Multi-Group Audit (MGA) Feedback Survey - Audit Staff

OMG No: #0925-0642

Expiration Date: 05/31/2020

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Collection of this information is authorized by The Public Health Service Act, Section 411 (42 USC 285a). Rights of study participants are protected by The Privacy Act of 1974. Participation is voluntary, and there are no penalties for not participating or withdrawing from the study at any time. Refusal to participate will not affect your benefits in any way. The information collected in this study will be kept private to the extent provided by law. Names and other identifiers will not appear in any report of the study. Information provided will be combined for all study participants and reported as summaries. This survey is available to clinical site staff and auditors who have participated in a Multi-Group Audit (MGA) so that we can obtain feedback on the MGA pilot and improve the MGA process.

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA #0925-0642. Do not return the completed form to this address.

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## Multi-Group Audit (MGA) Feedback Survey-Audit Staff

You recently participated as an auditor (or audit office staff) in a Multi-Group Audit (MGA), wherein an organization was audited by more than one NCTN Group at the same time. Since this MGA was conducted as part of a pilot program, the Cancer Trials Support Unit (CTSU) is requesting your responses to a few brief questions so that we can evaluate the pilot and make necessary adjustments and decisions moving forward.

Many auditors/office staff members will be participating in more than one MGA, and we ask that if this is true for you that you consider responding to the survey each time you receive it so that we can look for trends across audits and over time.

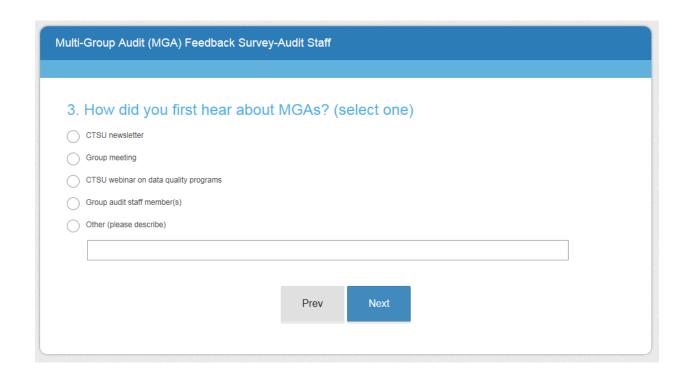
Please note that your responses to these questions are anonymous and have no bearing on your ability to participate in future audits. The results will be shared with the Clinical Trails Monitoring Branch (CTMB) to direct future program planning.

If you have any questions about MGAs or this survey, please contact Jenny Hopkins, the CTSU Audit Coordination Task Manager, at jennyhopkins@westat.com.

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ulti-Group Audit (MGA) Feedback Survey-Audit Staff	
1. What best describes your	role? (select one)
Staff auditor (i.e., I am employed by the NCTN Group	up I audit for)
Volunteer or ad hoc auditor	
NCTN audit office staff member	
Other (please describe)	
2. Had you heard about MGA	As before being assigned to/involved with one? (select
one)	. (00.00.0
Yes	
○ No	
U No	
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If answer to #2 is Yes, the survey goes to question #3 as shown on the next page (page 4), if No, the survey skips to #3 as shown on page 5.



Multi-Group Audit (MGA) Feedback Survey-Audit Staff	
3. As an auditor/audit office staff member, what did you find most helpful/beneficial about the MGA experience? (select all that apply)  Seeing firsthand how other Groups audit  A sense that having Groups audit concurrently can lead to increased standardization between the Groups	
Meeting auditors from different Groups  The involvement of a CTSU Audit Coordinator prior to the audit visit	
The presence of a CTSU Audit Facilitator at the audit visit	
Other, please describe additional benefits	
4. As an auditor/audit office staff member, what were the most significant challenges/dilemmas you faced as part of this experience? (select all that apply)	
Not knowing who was responsible for what (e.g., Group vs CTSU)	
Perceived site anxiety about the MGA (beyond anxiety about audits in general)	
Lack of adequate space for multiple audit teams	
Large number of people in the pharmacy	
Coordinating the exit interview	
Other, please describe other challenges	
5. Do you have any suggestions about how to address the challenges you noted and/or any other ideas for general improvements to the MGAs?	
6. In the future, would you prefer to participate (select one)  In MGAs  In audits where only my Group is auditing	
Please summarize why:	
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