Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 3145-0215)

TITLE OF INFORMATION COLLECTION:

December 2-5, 2019 Post-Training and Coaching Online Satisfaction Survey Convergence Accelerator (C-Accel)

PURPOSE:

The Convergence Accelerator is a new capability within NSF to accelerate use-inspired, convergence research in areas of national importance that supports two of the Big Ideas and seeks to engage partnerships – notably public-private partnerships. The initial set of 43 pilot awards are focused on two of the Big Ideas: Harnessing the Data Revolution (Track A) and Future of Work at the Human-Technology Frontier (Track B). Awardees must produce deliverables that will benefit society within a fixed term. During Phase 1, awarded project teams participate in a six-month curriculum that consists of 1) multiple live and online training events intended to build project team's capacity for deploying principles and practices of human-centered design and team science; 2) interactions with expert panels intended to broaden project teams' understanding of their problem space beyond the familiar academic research enterprise; 3) opportunities for project teams to share, network and coordinate in their respective tracks (added due to feedback received from the first training event); and 4) coaching sessions and office hours with private-sector innovation experts. At the end of Phase 1, Project Teams compete for Phase 2 awards. Phase 2 awardees have 24 months to produce their proposed deliverables.

This information collection request is for a Post-Training and Coaching Online Satisfaction Survey. The post-training portion of the survey addresses the December 2-5, 2019 Convergence Accelerator workshop in San Francisco CA. This portion of the survey collects information using close- and open-ended items about content delivery; relevance and utility; self-assessment of intended participant outcomes; strengths and areas of improvement for workshop design; and perceived barriers to deploying new learning. The coaching portion of the survey addresses the coaching sessions that took place from October 2019 to February 2020. This portion of the survey collects information using close- and open-items about participants' experiences during the coaching session(s); the topics for which they sought coaching; how coaching session(s) influenced project actions and results; and suggestions for improving the coaching component of the C-Accel program. As the Phase 1 curriculum is being piloted, NSF intends to use post-training survey responses to 1) customize and improve remaining Phase 1 training experiences for the pilot awardees and 2) adjust and improve the Phase 1 curriculum for the second iteration of C-Accel to occur as early as FY20.

DESCRIPTION OF RESPONDENTS:

120 Principal Investigators, Co-Principal investigators, and other senior personnel who were present at the December 2-5, 2019 C-Accel Workshop from 43 pilot awards.

TYPE OF COLLECTION: (Check one)

[ ] Customer Comment Card/Complaint Form [X] Customer Satisfaction Survey
[ ] Usability Testing (e.g., Website or Software [ ] Small Discussion Group
[] Focus Group [ ] Other:

CERTIFICATION:

I certify the following to be true:
1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Suzanne H. Plimpton, NSF Reports Clearance Officer

To assist review, please provide answers to the following question:

Personally Identifiable Information:
1. Is personally identifiable information (PII) collected? [ ] Yes [X] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974?   [ ] Yes [] No
3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

Gifts or Payments:
Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [X] No

BURDEN HOURS

Type of Collection	Category of Respondent	No. of Respondents	Participation Time	Burden
Online Customer Satisfaction Survey	Private Sector	120	25 minutes	50 hours
	Totals	**120**	**25 minutes**	**50 hours**

FEDERAL COST: This will be incorporated into the plans of running the program.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents
1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
                                                                [X] Yes   [ ] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The list of potential respondents is generated from C-Accel's December 3-5, 2019 workshop registration data and includes 120 Principal Investigators, Co-Principal investigators, and other senior personnel who were present from the 43 pilot awards. Census of workshop participants is intended, though a convenience sample may result.

Administration of the Instrument
1. How will you collect the information? (Check all that apply)
    [X] Web-based or other forms of Social Media
    [ ] Telephone
    [ ] In-person
    [ ] Mail
    [ ] Other, Explain
2. Will interviewers or facilitators be used? [ ] Yes [X] No

Please make sure that all instruments, instructions, and scripts are submitted with the request.