

## [IUCRC.gov](http://IUCRC.gov) User Interview Script

### **Introduction**

Thank you for taking the time to speak with us today! We are user experience researchers working with the National Science Foundation to improve their IUCRC websites, making them more engaging and useful to users like you. Before we get started, do you mind if we **record this session**, for note taking purposes? It will not be shared with anyone else.

We're going to ask you a few questions about the IUCRC website and how it can best support your needs. Then we'll ask you to show us how you would do a few things on their website. **If needed:** Are you able to log into the GoToMeeting so that we can share your screen with us a little later?

We are very interested in hearing your honest feedback. There are no right or wrong answers to our questions. And you won't hurt our feelings, so please feel free to be candid.

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### **Tell me about the organization that you work with and your role there.**

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### **Can you describe your relationship to the IUCRC?**

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### **Can you describe a reason or scenario in which you would visit the IUCRC website?**

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### **How often do you visit the IUCRC website? What type of device do you typically use (laptop, mobile phone or tablet)?**

Notes go here

**Now I'd like to ask you a few questions while you look at the ICURC website. I'm going to give you presenter control in GoToMeeting so that you can share your screen with me. Can you bring up the ICURC website on your computer?**

[Note how they get there – direct URL, search engine, bookmark, etc.]

Notes go here

**If you were interested in seeing examples of IUCRCs, where would you go?**

Notes go here

**Where would you go to see examples of projects or success stories from the IUCRC?**

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**If you were interested in joining or forming an IUCRC, where would you go?**

Notes go here

**If you wanted to stay up to date with the latest IUCRC info, what would you do?**

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**What do you find most valuable about the IUCRC website?**

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**Is there anything you dislike about the website, or find difficult to use?**

Notes go here

**Are there any features or content that you *wish* the website had, that it doesn't have now?**

Notes go here

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Thank you very much for taking the time to speak with us. We value your input!