

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0651-0080)

TITLE OF INFORMATION COLLECTION: G271: Invention-Con Surveys

PURPOSE: This survey is to gather feedback from participants of the 2017 Invention-Con Event at USPTO Headquarters. Opinions will be gathered regarding the usefulness of each module of the event and overall satisfaction of the entire event.

DESCRIPTION OF RESPONDENTS:

Independent inventors and/or Pro se applicants who attend the Invention-Con event

TYPE OF COLLECTION: (Check one or multiple)

- | | |
|-----------------------------------------------------------------------|------------------------------------------------------------------|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Business Unit: _____ OPIM

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? Yes No
 - 1a. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? Yes No
2. If applicable, has a System of Records Notice been published? Yes No N/A

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? Yes No

BURDEN HOURS

| Name of Instrument | No. of Respondents | Participation Time | Burden |
|--------------------|--------------------|--------------------|-------------------|
| Day 1 Survey | 300 | 3 minutes | 15.0 hours |
| Day 2 Survey | 300 | 5 minutes | 25.0 hours |
| | | | |
| Totals | 600 | | 40.0 hours |

The USPTO estimates that 100% of the surveys (small discussions, focus groups, etc.) will be conducted in person.

FEDERAL COST: The estimated annual cost to the Federal government is the combined average hourly rate of \$62.62 per hour for a GS-14 step 6 + \$18.79 (30%) = \$81.41 * 4 hours = **\$325.64.**

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
 Yes No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

All attendees at the Invention-Con event will be given surveys to complete.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 Web-based or other forms of Social Media
 Telephone
 In-person
 Mail
 Other, Explain: live poll software
2. Will interviewers or facilitators be used? Yes No