

# Enclosure 1

The following documents will be cognitively tested as the proposed ACS mail materials for use in 2020.

## First Mailing to ACS Households in 2020

This mail package will contain the following items:

- ACS Initial Mailing Outgoing Envelopes – as shown below (ACS-46IMX)
- Intro Letter – as shown below (ACS-13(LX))
- Instruction Card - no changes
- Multilingual Brochure - no changes
- FAQ Brochure - no changes

### Front of Envelope for Testing, Mailing 1:



United States<sup>™</sup>  
**Census**  
Bureau

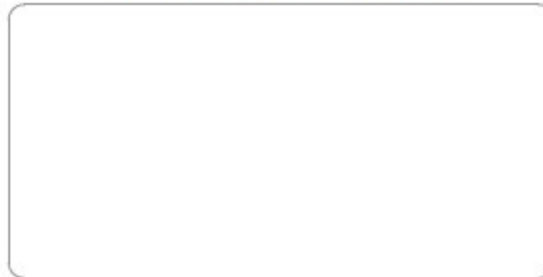
U.S. Census Bureau  
National Processing Center  
1201 E. 10th St.  
Jeffersonville, IN 47132-0001

OFFICIAL BUSINESS  
Penalty for Private Use \$300

PRESORTED  
FIRST-CLASS MAIL  
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U.S. Census Bureau  
Permit No. G-58

The U.S. Census Bureau's  
American Community Survey

**YOUR RESPONSE IS  
REQUIRED BY LAW**



**Back of Envelope for Testing, Mailing 1:**





United States<sup>®</sup>  
**Census**  
Bureau

**U. S. Census Bureau**

Washington, DC 20233-0001

Office of the Director

A message from the Director, U.S. Census Bureau ...

Your household has been randomly selected to complete a very important national survey, the American Community Survey. The U.S. Census Bureau conducts this survey to give our country an up-to-date picture of how we live—our education, employment, housing, and more.

The American Community Survey is a separate part of the 2020 Census program. Some households, including yours, will receive both the American Community Survey and the 2020 Census this year. Your response to **both** is required by law.

Using the enclosed instructions, please complete the survey online as soon as possible at:

**<https://respond.census.gov/acs>**

The Census Bureau is using the Internet to collect this information in an effort to conserve natural resources, save taxpayers' money, and process your data more efficiently. If you are unable to complete the survey online, there is no need to contact us. We will send you a paper questionnaire in a few weeks.

The American Community Survey collects critical information used to meet the needs of communities across the United States. For example, results from this survey are used to decide where new schools, hospitals, and fire stations are needed. This information also helps communities plan for the kinds of emergency situations that might affect you and your neighbors, such as floods and other natural disasters.

The Census Bureau chose your address, not you personally, as part of a randomly selected sample. The Census Bureau is required by law to keep your information confidential. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data. The enclosed brochure answers frequently asked questions about the survey.

If you need help completing the survey, please call our toll-free number (1-800-354-7271).

Thank you in advance for your help and for responding to both the American Community Survey and the 2020 Census.

Enclosures

**I already answered the 2020 Census. Is this the same thing?**

The American Community Survey (ACS) is different from the 2020 Census. The ACS provides information about the social and economic needs of your community every year. The Census is conducted once every 10 years to provide an official count of the entire U.S. population to Congress.

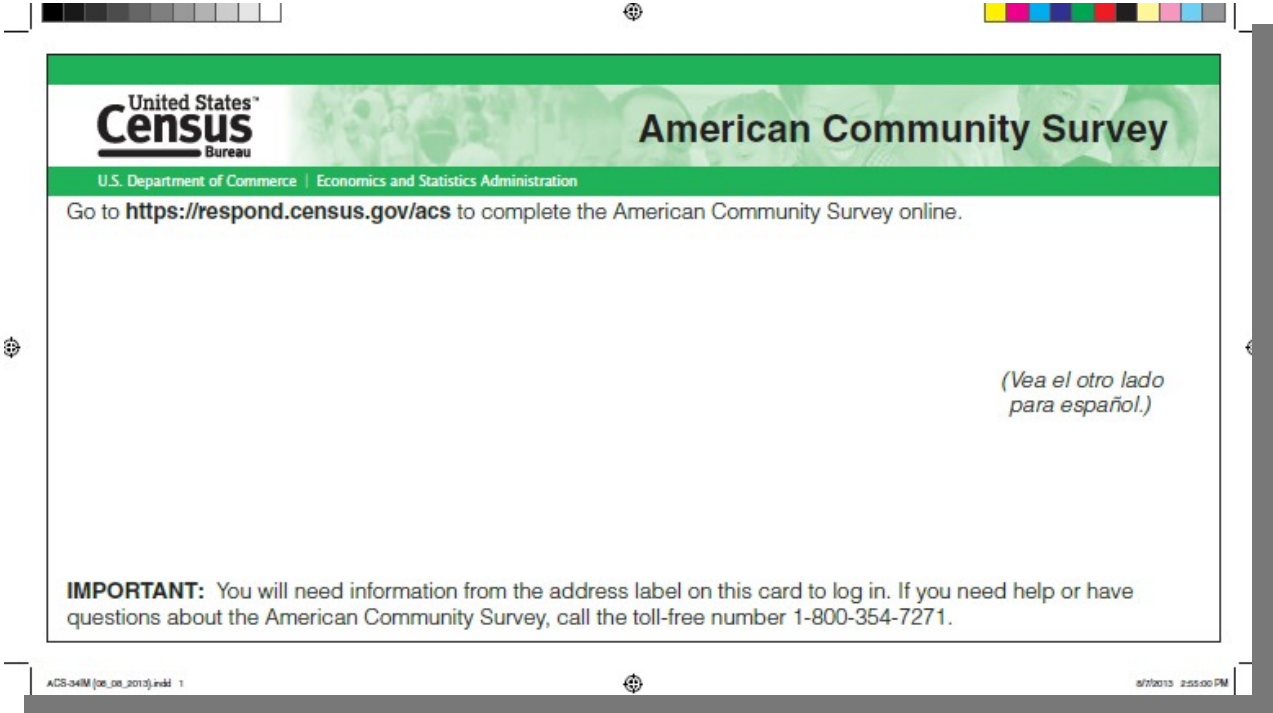
**Do I have to answer both the American Community Survey and the 2020 Census?**

Yes, your response to both the American Community Survey and the 2020 Census is required by law (Title 13, U.S. Code). Your responses will help your community get its fair share of federal funding. The data help determine how more than \$675 billion is distributed to states and communities each year.




**Can you use my 2020 Census answers for the American Community Survey?**


No, your answers to the 2020 Census cannot be used for the American Community Survey (ACS). The ACS includes questions that are not asked by the 2020 Census, such as: education, employment, health insurance, internet access, and transportation.

Instruction Card, side 1



## Instruction Card, side 2





U.S. Department of Commerce | Economics and Statistics Administration



# American Community Survey

Vaya a <https://respond.census.gov/acs> para completar la Encuesta sobre la Comunidad Estadounidense por Internet en español.

**ATENCIÓN:** Necesitará información que aparece en la etiqueta en el otro lado de esta tarjeta para iniciar la sesión. Si usted necesita ayuda para llenar la encuesta o tiene preguntas acerca de la Encuesta sobre la Comunidad Estadounidense, llame sin cargo al 1-877-833-5625.

*See other side for English.*

ACS-34 IM (08/08/2013)



ACS-04IM (08\_08\_2013).indd 28/7/2013 2:55:00 PM

## Multilingual brochure, side 1

### The U.S. Census Bureau is conducting the American Community Survey

In a few days you will receive an American Community Survey questionnaire in the mail. Because you are living in the United States, you are required by law to respond to this survey. If you have questions about the form, please call us toll-free at 1-800-354-7271.

### What is the American Community Survey?

The American Community Survey is an important survey conducted by the Census Bureau. It is designed to give communities current information about its people and housing. In order to make well-informed decisions, a community needs accurate and reliable information. By responding to this survey, you are helping your community to get this kind of information.

### Will my answers to this survey be kept confidential?

Yes. The U.S. Census Bureau is required by law to keep your information confidential. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

### La Oficina del Censo de los Estados Unidos está realizando la Encuesta sobre la Comunidad Estadounidense

En unos días, recibirá por correo un cuestionario de la Encuesta sobre la Comunidad Estadounidense. Como usted está viviendo en los Estados Unidos, la ley exige que usted responda a esta encuesta. Si tiene preguntas sobre el cuestionario, llámenos al 1-877-833-5625 para hablar con uno de nuestros empleados que habla español. La llamada es gratis. El empleado podrá contestar sus preguntas o usted podrá completar la encuesta por teléfono.

### ¿Qué es la Encuesta sobre la Comunidad Estadounidense?

La Encuesta sobre la Comunidad Estadounidense es una encuesta importante realizada por la Oficina del Censo de los Estados Unidos. Está diseñada para brindar información actual a las comunidades sobre las personas y las viviendas. Para poder tomar buenas decisiones, una comunidad necesita información precisa y confiable. Al responder a esta encuesta, usted está ayudando a su comunidad a obtener este tipo de información.

### ¿Serán confidenciales mis respuestas a esta encuesta?

Sí. La Oficina del Censo de los EE.UU. está obligada por ley a mantener confidencial su información. A la Oficina del Censo no se le permite divulgar sus respuestas de manera que este hogar pudiera ser identificado. En conformidad con la Ley para el Fortalecimiento de la Seguridad Cibernética Federal del 2015, sus datos están protegidos contra los riesgos de seguridad cibernética mediante los controles aplicados a los sistemas que transmiten su información.

## Important Information From the U.S. Census Bureau

### Información Importante de la Oficina del Censo de los Estados Unidos

### 美国人口普查局重要通知

Thông tin quan trọng từ Văn phòng Thống kê Dân số Hoa Kỳ

Важная информация от Бюро переписи населения США

미국 인구조사국에서 전해드리는 중요한 정보



Issued September 2012  
ACS 9-120112



United States  
**Census**  
BUREAU

U.S. Department of Commerce  
Economics and Statistics Administration  
U.S. Census Bureau  
census.gov

## Multilingual brochure, side 2

### 美国人口普查局正在进行美国社区问卷调查

您将在几天内收到一份邮寄的美国社区问卷调查。由于您目前居住在美国，因此根据法律规定，您必须答复此问卷调查。这个调查问卷只有英文版。请拨打我们的免费电话：1-800-638-5945，我们将会有会说中文的工作人员回答您的问题，或者您能够在电话上用中文回答调查的问题。

### 什么是美国社区问卷调查？

美国社区问卷调查由美国人口普查局主持，是一项重要的调查。目的是为了向各个社区提供有关居民和住房方面的最新信息。一个社区要做出明智的决策，需要真实准确的信息。您答复此问卷调查，就是在帮助您在社区获取这样的信息。

### 我对这次调查的回答，人口普查局是否会保密？

是的。根据法律规定，美国人口普查局将对您的信息保密。人口普查局不得以可识别您的身份的方式公开发布您的回答。依据2015年联邦增强网络安全法案，通过监察传输您资料的系统，来确保您个人资料受到保护，避免网络安全风险。

### Văn phòng Thống kê Dân số Hoa Kỳ đang thực hiện cuộc Khảo sát Cộng đồng tại Mỹ.

Trong một vài ngày nữa quý vị sẽ nhận được bản câu hỏi Khảo sát Cộng đồng tại Mỹ qua thư tín. Vì quý vị đang sống ở Hoa Kỳ, nên luật bắt buộc quý vị phải trả lời cuộc khảo sát này. Nếu quý vị có thắc mắc về mẫu đơn, xin gọi chúng tôi theo số điện thoại miễn phí 1-877-221-9436. Bản câu hỏi khảo sát chỉ có bằng tiếng Anh.

### Cuộc Khảo sát Cộng đồng tại Mỹ là gì?

Cuộc khảo sát quan trọng được Văn phòng Thống kê Dân số Hoa Kỳ thực hiện. Nó được thiết kế để cung cấp cho cộng đồng thông tin hiện tại về người dân và nhà cửa. Nhằm có được những quyết định thúc đẩy có ích lợi trực tiếp cho những nhu cầu của cộng đồng quý vị, những thông tin cần được chính xác và đáng tin cậy. Bằng cách trả lời cuộc khảo sát này, quý vị đang giúp cộng đồng mình lấy được loại thông tin này.

### Liệu các câu trả lời khảo sát của tôi có được giữ bí mật không?

Có. Cục Thống kê Dân số Hoa Kỳ được pháp luật yêu cầu bảo mật thông tin của quý vị. Cục Thống kê không được phép công bố công khai các phản hồi của quý vị theo cách có thể nhận được bảo vệ để tránh khỏi các nguy cơ về an ninh mạng qua cách kiểm duyệt các hệ thống chuyển số liệu của quý vị.

### Бюро переписи населения проводит Анкетирование населения США по месту жительства

Через несколько дней Вы получите по почте анкету Анкетирование населения США по месту жительства. Так как Вы проживаете в США, Вы обязаны в соответствии с законом дать ответы на вопросы данного исследования. Анкета составлена только на английском языке. Позвоните по бесплатному номеру 1-866-325-2297, и Вам ответит русскоговорящий сотрудник. Вы сможете получить ответы на Ваши вопросы и Вам помогут заполнить анкету по телефону.

### Что представляет собой Анкетирование населения США по месту жительства?

Анкетирование населения США по месту жительства – это важнейшее исследование, проводимое Бюро переписи населения США. Его цель – обеспечить обществу актуальной информацией о населении и жилищных условиях. Для принятия обоснованных решений на местах необходимо иметь точную и достоверную информацию. Отвечая на вопросы данного исследования, Вы помогаете своему району получить такую информацию.

### Будет ли сохранена конфиденциальность моих ответов?

Да. По закону Бюро переписи населения США обязано соблюдать конфиденциальность ваших данных. Ему запрещено публично разглашать Ваши ответы таким образом, чтобы по ним можно было установить Вашу личность. Защиту Ваших данных от кибер-рисков обеспечивают федеральный закон «О повышении кибербезопасности» от 2015 года, в соответствии с которым регулярно проводится проверка систем передачи данных.

### 미국 인구조사국에서는 미국 지역사회조사서를 실시하고 있습니다.

며칠 안으로 미국 지역사회조사서 설문지를 우편으로 받으실 것입니다. 미국에 사시는 모든 분은 법에 의해 이 설문지에 응답하셔야 합니다. 설문지는 영어로만 되어 있습니다. 한국어로 설문을 작성하고 싶으시거나 질문이 있으시면, 무료전화 1-800-772-6728로 전화를 주십시오. 한국어 담당직원과

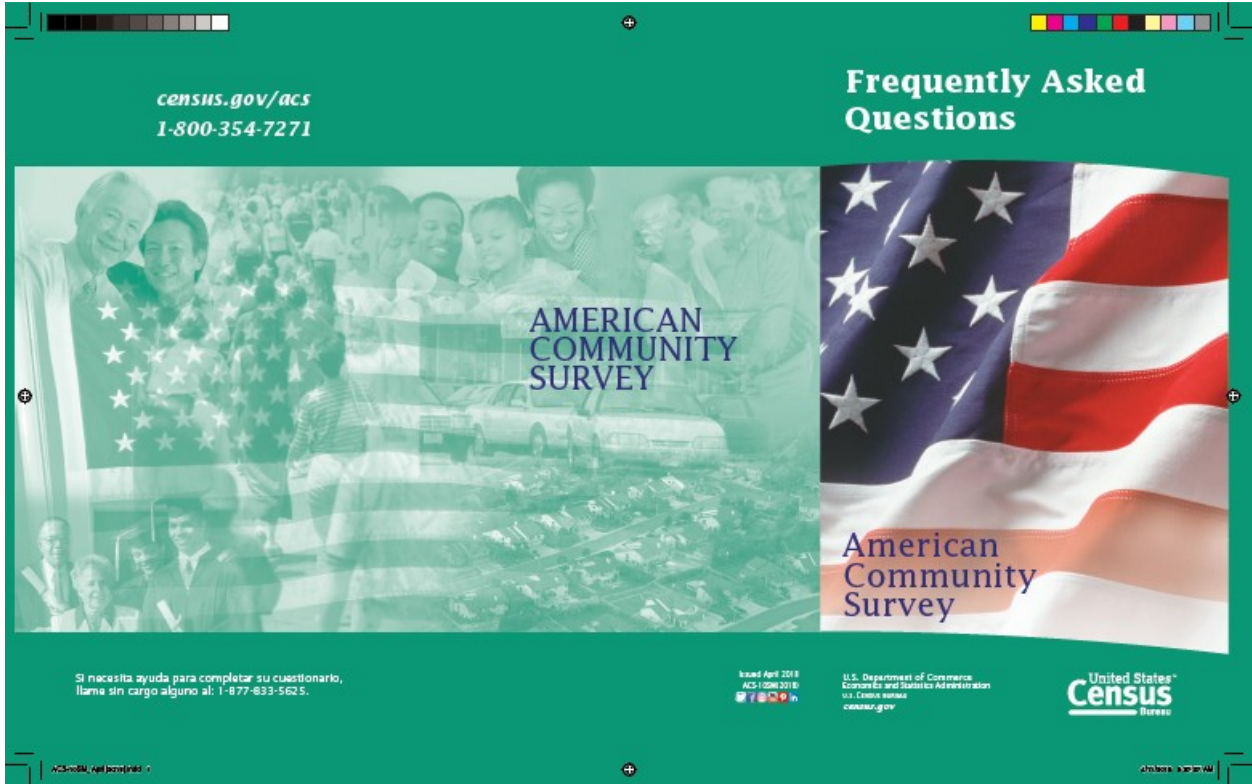
### 미국 지역사회조사란 무엇인가요?

미국 지역사회조사는 미국 인구조사국에서 시행하는 중요한 설문조사입니다. 이 설문조사는 지역사회 주민들과 주도에 관한 최근 정보를 알려드리고자 계획되었습니다. 지역사회가 정보를 기초한 합리적인 결정을 내리기 위해서 정확하고 믿을 수 있는 정보가 필요합니다. 귀하의 설문응답은 지역사회가 이런 정보를 수집하는 데 도움을 줍니다.

### 설문조사에 대한 답변은 보호될까요?


네. 미국 인구조사국은 법에 따라 귀하의 정보를 비밀로 유지해야 할 의무가 있습니다. 미국 인구조사국은 귀하가 응답한 정보를 귀하의 신상을 알 수 있는 형태로 일반에 공개할 수 없으며, 2015년 연방 사이버보안강화법에 따라, 귀하의 데이터는 데이터 전송 시스템의 철저한 검사를 통해 사이버 보안의 위험으로부터 보호됩니다.

## FAQ Brochure, side 1



**census.gov/acs**  
**1-800-354-7271**

# Frequently Asked Questions



**AMERICAN COMMUNITY SURVEY**

**American Community Survey**

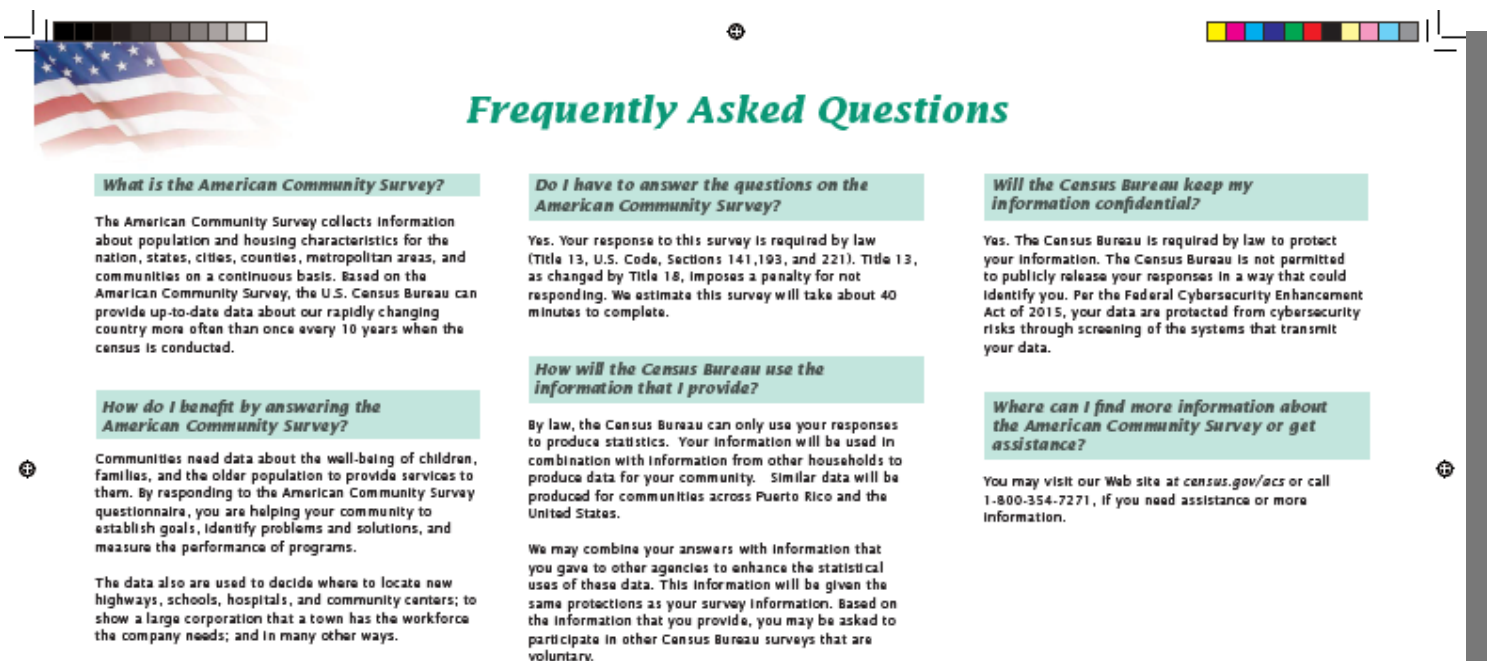
Si necesita ayuda para completar su cuestionario, llame sin cargo alguno al: 1-877-833-5625.

Issued April 2018  
ACS 1 (OMB 2010)  
U.S. Department of Commerce  
Economic and Statistics Administration  
141 Census Bureau  
census.gov

United States  
**Census**  
Bureau

ACS1001\_141 (04/18) 1

## FAQ Brochure, side 2



# Frequently Asked Questions

### **What is the American Community Survey?**

The American Community Survey collects information about population and housing characteristics for the nation, states, cities, counties, metropolitan areas, and communities on a continuous basis. Based on the American Community Survey, the U.S. Census Bureau can provide up-to-date data about our rapidly changing country more often than once every 10 years when the census is conducted.

### **How do I benefit by answering the American Community Survey?**

Communities need data about the well-being of children, families, and the older population to provide services to them. By responding to the American Community Survey questionnaire, you are helping your community to establish goals, identify problems and solutions, and measure the performance of programs.

The data also are used to decide where to locate new highways, schools, hospitals, and community centers; to show a large corporation that a town has the workforce the company needs; and in many other ways.

### **Do I have to answer the questions on the American Community Survey?**

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. We estimate this survey will take about 40 minutes to complete.

### **How will the Census Bureau use the information that I provide?**

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United States.

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

### **Will the Census Bureau keep my information confidential?**

Yes. The Census Bureau is required by law to protect your information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

### **Where can I find more information about the American Community Survey or get assistance?**

You may visit our Web site at [census.gov/acs](http://census.gov/acs) or call 1-800-354-7271, if you need assistance or more information.





## Second Mailing to ACS Households in 2020

This mailing is a pressure-seal mailer with changes to both sides. The pressure seal mailer will be ACS-20(LX)PST(2020).

### Outside of Pressure Seal Mailer for Testing, Mailing 2:



United States  
**Census**  
BUREAU

**U.S. Census Bureau**  
National Processing Center  
1201 E. 10th Street  
Jeffersonville IN 47132-0001

OFFICIAL BUSINESS  
Penalty for Private Use \$300

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FIRST-CLASS MAIL  
POSTAGE & FEES PAID  
U.S. Census Bureau  
Permit No. G-58

The U.S. Census Bureau's  
American Community Survey

ACS-20(LX)PST(2020) (8-2018)

## Inside of Pressure Seal Mailer for Testing, Mailing 2:



United States  
**Census**  
BUREAU

Washington, DC 20233-0001  
Office of the Director

A message from the Director, U.S. Census Bureau ...

A few days ago, you should have received instructions for completing the **American Community Survey** online. Some households, including yours, will receive both the American Community Survey and the 2020 Census this year. **Your response to both is required by law.** If you have not already responded to the American Community Survey, please do so now.

Respond now at <https://respond.census.gov/acs>  
Log in using this user ID:

If we do not receive your response online, we will mail a paper questionnaire to your address.

Your response is critically important to your local community and your country. Local communities depend on information from the American Community Survey to decide where schools, highways, hospitals and other important services are needed.

Responding promptly will prevent you from receiving additional reminder mailings, phone calls, or personal visits from Census Bureau interviewers.

Thank you in advance for your prompt response.

**Security Security Security Security Security**

If you need help completing the survey or have questions, please call 1-800-354-7271.

## Third Mailing to ACS Households in 2020

This mail package will contain the following items:

- ACS Outgoing Envelope – two versions to test, as shown below (ACS-46X and ACS-46XA)
- Letter – as shown below (ACS-14LX)
- Instruction Card - no changes
- FAQ brochure – no changes
- Questionnaire – no changes
- Incoming/Return envelope – no changes

### Front of Envelope for Testing, Mailing 3 v1:



United States<sup>™</sup>  
**Census**  
Bureau

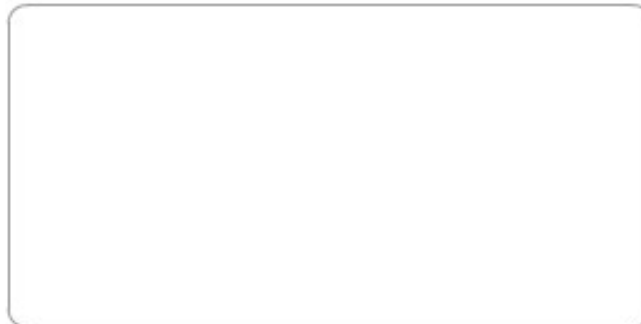
U.S. Census Bureau  
National Processing Center  
1201 E. 10th St.  
Jeffersonville, IN 47132-0001

OFFICIAL BUSINESS  
Penalty for Private Use \$300

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FIRST-CLASS MAIL  
POSTAGE & FEES PAID  
U.S. Census Bureau  
Permit No. G-58

**The American Community Survey  
Form Enclosed**

**YOUR RESPONSE IS  
REQUIRED BY LAW**



**Back of Envelope for Testing, Mailing 3 v1:**

ACS-4600(2020) (8-2018)



The American Community Survey is an official survey conducted by the U.S. Census Bureau. You are required to respond to both the American Community Survey and the 2020 Census. Thank you for your participation.

Front of Envelope for Testing, Mailing 3, v2:



United States  
**Census**  
Bureau

U.S. Census Bureau  
National Processing Center  
1201 E. 10th St.  
Jeffersonville, IN 47132-0001

OFFICIAL BUSINESS  
Penalty for Private Use \$300

PRESORTED  
FIRST-CLASS MAIL  
POSTAGE & FEES PAID  
U.S. Census Bureau  
Permit No. G-58

**The American Community Survey  
Form Enclosed**



**YOUR RESPONSE IS  
REQUIRED BY LAW**



**Back of Envelope for Testing, Mailing 3, v2:**

ACS-46(X)/2020 (8-2018)



2020 is a census year. Some addresses, including yours, will receive both the 2020 Census and the American Community Survey this year. Please respond to both.

Thank you for your participation.

## Front of Letter for Testing, Mailing 3:



United States<sup>®</sup>  
**Census**  
Bureau

### U.S. Census Bureau

Washington, DC 20233-0001  
Office of the Director

A message from the Director, U.S. Census Bureau ...

About two weeks ago, the U.S. Census Bureau sent instructions for completing the American Community Survey to your address. We asked you to help us with this very important survey by completing it online. But we have not received your response yet.

If you have already completed the survey, thank you very much. If you have not, please complete the survey soon using ONE of the following two options.

- Option 1:** Go to <https://respond.census.gov/acs> to complete the survey online.
- Option 2:** Fill out and mail back the enclosed questionnaire.

This year, you are also required to answer the 2020 Census. **Answering both the American Community Survey and the 2020 Census is important and is required by U.S. law.**

The American Community Survey is so important that a Census Bureau representative may attempt to contact you by telephone or personal visit if we do not receive your response.

The information collected in this survey will help decide where new schools, hospitals, and fire stations are needed. This information also is used to develop programs to reduce traffic congestion, provide job training, and plan for the health care needs of the elderly.

The Census Bureau chose your address, not you personally, as part of a randomly selected sample. The Census Bureau is required by law to keep your information confidential. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data. The enclosed brochure answers frequently asked questions about the survey.

If you need help completing the survey, please call our toll-free number (1-800-354-7271).

Thank you.

Enclosures



**Back of Letter for Testing, Mailing 3:**

**I already answered the 2020 Census. Is this the same thing?**

The American Community Survey (ACS) is different from the 2020 Census.

The ACS shows how we live – our education, housing, jobs, and more. The ACS provides information about the social and economic needs to your community every year.

The Census is conducted once every 10 years to provide an official count of the entire U.S. population to Congress.

**Do I have to answer both the American Community Survey and the 2020 Census?**

Yes, your response to both is required by law (Title 13, U.S. Code).

Your responses will help your community get its fair share of federal funding. The data help determine how more than \$675 billion is distributed to states and communities each year.

**Can you use my 2020 Census answers for the American Community Survey?**

No, your answers to the 2020 Census cannot be used for the American Community Survey (ACS). The ACS includes questions that are not asked by the 2020 Census, such as: education, employment, health insurance, internet access, and transportation.

## Instruction Card, side 1

**United States<sup>™</sup>**  
**Census**  
Bureau

**American Community Survey**

U.S. Department of Commerce | Economics and Statistics Administration

Go to <https://respond.census.gov/acs> to complete the American Community Survey online.


*(Vea el otro lado para español.)*

**IMPORTANT:** You will need information from the address label on this card to log in. If you need help or have questions about the American Community Survey, call the toll-free number 1-800-354-7271.

ACS-04M (06\_08\_2013).indd 1

8/7/2013 2:55:00 PM

## Instruction Card, side 2



**United States<sup>™</sup>**  
**Census**  
Bureau

**American Community Survey**


U.S. Department of Commerce | Economics and Statistics Administration

Vaya a <https://respond.census.gov/acs> para completar la Encuesta sobre la Comunidad Estadounidense por Internet en español.

**ATENCIÓN:** Necesitará información que aparece en la etiqueta en el otro lado de esta tarjeta para iniciar la sesión. Si usted necesita ayuda para llenar la encuesta o tiene preguntas acerca de la Encuesta sobre la Comunidad Estadounidense, llame sin cargo al 1-877-833-5625.

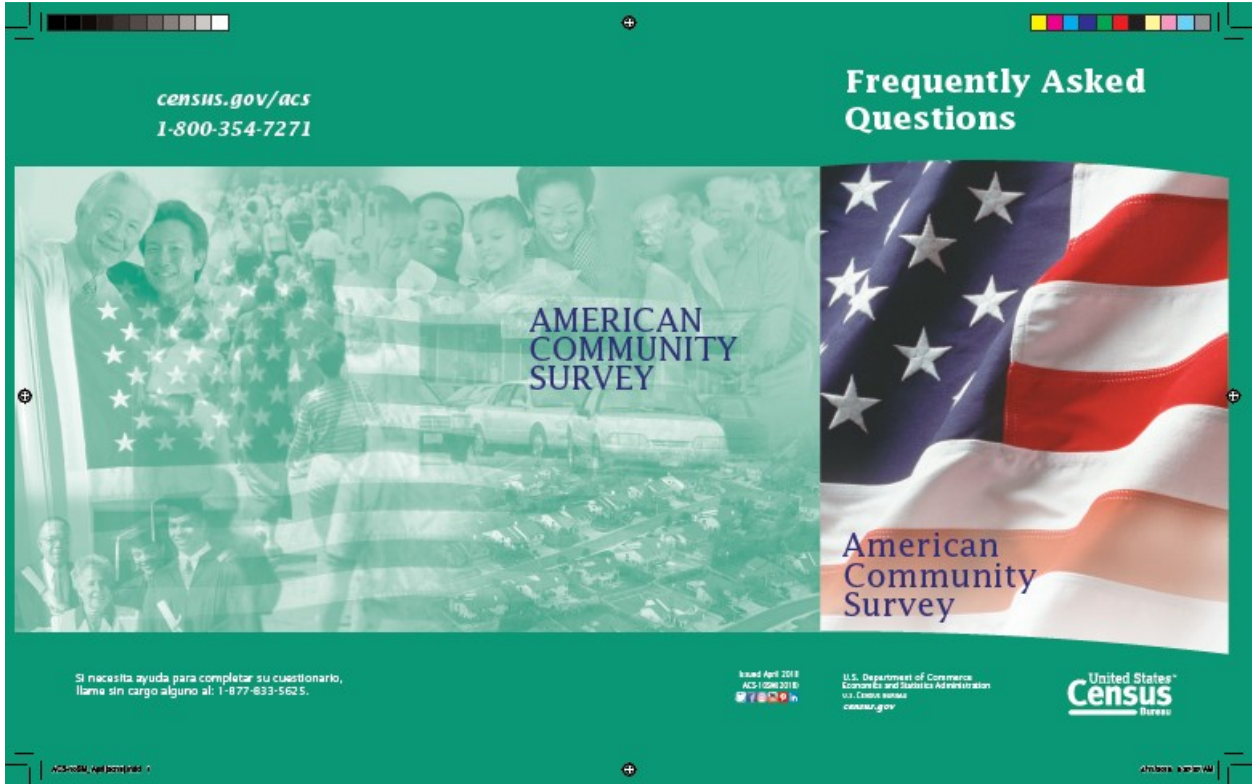
*See other side for English.*

ACS-34 IM (08/08/2013)



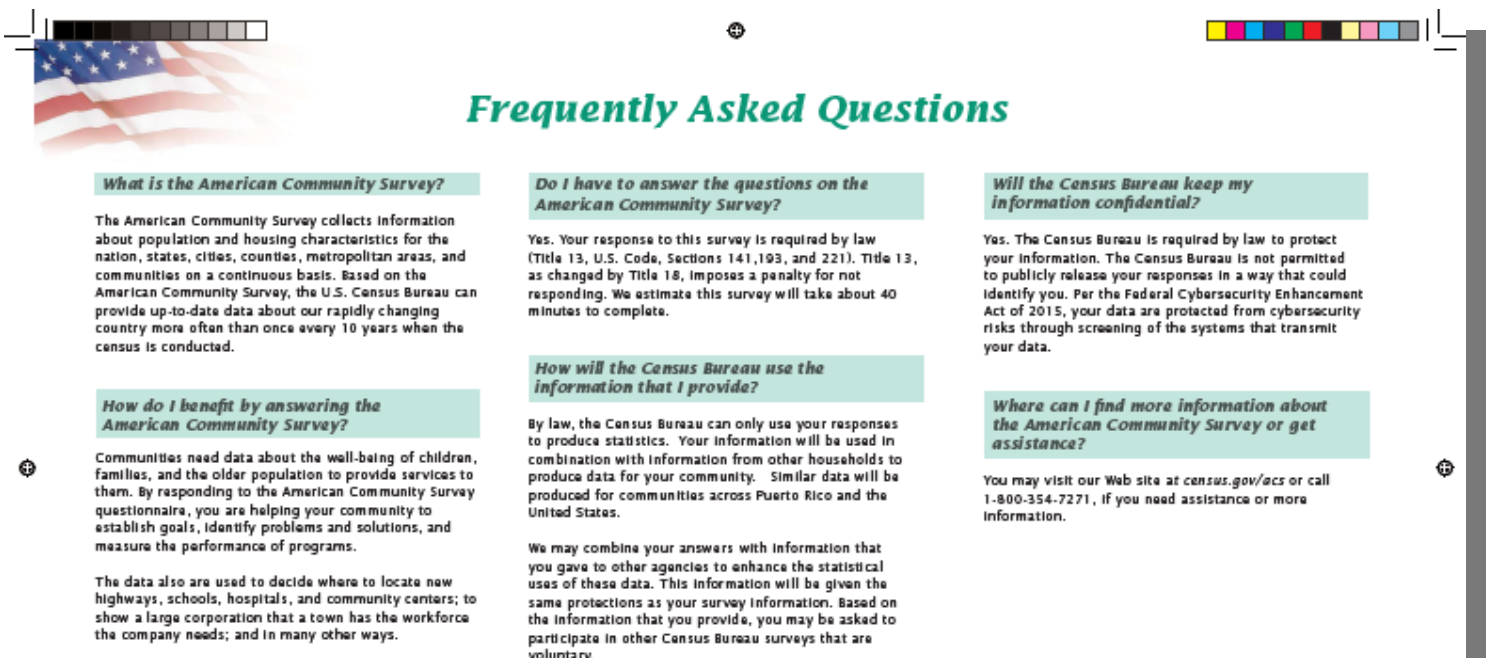
ACS-34IM (08\_08\_2013).indd 2 8/7/2013 2:55:00 PM

## FAQ Brochure, side 1



The image shows the front cover of a green brochure for the American Community Survey. At the top left, it lists the website [census.gov/acs](http://census.gov/acs) and the phone number 1-800-354-7271. The top right features the title "Frequently Asked Questions" in white. The central graphic is a collage with a semi-transparent American flag overlaying photos of diverse people and a suburban neighborhood. The text "AMERICAN COMMUNITY SURVEY" is centered in the collage. To the right, a larger American flag is shown with the text "American Community Survey" below it. At the bottom left, there is a Spanish-language note: "Si necesita ayuda para completar su cuestionario, llame sin cargo alguno al: 1-877-833-5625." The bottom right contains the text "Issued April 2018 ACS 1 (2010-2018)", the U.S. Department of Commerce, Economic and Statistics Administration logo, the website [census.gov](http://census.gov), and the "United States Census Bureau" logo.

## FAQ Brochure, side 2



The image shows the back cover of the FAQ brochure, which is white with a large American flag graphic on the left side. The title "Frequently Asked Questions" is centered at the top in a green, italicized font. Below the title are six FAQ items, each with a question in a green box and an answer in a white box. The questions are: "What is the American Community Survey?", "Do I have to answer the questions on the American Community Survey?", "Will the Census Bureau keep my information confidential?", "How do I benefit by answering the American Community Survey?", "How will the Census Bureau use the information that I provide?", and "Where can I find more information about the American Community Survey or get assistance?". The answers provide details about the survey's purpose, legal requirements, confidentiality, and how the data is used for community planning and national statistics.

### Frequently Asked Questions

**What is the American Community Survey?**

The American Community Survey collects information about population and housing characteristics for the nation, states, cities, counties, metropolitan areas, and communities on a continuous basis. Based on the American Community Survey, the U.S. Census Bureau can provide up-to-date data about our rapidly changing country more often than once every 10 years when the census is conducted.

**Do I have to answer the questions on the American Community Survey?**

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. We estimate this survey will take about 40 minutes to complete.

**Will the Census Bureau keep my information confidential?**

Yes. The Census Bureau is required by law to protect your information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

**How do I benefit by answering the American Community Survey?**

Communities need data about the well-being of children, families, and the older population to provide services to them. By responding to the American Community Survey questionnaire, you are helping your community to establish goals, identify problems and solutions, and measure the performance of programs.

The data also are used to decide where to locate new highways, schools, hospitals, and community centers; to show a large corporation that a town has the workforce the company needs; and in many other ways.

**How will the Census Bureau use the information that I provide?**

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United States.

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

**Where can I find more information about the American Community Survey or get assistance?**

You may visit our Web site at [census.gov/acs](http://census.gov/acs) or call 1-800-354-7271, if you need assistance or more information.

# Return Envelope

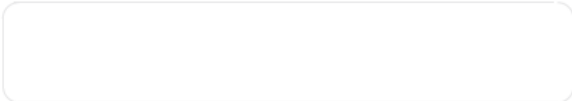
AN EQUAL OPPORTUNITY EMPLOYER



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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

OFFICIAL BUSINESS  
Penalty for Private Use \$300

6385-47(2014) (10-2013)



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 16081 WASHINGTON DC

POSTAGE WILL BE PAID BY THE U.S. CENSUS BUREAU

DIRECTOR  
US CENSUS BUREAU  
PO BOX 5240  
JEFFERSONVILLE IN 47199-5240



## Fourth Mailing to ACS Households in 2020

This mailing is a postcard (ACS-29LX) with changes to both sides.

### Address side of Postcard for Testing, Mailing 4:



United States™  
**Census**  
Bureau

**U.S. Census Bureau**  
National Processing Center  
1201 E. 10th St.  
Jeffersonville, IN 47132-0001

OFFICIAL BUSINESS  
Penalty for Private Use \$300

PRESORTED  
FIRST-CLASS MAIL  
POSTAGE & FEES  
PAID  
U.S. Census Bureau  
Permit No. G-58

Text side of Postcard for Testing, Mailing 4:

ACS-29(LX)(2020) (8-29-2018)



United States<sup>®</sup>  
**Census**  
Bureau

Washington, DC 20233-0001  
Office of the Director

A message from the Director, U.S. Census Bureau . . .

Within the last few weeks, the U.S. Census Bureau sent you several requests to complete the American Community Survey. **Now is the time to complete the survey if you have not already done so.** Please complete the questionnaire and return it now OR go to <https://respond.census.gov/acs> to respond online.

**Your response to both this survey and the 2020 Census is required by U.S. law.** If you do not respond to this survey, a Census Bureau interviewer may contact you to complete the survey. Local and national leaders use the information from this survey for planning schools, hospitals, roads, and other community needs.

If you need help completing the American Community Survey or have questions, please call our toll-free number (1-800-354-7271).

Thank you.

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## Fifth Mailing to ACS Households in 2020

This mailing is a pressure sealed mailer (ACS-23LX) with changes to both sides.

### Outside of Pressure Seal Mailer for Testing, Mailing 5:



United States  
**Census**  
BUREAU

**U.S. Census Bureau**  
National Processing Center  
1201 E 10th Street  
Jeffersonville IN 47132-0001

OFFICIAL BUSINESS  
Penalty for Private Use \$300

PRESORTED  
FIRST-CLASS MAIL  
POSTAGE & FEES PAID  
U.S. Census Bureau  
Permit No. G-58

The U.S. Census Bureau's  
American Community Survey

ACS-23(LX)PST(2020) (8-2018)

Inside of Pressure Seal Mailer for Testing, Mailing 5:



United States  
**Census**  
BUREAU

Washington, DC 20233-0001  
Office of the Director

A message from the Director, U.S. Census Bureau ...

Within the last few weeks, the U.S. Census Bureau mailed an American Community Survey questionnaire package to your address. **You are required by U.S. law to respond to the American Community Survey.** The Census Bureau is required by law to keep your information confidential. If you have already responded, thank you. If you have not, please complete the questionnaire and send it now, or complete the survey online.

Respond now at <https://respond.census.gov/acs>  
Log in using this user ID:

**Your response is critically important to your local community and to your country.** If you do not respond, a Census Bureau interviewer may contact you by personal visit to complete this survey.

If you would like to complete the survey by telephone or need assistance, please call our toll-free number (1-800-354-7271).

Thank you.

Security Security Security Security Security