

FBDS User Survey

OMB Control Number 3064-0127

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ESTIMATED REPORTING BURDEN

Public reporting burden for this collection is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Paperwork Reduction Act, Legal Division, FDIC, Washington, D.C. 20429; and to the Office of Management and Budget, Paperwork Reduction Act Project (3064-0127), Washington, D.C. 20503. Respondents need not respond to this request for information unless it displays a currently valid OMB Control Number. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

* **1. How often do you access the FDIC's FBDS system?**

- Daily
- Monthly
- Rarely

* **2. How helpful, timely, and professional is the FBDS Help Desk in providing support, training tips and in troubleshooting of any FBDS concerns?**

- Excellent
- Good
- Fair
- Poor
- N/A

* **3. How do you rate FBDS Relativity's overall usability (e.g., navigation, searching), system capabilities and value in helping you to perform your job duties?**

- Excellent
- Good
- Fair
- Poor
- N/A

* 4. How helpful are FBDS Relativity's search capabilities in satisfying your data retrieval needs?

- Excellent
- Good
- Fair
- Poor

* 5. Please Rate the following aspects of the FBDS Relativity system during business hours:

	Excellent	Good	Fair	Poor	N/A
Performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 6. How well did the FBDS Relativity training and training tips enable you to use the system to perform your job duties?


- Excellent
- Good
- Fair
- Poor
- N/A

* 7. If you work have utilized CACI's Legal Support services, how would you rate the services provided, including your interactions with the Legal PMs and fulfillment of support requests.

- Excellent
- Good
- Fair
- Poor
- N/A

* 8. Do you have any other comments (e.g., Praise of a support team member or Improvement suggestion(s) / recommendation(s) for any item above that did not meet your expectations, etc.)? To help up address any issues, if any of your rankings fall into the fair/ poor level, please take the time to include specific comments here.

Done

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