



August 2, 2017

Memorandum to: Shagufta Ahmed
Policy Analyst
Office of Information and Regulatory Affairs
Office of Management and Budget

From: Manny Cabeza
PRA Clearance Officer
Counsel, Legal Division
Federal Deposit Insurance Corporation

RE: Failed Bank Data Services User Survey

Under the generic clearance entitled, “Occasional Qualitative Surveys” (3064-0127), the FDIC hereby submits for OMB review the generic survey “Failed Bank Data Services User Survey.” These instruments will be fielded annually following OMB approval as an on-going qualitative research study to receive feedback from users of the Failed Bank Data Services (FBDS) platform to ensure that its reliability and functionality are meeting the needs of users. In the past the survey was used only internally to obtain feedback from users within various FDIC Divisions. This year, the survey is being expanded to include 90 retained outside counsel (law firms) as they are also users of the FBDS.

Users will be asked to indicate the frequency of their use of the service and to rate the effectiveness of the FBDS on a scale ranging from “Poor” to “Excellent”; they will be asked if they were able to find what they were looking for when conducting searches, and if not, they will be asked to offer comments. All respondents will be able to provide additional comments about the service.

Burden Estimate: The estimated time to complete the survey is five (5) minutes. The survey is conducted annually and the total estimated annual burden for 90 respondents is 8 hours.

If you have any questions, please let me know. Thank you for your consideration.