

DESCRIPTION	TOTAL SAMPLE POPULATION	ESTIMATED RESPONSE RATE	ESTIMATED NUMBER OF RESPONDENTS	NUMBER OF RESPONSES PER RESPONDENT	TOTAL ANNUAL RESPONSES	HOURS PER RESPONSE	TOTAL HOURS FOR RESPONDENTS	TOTAL ANNUAL NON RESPONSE	TOTAL HOURS NON RESPONSE ****
NIES CUSTOMER SERVICE SURVEY (Individuals or Households)	5,000	33%	1,650	1	1,650	0.083	137	3,350	54
SURVEY (Business, Farms and Not for Profit)	10,000	33%	3,300	1	3,300	0.083	274	6,700	107
NIES CUSTOMER SERVICE SURVEY (State, Local or Tribal)	50	33%	17	100	1,650	0.083	137	3,201	51
TOTAL	15,050 *		4,967		6,600		548	13,251	212

NOTE: Actual number of hours may vary due to rounding

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NIES CUSTOMER SERVICE SURVEY (Individuals or Households)	1,000	50%	500	1	500	0.083	41.50	500	8.00
SURVEY (Business, Farms and Not for Profit)	4,000	50%	2,000	1	2,000	0.083	166.00	1,500	32.00
NIES CUSTOMER SERVICE SURVEY (State, Local or Tribal)	1,000	50%	500	1	500	0.083	41.50	500	8.00
TOTAL	6,000 *		3,000		3,000		249	2,500	48

NOTE: Actual number of hours may vary due to rounding