**EVALUATION OF COVERAGE TO CARE**

**Appendix H**

**Support Letter from CMS OMH**

**(CMS-10632; 0938-New)**

**PRA Disclosure Statement**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.  The valid OMB control number for this information collection is **0938-XXXX**.  The time required to complete this information collection is estimated to average **[Insert Time (hours or minutes)] (Expiration Date)** per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection.  If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850. **\*\*\*\*\*CMS Disclaimer\*\*\*\*\*Please do not send applications, claims, payments, medical records or any documents containing sensitive information to the PRA Reports Clearance Office. Please note that any correspondence not pertaining to the information collection burden approved under the associated OMB control number listed on this form will not be reviewed, forwarded, or retained.**

**Appendix H: Support Letter from CMS OMH**

This letter will be included as an attachment with all invitations to participate in data collection activities involving organizations, including the survey and the case study.

Dear Colleagues,

My name is Cara James. I am the Director of the Office of Minority Health at the Centers for Medicare & Medicaid Services. In 2014, CMS launched *From Coverage to Care* (C2C), an initiative to help people understand their benefits and connect to primary care and the preventive services that are right for them, so they can live a long and healthy life. As part of a continuous improvement process, we are interested in speaking with community-based organizations such as yours that may be familiar with or have used C2C in your community.

We would like to learn more about:

* How your organization first learned about C2C and how you used C2C materials;
* How your organization disseminated information about C2C to consumers and other organizations;
* What impact you see C2C having on consumers and your community.

We are working with the RAND Corporation to gather this information. We hope you will agree to share your insights about *From Coverage to Care*. The [survey/interview] will take approximately [twenty minutes/45 minutes], and your comments will be used to help inform C2C moving forward. If there is someone else in your organization that you believe would be more appropriate for us to speak with, please respond to RAND (tconcannon@rand.org) with their name and contact information.

To learn more about C2C, please visit our newly updated website at [go.cms.gov/c2c](http://go.cms.gov/c2c).

Thank you for your time and consideration.

Sincerely,

Cara James

Director

CMS Office of Minority Health

[coveragetocare@cms.hhs.gov](mailto:coveragetocare@cms.hhs.gov)