Conference Room Services Survey

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1. Please answer all that apply to you and skip any item that doesn't apply. Thanks. W

	Unsatisfactory	Poor	Satisfactory	Good	Outstanding	N/A
I was easily able to reserve a conference room that met my needs through AgilQuest/OnBoard	○	○	○	○	○	○
The conference room I reserved was clean and in working order.	○	○	○	○	○	○
When I encountered an issue with my conference room, I received immediate assistance.	○	○	○	○	○	○
I have a good understanding of how to use the A/V equipment in the conference room for my meeting.	○	○	○	○	○	○
OSFM/CBIIT Conference Room staff are professional, courteous, and knowledgeable.	○	○	○	○	○	○
If my conference room required a customized setup, it was well planned and met my expectations.	○	○	○	○	○	○
I am satisfied with the performance and customer service of the OSFM Shady Grove Conference Room Program.	○	○	○	○	○	○

2. If we exceeded or fell short of your expectations, please let us know. W

3. If you would like personal assistance to address an issue, please provide your contact information so an OSFM staff member can assist you. W

Done >>