Range: 0-9996]Amount
DON'T KNOW.....8
REFUSED.....9

64. Thinking about what you now pay for rent and utilities combined, has the amount that you pay for rent and utilities changed from what it was where you lived back in [DATE OF ENROLLMENT]? Would you say you are paying more to cover rent and utilities, less, or the same amount?

More1
Less2
About the same3
DON'T KNOW.....8
REFUSED.....9

[SKIP TO Q68 IF Q60 = 2, Q61 = 2 OR 3, AND Q62 = 2]

65. People sometimes have trouble paying their utility bills on time. How many times in the last 12 months were you more than 15 days late paying your electric, gas, or water bill?

_____ Times [Range: 0-40] {If 0 Skip to Q68}
DON'T KNOW.....9998
REFUSED.....9999

66. Did you receive a notice that your gas, water, or electricity would be shut off if you did not pay your bill?

Yes1
No2
DON'T KNOW.....8
REFUSED.....9

67. In the past 12 months, was your gas, water, or electricity ever shut off for nonpayment?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

Employment

Now, I have a few questions about work.

68. Do you currently work for pay?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

69. Did you work for pay back in [DATE OF ENROLLMENT]?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

{Ask if Q69 = 1, otherwise skip to Q72}

70. After you moved from your old building, was getting to work

More difficult	1	
Less difficult	2	(Skip to Q72)
About the same	3	{Skip to Q72}
Did not keep that job	4	{Skip to Q72}
DON'T KNOW.....	8	{Skip to Q72}
REFUSED.....	9	{Skip to Q72}

71. Why was that?

Longer commute	1
No parking at that housing.....	2
Difficulty accessing public transit.....	3
Other.....	4
DON'T KNOW.....	8
REFUSED.....	9

70a. Other: _____

72. Could you please tell me which category best estimates your total household income for 2016? Income includes all money earned from jobs, public assistance, or social security by all members of your household. (You can just tell me the number of the category if you like.)

Less than \$5,000	1
\$5,000 to \$9,999	2
\$10,000 to \$14,999	3
\$15,000 to \$19,999	4

\$20,000 to \$29,999	5
\$30,000 to \$39,999	6
\$40,000 or more	7
DON'T KNOW.....	8
REFUSED.....	9

73. In the past 12 months, have you or anyone in your household received disability pay such as SSDI (Social Security Disability Insurance), a veteran's disability benefit or workers compensation for a work-related injury?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

Health

Next I have a few questions about your health.

74. In general, would you say your health is:

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5
DON'T KNOW.....	8
REFUSED.....	9

75. Thinking back to before [RAD closing month and year], in general, would you say your health back then was:

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5
DON'T KNOW.....	8
REFUSED.....	9

76. Thinking about the changes in your housing since {RAD closing month and year}, do you think these changes have had any effect on your health?

Yes	1
No	2
DON'T KNOW.....	8
REFUSED.....	9

Skip to Q78

77. If yes, how did the differences affect your health now; would you say it is

A lot better.....	1
A little better.....	2

A little worse.....	3
A lot worse.....	4
DON'T KNOW.....	8
REFUSED.....	9

Neighborhood Conditions and Safety

The next set of questions asks about what it's like to live in your current neighborhood.

Safety and Victimization

78. During the day, how safe do you feel or would you feel being out alone in the parking lots, the lawns, the street, or sidewalks right outside your building? Do you feel...

Very safe	1
Somewhat safe	2
Somewhat unsafe	3
Very unsafe	4
DON'T KNOW.....	8
REFUSED.....	9

79. At night, how safe do you feel or would you feel being out alone in the parking lots, the lawns, the street, or sidewalks right outside your building? Do you feel...

Very safe	1
Somewhat safe	2
Somewhat unsafe	3
Very unsafe	4
DON'T KNOW.....	8
REFUSED.....	9

80. During the day, how safe do you feel being alone inside your unit? Do you feel...

Very safe	1
Somewhat safe	2
Somewhat unsafe	3
Very unsafe	4
DON'T KNOW.....	8
REFUSED.....	9

81. At night, how safe do you feel being alone inside your unit? Do you feel...

Very safe	1
Somewhat safe	2
Somewhat unsafe	3
Very unsafe	4

DON'T KNOW.....8
 REFUSED.....9

82. Overall, since moving to your current unit, do you feel safer, less safe, or about as safe as you did before?

Safer1
 Less safe2
 About as safe as before3
 DON'T KNOW.....8
 REFUSED.....9

83. Why is that?

_____ [Specify]

999998. DON'T KNOW
 999999. REFUSED

Resident Characteristics and Household Composition

Please remember that the information you give me will not affect your housing status. In order to understand a little about your household, I would like to ask you about each of the people who are currently living in this household including people who are not on the lease. We are asking for name, initials, or nicknames just to help us keep track during our survey. As we said earlier, we will never connect your name with your answers.

84. How old are you?

_____ Years Old [RANGE=1-100]

999997. Greater than 100 years, elderly
 999998. Don't know
 999999. Refused

85. Since you were 18 years old, how many years have you lived in public housing altogether?

_____ Years [Range = 1 - 96]
 Less than one year.....97
 DON'T KNOW.....98
 REFUSED.....99

86. How many people currently live in your household, including yourself?

_____ Number of People
 DON'T KNOW.....9998
 REFUSED.....9999

87. How many of the people currently living in your household are under the age of 18?

_____ Number of People
 DON'T KNOW.....9998
 REFUSED.....9999

88. How many of the people currently living in your household are over the age of 62?

Number of People	
DON'T KNOW.....	9998
REFUSED.....	9999

89. What is your marital status? Are you:

Now married	1
Not married, living with partner	2
Not married, not living with partner	3
Widowed	4
Divorced	5
Separated	6
DON'T KNOW.....	8
REFUSED.....	9

90. What is the highest grade or level of regular school you have ever completed?

[PROBE IF ANSWER IS H.S. DIPLOMA:] "Do you have a high school diploma or a GED?"

8 th grade or less	1
9 th grade to 11 th grade	2
12 th grade	3
GED	4
High school diploma	5
Some voc/tech/business courses	6
Voc/Tech/business certificate or diploma	7
Some college courses	8
Associate's degree (AA,AS)	9
Bachelor's degree (BA, BS)	10
Some graduate/professional school courses	11
Graduate/professional degree	12
DON'T KNOW.....	98
REFUSED.....	99

Thank you for helping us with the survey, we appreciate the time you've taken. We'll be sending you the \$25 gift card in the mail. The address we have for you is [confirm contact information]. Is that correct?

Yes	1
No.....	2

[Record new address if needed]
