

(400) NUMBER OF COMPLAINTS PER 1,000 CUSTOMERS



Instructional Video

(400) Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered both fixed and mobile vo ▾

(410) Complaints per 1000 customers for fixed voice

(420) Complaints per 1000 customers for Mobile voice

(430) Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered both fixed and mobile br ▾

(440) Complaints per 1000 customers for fixed broadband

(450) Complaints per 1000 customers for Mobile broadband

Previous

Next

Save

Exit