



February 20, 2020

Memorandum to: Samuel Wice  
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Office of Information and Regulatory Affairs  
Office of Management and Budget

From: Manny Cabeza  
Regulatory Counsel  
Federal Deposit Insurance Corporation  
Legal Division

## RE: FDIC 2020 Post-Examination Surveys

Under the generic clearance entitled, "Information Collection for Qualitative Research" (3064-0127), the FDIC hereby submits for OMB review four generic surveys (the "FDIC 2020 Post-Examination Surveys"). These surveys will be transmitted to financial institutions after FDIC's completion of an examination to obtain feedback from these financial institutions regarding the examination process. The surveys will be sent to a senior bank official after an examination is conducted. The surveys will be deployed quarterly throughout the year 2020.

The purpose of the surveys is to gauge bankers' views on the effectiveness and quality of the examination, as well as to identify ways to improve the examination process. There are four versions of the survey: (1) Safety and Soundness Post Examination Survey; (2) Community Reinvestment Act Post Examination Survey; (3) Compliance Post Examination Survey; and (4) Joint Compliance and Community Reinvestment Act Post Examination Survey.

Bankers will be asked to rate the efficiency of the pre-examination process; examiners' professionalism and their understanding of the laws and regulations; examination process; and examination report quality. Bankers will also be allowed to provide feedback on any areas for improvement and will be given an option to have someone from the FDIC Office of the Ombudsman to contact the institution confidentially about its recent examination or any other matters.

The FDIC estimates that there will be approximately 363 responses per quarter based on examination's historical data.

*Annual Estimated Number of respondents:* 1,452  
*Estimated Time per response:* 45 minutes  
*Total Estimated Annual Burden:* 1,089 hours

Total estimated burden for the annual collection of this information is 1,089 hours. If you have any questions, please let me know. Thank you for your consideration.