

Help us improve our Customer Experience!

OMB Control No. 0560-0286
OMB Expiration Date: 11/30/2020

A

Please circle all that apply.

From which USDA agency(ies) did you request service?

FSA NRCS Both

Please record.

County Name, State

Which USDA program(s) do you participate in?

ARC / PLC (Farm Program) Commodity Loans
Farm Loans
CRP Disaster Assistance
EQIP Conservation Tech. Assistance
CSP

Other: _____

What type of agricultural operation do you have?

Row Crop Livestock (non-dairy)
Dairy Fruit/Vegetable

Other: _____

B

For each of the questions below, please circle your answer.

1. In general, how satisfied are you with the...

FSA

1 2 3 4 5 N/A

Very dissatisfied Very satisfied

NRCS

1 2 3 4 5 N/A

Very dissatisfied Very satisfied

2. How satisfied are you with the experience provided by this Service Center?

1 2 3 4 5

Very dissatisfied Very satisfied

3. How likely are you to recommend the USDA service(s) and/or program(s) you use to other farmers, ranchers, or forest stewards?

0 1 2 3 4 5 6 7 8 9 10

Very Unlikely Very Likely

4. Please rate the following statements from 1 = Do Not Agree to 5 = Completely Agree

USDA makes it easy for me to work with them.

1 2 3 4 5

USDA processes take a reasonable amount of time to complete.

1 2 3 4 5

USDA treats me fairly as a customer.

1 2 3 4 5

It's important that I can go to a Service Center in-person.

1 2 3 4 5

C

What can we do to improve your experience at this Service Center and/or online?
