

Preliminary Questions:

What is your line of work?

What is your relationship to NSF?

What information do you look for when visiting NSF.gov?

What kind of device do you usually use when visiting NSF.gov?

Potential Interview Questions:

Can you walk me through what you see on the page?

Based on the information on this page, can you tell me how you would accomplish this task?

Did you encounter any difficulties when trying to accomplish this task?

What are your overall opinions of this design?

Is there anything missing or anything you would change?

What part of this design is most informative or useful for you?

What do you think of this site design compared to the current site?

What words would you use to describe this site design?

On a scale of 1-10 (with 10 being the best score), how comfortable were you in interacting with this design?

Card sort test instructions/questions:

1. Take a quick look at the list of items to the left.
2. We'd like you to sort them into groups that make sense to you.
3. There is no right or wrong answer. Just do what comes naturally.
4. Give each of your groups a name.

Tree test instructions:

1. You will be asked to find a certain item and presented with a list of links.
2. Click through the list until you arrive at one that you think helps you complete the task.
3. If you take a wrong turn, you can go back by clicking one of the links above.

Potential Survey Questions

1. How often do you visit our site?
2. Did you find what you were looking for on our site?
3. If you did not find what you wanted, can you describe what you were looking for or what you were trying to accomplish?