

TAVP A

Q1 Survey Instructions: Thank you for participating in this survey. Your responses will be used solely for the purpose of assessing the usefulness of the FDIC's Technical Assistance Video Program and identifying potential areas of improvement, including topics that might be most relevant to your financial institution. You have been selected to complete Part A of this survey given your knowledge of your institution's technical assistance needs and priorities. This survey should take you approximately 10 minutes to complete. Please note that your institution will receive Part B of this survey separately. Part B should be forwarded to and answered by bank personnel who are most likely to have watched any of the videos in the FDIC's Technical Assistance Video Program, including board members, executive management, and professional staff. All responses are anonymous and confidential, and survey responses will not be used for supervisory purposes.

Q2 Was your institution aware of the availability of the videos in the FDIC's Technical Assistance Video Program prior to receiving this survey?

- Yes (1)
- No (2)

Q3 How did your institution learn about the videos? (Select all that apply)

- June 2014 Information Package from the FDIC (1)
- FDIC Press Releases (2)
- FDIC staff communications, including Directors' Colleges and field examiners (3)
- Browsing on the FDIC Website (4)
- Banking trade publication/communication (5)
- Other (6) _____

Q4 When did your institution learn about the videos?

- Within the past month (1)
- More than a month ago, but less than six months ago (2)
- More than six months ago, but less than a year ago (3)
- More than a year ago (4)
- Don't know (5)

Q5 Have any of the following bank personnel watched at least one of the videos?

	Yes (1)	No (2)	Don't Know/Not Sure (3)
Board of Directors (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Executive Management (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lending Staff (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Operational Staff (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Audit Staff (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q6 If others at your institution have watched at least one of the videos, please provide their job titles.

Answer If Have any of the following bank personnel watched at least one of the videos? - Yes Is Selected

Q7 Describe how your institution's personnel watched one or more of the videos.

	Yes (1)	No (2)	Don't Know/Not Sure (3)
In board member sessions (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In group training sessions for bank executives (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In group training sessions for bank staff (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individually in a bank office or workstation (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individually somewhere other than in a bank office or workstation (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q8 Please indicate which of the following methods would be effective to inform your institution about future videos in the FDIC's Technical Assistance Video Program. (Select all that apply)

- FDIC Press Releases (2)
- Financial Institution Letters (9)
- Banking Trade Publications (3)
- FDIC Regional Office Staff/Examiners (4)
- FDIC Website (5)
- Facebook (7)
- Twitter (8)
- Other (15)

Answer If Please indicate which of the following methods are effective to inform your institution about future technical assistance videos? (check all that apply) Other Is Selected

Q9 In addition to the methods listed above, what other methods could the FDIC use to inform your institution about future videos in the FDIC's Technical Assistance Video Program?

Q10 What is your institution's preferred method to access the videos? (Select all that apply)

- View on YouTube (1)
- View on FDIC Website (4)
- Download from FDICconnect (2)
- Don't know/Not sure (7)
- Other download options (3) _____

Q16 Below is a list of the videos currently offered in the FDIC's Technical Video Assistance Program.

	New Director Education Videos	Director Responsibilities
Fiduciary Duties	Acting in the Best Interest of the Bank	Overview of the FDIC
Examination Process	Risk Management Examinations	Compliance and Community
Reinvestment Act Examinations		Virtual Directors' College Videos
Corporate Governance	Information Technology	Interest Rate Risk
The Bank Secrecy Act	The Community Reinvestment Act	Third-Party Risk
Virtual Technical Assistance Videos		Allowance for Loan and Lease Losses (ALLL)
Appraisals and Evaluations	Cyber Challenge: A Community Bank Cyber Exercise	
Evaluation of Municipal Securities	Flood Insurance	Interest Rate Risk
Fair Lending Risk	Mortgage Rules: Ability to Repay & Qualified Mortgages	Managing Mortgage
Rules: Loan Originator Compensation Rule	Mortgage Rules: Small Servicers	
Troubled Debt Restructuring (TDR)	Rulemaking Videos	
Regulatory Capital Interim Final Rule		

Please suggest additional video topics that would be particularly useful for your institution. For each topic suggested, please recommend the appropriate target audience (for example, Board Members, Management, Professional Staff, etc.).

Q17 Please provide any suggestions for the Technical Assistance Video Program.

Q18 Which of the following best describes your position at your institution?

- Board Member (1)
- Executive Management (2)
- Officer (3)
- Professional Staff (4)
- Administrative Support Staff (5)
- Other (6) _____

If Board Member Is Selected, Then Skip To End of Block

Q19 Which of the following best describes your primary area of responsibility at your institution?

- Senior Leadership (1)
- Lending (2)
- Operations (3)
- Consumer Compliance (4)
- Legal (5)
- Audit (7)
- Administrative (8)
- Other (6) _____

Q20 Based on aggregate data gathered from the survey, the FDIC may wish to explore potential enhancements to the Agency's Technical Assistance Video Program. Would you (or others at your institution) be willing to be contacted by the FDIC if the Agency determines that additional feedback would be beneficial? (Your responses to this survey will remain anonymous and confidential – we will collect your contact information separately.)

- Yes (1)
- No (2)

Answer If Would you (or others at your institution) be willing to be contacted by the FDIC to help improv... Yes Is Selected

Q21 If you or someone at your institution would be willing to be contacted to provide additional feedback regarding the FDIC's Technical Assistance Video Program, please email contact information to videosurvey@fdic.gov.

Q22 Is your institution interested in learning about videos in the FDIC's Technical Assistance Video Program?

- Yes (1)
- No (2)

Answer If Is your institution interested in learning about videos in the FDIC's Technical Assistance Video... No Is Selected

Q23 So that we can better understand, can you share why your institution is not interested in learning about the FDIC's Technical Assistance Video Program?