09/17/04 (TN #539)

# MSSICS 022.010 Report of Contact (DROC)

## A. INTRODUCTION

The Report of Contact (DROC), is used to document general information in the claim taking process. (DROC is available in the establish, update and query modes.) If at the end of the claims path you decide not to go back to a particular screen to enter remarks that belong to that particular segment, then these remarks can be completed on the DROC. The Report of Contact (DROC) screen allows entry of fifteen lines of 79 characters with a maximum of 3 pages per report. After the DROC screen has been locked, there is no way to unlock it.

If there are any DROCs on the record and you need to add another DROC, enter Y in the blank report field and press ENTER.

To print the REPORT OF CONTACT (DROC), press the print key.

#### B. FACSIMILE: DROC - REPORT OF CONTACT

## C. FACSIMILE: DROC - REPORT OF CONTACT

```
MSSICS
                                 REPORT OF CONTACT
                                                                     PAGE 2 OF DROC
                                                                       TRANSFER TO: XXXX
sss-ss-ssss
                          SSSSS SSSSSSSSSS
                           [5-D]
SSSSS SSSSSSSSS
                           [7-D]
DROC: SS
DATE CONTACTED: PPPPPP
                           [9-C]
1 = PHONE: XXX XXX XXXX
HOW CONTACTED: 9
                           \frac{[10-C]}{2} = DO/BO
                           [11-C]
3 = OTHER SPECIFY: XXXXXXXXXX
[12-D]
NAME OF PERSON PREPARING REPORT: S SSSSSSSSS
                          2=CR 3=SR 4=CDC 5=OTHER SPECIFY: XXXXXX
                 1=05
```

## D. FACSIMILE: DROC - REPORT OF CONTACT

```
MSSICS
      REPORT OF CONTACT
              PAGE 3 OF DROC
sss-ss-ssss
      SSSSS SSSSSSSSSS
               TRANSFER TO: XXXX
       [5-D]
SSSSS SSSSSSSSS
       REPORT TEXT:
[17-0]
PRIOR DROC (Y): X
            [18-0]
CONTINUE THIS DROC (Y): X
      [20-0]
LOCK THIS DROC(Y): X
[19-0]
BLANK DROC (Y): X
            [21-0]
DELETE THIS DROC (Y): X
```

## E. COMMON FIELDS

[1-O] TRANSFER TO: XXXX

Reference: Common Fields, MSOM MSSICS 022.001

## F. FIELD DESCRIPTIONS

#### [2-M] SELECT CLAIMANT/PERSON: 99

Enter "1" - "10" to select the claimant, person or other for whom a DROC is needed

## 

This field shows the NAME of the person corresponding to the numeric entry in SELECT CLAIMANT/PERSON [2-M]. It is prefilled by the system for entries 1-9. If SELECT CLAIMANT/PERSON [2-M]=10, you are required to complete this field.

#### 

This field shows the RELATIONSHIP/TITLE of the person corresponding to the numeric selection in SELECT CLAIMANT/PERSON [2-M], and is prefilled by the system. If SELECT CLAIMANT/PERSON [2-M] = 10, you are required to complete this field.

#### [5-D] SSSS SSSSSSSS

This field is prefilled by the system and shows the name of the claimant or "other person" making the report.

#### [6-M] DATE CONTACTED: PPPPPP

DATE CONTACTED is the current date generated by the system but can be overkeyed. However, date entered cannot be later than the current date.

## [7-D] DROC: SS

The system will assign a number to each DROC statement.

## [8-M] HOW CONTACTED: 9

If HOW CONTACTED value is 1 = PHONE [9-C], enter "1".

If HOW CONTACTED value is 2 = DO/BO [10-C], enter "2".

If HOW CONTACTED value is 3 = OTHER SPECIFY [11-C], enter "3".

#### [9-C] 1 = PHONE: XXX XXX XXXX

Enter 10 digit phone number including the area code. You are required to complete this field if HOW CONTACTED [8-M] = 1 (phone).

## [10-C] 2 = DO/BO

If the contact was DO/BO, enter 2 in HOW CONTACTED [8-M].

## [11-C] 3 = OTHER SPECIFY: XXXXXXXXX

Enter method of contact. You are required to complete this field if HOW CONTACTED [8-M] = 3 (other specify). Enter up to 10 characters of alphas, hyphens, spaces or numerics.

## [12-D] NAME OF PERSON PREPARING REPORT: S SSSSSSSSSS

This field will be prefilled by the system from your PIN ID data.

#### [13-D] TITLE: P

This field will be prefilled by the system from your PIN ID data but can be overkeyed.

#### [14-C] 5 = OTHER SPECIFY: XXXXXX

If the Title of the person preparing Report of Contact (DROC) has a value other than 1 - 4, you are required to complete this field. Enter any combination of alphas, hyphens, spaces and numerics.

## [15-M] REPORT TEXT: XX [UP TO 15 LINES MAXIMUM 79 CHARACTERS EACH]XX

Enter text to complete your report. All characters are acceptable. No other data on this screen is mandatory.

#### 

This field is optional on the Report of Contact (DROC) and is 29 positions in length.

## [17-O] PRIOR DROC (Y): X

Enter "Y" if you want a PRIOR REPORT. If a "+" is displayed in this field, there are prior completed reports available.

# [18-O] CONTINUE THIS DROC (Y): X

Enter "Y" if you need to continue this report. This command can only be used on page 1 and page 2 of the report.

# [19-O] BLANK DROC (Y): X

Enter "Y" if you need a blank report screen and press ENTER.

#### [20-O] LOCK THIS DROC (Y): X

Enter "Y" if you want to lock this Report of Contact. This command can only be used on page 3 of the report.

## [21-O] DELETE THIS DROC (Y): X

Enter "Y" if you want to delete the Report of Contact.

# RELATED REFERENCES

Associated Remarks (ARMK), MSSICS 004.012

Claims Development Menu (DWME), MSSICS 022.002

02/07/97 (TN #202)

# MSSICS 010.016 Rental Data (LRNT)

## A. INTRODUCTION

On this screen you record the rental information such as amount and frequency of the rental payment and if a parent or child relationship exists with the landlord or the landlord's spouse.

If ANYONE IN HOUSEHOLD RELATED TO LANDLORD OR SPOUSE AS PARENT OR CHILD [6-M] is "Y", the system will display page 2.

## B. FACSIMILE 1: LRNT - RENTAL DATA

#### C. FACSIMILE 2: LRNT - RENTAL DATA

## D. HOW YOU GOT HERE

You entered "2" (this household member rents) for SELECT on Owned/Rental Data (LORD).

#### E. COMMON FIELDS

```
[1-D] PERIOD BEGAN: SS/SS/SSSS[2-O] TRANSFER TO: XXXX[13-O] REMARKS (Y): X
```

Reference: Living Arrangements, MSOM MSSICS 010.001

# F. FIELD DESCRIPTIONS

## [3-M] RENTAL PAYMENT: 9999999

Enter the amount of the required rental payment.

Note: Enter the amount required regardless of the amount paid for that period.

# [4-C] FREQUENCY OF RENTAL PAYMENT: 9

Enter the appropriate value.

This field is required if RENTAL PAYMENT [3-M] is greater than zero.

## [5-C] RENTAL LIABILITY VERIFIED (Y/N): X

Enter the appropriate value.

If claimant or claimant's spouse have rental liability and live with another adult household member who is not a deemor, it is necessary to verify the rental liability. This field indicates if rental liability is verified. If entry is "N", the system generates an issue on Development Worksheet (DW01) to obtain verification.

This field is conditional based upon whether it meets the requirement to verify the rental liability.

Reference: Rental Liability As LA Basis, POMS SI 00835.120

Development Worksheet (DW01), MSOM MSSICS 022.004

## [6-M] ANYONE IN HOUSEHOLD RELATED TO LANDLORD OR SPOUSE AS PARENT OR CHILD (Y/N): X

Enter the appropriate value.

If you enter "Y", the system displays page 2 to capture which household member is related and the relationship.

Reference: Rental Subsidies, POMS SI 00835.380

#### [7-C] CURRENT MARKET RENTAL VALUE: 9999999

Enter the amount the provider of the residence would rent the residence for on the open market.

This field is required if ANYONE IN HOUSEHOLD RELATED TO LANDLORD OR SPOUSE AS PARENT OR CHILD [6-M] is "Y".

## [8-C] VERIFIED (Y/N): X

Enter the appropriate value.

This field is required when If ANYONE IN HOUSEHOLD RELATED TO LANDLORD OR SPOUSE AS PARENT OR CHILD [6-M] is "Y".

Note: If VERIFIED is "N", then the system generates an issue to the Development Worksheet (DW01) for verification to be obtained.

Reference: Development Worksheet (DW01), MSOM MSSICS 022.004.

## [9-C] LANDLORD NAME: XX[MAXIMUM OF 40 CHARACTERS]XX

LANDLORD NAME is only required if:

- ANYONE IN HOUSEHOLD RELATED TO LANDLORD OR SPOUSE AS PARENT OR CHILD [6-M] is "Y"; or
- claimant or spouse have rental liability and live with any other person who does not meet the SSI definition of a child or a deemor.

## [10-C] ADDRESS: XX[UP TO 4 LINES MAXIMUM 22 CHARACTERS EACH]XX

Enter the mailing address of the landlord.

This field is required if:

- ANYONE IN HOUSEHOLD RELATED TO LANDLORD OR SPOUSE AS PARENT OR CHILD [6-M] is "Y"; or
- claimant or spouse have rental liability and live with any other person who does not meet the definition of child or a deemor.

# [11-O] TELEPHONE: 999 999 9999

Enter the telephone number of the landlord.

### [12-D] RENTAL SUBSIDY: SSSSSSS

The system computes and displays the amount of the rental subsidy after the screen is first transmitted.

Note: This does include the comparison of the CMRV and the PMV for recipients residing in CT, IL, IN, NY, VT and WI.

Caution: For the states that rental subsidies must be compared to the PMV (NY, CT, IL, IN, VT and WI), for January each year (because of the COLA change which changes the PMV amount), you must indicate a change on LCHG of 12/31/(each year) which initiates a PERIOD BEGAN [1-D] of 1/1/(of that year) and walk through this new period in order that the comparison will pick up the new PMV rates.

Reference: Rental Subsidies, POMS SI 00835.379

# [14-M] RELATIONSHIP: 9

Enter the appropriate value for the relationship to the landlord or landlord's spouse.

## [15-D] HOUSEHOLD MEMBER: SS[MAXIMUM 30 CHARACTERS]SS

This is a display of the household members for you to select the person related to the landlord or landlord's spouse.

#### G. RELATED REFERENCES

Name, Amount and Date Field Formats, MSSICS 001.007

Link to this section

http://policynet.ba.ssa.gov/msom.nsf/lnx/MSSICS010016

MS MSSICS 010.016 Rental Data (LRNT)
Batch run: 03/18/2014