

| Respondent category          | Type of respondents | Instruments                                      | Appendices | Sample size | Number of respondents | Frequency of response | Total annual responses | Average hours per Response | Annual burden | Number of non - respondents | Frequency of response | Total annual responses | Average hours per response | Annual burden | Grand Total Annual Burden Estimate (hours) | Hourly Wage Rate | Total Annualized Cost of Respondent Burden |
|------------------------------|---------------------|--|------------|-------------|-----------------------|-----------------------|------------------------|----------------------------|---------------|-----------------------------|-----------------------|------------------------|----------------------------|---------------|--|------------------|--|
| State agency                 | State agency        | State Agency Administrative Case Record Data (v) | V          | 26          | 26                    | 1                     | 26                     | 1                          | 26            | 0                           | 0                     | 0                      | 0                          | 0             | 26   | 7.25             | 188.50                                     |
| <b>State agency Subtotal</b> |                     |  |            | <b>26</b>   | <b>26</b>             | <b>1</b>              | <b>26</b>              | <b>1</b>                   | <b>26</b>     | <b>0</b>                    | <b>0</b>              | <b>0</b>               | <b>0</b>                   | <b>0</b>      | <b>26</b>                                  | <b>7.25</b>      | <b>188.50</b>                              |
| Individuals/Household        | SNAP participants   | Survey Invitation letter (a)                     | A          | 6,593       | 5,934                 | 1                     | 5,934                  | 0.05                       | 296.69        | 659                         | 1                     | 659                    | 0.0167                     | 11.01         | 307.70                                     | 7.25             | 2,230.79                                   |
|                              |                     | Mail Survey (b)                                  | B          | 6,593       | 4,020                 | 1                     | 4,020                  | 0.4167                     | 1675.03       | 2,573                       | 1                     | 2573                   | 0.0167                     | 42.97         | 1718.00                                    | 7.25             | 12,455.49                                  |
|                              |                     | Survey automated reminder (c)                    | C          | 6,593       | 5,274                 | 1                     | 5,274                  | 0.025                      | 131.86        | 1,319                       | 1                     | 1319                   | 0.0167                     | 22.03         | 153.89                                     | 7.25             | 1,115.68                                   |
|                              |                     | Survey followup letter (d)                       | D          | 4,698       | 4,604                 | 1                     | 4,604                  | 0.0668                     | 307.52        | 94                          | 1                     | 94                     | 0.0167                     | 1.57          | 309.09                                     | 7.25             | 2,240.90                                   |
|                              |                     | Survey automated reminder 2 (e)                  | E          | 4,698       | 3,758                 | 1                     | 3,758                  | 0.025                      | 93.95         | 940                         | 1                     | 940                    | 0.0167                     | 15.70         | 109.65                                     | 7.25             | 794.95                                     |
|                              |                     | Survey telephone interview (f)                   | F          | 2,573       | 796                   | 1                     | 796                    | 0.5                        | 398.08        | 1,777                       | 1                     | 1777                   | 0.0167                     | 29.68         | 427.76                                     | 7.25             | 3,101.23                                   |
|                              |                     | Telephone refusal conversion (g)                 | G          | 2,573       | 159                   | 1                     | 159                    | 0.0833                     | 13.26         | 2,414                       | 1                     | 2414                   | 0.0167                     | 40.31         | 53.57                                      | 7.25             | 388.41                                     |
|                              |                     | Survey answering machine message (h)             | H          | 2,573       | 2,059                 | 2                     | 4,117                  | 0.0167                     | 68.76         | 514                         | 1                     | 514                    | 0.0167                     | 8.58          | 77.34                                      | 7.25             | 560.74                                     |
|                              |                     | Survey thank you letter with incentive (i)       | I          | 4,816       | 4,816                 | 1                     | 4,816                  | 0.0167                     | 80.43         | 0                           | 0                     | 0                      | 0.0167                     | 0.00          | 80.43                                      | 7.25             | 583.12                                     |
|                              |                     | In-depth interview screener (k)                  | K          | 240         | 216                   | 1                     | 216                    | 0.0833                     | 17.99         | 24                          | 1                     | 24                     | 0.0333                     | 0.80          | 18.79                                      | 7.25             | 136.22                                     |

|  |   |   |              |              |           |               |           |                 |            |           |               |           |               |                 |           |                  |
|--|---|---|--------------|--------------|-----------|---------------|-----------|-----------------|------------|-----------|---------------|-----------|---------------|-----------------|-----------|------------------|
|  | In-depth interview appointment confirmation email (l) | L | 120          | 120          | 1         | 120           | 0.0167    | 2               | 0          | 0         | 0             | 0         | 0.00          | 2.00            | 7.25      | 14.50            |
|  | In-depth interview email/phone reminder (m)           | M | 120          | 120          | 2         | 240           | 0.0167    | 4.01            | 0          | 0         | 0             | 0         | 0.00          | 4.01            | 7.25      | 29.07            |
|  | In-depth interview day before reminder call (n)       | N | 120          | 120          | 1         | 120           | 0.0167    | 2               | 0          | 0         | 0             | 0         | 0.00          | 2.00            | 7.25      | 14.50            |
|  | In-depth interview replacement call for no-shows (o)  | O | 30           | 30           | 1         | 30            | 0.05      | 1.5             | 0          | 0         | 0             | 0         | 0.00          | 1.50            | 7.25      | 10.88            |
|  | In-depth interview with consent (p)                   | P | 150          | 120          | 1         | 120           | 1.25      | 150             | 30         | 1         | 30            | 0.0167    | 0.50          | 150.50          | 7.25      | 1,091.13         |
| <b>Individuals/Households Subtotal</b> |   |   | <b>6,593</b> | <b>5,934</b> | <b>--</b> | <b>34,324</b> | <b>--</b> | <b>3,243.08</b> | <b>659</b> | <b>--</b> | <b>10,344</b> | <b>--</b> | <b>173.14</b> | <b>3,416.22</b> | <b>--</b> | <b>24,767.62</b> |
| <b>GRAND TOTAL</b>                     |   |   | <b>6,619</b> | <b>5,960</b> |           | <b>34,350</b> |           | <b>3,269.08</b> | <b>659</b> |           | <b>10,344</b> |           | <b>173.14</b> | <b>3,442.22</b> |           | <b>24,956.12</b> |