

	Skip From	Question Text	Answer Choices	Skip To
		Thinking about scheduling with USPTO Automated Interview Request (AIR), please rate the following:		
1		The convenience of scheduling with AIR as compared to other methods	(1=Not Convenient at all, 10=Very Convenient, Don't Know)	
2		How long I had to wait to confirm the interview with an examiner	(1=Unexpected Wait Time, 10=Expected Wait Time at all, Don't Know)	
3		How likely are you to schedule interviews using USPTO AIR in the future?	(1=Very Unlikely, 10=Very Likely)	
4		How likely are you to communicate with others about your USPTO AIR Interview experience?	(1=Very Unlikely, 10=Very Likely)	
5		What was/were your reason(s) for requesting this interview?	Clarify reasons for rejection(s)	
			Present proposed claim amendments	
			Discuss claims of prior art	
			Provide a demonstration	
		Other, please specify:		A
5.1	A	Please specify the other reason for your interview.		
		Please rate the <u>examiner</u> who conducted the interview in the following areas:		
6		Level of knowledge regarding the inventive concept and prior art	(1=Poor, 10=Excellent, Don't Know)	
		Please rate the responses provided to your requests or questions in the following areas:		
7		Thoroughness of explanations regarding examiner's position during the interview	(1=Insufficient, 10=Very Thorough, Don't Know)	
8		The extent to which my issues or requests were resolved	(1=Not Resolved at all, 10=Completely Resolved, Don't Know)	
9		What was your overall satisfaction with this interview experience?	(1=Very Dissatisfied, 10=Very Satisfied)	
10		How well did your interview experience meet your expectations?	(1=Fell Short, 10=Exceeded)	
11		How well did your experience compare to an ideal interview experience?	(1=Not Very Close, 10=Very Close)	
12		Was the examiner of record prepared at the scheduled time and date?	Yes	
			No	
13		Besides the examiner on record, was a Supervisory Patent Examiner (SPE) or another examiner present at the interview?	Yes	A
			No	
13.1	A	Was the SPE or other examiner present in the interview prepared at the scheduled time and date?	Yes	
			No	
			Don't know	
14		Did you reach resolution on pending issues during this interview?	Yes	
			No	
15		Did this interview improve your understanding of the examiner's positions regarding this application?	Yes	
			No	
16		Did the examiner discuss possible ways to overcome the rejections of record?	Yes	
			No	
17		Did the interview provide adequate time to address all issues?	Yes	
			No	
18		Were the examiner's positions presented with decorum, courtesy, and professionalism?	Yes	
			No	A
18.1	A	Please explain:		
19		Please provide any additional comments that might help us improve your experience:		

The United States Patent and Trademark Office (USPTO) is using this report form to gauge satisfaction with the Automated Interview request process. This report is strictly voluntary, includes 19 questions and should take approximately 6 minutes to complete. This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB control number.