



SNAP EBT Scanner Study

OMB Control Number: 0584-XXXX
Expiration date: XX/XX/XXXX

D.4—SCANR Survey: Letter for Third Mailing

«FNS Store Number»
«Retailer Name»
«Company»
«Address1»
«City», «State» «Zip»

Dear «Retail_Manager»:

Recently, you received a survey on the use of scanning technologies to redeem SNAP benefits. RTI International is conducting this survey for the U.S. Department of Agriculture, Food and Nutrition Service (FNS). If you have already returned the survey, we would like to thank you. Your help is very much appreciated. If you have not yet returned the survey, please complete the enclosed survey and mail it back in the prepaid envelope provided within the next week.

To complete the survey via the Internet on a personal computer, laptop, or mobile device, please follow these instructions:

1. In your Web browser, type the study's Web site address: <https://scanr.rti.org>.
2. On the login screen, type your username and password exactly as shown below:

Username: [Case ID]

Password: [Password]

The online survey will close [INSERT DATE], so we must receive your responses by this date to use your information in the report.

The information you provide will help FNS develop regulations that may make installing and using scanning technology easier for you as a small retailer. ***We need to hear from all retailers, including those that have scanners in place and those that do not.***

If you have any questions, please contact the Survey Helpline toll-free at 1-XXX-XXX-XXXX or SCANR_Survey@rti.org.

Thank you for your participation.

Sincerely,

XXXXXXX
RTI Data Collection Manager

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB number. The valid OMB control number for this information collection is 0584-XXXX. The time required to complete this information collection is estimated to average 2 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.