Multi-Group Audit (MGA) Feedback Survey – Audit Staff
OMG No: #0925-0642
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You recently participated as an auditor (or audit office staff) in a Multi-Group Audit (MGA), wherein an organization was audited by more than one NCTN Group at the same time. Since this MGA was conducted as part of a pilot program, the Cancer Trials Support Unit (CTSU) is requesting your responses to a few brief questions so that we can evaluate the pilot and make necessary adjustments and decisions moving forward.

Many auditors/office staff members will be participating in more than one MGA, and we ask that if this is true for you that you consider responding to the survey each time you receive it so that we can look for trends across audits and over time.

Please note that your responses to these questions are anonymous and have no bearing on your ability to participate in future audits. The results will be shared with the Clinical Trails Monitoring Branch (CTMB) to direct future program planning.

If you have any questions about MGAs or this survey, please contact Jenny Hopkins, the CTSU Audit Coordination Task Manager, at jennyhopkins@westat.com.

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* 1. What best describes your role? (select one)

○ Staff auditor (i.e., I am employed by the NCTN Group I audit for)

○ Volunteer or ad hoc auditor

○ NCTN audit office staff member

○ Other (please describe)

[   ]

2. Had you heard about MGAs before being assigned to/involved with one? (select one)

○ Yes

○ No

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If answer to #2 is Yes, the survey goes to question #3 as shown on the next page (page 4), if No, the survey skips to #3 as shown on page 5.

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3. How did you first hear about MGAs? (select one)

○ CTSU newsletter

○ Group meeting

○ CTSU webinar on data quality programs

○ Group audit staff member(s)

○ Other (please describe)

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* 3. As an auditor/audit office staff member, what did you find most helpful/beneficial about the MGA experience? (select all that apply)

☐ Seeing firsthand how other Groups audit

☐ A sense that having Groups audit concurrently can lead to increased standardization between the Groups

☐ Meeting auditors from different Groups

☐ The involvement of a CTSU Audit Coordinator prior to the audit visit

☐ The presence of a CTSU Audit Facilitator at the audit visit

☐ Other, please describe additional benefits

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* 4. As an auditor/audit office staff member, what were the most significant challenges/dilemmas you faced as part of this experience? (select all that apply)

☐ Scheduling the MGA

☐ Not knowing who was responsible for what (e.g., Group vs CTSU)

☐ Perceived site anxiety about the MGA (beyond anxiety about audits in general)

☐ Lack of adequate space for multiple audit teams

☐ Large number of people in the pharmacy

☐ Coordinating the exit interview

☐ Other, please describe other challenges

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5. Do you have any suggestions about how to address the challenges you noted and/or any other ideas for general improvements to the MGAs?

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[                                            ]
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6. In the future, would you prefer to participate (select one)

○ In MGAs

○ In audits where only my Group is auditing

Please summarize why:

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7. Do you have any other comments? Please share them here.

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Thank you for completing our survey!

Done