

(200) SERVICE OUTAGE REPORTING (VOICE)



Instructional Video

(210) For the prior calendar year, were there any reportable voice service outages?

Yes

Upload Service Outage Data

[Click to Upload](#)

(Use 200_Service_Outages_Upload_Template.xlsx provided on USAC website)

[Click to download Excel Template](#)

Add New Row		Delete Selected Row(s)		enter the row number								
<input type="checkbox"/>	Row #	(220a) NORS Reference Number	(220b1) Outage Start Date (MM/DD/YYYY)	(220b2) Outage Start Time	(220b3) Outage End Date (MM/DD/YYYY)	(220b4) Outage End Time	(220c1) Number of Customers Affected	(220c2) Total Number of Customers	(220d) 911 facilities Affected (Yes/No)	(220e) Wireline (including cable) VoIP	(220e) Wireline (including cable) Voice (non-VoIP)	(: C
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