

ContentWRX Survey



What was your main goal for visiting our site today?

- Research a topic or issue of interest.
- Learn more about your organization
- Other:

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OMB No.: 0925-0642
Expiration Date: 05/31/2020

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Which of the following best describes you?

- I'm interested in cancer prevention.
- I'm a friend, family member, or caregiver of someone who has cancer.
- I am newly diagnosed with cancer.
- I am in treatment or recently completed treatment for cancer.
- I'm a health care professional or researcher.
- I'm concerned that I or someone I know might have cancer.
- Other (please specify):

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Why did you turn to this site for content?

- An expert recommended it.
- A trusted friend, colleague, or family member referred me to it.
- I discovered the site on a search engine and decided to try it.
- I saw the site mentioned in a good way on social media.
- I remembered the site from a positive past experience.
- Other:

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Was the content you wanted easy to find?

- Yes
- No

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Why was the content easy to find? Select all answers that apply.

- Your site navigation was easy to use.
- Your search function was easy to use and gave me relevant results.
- Google or another search engine gave me a link directly to the content.
- I have the content bookmarked or a link to the content saved for future reference.
- Other

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Why was the content not easy to find? Select all answers that apply.

- I searched for what I wanted, but the search results were not useful or relevant.
- I browsed your site with your navigation and became confused or lost.
- I found the content I was looking for, but it took a long time.
- I never found the content I was looking for.
- Other:

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Did the content you used seem accurate?

- Yes
- No
- I'm not sure

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In what way(s) was the content not accurate? Select all answers that apply.

- A fact was wrong.
- An instruction or guide didn't work.
- Statements seemed inconsistent or contradictory.
- Other:

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In what way(s) was the content not accurate? Select all answers that apply.

- I did not or could not verify whether the content was accurate.
- I don't know enough about the topic to judge whether the content was accurate.
- Other:

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Did the content you used seem professional or high quality?

- Yes
- No

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Why did the content not seem professional? Select all answers that apply.

- I noticed typos and grammar errors.
- The images and videos looked grainy or hard to see.
- The text was crowded or hard to read.
- The content was repetitive.
- The content did not flow.
- The style was off-putting (e.g. too casual or too full of jargon).
- The content gave statistics but didn't cite a source.
- The content appeared to be biased.
- Other:

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Did the content you used seem relevant to you and your goal?

- Yes
- No

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Why did the content not seem relevant to you or your goal? Select all answers that apply.

- It seemed out of date or untimely.
- It seemed intended for someone with different needs, problems, issues or questions.
- Other:

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Did the content you viewed or used seem useful or meaningful?

- Yes
- No

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Why did the content not seem useful or meaningful? Select all answers that apply.

- It was too vague or general.
- It was too detailed.
- It was too basic.
- It was too advanced.
- It wasn't complete.
- It didn't help me compare options.
- It bored me.
- It overwhelmed me.

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Because of the content you viewed or used, what did you decide to do?

- View more content or conduct more research about the topic.
- Share the content with someone else or tell someone about it.
- Other:

- Nothing at this time.

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Overall, did our content help you accomplish your goal for visiting the site today?

- Yes
- No

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Any other feedback about the content? Please share.

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