NATIONAL CENTER FOR EDUCATION STATISTICS NATIONAL ASSESSMENT OF EDUCATIONAL PROGRESS

Appendix A Communication Materials for Simulated Classroom Pretesting

National Assessment of Educational Progress (NAEP) 2019 eNAEP Pretesting

OMB# 1850-0803 v.233



June 2018

Table of Contents

| Appendix A1: Recruitment Email/Letter to Youth Organizations | 3 |
|---|-----|
| Appendix A2: EurekaFacts LLC Recruitment Phone Script for Community Centers and Organizations | 4 |
| Appendix A3: Flyer/Information Brochure | 6 |
| Appendix A4: Postcard/Newspaper Advertisement/Recruitment Internet | 7 |
| Appendix A5: Email/Letter Recruiting Parents or Legal Guardians of Student (under age 18) Participants | 8 |
| Appendix A6: EurekaFacts LLC Recruitment Phone Script for Parents/Legal Guardians of Student Participants | 9 |
| Appendix A7: EurekaFacts LLC Recruitment Phone Script for Student Participants Under Age 18 | .14 |
| Appendix A8: EurekaFacts LLC Recruitment Phone Script for Student Participants Age 18 or Over | .16 |
| Appendix A9: Email/Letter to Student (Age 18 or Over) Participants | .21 |
| Appendix A10: EurekaFacts Confirmation Phone Script for Student Participants Age 18 or Over | .22 |
| Appendix A11: Frequently Asked Questions (FAQs) | 23 |
| Appendix A12: Consent Form for Parent/Legal Guardian of Student Participants | .24 |
| Appendix A13: Consent Form for Student Participants Age 18 or Over | .26 |
| Appendix A14: Confirmation of Interview Email/Day of Interview Reminder Email | .28 |
| Appendix A15: Thank You Email/Letter to Parent/Legal Guardian of Student Participants/Student Participants Ag 18 or Over | - |

Please note that the eNAEP system that will be used in this study display the Confidential Information Protection and Statistical Efficiency Act of 2002 (CIPSEA) Title V, Subtitle A, Public Law 107-347 confidentiality pledge citation (along with a citation of the Cybersecurity Enhancement Act of 2015: 6 U.S.C. §151) because the eNAEP and MyNAEP systems are used for the main NAEP data collection, and the confidentiality of the operational NAEP assessment is governed by CIPSEA and 6 U.S.C. §151. However, confidentiality of the pretesting study described in this submission is governed by the Education Sciences Reform Act of 2002 (ESRA 2002, 20 U.S.C. §9573) and 6 U.S.C. §151.

Participants will be provided the ESRA citation on all recruitment letters/emails (Appendices A1, A5-A9) and in the FAQ document (Appendix A10), and they will be read the pledge as part of phone script (Appendix A2). Additionally, during the study, students will be provided a login card with the ESRA pledge on the back (see Volume 2).

IF SENT AS EMAIL—Subject: Education Research Opportunity for Students in <4th/8th/12th grade>

<DATE>

Dear <NAME>,

We are conducting an important study on behalf of the U.S. Department of Education's National Center for Education Statistics (NCES). Because your organization plays an active role in the community, we <u>need your help</u>.

We are looking for students <in OR entering OR who have completed> <4th/8th/12th grade> to test the new computer system that will be used for the National Assessment of Educational Progress (NAEP). **Student participation is vital in helping us develop the best way to deliver the test.**

The voluntary research sessions will last no more than 100 minutes. During the group testing sessions, students will be asked to answer questions using a tablet computer as if it were an actual test. Their feedback helps us find and fix problems before other students take tests nationwide. Because we care about student privacy, we will assign each student a unique student identifier. Student names will not be linked to their answers.^o

Each student will receive a \$25 VISA gift card at the end of the session as a thank you. In addition, the student's parent or legal guardian will receive a \$25 VISA gift card as a thank you for bringing the student to and from the testing site.

Students play a key role in helping us improve our tests. In fact, their participation enhances the experience of thousands of students all over the United States who will take the tests.

We would like to ask for your assistance in letting parents/legal guardians and students know how they can be involved in this important study. I have included a flyer with a brief description of our study in the hopes that you can post it for everyone to see. I have also included a Frequently Asked Questions (FAQs) page with additional information about the study.

<IF OFFSITE SESSIONS ARE POSSIBLE: To make it more convenient for students, we would like to hear from you if you have space available and a group of interested students who are unable to commute to <Location>.>

We appreciate your consideration of this request and invite you to please contact us with any questions regarding this project. We look forward to speaking with you soon!

ATTACHED: Flyer⁰ and FAQs

Sincerely,

<CONTACT NAME> <JOB TITLE> EurekaFacts <CONTACT PHONE>

^o The National Center for Education Statistics (NCES) is authorized to conduct NAEP by the National Assessment of Educational Progress Authorization Act (20 U.S.C. §9622) and to collect students' education records from education agencies or institutions for the purposes of evaluating federally supported education programs under the Family Educational Rights and Privacy Act (FERPA, 34 CFR §§ 99.31(a)(3)(iii) and 99.35). All of the information provided by school staff and students may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

⁰ Note: Text for the flyer/brochure can be found in Appendix A3.

Appendix A2: EurekaFacts LLC Recruitment Phone Script for Community Centers and Organizations

Hello. May I please speak to <NAME OF CONTACT AT COMMUNITY CENTER>?

Good <morning/afternoon/evening>. My name is <CONTACT NAME>. I am contacting you from EurekaFacts, a local research company, and we need your help. We are carrying out an important study on behalf of the U.S. Department of Education's National Center for Education Statistics (NCES). Because your organization plays an active role in the community, we are asking for your help in spreading the word about this exciting research opportunity for students.

We are recruiting students who <are in OR are entering or have completed> <4th/8th/12th grade> to help us evaluate the computer-based system. This system is part of a test called the National Assessment of Educational Progress, or NAEP, which is delivered to students nationwide. [Recruiter: If community center or organization asks what NAEP is: This national assessment is administered to students in elementary, middle, and high schools throughout the United States.]

Students play a key role in helping us improve our tests. In fact, their participation enhances the experience of thousands of students all over the United States who will take the tests.

Each student will receive a \$25 VISA gift card at the end of the session as a thank you. In addition, the student's parent or legal guardian will receive a \$25 VISA gift card as a thank you for bringing the student to and from the testing site.

Would your <community center OR organization> be interested in advertising and/or helping us to recruit students for this research study?

If NO: Thank you for your time. Have a wonderful <day/evening>. [Recruiter: END CALL]

If **YES**: Good, thank you very much. To ensure that we interview a broad mix of students and determine the best interview location, I have a few brief screening questions to ask you. It should take only a few minutes.

Student participation is vital in helping us fix any issues and develop the best way to deliver the test. The study will not retain any personally identifiable information. Prior to the start of the study, students will be notified that their participation is voluntary and that the information they provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

We would like to ask for your assistance in letting parents/legal guardians and students know how they can be involved in this important study. We will hold some sessions at <LOCATION>, <ADDRESS>; however, if the parents/legal guardians of students cannot provide transportation to <LOCATION>, <ADDRESS>, we would like to set up sessions at your <community center OR organization>, if possible.

Screener

[Recruiter: Determine recruitment needs in advance. Look in public documents and the website to find what grades the community center or organization includes, as well as the size, socioeconomic status (SES), and racial/ethnic makeup of the student population. Record all responses to Screener questions. End Screener at whatever point the staff member gives a response that confirms that their group has already been sampled adequately. End Screener Script: Based on the requirements of this study, we are not able to include your students in the interviews at this time. Thank you for your time. Have a good <day/evening>. [Recruiter: END CALL]]

1. Do you work with <students> who are <in OR entering or have completed> $<4^{th}/8^{th}/12^{th}$ grade> who might be available to participate in the study?

If NO: Thank you for your time. Have a wonderful <day/evening>. [Recruiter: END CALL]

If YES: Great.

2. Would you be able to distribute and post flyers regarding this study? [Recruiter: Interested parties would contact EurekaFacts directly. We would follow up with them by phone and ask them some screening questions to ensure that a diverse sample of students is included in this study.]

If NO: Thank you for your time. Have a good <day/evening>. [Recruiter: END CALL]

If **YES**: Great! Thank you. Would you also be able to organize a room at your <community center OR organization> where EurekaFacts could conduct some research sessions?

If **YES**: That's great! We will contact you to schedule some sessions at your <community center OR organization> after we have some students signed up. [Recruiter: go to **Closing**]

If **NO**: That's fine. If you are able to distribute and post flyers regarding the study, we would greatly appreciate that. EurekaFacts staff will follow up with interested parents/legal guardians by phone to make interview arrangements. [Recruiter go to **Closing**]

Thank you for taking the time to answer the screening questions. Your <community center OR organization> is generally eligible to participate in the research interviews.

Closing

Thank you for agreeing to share the information about this important research study. We will send you an email with the informational flyers attached.

We may need to reach you by telephone. Is the number I called the best number to use?

Do you have any questions at this time? [Recruiter: Answer any questions.]

If you have any <additional> questions, please call <PHONE NUMBER>.

Thank you again for agreeing to be part of this important research project.

4th, 8th, 12th Grade Students

Students will test new versions of assessment tests on a tablet computer for an important study for the U.S. Department of Education's National Center for Education Statistics (NCES).

After school and weekend sessions last up to 100 minutes. Students will get a **\$25 VISA gift card** and another **\$25 VISA gift card** for the parent or legal guardian as a thank you for bringing the student to and from the testing site.

Test scores will not be shared with schools. All of the information provided may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law.

For more information, please call us at <PHONE NUMBER>, or go to the website:



<LINK>

Appendix A4: Postcard/Newspaper Advertisement/Recruitment Internet



EurekaFacts, LLC 51 Monroe St. PE 10 Rockville, MD 20850



For more information:

<PHONE NUMBER> <LINK>

Appendix A5: Email/Letter Recruiting Parents or Legal Guardians of Student (under age 18) Participants

IF SENT AS EMAIL—Subject: Paid Education Research Opportunity

Dear <NAME>:

<DATE>

We are reaching out to parents of <4th/8th/12th> grade students just like you, because we <u>need your help</u>. Our company, EurekaFacts, is conducting an important education research study on behalf of the National Center for Education Statistics (NCES), which is part of the U.S. Department of Education.

NCES is looking for students who <are in OR are entering or have completed> <4th/8th/12th grade> to test their computer system. This system will be used by students to take the National Assessment of Educational Progress(NAEP).⁰ Students' participation and opinions will help us find and fix issues before other students take the tests nationwide.

The research session will take place at <LOCATION> and will last for no more than 100 minutes. Your child will be in a classroom setting with a group of students. They will answer questions using a tablet computer as if it were an actual test.

Your child will receive **a \$25 VISA gift card** at the end of the session as a thank you. The parent or legal guardian who brings the student to the site will **also receive a \$25 VISA gift card** as a thank you for his/her time and effort.

Because we care about your child's privacy, we will assign him/her a unique student identifier. Your child's name will not be linked to his/her answers.^o

This study is voluntary and has many sessions available. You can be scheduled at a time that works best for you.

If your child is interested in this study, please call <CONTACT PHONE> or email <CONTACT EMAIL>. We look forward to speaking with you soon!

Thank you,

<NAME> <JOB TITLE> EurekaFacts <CONTACT PHONE> <Website Link>

U.S.C. §9573 and 6 U.S.C. §151).

^o NAEP is the largest nationally representative assessment of what America's students know and can do in various subject areas. More information about the NAEP assessment is available online at: <u>http://nces.ed.gov/nationsreportcard/</u>.

^o The National Center for Education Statistics (NCES) is authorized to conduct NAEP by the National Assessment of Educational Progress Authorization Act (20 U.S.C. §9622) and to collect students' education records from education agencies or institutions for the purposes of evaluating federally supported education programs under the Family Educational Rights and Privacy Act (FERPA, 34 CFR §§ 99.31(a)(3)(iii) and 99.35). All of the information provided by school staff and students may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20

Appendix A6: EurekaFacts LLC Recruitment Phone Script for Parents/Legal Guardians of Student Participants

(Script when calling parents/legal guardians from a previously compiled list)

Good <morning/afternoon/evening>. Is this the <NAME FROM CALL LIST> household? My name is <CALLER NAME>, and I am calling from EurekaFacts, a local research company. Our company is conducting an important education research study on behalf of the National Center for Education Statistics (NCES), which is part of the U.S. Department of Education, and we need your help.

We are recruiting students who <are in OR are entering or have completed> $<4^{th}/8^{th}/12^{th}$ grade> to help us test a computer system. If you qualify, your child will receive a **\$25 VISA gift card** at the end of the session as a thank you. The parent or legal guardian who brings them to and from the study site will **also receive a \$25 VISA gift card** as a thank you for his/her time and effort.

I'd like to tell you a little bit more about the study first and ask you some questions; is now a good time? (YES or NO and call back later)

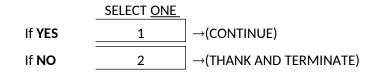
1. Are there any students in your household who <are in OR are entering or have completed> <4th/8th/12th grade>?

If YES $1 \rightarrow$ (CONTINUE) If NO $2 \rightarrow$ (THANK AND TERMINATE)

We are conducting a research study to explore how students interact with the tablet and computer system that delivers the test. This system will be used by students to take the National Assessment of Educational Progress, or NAEP, which is administered to students nationwide. [Recruiter: If parent/legal guardian asks what NAEP is: This national assessment is administered to students in elementary, middle, and high schools throughout the United States.] Students' participation and opinions will help us find and fix issues before other students take the tests nationwide.

The study session will take place at <NAME OF INTERVIEW SITE AND LOCATION>. It can be scheduled at your convenience and will last about 100 minutes. Your child will be in a classroom setting with a group of students. He/she will answer questions using a tablet computer as if it were an actual test. The study will not retain any personally identifiable information. Prior to the start of the study, students will be notified that their participation is voluntary and that the information they provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

2. If your child qualifies, do you give your permission for us to invite your child to participate?



3. What is your child's name?

RECORD NAME:

4. What grade is your child in? [If not in grades 4, 8, and 12 for eNAEP OR 4th and 8th grade for Puerto Rico Sessions →(THANK AND TERMINATE)]

5. What is your child's sex? \rightarrow (READ THE QUESTION AND RESPONSE OPTIONS)

| | SELECT ONE |
|--------|------------|
| Male | 1 |
| Female | 2 |

6. What is your child's age?

RECORD AGE:

7. What type of school does your child currently attend? (READ LIST)

| | SELECT ONE | 7 |
|----------------|------------|---------------------------------------|
| Public school | 1 | →(CONTINUE) |
| Private school | 2 | (, |
| Charter school | 3 | |
| Homeschool | 4 | |
| Don't know | 5 | $] \rightarrow$ (THANK AND TERMINATE) |

8. What school does your child attend?

RECORD SCHOOL NAME:

9. To attend the session and receive the \$25 VISA gift card, we <u>must</u> receive the parental consent form. You can scan the consent form and email it to us, or you can bring it with you and give it to the interviewer. Do you understand that you must have a completed and signed consent form for your child to participate?

| | SELECT ONE | |
|-----|------------|--|
| Yes | 1 | |
| No | 2 | |

10. Would you like me to send the consent form by email?

If Yes:_ email

10A. What is your email address?

RECORD PARENT'S/LEGAL GUARDIAN'S EMAIL ADDRESS:

Thank you.

The next few questions are for classification purposes only.

11. Do you speak a language other than English at home?

 SELECT ONE

 Yes
 1
 (CONTINUE TO 11A)

 No
 2

 Prefer not to answer
 3

11A. What is this language? (For example: Korean, Italian, Spanish, Vietnamese)

12. Is your child Hispanic or Latino? (DO NOT READ LIST)

| | SELECT ONE |
|----------------------|------------|
| Yes | 1 |
| No | 2 |
| Prefer not to answer | 3 |

13. Which of the following categories best describes your child's ethnic or racial background? (READ LIST)

| | SELECT <u>ALL THAT A</u> | PPLY |
|---|--------------------------|------|
| American Indian or Alaska Native | 1 | |
| Asian | 2 | |
| Black or African American | 3 | |
| Native Hawaiian or Other Pacific Islander | 4 | |
| White | 5 | |
| Prefer not to answer | 6 | |

14. What is your total annual household income range based on the following ranges?

| | SELECT ONE |
|----------------------|------------|
| Less than \$30,000 | <u>1</u> |
| \$30,000 to \$99,999 | <u>2</u> |
| \$100,000 or more | <u>3</u> |
| Prefer not to answer | 4 |

15. Does your child participate in the National School Lunch program?

| | SELECT ONE |
|----------------------|------------|
| Yes | <u>1</u> |
| No | <u>2</u> |
| Prefer not to answer | <u>3</u> |

16. Do you live in a rural, suburban, or urban area?

| | SELECT ONE |
|----------------------|------------|
| Rural | 1 |
| Suburban | 2 |
| Urban | 3 |
| Don't know | 4 |
| Prefer not to answer | 5 |

17. We are conducting study sessions between <DATE> and <DATE>. If your child chooses to participate, what day and time would work best for you to take [HIM/HER] to the study session?

[CHECK SCHEDULE FOR RESPONDENT'S LOCATION FOR AVAILABLE TIMES. IF NECESSARY, SUGGEST A DIFFERENT PLACE OR TIME.]

RECORD DATE AND TIME:

18. If we need to follow up with you about this study, will you please provide us with your contact information?

| RECORD PARENT/LEGAL GUARDIAN FIRST NAME: | |
|--|--|
| RECORD PARENT/LEGAL GUARDIAN LAST NAME: | |
| RECORD EMAIL ADDRESS: | |
| MOBILE PHONE NUMBER: | |
| HOME PHONE NUMBER: | |

19. Now that you have agreed for your child to participate in the study if he/she is selected, I would like to be able to ask your child a few questions, during which you are welcome to stay on the line. Is he/she available to speak with me at this time?

| (If child is not available, get a call back time and call ba | ck.) |
|--|------|
| DATE: | |
| TIME: | |

(If child is available) Again, you are welcome to stay on the line, but please allow your child to speak for him/herself. Thank you.

RECRUITER: Please determine how talkative and articulate the student is. It is critical that we speak with students who are comfortable expressing themselves with someone they are meeting for the first time. Please use your best judgment and recruit only students who are thoughtful and freely express themselves in a manner that is relevant to the topic being discussed.

All recruits MUST be articulate students who can answer open ended questions and can provide support or explanation for their responses (e.g., "I like it because..." "I don't like it because...").

DO NOT recruit any students who have difficulty answering these questions, whose parent/legal guardian answers FOR them, who seem hesitant or shy speaking with you (as an adult they do not know), who answer "I don't know," or who CANNOT provide an explanation to support their responses.

Hi, <STUDENT'S NAME>. My name is <CALLER NAME>, and I have been speaking with your parent/legal guardian for a few minutes.

As I explained to your parent/legal guardian, I work for a research company. We are conducting an important study to test a computer system for a nationwide student assessment, the National Assessment of Education Progress, or NAEP. For the study session, if you agree to participate, you would be asked to visit <LOCATION> and complete computer-based questions. Your responses would not be graded. The National Center for Education Statistics, or NCES, simply wants to know how you use the computer system as you answer questions.

You will be in a classroom setting with a group of other students your age. You will answer questions using a tablet computer as if it were an actual test. Your participation will help us find and fix problems with the test before other students take these tests nationwide. The session will take about 100 minutes and you will receive a \$25 VISA gift card to thank you for participating in the research session. If a parent or legal guardian brings you to and from the session site, he/she will also receive a \$25 VISA gift card to thank him/her for his/her time and effort.

As I said before, your responses would be used to improve the national test so that it works well for all students. We would not use your name to identify you in any of our records.

1. Do you think you would be interested in participating if selected?

Yes $1 \rightarrow (CONTINUE)$ No 2 $\rightarrow (READ THE FOLLOWING)$

Thank you for your time. I will need to let your parent/legal guardian know that you would not like to participate. Is he or she available?

TO PARENT/LEGAL GUARDIAN: Your child has decided not to participate, but I would like to thank you very much for taking the time to speak with me about this opportunity.

2. What grade are you in?

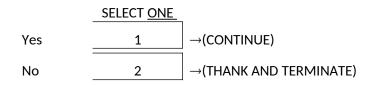
RECORD GRADE:

[MUST BE in/entering or have completed 4th, 8th, or 12th grade for eNAEP or 4th and 8th grade for Puerto Rico Sessions. OTHERWISE THANK AND TERMINATE.]

3. What type of school do you currently attend? (READ LIST)

| | SELECT ONE | 1 |
|----------------|------------|---------------------------------------|
| Public school | 1 | →(CONTINUE) |
| Private school | 2 | |
| Don't know | 3 | $] \rightarrow$ (THANK AND TERMINATE) |

4. You qualify to participate in a study session with a researcher in <LOCATION>. Your parent/legal guardian is available to bring you to the interview on <DAY/DATE AND TIME>. The session will last about 100 minutes. You will receive a \$25 VISA gift card for participating. Your parent/legal guardian gave permission for you to attend if you are available. Will you be able to attend the interview?



5. To attend the session and receive the \$25 VISA gift card, we <u>must</u> receive the parental consent form that we will email to your parent/legal guardian. Your parent/legal guardian can scan and email the consent form to us, or you can bring it with you and give it to the interviewer. Do you understand that you must have a completed and signed parental consent form to participate?

| | SELECT ONE |
|-----|------------|
| Yes | 1 |
| No | 2 |

Thank you. We look forward to seeing you at the interview.

[END OF SCREENER]

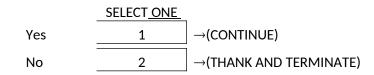
(Script when calling from a previously compiled list)

Good <morning/afternoon/evening>. Is this the <NAME FROM CALL LIST> household? My name is <CALLER NAME>, and I am calling from EurekaFacts, a local research company. Our company is conducting an important education research study on behalf of the National Center for Education Statistics (NCES), which is part of the U.S. Department of Education, and we need your help.

We are recruiting students who <are in OR are entering or have completed> <4th/8th/12th grade> to help us test a computer system. If you qualify, you will receive a **\$25 VISA gift card** at the end of the session as a thank you. If a parent or legal guardian brings you to and from the study site, they will **also receive a \$25 VISA gift card** as a thank you for their time and effort.

I'd like to tell you a little bit more about the study first and ask you some questions; is now a good time? (YES or NO and call back later)

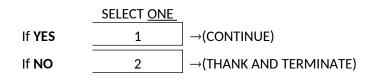
1. Are there any students in your household who are $\langle in OR entering or have completed \rangle \langle 4^{th}/8^{th}/12^{th} grade \rangle$?



We are conducting a research study to explore how students interact with the tablet and computer system that delivers the test. This system will be used by students to take the National Assessment of Educational Progress, or NAEP, which is administered to students nationwide. [Recruiter: If parent/legal guardian asks what NAEP is: This national assessment is administered to students in elementary, middle, and high schools throughout the United States.] Students' participation and opinions will help us find and fix issues before other students take the tests nationwide.

The study session will take place at <NAME OF INTERVIEW SITE AND LOCATION>. It can be scheduled at your convenience and will last about 100 minutes. Your child will be in a classroom setting with a group of students. He/she will answer questions using a tablet computer as if it were an actual test. The study will not retain any personally identifiable information. Prior to the start of the study, students will be notified that their participation is voluntary and that the information they provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

2. If you qualify, are you willing to participate?



3. What is your name?

RECORD NAME:

4. What grade are you in? [If not in grades 4, 8, and 12 for eNAEP OR 4th and 8th grade for Puerto Rico Sessions →(THANK AND TERMINATE)]

RECORD Grade:

5. What is your sex? \rightarrow (READ THE QUESTION AND RESPONSE OPTIONS)

| | SELECT ONE |
|--------|------------|
| Male | 1 |
| Female | 2 |

6. What is your age?

RECORD AGE:

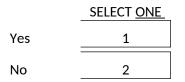
7. What type of school do you currently attend? (READ LIST)

| | SELECT ONE | 1 |
|----------------|------------|---------------------------------------|
| Public school | 1 | →(CONTINUE) |
| Private school | 2 | (|
| Charter school | 3 | |
| Homeschool | 4 | |
| Don't know | 5 | $] \rightarrow$ (THANK AND TERMINATE) |

8. What school do you attend?

RECORD SCHOOL NAME:

9. To attend the session and receive the \$25 gift card we must receive a signed consent form. You can scan the consent form and email it to us, or you can bring it with you and give it to the interviewer. Do you understand that you must have a completed and signed consent form for you to participate?



10. Would you like me to send the consent form by e-mail?

| If Yes: | |
|---------|--|
| e-mail | |

10A. What is your e-mail address?

RECORD EMAIL ADDRESS:

Thank you.

The next few questions are for classification purposes only.

11. Do you speak a language other than English at home?

| | <u>SELECT ONE</u> | |
|----------------------|-------------------|-------------------|
| Yes | <u>1</u> | (CONTINUE TO 11A) |
| No | <u>2</u> | |
| Prefer not to answer | <u>3</u> | |

11A. What is this language? (For example: Korean, Italian, Spanish, Vietnamese)

12. Are you Hispanic or Latino? (DO NOT READ LIST)



| Prefer not to answer | 3 |
|----------------------|---|
| | |

13. Which of the following categories best describes your ethnic or racial background? (READ LIST)

| | SELECT <u>ALL THAT APPLY</u> | | |
|---|------------------------------|--|--|
| American Indian or Alaska Native | 1 | | |
| Asian | 2 | | |
| Black or African American | 3 | | |
| Native Hawaiian or Other Pacific Islander | 4 | | |
| White | 5 | | |
| Prefer not to answer | 6 | | |

14. What is your total annual household income range based on the following ranges?

| | SELECT ONE |
|----------------------|------------|
| Less than \$30,000 | <u>1</u> |
| \$30,000 to \$99,999 | 2 |
| \$100,000 or more | <u>3</u> |
| Prefer not to answer | 4 |

15. Do you participate in the National School Lunch program?

| | SELECT ONE |
|----------------------|------------|
| Yes | <u>1</u> |
| No | <u>2</u> |
| Prefer not to answer | <u>3</u> |

16. Do you live in a rural, suburban, or urban area?

| | SELECT ONE |
|----------------------|------------|
| Rural | <u>1</u> |
| Suburban | 2 |
| Urban | <u>3</u> |
| Don't know | 4 |
| Prefer not to answer | 5 |

17. We are conducting study sessions between <DATE> and <DATE>. If you choose to participate, what day and time would work best for you?

[CHECK SCHEDULE FOR RESPONDENT'S LOCATION FOR AVAILABLE TIMES. IF NECESSARY, SUGGEST A DIFFERENT PLACE OR TIME.]

RECORD DATE AND TIME:

18. If we need to follow up with you about this study, will you please provide us with your contact information?

<DATE>

[IF SENT AS EMAIL—Subject: Paid Education Research Opportunity]

Dear <NAME>,

We are reaching out to 12th grade student(s) just like you because we <u>need your help</u>. Our company, EurekaFacts, is conducting an important education research study for the National Center for Education Statistics (NCES), which is part of the U.S. Department of Education.

NCES is looking for students who are <in OR entering or have completed> 12th grade to test their computer system. This system will be used by students to take the National Assessment of Educational Progress (NAEP)⁻¹ **Students' participation and opinions will help us find and fix issues before other students take the tests nationwide.**

The research session will take place at <LOCATION> and will last for no more than 100 minutes. You will be in a classroom setting with a group of students and answer questions using a tablet computer as if it were an actual test.

You will receive a **\$25 VISA gift card** at the end of the session as a thank you for your participation. If a parent or legal guardian brings you to the session site, he/she will **also receive a \$25 VISA gift card** to thank him/her for his/her time and effort.

Because we care about your privacy, we will assign you a unique student identifier. Your name will not be linked to your answers.¹

If you are interested in participating in this research study, please call <CONTACT PHONE> or email <CONTACT EMAIL>. This study is voluntary and has many sessions available. We look forward to speaking with you soon!

Thank you,

<NAME> <JOB TITLE> EurekaFacts <CONTACT PHONE>

U.S.C. §9573 and 6 U.S.C. §151).

¹ The National Center for Education Statistics (NCES) is authorized to conduct NAEP by the National Assessment of Educational Progress Authorization Act (20 U.S.C. §9622) and to collect students' education records from education agencies or institutions for the purposes of evaluating federally supported education programs under the Family Educational Rights and Privacy Act (FERPA, 34 CFR §§ 99.31(a)(3)(iii) and 99.35). All of the information provided by school staff and students may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20

Good <morning/afternoon/evening>. May I please speak to <STUDENT NAME> about a research session at EurekaFacts to test the National Assessment of Educational Progress (NAEP) test?

Good <morning/afternoon/evening>. My name is <NAME>, and I'm calling from EurekaFacts about the NAEP research study that we are carrying out on behalf of the National Center for Education Statistics (NCES), part of the U.S. Department of Education. We are pleased that you have agreed to participate in this study and help us test the computer system. This is a reminder that we have scheduled your session for <TIME> on <DATE>.

The session will last no more than 100 minutes. It will take place at <LOCATION and DIRECTIONS>.

During the session, you will be asked to work through test questions on a tablet computer. These sessions are an important stage of the NAEP test development process. Your participation will help NCES improve the test and find and fix issues with their computer system before it is used nationally.

As soon as you complete the session, you will receive a \$25 VISA gift card as a thank you for participating. If your parent or legal guardian brings you to and from the session location, he/she will also receive a \$25 VISA gift card to thank him/her for his/her time. The study will not retain any personally identifiable information. Your participation is voluntary and all of the information you provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

Do you have any questions at this time? [Answer any questions.]

We plan to see you at <TIME> on <DATE>. If you have any questions before then, please call <PHONE NUMBER>.

Thank you again for agreeing to be part of this very important research study.

Frequently Asked Questions (From Consent Form)

1. What is this study about?

The National Center for Education Statistics (NCES), part of the U.S. Department of Education, is conducting a study with students who <are in OR are entering or have completed> 4th, 8th, and 12th grade to test the computer system that will be used for the National Assessment of Educational Progress (NAEP). Students' participation will help them find and fix issues before other students take the tests nationwide.

2. Where will the research interviews take place?

The study session will take place at <NAME OF INTERVIEW LOCATION>, located at <LOCATION>. There will be more than one adult present in the room.

3. What will happen during the research?

Students are tested in a group setting. At the start of a session, they are given a brief introduction to the process and to the task(s) they will be asked to complete. Following this introduction, the student will be asked to complete a real-world test of the eNAEP system, allowing the systems to be tested in the manner that will be used in the national study to help identify system issues early in the software development process.

4. How long will the research interview last?

The session will last about 100 minutes. The session requires only one visit to the site.

5. Will you keep information private?

The participating student will be assigned a unique student identifier and his/her name will not be linked to any of his/her answers. The study will not retain any personally identifiable information. Prior to the start of the study, students will be notified that their participation is voluntary and that the information they provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

6. Will the results go to the participating students' schools?

The participating students' answers will not be disclosed to their schools and will not be linked to any personally identifiable information, such as a school's name.

7. What are the possible risks of being in the study?

There are no known risks to participating in this study.

8. Whom can I contact with questions or for further information?

<CONTACT NAME> is coordinating this session at EurekaFacts on behalf of NCES. If you have any questions, please call <CONTACT PHONE> or email <CONTACT EMAIL>.

9. Is participation required?

Participation in this study is voluntary. The participating student has the right to refuse to answer particular questions. The student may elect to withdraw from this study at any time and can end early if he/she wishes.

PARENTAL CONSENT FORM FOR PARTICIPATION IN RESEARCH

Thank you for your interest in participating in the research study described below. This consent form explains the research study. Please read it carefully and feel free to ask questions about anything you do not understand. If you do not have questions now, you may ask them later as they occur to you.

1. What is this study about?

The National Center for Education Statistics (NCES), part of the U.S. Department of Education, is conducting a study with students who <are in OR are entering or have completed > 4th, 8th, and 12th grade to test the computer system that will be used for the National Assessment of Educational Progress (NAEP). Students' participation will help them find and fix issues before other students take the tests nationwide.

2. Where will the study sessions take place?

The study sessions will take place at <NAME OF INTERVIEW LOCATION>, located at <LOCATION>. There will be more than one adult present in the room.

3. What will happen during the research interview?

Students are tested in a group setting. At the start of a session, they are given a brief introduction to the process and to the task(s) they will be asked to complete. Following this introduction, your child will complete the task(s) and discuss in a group setting with other students what he/she thought about while working through the task(s).

4. How long will the research interview last?

The interview will last about 100 minutes. The interview requires only one visit to the site.

5. Will you keep information private?

Your child will be assigned a unique student identifier and his/her name will not be linked to any of his/her answers. The study will not retain any personally identifiable information. Prior to the start of the study, students will be notified that their participation is voluntary and that the information they provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

6. Will the results go to my child's school?

Your child's answers will not be disclosed to his/her school and will not be linked to any personally identifiable information, such as the school's name.

7. What are the possible risks of being in the study?

There are no known risks to participating in this study.

8. Whom can I contact with questions or for further information?

<CONTACT NAME> is coordinating this session at EurekaFacts on behalf of NCES. If you have any questions, please call <CONTACT PHONE> or email <CONTACT EMAIL>.

9. Is participation required?

Participation in this study is voluntary. Your child has the right to refuse to answer particular questions. Your child may elect to withdraw from this study at any time and can end early if he/she wishes.

| Βv | signing | below. | vou | agree | that | vour | child. |
|----|----------|---------|-----|-------|------|------|--------|
| ~, | 51611116 | SCIC10, | ,04 | 49.00 | undu | , | crina, |

that we may record your child's conversation with the researcher. Your child will receive a \$25 VISA gift card at the conclusion of the session.

In addition, if transportation to the site is involved, you will receive a \$25 VISA gift card to thank you for bringing your child to and from the interview site.

Your signature below will indicate that your questions have been answered satisfactorily and that you have read and understood the information provided above.

| Print Name: | | | | |
|-------------|--|--|------|--|
| | | | | |
| | | | | |
| | | | | |

Signature: _____ Date: _____

Email address: _____

STUDENT (AGE 18 OR OVER) CONSENT FORM FOR PARTICIPATION IN RESEARCH

Thank you for your interest in participating in the research study described below. This consent form explains the research study. Please read it carefully and feel free to ask questions about anything you do not understand. If you do not have questions now, you may ask them later as they occur to you.

1. What is this study about?

The National Center for Education Statistics (NCES), part of the U.S. Department of Education, is conducting a study with students who <are in OR are entering or have completed> 4th, 8th, and 12th grade to test the computer system that will be used for the National Assessment of Educational Progress (NAEP). Students' participation will help us find and fix issues before other students take the tests nationwide.

2. Where will the study sessions take place?

The study sessions will take place at <NAME OF INTERVIEW LOCATION>, located at <LOCATION>. There will be more than one adult present in the room.

3. What will happen during the research session?

Students are tested in a group setting. At the start of a session, they are given a brief introduction to the process and to the task(s) they will be asked to complete. Following this introduction, they will complete the task(s) and discuss in a group sitting with other students what they thought about while working through the task(s).

4. How long will the research session last?

The interview will last about 100 minutes. The interview requires only one visit to the site.

5. Will you keep information private?

You will be assigned a unique student identifier and your name will not be linked to any of your answers. The study will not retain any personally identifiable information. Your participation is voluntary and all of the information you provide may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose except as required by law (20 U.S.C. §9573 and 6 U.S.C. §151).

6. Will the results go to my school?

Your answers will not be disclosed to your school and will not be linked to any personally identifiable information, such as your school's name.

7. What are the possible risks of being in the study?

There are no known risks to participating in this study.

8. Whom can I contact with questions or for further information?

<CONTACT NAME> is coordinating this session at EurekaFacts on behalf of NCES. If you have any questions, please call <CONTACT PHONE> or email <CONTACT EMAIL>.

9. Is participation required?

Participation in this study is voluntary. You have the right to refuse to answer particular questions. You may elect to withdraw from this study at any time and can end early if you wish.

By signing below, you agree that you, ______, may participate in this study and that

we may record your conversation with the researcher. You will receive a \$25 VISA gift card at the conclusion of the session.

In addition, if transportation to the site is involved, your parent or legal guardian will receive a \$25 VISA gift card to thank him/her for bringing you to and from the interview site.

Your signature below will indicate that your questions have been answered satisfactorily and that you have read and understood the information provided above.

Print Name: ______

Signature: _____ Date: _____

Email address: _____

Appendix A14: Confirmation of Interview Email/Day of Interview Reminder Email

Dear <NAME>:

Thank you for agreeing to help us test the computer system that is part of the National Assessment of Educational Progress (NAEP).

The interview will last about 100 minutes. **We will begin promptly at <TIME>**, and it is important that you arrive 15 minutes early to check in. If you are late, we cannot guarantee that you will be interviewed and receive the \$25 VISA gift card.

This is a <friendly reminder OR confirmation> that <your child has OR you have> been scheduled to participate in a study at the following location and date/time:

| LOCATION: | <location address=""></location> |
|------------|---|
| DATE: | <day day,="" month="" of="" week,="" year=""></day> |
| TIME: | <xx:xx am="" pm=""></xx:xx> |
| GIFT CARD: | <your child="" or="" you=""> will receive a</your> |

SIFT CARD: <Your child OR You> will receive a \$25 VISA gift card to thank <them for their OR you for your> participation. If <you bring your child OR your parent or legal guardian brings you> to and from the interview, <you OR he OR she> will also receive a \$25 VISA gift card as thanks for <your OR his/her> time.

PLEASE BRING THE FOLLOWING ITEMS TO THE RESEARCH INTERVIEW:

- Parent/guardian valid picture ID—this is required for participation.
- Signed parent/guardian consent form (attached). Your child can either bring the signed form to the interview or you can scan it and email it back. If not, we have copies available in-person when you arrive. Without a signed form, your child cannot participate in the interview and receive the \$25 VISA gift card.
- If your child uses eyeglasses for reading or watching TV, they should wear them during the study session.

OR

- Your valid picture ID—this is required for participation.
- Signed consent form (attached), if not we have copies available in person when you arrive.
- If you use eyeglasses for reading or watching TV, you should wear them during the study session.

Thank you for volunteering in this very important research for NAEP. We look forward to seeing you. If you have any questions about the study, please contact <EurekaFacts CONTACT NAME> at <CONTACT INFORMATION>.

Sincerely,

<NAME>

<EurekaFacts>

<DATE>

IF SENT AS EMAIL—Subject: Thank you—NAEP Research Study

Dear <Name>,

On behalf of the National Center for Education Statistics (NCES), part of the U.S. Department of Education, EurekaFacts would like to thank you <If Parent/Legal guardian: for allowing <CHILD'S NAME> to participate OR If Student Age 18 or Over: for participating> in the study for the National Assessment of Educational Progress (NAEP).

<If Parent/Legal guardian: <CHILD'S NAME>'s OR if Student Age 18 or Over: Your participation> helped us improve the NAEP computer-based system. The assistance <he/she OR you> provided, combined with input from other students, was incredibly useful and informative for improving the testing experience for students nationwide. We greatly appreciate you taking the time <If Parent/Legal guardian: to bring <CHILD'S NAME> to and from the interview location> to participate.

For more information on NAEP, please visit the NCES NAEP website at: http://nces.ed.gov/nationsreportcard.

Again, thank you for your assistance.

Sincerely,

<NAME>

EurekaFacts

<CONTACT INFORMATION >