**Attachment A: ADVHOCaT Research Questions and Data Sources**

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| **Research Question** | **Existing or New Data** | **Data Source** |
| **Research Question 1:** What services and resources do The Hotline and LIR provide to victims of domestic violence, friends and family of victims of domestic violence, batterers, and other domestic violence service providers? | Existing | * Advocate Caller Application database
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| **Research Question 2:** Do those who contact The Hotline and LIR receive the information and/or assistance that they need and/or seek? | Existing | * Advocate Caller Application database
* Observational Listening
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| **Research Question 3:** Do those who contact The Hotline and LIR view the information and/or assistance they receive as helpful? | Existing | * Advocate Caller Application database
* Observational Listening
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| **Research Question 4:** What are the trends, patterns, etc. in the modes (telephone, online chat, texting, and website) of accessing The Hotline and LIR services? | Existing | * Enterprise Data
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| **Research Question 5:** What happens after contactors interact with an advocate at The Hotline/LIR? | New | * Follow-up survey (after 2 weeks)
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| **Research Question 6:** Does contactor behavior (e.g., contacting a shelter versus contacting non-residential services) vary depending on the assistance received from The Hotline/LIR? | New | * Follow-up survey (after 2 weeks)
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| **Research Question 7:** After contacting The Hotline/LIR, how helpful do contactors perceive the information/referrals that they received? | New | * Exit survey
* Follow-up survey (after 2 weeks)
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