Beneficiary Knowledge (KNQ)

Variable Name	MR Screen Name	Question type	Question text/description	Code list
KNINTR	KNINTRO	no entry	Now I have some questions that ask how you get information about the Medicare program [for (SP)]. Your answers will help Medicare provide the information that people need. Keep in mind that, generally, there are no right or wrong answers to these questions. Your opinions and experiences are important to us.	(01) CONTINUE (-7) Empty
KNOWMC	KN1	code 1	SHOW CARD KN1 Overall, how easy or difficult do you think the Medicare program is to understand? [PROBE IF NECESSARY: Would you say it is very easy to understand, somewhat easy to understand, somewhat difficult to understand, or very difficult to understand?]	(01) VERY EASY (02) SOMEWHAT EASY (03) SOMEWHAT DIFFICULT (04) VERY DIFFICULT (-8) Don't Know (-9) Refused
KCARKNOW	KN2	code 1	SHOW CARD KN2 How much do you think you know about the Medicare program? Do you know just about everything you need to know, most of what you need to know, some of what you need to know, a little of what you need to know or almost none of what you need to know about the Medicare program?	(01) JUST ABOUT EVERYTHING YOU NEED TO KNOW (02) MOST OF WHAT YOU NEED TO KNOW (03) SOME OF WHAT YOU NEED TO KNOW (04) A LITTLE OF WHAT YOU NEED TO KNOW (05) ALMOST NONE OF WHAT YOU NEED TO KNOW (-8) Don't Know (-9) Refused
KNINFMCR	KN25B1	yes/no	In the past year, have you tried to find any information [for (SP)] about Medicare?	(01) YES (02) NO (-8) Don't Know (-9) Refused
KNINTMCR	KN25C	code 1	SHOW CARD KN3 How interested are you in getting (more) information [for (SP)] about Medicare?	(01) VERY INTERESTED (02) SOMEWHAT INTERESTED (03) NOT VERY INTERESTED (04) NOT AT ALL INTERESTED (-8) Don't Know (-9) Refused
KNCOVOPT	KN25D	code 1	How easy or difficult would you say it is for [you/(SP)] to review and compare [your/his/her] Medicare coverage options? Would you say it is …	(01) Very easy (02) Somewhat easy (03) Somewhat difficult (04) Very difficult (05) DOES NOT MAKE DECISIONS ON HEALTH INSURANCE (-8) Don't Know (-9) Refused
KNCOVREV	KN25E	code 1	SHOW CARD KN4 How often [do you/does (SP)] review or compare [your/his/her] Medicare coverage options? Would that be at least once every year, once every few years, rarely, or never?	(01) AT LEAST ONCE EVERY YEAR (02) ONCE EVERY FEW YEARS (03) RARELY (04) NEVER (05) ONLY ONCE WHEN FIRST SIGNED UP FOR DRUG PLAN (06) ONLY ONCE WHEN FIRST SIGNED UP FOR MEDICARE (07) JUST SIGNED UP FOR MEDICARE (-8) DON'T KNOW (-9) REFUSED

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KNCOVINF	KN25F	code 1	SHOW CARD KN5 To what extent do you agree or disagree with the following statement: [I have/(SP) has] the information [I need/he needs/she needs] to make an informed comparison among different health insurance choices. Would you say you …	(01) Completely agree (02) Somewhat agree (03) Somewhat disagree (04) Completely disagree (05) DOES NOT MAKE DECISIONS ON HEALTH INSURANCE (-8) Don't Know (-9) Refused
KNFOSATI	KN26	code 1	SHOW CARD KN6 How satisfied are you in general with the availability of information about the Medicare program when you need it [for (SP)]?	(01) VERY SATISFIED (02) SATISFIED (03) DISSATISFIED (04) VERY DISSATISFIED (05) NOT APPLICABLE (-8) Don't Know (-9) Refused
KN27IN	KN27INT	no entry	Now I would like to ask you about publications that are available to you [and (SP)] about the Medicare program.	(01) CONTINUE (-7) Empty
KBOKRECD	KN27	yes/no	SHOW CARD KN7 Did [you/(SP)] receive in the mail or view on the Medicare website a book called "Medicare and You [CURRENT YEAR]?" This book gives an overview of the Medicare program and is sent to Medicare beneficiaries every fall. The cover looks like this.	(01) YES (02) NO (-8) Don't Know (-9) Refused
KBOKREAD	KN28	code 1	Would you say you have read this book thoroughly, that you have read parts of it, or that you haven't read it at all?	(01) READ IT THOROUGHLY (02) READ PARTS OF IT (03) HAVEN'T READ IT AT ALL (-8) Don't Know (-9) Refused
KBOKUNDR	KN29	code 1	SHOW CARD KN1 How easy or difficult did you find (the parts you read/this book) to understand? [PROBE IF NECESSARY: Would you say (they were/it was) very easy to understand, somewhat easy to understand, somewhat difficult to understand, or very difficult to understand?]	(01) VERY EASY (02) SOMEWHAT EASY (03) SOMEWHAT DIFFICULT (04) VERY DIFFICULT (-8) Don't Know (-9) Refused
KNHAVCOM	KN50	yes/no	Next, I'd like to ask about [your/(SP's)] use of computers. [Do you/Does (SP)] have a personal computer in (your/his/her) home?	(01) YES (02) NO (-8) Don't Know (-9) Refused
KN51IN	KN51INT	no entry	Some people use the Internet to get different kinds of information. The next questions ask about the Internet. [EXPLAIN IF NECESSARY: The Internet includes web sites, e-mail, newsgroups, and other forums.]	(01) CONTINUE (-7) Empty
KNETPERS	KN51A	code 1	[Do you/Does (SP)] personally ever use the Internet to get information of any kind?	(01) YES (02) NO (03) NEVER HEARD OF THE INTERNET (-8) Don't Know (-9) Refused
KNETFRND	KN51B	yes/no	[Do you/Does(SP)] have someone else, such as a friend, relative, or anyone else, get information for (you/him/her) on the Internet?	(01) YES (02) NO (-8) Don't Know (-9) Refused

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Variable Name	MR Screen Name	Question type	Question text/description	Code list
KNETOFTN	KN51C	code 1	How often [do you/does (SP)] access the Internet to seek information, either on (your/his/her) own or with someone else's help? Please do not include any time spent reading or sending e-mail.	(01) EVERY DAY (02) A FEW TIMES A WEEK (03) A FEW TIMES PER MONTH (04) A FEW TIMES PER YEAR OR LESS (-8) Don't Know (-9) Refused
	BOX KN7	routing	IF SP DID NOT REPORT VISITING OR ACCESSING THE OFFICAL WEBSITE FOR MEDICARE INFORMATION IN ANY PREVIOUS ROUND (SAMPLE_PERSON.P_KVISITWEB ^=1) GO TO KN53 - KVSITWEB. ELSE GO TO BOX KN7A.	
KVSITWEB	KN53	yes/no	(Has anyone/[Have you/Has (SP)]) ever visited or ever accessed the official website for Medicare information - www.medicare.gov (- for [you/(SP)])?	(01) YES (02) NO (-8) Don't Know (-9) Refused
KNDOCREC	KN53D	yes/no	Many health care providers are beginning to use electronic or computer-based medical records instead of using paper-based records. When [you/(SP)] (visit/visits) (your/his/her) usual health care provider, does a doctor or other health professional generally enter [your/(SP's)] health information into a computer while (you are/he is/she is) present? [EXPLAIN IF NECESSARY: "Health Information" includes information such as symptoms, vital signs, test results, or prescribed medicines.]	(01) YES (02) NO (-8) Don't Know (-9) Refused
	BOX KN8	routing	IF PROXY IS RESPONDENT, GO TO BOX KN9. ELSE GO TO KN54 - KCHIHELP.	
KCHIHELP	KN54	code 1	Most of the time, do you make decisions about Medicare health insurance on your own, do you get help from someone in making these decisions, or do you rely on someone else to make decisions about health insurance for you?	(01) MAKES DECISIONS ON OWN (02) GETS HELP ON DECISIONS (03) SOMEONE ELSE MAKES DECISIONS (-8) Don't Know (-9) Refused
	BOX KN9	routing	IF IT IS UNKNOWN WHETHER OR NOT THIS SP IS AWARE OF THE 1-800 MEDICARE LINE (SAMPLE_PERSON.P_KREELINE = .), GO TO KN56 - KREELINE. ELSE GO TO BOX KN10.	
KREELINE	KN56	yes/no	Before today, were you aware of the 1-800-MEDICARE toll-free line?	(01) YES (02) NO (-8) Don't Know (-9) Refused
	BOX KN10	routing	IF SP DID NOT REPORT CALLING 1-800-MEDICARE TO GET INFORMATION ABOUT MEDICARE IN ANY PREVIOUS ROUND (SAMPLE_PERSON.P_KREELINE ^= 1) GO TO KN57 - KCPHINFO. ELSE GO TO KN58 - KCSUGGST.	
KCPHINFO	KN57	yes/no	Have you ever called 1-800-MEDICARE to get information about Medicare?	(01) YES (02) NO (-8) Don't Know (-9) Refused
KCSUGGST	KN58	verbatim text	As you know, this survey is sponsored by the Centers for Medicare and Medicaid Services, which is the government agency that runs Medicare. What are your suggestions or concerns about Medicare? RECORD VERBATIM.	(01) R DOES NOT HAVE SUGGESTIONS OR CONCERNS (02) RECORD ALL OTHER RESPONSES VERBATIM (-8) Don't Know (-9) Refused
	BOX KNEND	routing	GO TO NEXT SECTION	