**NCEF Customer Survey**

OMB No.: 0925-0642

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Public reporting burden for this collection of information is estimated to average 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0642). Do not return the completed form to this address.

1. Was the SIF submission process satisfactory?
2. Did you encounter any difficulties in shipping the sample?
3. Was the data collection performed satisfactorily?
4. Was the data transfer process satisfactory?
5. Does the collected data meet your needs?
6. If you have any additional comments, please provide them here.