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We will collect your responses when we interview you individually or talk with you in a focus group.

EACE Interview protocol (site = civilian rehabilitation centers and non-military sites where civilian rehabilitation providers work); Healthcare provider version

Brief introduction to the study

As part of the introduction to the study, will present the phases of rehab that we are studying in this research project.

Obtain informed consent

Background

- 1. Background about interviewee how did they prepare for this position; prior training and experience with amputee rehabilitation
- 2. Can you tell me about the rehabilitation process an amputee goes through starting at post-surgery and including the outpatient experience?

Best Practices

3. Have you seen an increase in patients over the last 15 years? [if yes] What have you changed in the last 15 years in terms of rehabilitation services offered? Are the patients you see primarily diabetic, from motor

- cycle accidents, those wounded during a war, or from other causes? Do the rehabilitation services vary by amputee type?
- 4. What makes your site unique from civilian sites in providing amputee rehabilitation? How about from VA sites? DoD sites?

Retaining/Maintaining Skills

- 5. What medical training (including specialty training) did you receive to prepare you to provide rehabilitation care for amputees?
- 6. Have you taken any special training to develop your skills that are specific to amputee rehabilitation skills?
- 7. Which provider types/services are the most integral in providing amputee rehabilitation at your site?
- 8. What are the primary clinical challenges in providing amputee care and how do you deal with them?
- 9. Do you think that providers need a certain patient volume to keep up their skills? Does this vary by provider type? How do you keep providers up to date on their skills when patient census decreases? (if census has not/does not decrease, what is their site's plan if they encountered a census decrease)

Care Coordination

- 10. What does care coordination for rehabilitation look like at your facility (who is involved, when)?
- 11. What are key issues when providing rehabilitation services to amputees that we have not discussed?