



Welcome to the Universal Enrollment Services (UES) website, providing enrollment services for the Transportation Security Administration (TSA)

Important Notices

12/18/2013 TSA PreCheck appointments are going fast See All Important Notices 2

Select a program below to see a list of available services and information:



Select A Service

Schedule or Manage Appointment

Schedule an in-person appointment or change an existing appointment.

Order EED/Replace Card

Order an Extended Expiration Date (EED) TWIC® or replace a lost, stolen or damaged card.

What do I need to bring to enrollment?

Find out what documents you need to bring to the enrollment center to facilitate processing.

For U.S. Citizens | For non-U.S. Citizens

Extended Expiration Date TWIC



Order EED



Check Status

Check the status of your service. (Currently not available for HME)



Locate an Enrollment Center

Locate and get directions to an enrollment center near you.

The use of the HME, HTAP, TSA Pre✓™, TWIC®, and Universal Enrollment Services (UES) names in connection with this website is with the express permission of the Department of Homeland Security, Transportation Security Administration.

### TWIC Replace Card

#### Enter Information

\* Required fields

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

\*First Name:  Middle Name:

\*Last Name:  Suffix:

\*Gender:  \*Date of Birth:  Preferred Language:   
December 30, 1972

\*Method of Contact 1  
 Country Code:  Phone:

\*Method of Contact 2  
 Method:

\*Primary Method of Contact

Next >

#### PRIVACY ACT STATEMENT:

Authority: The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

Purpose: This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

Routine Uses: Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

Disclosure: This information may be disclosed to other federal, state, or local law enforcement agencies for law enforcement purposes, or to other federal, state, or local law enforcement agencies for security purposes, or to other federal, state, or local law enforcement agencies for security purposes, or to other federal, state, or local law enforcement agencies for security purposes.

#### PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 5 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

If you need assistance, please call 855-DHS-UES1 (855-347-8371) between 8am – 10pm EST Mon.-Fri.

TWIC Replace Card

Enter Information

\* Required fields

Ineligible for a card replacement.

Based on the information provided, your current TWIC is expired. If the information you entered is inaccurate, please correct and click 'Next' to try again. If your TWIC is not expired, please call 855-DHS-UES1 (855-347-8371).

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

Form fields for personal information: First Name (John), Middle Name (Steven), Last Name (Smith), Gender (Male), Date of Birth (12/30/1972), Preferred Language (English), Method of Contact 1 (United States (+1), 615-123-4568), Method of Contact 2, and Primary Method of Contact (Method of Contact 1).

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PRIVACY ACT STATEMENT:

Authority: The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

Purpose: This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

Routine Uses: Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

Disclosure: Furnishing this information is voluntary; however, failure to provide this information may result in an inability to approve your eligibility for a TWIC.

PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 6 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

If you need assistance, please call 855-DHS-UES1 (855-347-8371) between 8am – 10pm EST Mon.-Fri.

TWIC Replace Card

Enter Information

\* Required fields

Unable to determine eligibility.

Based on the information provided, we were unable to locate you in our system. If the information you entered is inaccurate, please correct and click 'Next' to try again. If your information is correct and you feel this message is an error, please call 855-DHS-UES1 (855-347-8371).

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

Form fields for personal information: First Name (John), Middle Name (Steven), Last Name (Smith), Suffix, Gender (Male), Date of Birth (12/30/1972), Preferred Language (English), Method of Contact 1 (Country Code: United States (+1), Phone: 615-123-4568), Method of Contact 2, Primary Method of Contact (Method of Contact 1).

Next >

PRIVACY ACT STATEMENT:

Authority: The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

Purpose: This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

Routine Uses: Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

Disclosure: Furnishing this information is voluntary; however, failure to provide this information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 3 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 3 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

If you need assistance, please call 855-DHS-UES1 (855-347-8371) between 8am - 10pm EST Mon.-Fri.

TWIC Replace Card

Enter Information

\* Required fields

Unable to determine eligibility.

If the information you entered is inaccurate, please correct and click 'Next' to try again. If your information is correct, please call 855-DHS-UES1 (855-347-8371) for more information.

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

Form with fields for First Name (John), Middle Name (Steven), Last Name (Smith), Gender (Male), Date of Birth (12/30/1972), Preferred Language (English), Country Code (United States), and Phone (615-123-4568).

Next >

PRIVACY ACT STATEMENT:

Authority: The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

Purpose: This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

Routine Uses: Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

Disclosure: Furnishing this information is voluntary; however, failure to provide this information may result in an inability to approve your eligibility for a TWIC.

PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 6 minutes.

If you need assistance, please call 855-DHS-UES1 (855-347-8371) between 8am – 10pm EST Mon.-Fri.

## TWIC Replace Card

### Enter Information

\* Required fields

#### Server error.

We are currently experiencing technical difficulties and are unable to process your request. Please try again later or call 855-DHS-UES1 (855-347-8371).

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

*First Name <input type="text" value="John"/>		Middle Name <input type="text" value="Steven"/>
*Last Name <input type="text" value="Smith"/>		Suffix <input type="text"/>
*Gender <input type="text" value="Male"/>	*Date of Birth <input type="text" value="12/30/1972"/> <small>December 30, 1972</small>	Preferred Language <input type="text" value="English"/>
*Method of Contact 1		
Country Code <input type="text" value="United States (+1)"/>	Phone <input type="text" value="615-123-4568"/>	
*Method of Contact 2		
Method <input type="text"/>		
*Primary Method of Contact <input type="text" value="Method of Contact 1"/>		

Next ▶

#### PRIVACY ACT STATEMENT:

**Authority:** The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

**Purpose:** This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

**Routine Uses:** Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

**Disclosure:** Furnishing this information is voluntary; however, failure to provide this information may result in an inability to approve your eligibility for a Transportation Worker Identification Credential.

#### PAPERWORK REDUCTION ACT STATEMENT:

**Statement of Public Burden:** TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 6 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

## TWIC Replace Card

### Enter Information

\* Required fields

#### Service unavailable.

We are currently experiencing a high volume of requests. Please try again or call 855-DHS-UES1 (855-347-8371).

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

*First Name	Middle Name	
<input type="text" value="John"/>	<input type="text" value="Steven"/>	
*Last Name	Suffix	
<input type="text" value="Smith"/>	<input type="text"/>	
*Gender	*Date of Birth	Preferred Language
<input type="text" value="Male"/>	<input type="text" value="12/30/1972"/> <small>December 30, 1972</small>	<input type="text" value="English"/>
*Method of Contact 1		
Country Code	Phone	
<input type="text" value="United States (+1)"/>	<input type="text" value="615-123-4568"/>	
*Method of Contact 2		
Method		
<input type="text"/>		
*Primary Method of Contact		
<input type="text" value="Method of Contact 1"/>		

[Next](#)

#### PRIVACY ACT STATEMENT:

**Authority:** The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

**Purpose:** This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

**Routine Uses:** Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

**Disclosure:** Furnishing this information is voluntary; however, failure to provide it will delay and may prevent completion of your security threat assessment.

#### PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 5 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

## TWIC Replace Card

### Enter Information

\* Required fields

#### Unexpected error.

If the information you entered is inaccurate, please correct and click 'Next' to try again. If your information is correct, please call 855-DHS-UES1 (855-347-8371) for more information.

Please enter your information below to determine if you are eligible for a card replacement or EED. Then click 'Next' to continue.

\*First Name

John

Middle Name

Steven

\*Last Name

Smith

Suffix



\*Gender

Male

\*Date of Birth

12/30/1972

December 30, 1972

Preferred Language

English

\*Method of Contact 1

Country Code

United States (+1)

Phone

615-123-4568

\*Method of Contact 2

Method

\*Primary Method of Contact

Method of Contact 1

Next ▶

#### PRIVACY ACT STATEMENT:

**Authority:** The authority for collecting this information is 49 U.S.C. 114, 40113, and 49 U.S.C. 5103a.

**Purpose:** This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a Transportation Worker Identification Credential.

**Routine Uses:** Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

**Disclosure:** Furnishing this information is voluntary; however, failure to provide it will delay and may prevent completion of your security threat assessment.

#### PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 26 minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.



## TWIC Replace Card

### Select Reason

### ***Extended Expiration Date (EED)***

You are eligible to replace your TWIC with a three-year extended expiration date (EED) TWIC for a reduced fee of \$60. If you would like to take advantage of this opportunity please select one of the reasons below that offers the three-year extension. [Click here](#) for further information on EED TWICs.

Please select the reason for your card replacement. Then click 'Next' to continue.

- Card is Lost/Stolen (TWIC expiration will be extended by 3 years)
- Card is Damaged (TWIC expiration will be extended by 3 years)
- Unable to Reset Card PIN (TWIC expiration will remain the same)
- Extended Expiration Date (EED) (TWIC expiration will be extended by 3 years)

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Select Reason

Please select the reason for your card replacement. Then click 'Next' to continue.

- Card is Lost/Stolen (TWIC expiration will remain the same)
- Card is Damaged (TWIC expiration will remain the same)

[Click here](#) if you are looking for an Extended Expiration Date (EED) TWIC.

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Select Reason

Please select the reason for your card replacement. Then click 'Next' to continue.

- Card is Lost/Stolen (TWIC expiration will remain the same)
- Card is Damaged (TWIC expiration will remain the same)

[Click here](#) if you are looking for an Extended Expiration Date (EED) TWIC.

According to our records, you are ineligible for an EED.  
**Reason:** Only US Citizens and Nationals are eligible for EED.

If you feel this message is an error, please call 855-DHS-UES1 (855-347-8371).

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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### TWIC Replace Card

#### Select Reason

Please select the reason for your card replacement. Then click 'Next' to continue.

- Card is Lost/Stolen (TWIC expiration will remain the same)
- Card is Damaged (TWIC expiration will remain the same)

[Click here](#) if you are looking for an Extended Expiration Date (EED) TWIC.

According to our records, you are ineligible for an EED.  
**Reason:** Your TWIC card expiration is beyond the EED validity period.

If you feel this message is an error, please call 855-DHS-UES1 (855-347-8371).

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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# Future OneVisit Selection Page\*

\*Currently under development, actual page may look different.

The screenshot shows a web page for replacing a TWIC card. At the top left is the 'Universal ENROLL' logo. At the top right is the 'Transportation Security Administration' logo. Below these are navigation links: 'Home', 'About', 'FAQ', and 'Contact Us'. A 'Home' link is also present on the far left and an 'Español' link on the far right. The main heading is 'TWIC Replace Card'. Below this is a blue arrow pointing right with the text 'Select Pickup Option'. The question 'How would you like to pick up your card?' is followed by two radio button options: 'Pick up at an enrollment center (Goes to Slide 14)' and 'Directly shipped to my mailing address (Goes to Slide 15)'. At the bottom of the selection area are 'Back' and 'Next' buttons. A light blue banner contains the text: 'If you need assistance, please call 855-DHS-UES1 (855-347-8371) between 8am – 10pm EST Mon.-Fri.'. A footer contains a list of links: 'Home | About | FAQ | Contact Us | Freedom of Information Act | Transportation Security Administration (TSA) | U.S. Department of Homeland Security (DHS) | Canceled Card List | Canceled Card List Integrity Hash'. At the very bottom, it says 'Development by SAFRAN MerphoTrust USA a trusted partner'.

**Universal ENROLL**

**Transportation Security Administration**

Home About FAQ Contact Us

Home Español

## TWIC Replace Card

Select Pickup Option

How would you like to pick up your card?

- Pick up at an enrollment center *(Goes to Slide 14)*
- Directly shipped to my mailing address *(Goes to Slide 15)*

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Select Pickup Location

Enter a Postal Code or City to 'Search' for a location to pick up and activate your replacement card.

[Search](#)

Select the location. Then click 'Next' to continue.

**Nashville, TN** **Hours:** **1.8 mi**  
 15 Century Blvd.  
 Suite 500  
 Nashville, TN

**Mon & Wed & Thur: 9:00AM - 12:00PM & 1:00PM - 4:00PM**  
**Tues & Fri: 9:00AM - 12:00PM & 1:00PM - 2:00PM**

[View Map](#) [Sign Up for Alerts](#)

**Decatur, AL** **Hours:** **109.1 mi**  
 1436 Shoal Creek Road  
 Decatur, AL

**Mon - Fri: 8:30AM - 4:30PM**

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**Chattanooga, TN** **Hours:** **113.6 mi**  
 6102 Shallowford Road  
 Ste. 102  
 Chattanooga, TN

**Mon, Tues, Thur & Fri: 8:30AM - 11:30AM Wed: 8:30AM - 11:30AM & 1:30PM - 4:30PM**

[View Map](#) [Sign Up for Alerts](#)

**Paducah, KY** **Hours:** **124.7 mi**  
 611 Broadway Street  
 Paducah, KY

**Mon - Fri: 9:00AM - 12:00PM & 12:30PM - 3:00PM**

[View Map](#) [Sign Up for Alerts](#)

**Evansville, IN** **Hours:** **136.1 mi**  
 2532 Waterbridge Way  
 Evansville, IN

**Mon, Tues, Thur & Fri: 8:30AM - 11:30AM Wed: 8:30AM - 11:30AM & 1:30PM - 4:30PM**

[View Map](#) [Sign Up for Alerts](#)

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

The use of the Universal Enrollment Services (UES), TWIC®, HME and HAZMAT names in connection with this website is with the express permission of the Department of Homeland Security, Transportation Security Administration

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# Future OneVisit Mailing Address Page\*

\*Currently under development, actual page may look different.



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Security  
Administration

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## TWIC Replace Card

### Enter Address

\* Required Fields

Please enter your information below. Then click 'Next' to continue or 'Cancel' to exit.

#### Mailing Address

\* Country

United States ▼

\* Address Line 1

John Steven Smith

Address Line 2

Apt. 15

\* City

123 Waterbury Way

\* State/Province

Nashville, TN ▼

\* Postal Code

37201

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Calculate Fee

If you have a coupon code, please enter it below and click 'Apply' to reduce your fee. Then click 'Next' to continue.

**Replace Card** (TWIC expiration will be extended by 3 years) **\$60.00**

Coupon Code

Apply

**Fee: \$60.00**

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If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Calculate Fee

If you have a coupon code, please enter it below and click 'Apply' to reduce your fee. Then click 'Next' to continue.

**Replace Card** (TWIC expiration will be extended by 3 years) **\$60.00**

Coupon Code

Coupon Applied (\$60.00)

**Fee: \$0.00**

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Enter Credit Card Information

\* Required fields

Please enter your credit card information below. Then click 'Order' to complete your transaction.

We Accept:



Total Amount Due: **\$60.00**

(non-refundable)

\*Name on Card

John Smith

\*Credit Card Number

4444657591231475

\*Expiration Date

08 / 14

\*CSC

152

Email Receipt To:

jsmith@comcast.net

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[Order](#)

**Important:** Do not attempt to click the 'back' button on your browser during processing. Doing so may result in multiple charges to your account.

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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## TWIC Replace Card

### Confirm Order

Click 'Order' to complete your transaction.

Total Amount Due: **\$0.00**

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[Order](#)

**Important:** Do not attempt to click the 'back' button on your browser during processing.  
Doing so may result in multiple charges to your account.

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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### Service Status

Thank you for your order! Your transaction summary is below.



**Note:** You will be notified within 10 days when your card is ready for pickup.

#### Payment Details:

Date:	<b>10/17/12 @ 11:03 AM</b>
Applicant:	<b>JOHN S SMITH</b>
UE ID:	<b>U11F-193H9F</b>
Service:	<b>TWIC REPLACE CARD</b>
Fee:	<b>\$60.00</b>
Paid:	<b>\$60.00</b>
Method:	<b>CARD (ending in 1475)</b>
Auth Number:	<b>00041C</b>

#### Pick-up Location Details:

**Nashville, TN**  
15 Century Blvd.  
Suite 500  
Nashville, TN

**Hours: Tuesday, Thursday - 1:00 PM - 5:00 PM CST**

Facility is in the Postal Annex, next to Trader Joe's in Oak Grove Plaza shopping complex.  
No truck parking available

[View Map](#) [Sign Up for Alerts](#)

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

### Service Status

Thank you for your order! Your transaction summary is below.

**Note:** You will be notified within 10 days when your card is ready for pickup.

#### Payment Details:

Date:	10/17/12 @ 11:03 AM
Applicant:	JOHN S SMITH
UE ID:	U11F-193H9F
Service:	TWIC REPLACE CARD
Fee:	\$60.00
Paid:	\$60.00
Method:	COUPON

#### Pick-up Location Details:

**MorphoTrust**      **Hours: Tuesday, Thursday - 1:00 PM - 5:00 PM CST**      **3.5 mi**

15 Century Boulevard,  
Suite 500,  
Nashville, TN

Facility is in the Postal Annex, next to Trader Joe's in Oak Grove Plaza shopping complex.  
No truck parking available

[View Map](#) 

Email Summary To:

**Send**

 **Print Status**

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

# Future OneVisit Confirmation Page\*

\*Currently under development, actual page may look different.



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## Service Status

Thank you for your order! Your transaction summary is below.

 [Print Status](#)

**Note: You will be notified within 10 days when your card is shipped to your mailing address.**

### Payment Details:

Date:	10/17/12 @ 11:03 AM
Applicant:	JOHN S SMITH
UE ID:	U11F-193H9F
Service:	TWIC REPLACE CARD
Fee:	\$60.00
Paid:	\$60.00
Method:	CARD (ending in 1475)
Auth Number:	00041C

### Delivery Mailing Address:

**John Steven Smith  
Apt. 15  
123 Waterburry Way  
Nashville, TN 37201**

If you need assistance, please call **855-DHS-UES1 (855-347-8371)** between 8am – 10pm EST Mon.-Fri.

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