



E-FILE

USAC Home | High Cost Program | Search Tools | **Form 481**

FORM 481

Welcome to Online Certification System

Form Type **54.313**

Filing Number _____

Status **Saved Not Certified**

- Carrier Contact Information
- (100) Service Quality Improvement Reporting
- (200) Service Outage Reporting (voice)
- (300) Unfulfilled Service Requests
- (400) Number of Complaints per 1,000 Customers
- (500) Compliance With Service Quality Standards and Consumer Protection Rules
- (600) Functionality in Emergency Situations
- (700) Voice Pricing Form
- (800) Operating Companies
- (900) Tribal Lands Reporting
- (1000) Voice and Broadband Service Rate Comparability
- (1100) Terrestrial Backhaul Reporting
- Validate Filing
- Accuracy Certification

[Preview PDF](#)

(500) COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

 [Instructional Video](#)

(500) Certify compliance with applicable service quality standards and consumer protection rules

(510) Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance
Allowable File Type (pdf only)

New Attachment

(515) Certify compliance with applicable minimum service standards

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