

XX/XX/20XX

Web Survey Reminder Email to Non-Respondent SAVE User Agencies

Dear «FirstN» «LastN»,

Recently, we sent you an email to let you know that the SAVE User Agency online web survey is available for your participation. IMPAQ International, LLC has been requested by the U.S. Citizenship and Immigration Services (USCIS) to conduct this survey as a component of an independent evaluation of the Systematic Alien Verification for Entitlement (SAVE) Program. This evaluation is designed to explore how SAVE operates in the field, and to identify challenges and areas for improving the Program.

We are sending you this reminder to encourage and request your cooperation in completing the online survey. The survey will take approximately 15 to 20 minutes to complete. You can access the survey using the web address and unique PIN provided below.

Please complete the survey at: www.saveprogramsurvey.com.

When asked for a PIN, please enter <<insert PIN>>

This unique code helps to assure the confidentiality of your responses. To further ensure your anonymity only summary results of the survey will be reported, and individual responses will not be identified.

Thank you in advance for your participation. If you have any questions, please feel free to contact me at 1-xxx-xxx-xxxx or by email at name@impaqint.com.

Sincerely,

Name/Title of IMPAQ POC