



OMB Control Number: 0584-XXXX  
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## C.2 - Industry Interviews: Recruitment Scheduling Email

Hello,

Thank you for agreeing to speak with us as part of our study with the U.S. Department of Agriculture, Food and Nutrition Service on scanning technologies available for determining SNAP-eligible products during checkout at SNAP-authorized retailers. We have the following dates and times available for a phone call. Please let me know which option works best with your schedule:

- Option 1—DATE and TIME
- Option 2—DATE and TIME
- Option 3—DATE and TIME

Once a date and time have been set, we will send a calendar invitation with a toll-free call-in number for you to use.

I've listed below the topics that we are planning to discuss, which primarily relate to costs. They may vary somewhat depending on the items that your company sells.

- Purchase and installation of hardware and software components needed to scan and confirm SNAP-eligible products
- Service contracts and licensing fees
- Employee training on scanning technologies and EBT payment terminal systems
- Integration with EBT payment terminals
- Benefits of using scanning technology

I've also attached a figure that lays out the various configurations that a SNAP-authorized retailer may have for the EBT payment terminal. We will discuss this figure in further detail during the call.

We look forward to speaking with you!

Sincerely,

Catherine Viator  
Insert email signature

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Figure 1. Configurations for POS Systems

