TAVP A

Q1 Survey Instructions:  Thank you for participating in this survey.  Your responses will be used solely for the purpose of assessing the usefulness of the FDIC&#39;s Technical Assistance Video Program and identifying potential areas of improvement, including topics that might be most relevant to your financial institution.   You have been selected to complete Part A of this survey given your knowledge of your institution&#39;s technical assistance needs and priorities.  This survey should take you approximately 10 minutes to complete.   Please note that your institution will receive Part B of this survey separately.  Part B should be forwarded to and answered by bank personnel who are most likely to have watched any of the videos in the FDIC&#39;s Technical Assistance Video Program, including board members, executive management, and professional staff.   All responses are anonymous and confidential, and survey responses will not be used for supervisory purposes.

Q2 Was your institution aware of the availability of the videos in the FDIC's Technical Assistance Video Program prior to receiving this survey?

* Yes (1)
* No (2)

Q3 How did your institution learn about the videos? (Select all that apply)

* June 2014 Information Package from the FDIC (1)
* FDIC Press Releases (2)
* FDIC staff communications, including Directors&#39; Colleges and field examiners (3)
* Browsing on the FDIC Website (4)
* Banking trade publication/communication (5)
* Other (6) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q4 When did your institution learn about the videos?

* Within the past month (1)
* More than a month ago, but less than six months ago (2)
* More than six months ago, but less than a year ago (3)
* More than a year ago (4)
* Don&#39;t know (5)

Q5 Have any of the following bank personnel watched at least one of the videos?

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes (1) | No (2) | Don&#39;t Know/Not Sure (3) |
| Board of Directors (1) |  |  |  |
| Executive Management (2) |  |  |  |
| Lending Staff (3) |  |  |  |
| Operational Staff (4) |  |  |  |
| Audit Staff (8) |  |  |  |

Q6 If others at your institution have watched at least one of the videos, please provide their job titles.

Answer If Have any of the following bank personnel watched at least one of the videos? - Yes Is Selected

Q7 Describe how your institution's personnel watched one or more of the videos.

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes (1) | No (2) | Don&#39;t Know/Not Sure (3) |
| In board member sessions (1) |  |  |  |
| In group training sessions for bank executives (2) |  |  |  |
| In group training sessions for bank staff (3) |  |  |  |
| Individually in a bank office or workstation (4) |  |  |  |
| Individually somewhere other than in a bank office or workstation (5) |  |  |  |

Q8 Please indicate which of the following methods would be effective to inform your institution about future videos in the FDIC&#39;s Technical Assistance Video Program. (Select all that apply)

* FDIC Press Releases (2)
* Financial Institution Letters (9)
* Banking Trade Publications (3)
* FDIC Regional Office Staff/Examiners (4)
* FDIC Website (5)
* Facebook (7)
* Twitter (8)
* Other (15)

Answer If Please indicate which of the following methods are effective to inform your institution about future technical assistance videos? (check all that apply) Other Is Selected

Q9 In addition to the methods listed above, what other methods could the FDIC use to inform your institution about future videos in the FDIC's Technical Assistance Video Program?

Q10 What is your institution's preferred method to access the videos? (Select all that apply)

* View on YouTube (1)
* View on FDIC Website (4)
* Download from FDICconnect (2)
* Don't know/Not sure (7)
* Other download options (3) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q16 Below is a list of the videos currently offered in the FDIC's Technical Video Assistance Program.   New Director Education Videos Director Responsibilities Fiduciary Duties Acting in the Best Interest of the Bank Overview of the FDIC Examination Process Risk Management Examinations Compliance and Community Reinvestment Act Examinations Virtual Directors' College Videos Corporate Governance Information Technology Interest Rate Risk The Bank Secrecy Act The Community Reinvestment Act Third-Party Risk Virtual Technical Assistance Videos Allowance for Loan and Lease Losses (ALLL) Appraisals and Evaluations Cyber Challenge: A Community Bank Cyber Exercise Evaluation of Municipal Securities Flood Insurance Interest Rate Risk Managing Fair Lending Risk Mortgage Rules: Ability to Repay & Qualified Mortgages Mortgage Rules: Loan Originator Compensation Rule Mortgage Rules: Small Servicers Troubled Debt Restructuring (TDR) Rulemaking Videos Regulatory Capital Interim Final Rule  Please suggest additional video topics that would be particularly useful for your institution. For each topic suggested, please recommend the appropriate target audience (for example, Board Members, Management, Professional Staff, etc.).

Q17 Please provide any suggestions for the Technical Assistance Video Program.

Q18 Which of the following best describes your position at your institution?

* Board Member (1)
* Executive Management (2)
* Officer (3)
* Professional Staff (4)
* Administrative Support Staff (5)
* Other (6) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If Board Member Is Selected, Then Skip To End of Block

Q19 Which of the following best describes your primary area of responsibility at your institution?

* Senior Leadership (1)
* Lending (2)
* Operations (3)
* Consumer Compliance (4)
* Legal (5)
* Audit (7)
* Administrative (8)
* Other (6) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q20 Based on aggregate data gathered from the survey, the FDIC may wish to explore potential enhancements to the Agency’s Technical Assistance Video Program.  Would you (or others at your institution) be willing to be contacted by the FDIC if the Agency determines that additional feedback would be beneficial?  (Your responses to this survey will remain anonymous and confidential – we will collect your contact information separately.)

* Yes (1)
* No (2)

Answer If Would you (or others at your institution) be willing to be contacted by the FDIC to help improv... Yes Is Selected

Q21 If you or someone at your institution would be willing to be contacted to provide additional feedback regarding the FDIC’s Technical Assistance Video Program, please email contact information to  videosurvey@fdic.gov.

Q22 Is your institution interested in learning about videos in the FDIC's Technical Assistance Video Program?

* Yes (1)
* No (2)

Answer If Is your institution interested in learning about videos in the FDIC's Technical Assistance Video... No Is Selected

Q23 So that we can better understand, can you share why your institution is not interested in learning about the FDIC&#39;s Technical Assistance Video Program?