Enclosure 2

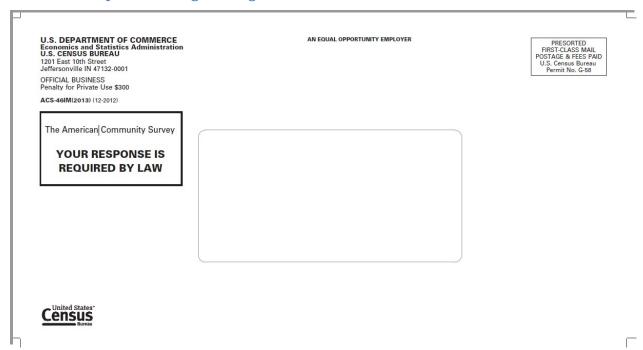
The following documents will be briefly shown to respondents before we cognitively test different versions of the fifth mailing. These mailings are unmodified from 2019 production.

First Mailing to ACS Households in 2019

This mail package will contain the following items:

- ACS Initial Mailing Outgoing Envelopes no changes
- Intro Letter no changes
- Instruction Card no changes
- Multilingual Brochure no changes
- FAQ Brochure no changes

Front of Envelope for Testing, Mailing 1:



1	Back of Envelope for Testing, Mailing 1:
	Census Bureau
-	ACS-46800(2020) (9-2010)

ACS-13(L)(2017) (6-2017)



UNITED STATES DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. Census Bureau

Washington, DC 20233-0001 OFFICE OF THE DIRECTOR

A message from the Director, U.S. Census Bureau ...

Your household has been randomly selected to complete a very important national survey, the American Community Survey. The U.S. Census Bureau conducts this survey to give our country an up-to-date picture of how we live—our education, employment, housing, and more. Using the enclosed instructions, please complete the survey online as soon as possible at:

https://respond.census.gov/acs

The Census Bureau is using the Internet to collect this information in an effort to conserve natural resources, save taxpayers' money, and process your data more efficiently. If you are unable to complete the survey online, there is no need to contact us. We will send you a paper questionnaire in a few weeks.

This survey collects critical information used to meet the needs of communities across the United States. For example, results from this survey are used to decide where new schools, hospitals, and fire stations are needed. This information also helps communities plan for the kinds of emergency situations that might affect you and your neighbors, such as floods and other natural disasters.

The Census Bureau chose your address, not you personally, as part of a randomly selected sample. You are required by U.S. law to respond to this survey. The U.S. Census Bureau is required by law to keep your information confidential. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data. The enclosed brochures answer frequently asked questions about the survey.

If you need help completing the survey, please call our toll-free number (1-800-354-7271).

Thank you.

Enclosures







Multilingual brochure, side 1

The U.S. Census Bureau is conducting the American Community Survey

In a few days you will receive an American Community Survey questionnaire in the mail. Because you are living in the United States, you are required by law to respond to this survey. If you have questions about the form, please call us toll-free at 1-800-354-7271.

What is the American Community Survey?

The American Community Survey is an important survey conducted by the Census Rureau. It is designed to give communities current information about its people and housing. In order to make well-informed decisions, a community needs accurate and reliable information. By responding to this survey, you are helping your community to get this kind of information.

Will my answers to this survey be kept confidential?

Yes. The U.S. Census Bureau is required by law to keep your information confidential. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

La Oficina del Censo de los Estados Unidos está realizando la Encuesta sobre la Comunidad Estadounidense

En unos días, recibirá por correo un cuestionario de la Encuesta sobre la Comunidad Estadounidense. Como usted esta viviendo en los Estados Unidos, la ley esta viviento en los Estacios Unidos, ja ley edige que usted responda a esta encuesta. Si tiene preguntas sobre el cuestionario, llámenos al 1-877-833-5625 para hablar con uno de nuestros empleados que habla español. La llamada es gratis. El empleado podrá contestar sus preguntas o usted podrá completar la encuesta por teléfono.

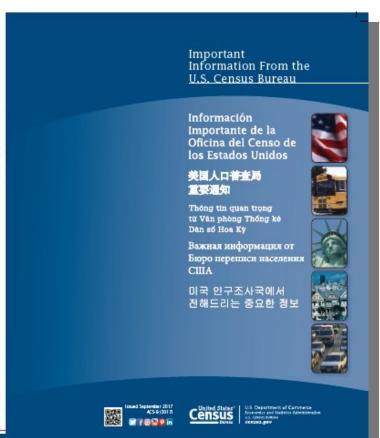
¿Qué es la Encuesta sobre la Comunidad Estadounidense?

Comunicad Estadounicanse/ La Encuesta sobre la Comunidad Estadounidense es una encuesta importante realizada por la Oficina del Censo de los Estados Unidos. Está diseñada para brindar información actual a las comunidades sobre actual a las comunidades sobre las personas y las viviendas. Para poder tomar buenas decisiones, una comunidad necesita información precisa y confiable. Al responder a esta encuesta, usted está ayudando a su comunidad a obtener este tipo de información.

¿Serán confidenciales mis respuestas a

Seran confidenciales mis respuestos o esta encuesta?

Si. La Oficina del Censo de los EL.UU. está obligada por ley a mantener confidencia su información. A la Oficina del Censo no se le permite divulgar sus esta de manera cura esta horrar respuestas de manera que este hogar pudiera ser identificado. En conformidad con la Ley para el Fortalecimiento de la Seguridad Cibernética Federal del 2015, seguridad Cherretica recerat del 2015, sus datos están protegidos contra los riesgos de seguridad cibernética mediante los controles aplicados a los sistemas que trasmiten su información.



Multilingual brochure, side 2

美国人口普查局正在进行美国社区问卷 调查

您将在几天內收到一份邮寄的美国社区问 卷寶在。由于您目前居住在美国,因此根 据法律规定,您必须答复此问答實在。 个寶查问卷只有英文版。请投打我们的免 费电话。1-800-638-5945,我们将有会 说中文的工作人员回答您的问题。或者您 能够在电话上用中文同答调查的问题。

什么是美国社区问卷调查?

美国社区问卷调查由美国人口普查局主 持,是一项重要的强查。目的是为了向各 个社区越供有关居民和住房方面的最新信息。 一个社区要做出明智的决策。需要真 实准确的信息。您答复此问春调查。就是 在帮邀您所在社区获取让时龄信息。

我对这次调查的回答,人口普查局是否会 保索?

是的。 根据法律规定,美国人口普查 局等对您的信息保密。 人口普查局不得 以可识别您的身份的方式一发布他的 回复。 保服2013年联邦增强网络安全人 来,通过避察传输您货料的系统,未编 保您个人资料受到保护,避免网络安全 风险。

Văn phòng Thống kê Dân số Hoa Kỳ đang thực hiện cuộc Khảo sát Cộng đồng tại Mỳ.

Trong một vài ngày nữa quỹ vị sẽ nhân được bàn câu hỏi Khảo sắt Công đồng tại Mỹ qua thư tin. Vị quỳ vị dạng sống ở Hoa Kỹ, nên luật bắt bước quỹ vị phát tà lời cuộc khảo sắt này. Nếu quỹ vị có thắc mắc về mẫu đơn, xin gọi chúng tới theo số điện thoại miễn phi 1-877-221-9438. Bản câu hỏi khảo sát chị có bhan tiếng Anh.

Cuộc Khảo sát Cộng đồng tại Mỹ là gi?

Cuốc Khảo sát Công đồng tại Mỹ là một cuộc khảo sát quan trọng được Văn phóng Thống kê Dân số Hòa Kỳ thực hiện. Nó được thiết kể để cung cấp cho công đồng thống tin hiện tại về người dân và nhà cửa. Nhằm có được những quyết định thức thời có ích lời trực tiếp cho những nhu câu của công đồng quy vị, những thông tin câu của cộng đồng quy vị, những thông tin câu các trả lời cuộc khảo sát này, quỷ vị dạng giữp cộng đồng minh lấy được lọi thông tin này,

Liệu các câu trả lời khảo sát của tôi có được giữ bị mặt không?

Co. Cuc Thống Kê Đán Số Hoa Kỳ được pháp luật yệu cầu bào mặt thông th của quy V. Cuc Thống kê Mông được phép công bố công khai các phán hỗi Của quy Vị theo cách có thể nhận diện quỳ Vị. Theo Luật Tăng Cương An Ninh Mạng của Liên Bang 2015, số liệu của quí Vị số được bảo vệ đổ tránh khối các nguy cơ về an ninh mạng qua cách kiểm đuyệt các hệ thống chuyển số liệu của quí Vị.

Бюро переписи населения проводит Анкетирование населения США по месту житепьства

Через несколько дней Вы получите по почте апакту Анметирование населения СППА по месту жительства. Так как Вы проживаете в СППА. Вы обязнам в соответствие с эахоном дать ответы на вопросы данного исследования. Анмета составлена только на английском изыке. Пововните по бесплатиому номер 1 —86-232-237, и Вам ответит русскитоворящий сотрудник. Вы саммете получить ответы на Ваши вопросы и Вам помосут замиопить аниету по телефопу.

Что представляет собой Анкетирование населения США по месту жительства?

Апистирование населения США по месту жительства — это выкнейшее исследование, просоцраное Боро переписы населения США. Вто цель — обеспечить общество актуальной информацией о населения и яклишилься условиях. Для правития обоснованиях условиях. Для правития обоснованиях решений на местам пеобходирмы имет точную и достокерную информацию. Отвечая на вопросы данняето исследования, Вы помятите сесему рабору получить такую пенформацию.

Будет ли сохранена конфиденциальность моих ответов?

Да. По закому Бюро перешеся высаления СПА обязаю собілюдить конфиденцияльность заника, даменам. Ему запрешено публично разглавить Ваши отняти таким образом, чтобы по впи можно было установить Вашу личность. Защиту Ваших даменку от кибер-рискою ресулирует феапральнамій запи» «О повышения кабербозпасности» от 2015 года, в соотвоятсям ступурам регулирию проводится проверка систем передлице проводится проверка систем передлице

미국 인구조사국에서는 미국 지역사회조사를 실시하고 있습니다.

며칠 안으로 미국 지역사회조사 설문지를 우편으로 받으실 것 입니다. 미국에 사시는 모든 분은 법에 의해 이 설문에 응답하셔야 합니다. 설문지는 영어로만 되어있습니다. 한국어로 설문을 작성하고 싶으시거나 집문이 있으시면, 무료전화 1-800-772-6728 도 전화를 주십시오. 한국어 당당적원과

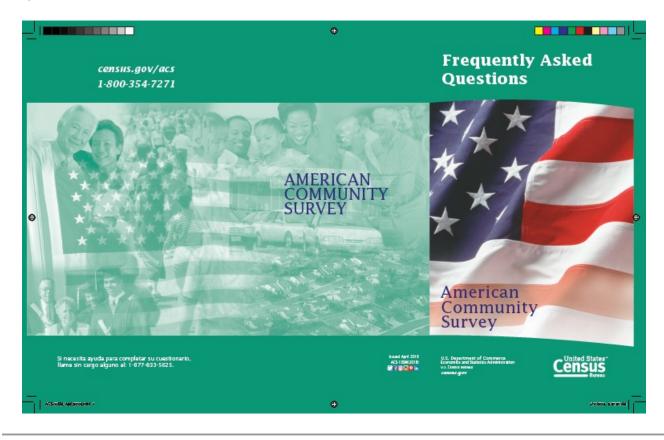
미국 지역사회조사란 무엇인가요?

미국 지역사회조사는 미국 인구조사국에서 시행하는 중요한 설문조사입니다. 이 설문조사는 지역시회 주인들과 주택에 관한 최근 정보를 알려드리고자 계획되었습니다. 지역사회가 정보에 기초한 합리적인 결정을 내리기 위해서 전략하고 말한 정보가 필요합니다. 귀하의 설문용답은 지역사회가 이런 정보를 수집하는 데 도움을 줍니다.

설문조사에 대한 답변은 보호됩니까?

체. 미국 연구조사국은 밤에 따라 귀하의 정보한 비밀로 유지해야 한 의무가 있습니다. 미국 연구조사국은 귀화가 운답한 정보를 귀하의 산상을 알 수 있는 형태로 연반에 공개한 수 없으며, 2015년 연방 사이버보안강화밤에 따라, 귀화의 테이터는 테이터 권충 시스템의 설계한 검사를 통해 사이버 보안의 위험으로부터 보호됩니다.

FAQ Brochure, side 1



FAQ Brochure, side 2



Frequently Asked Questions

What is the American Community Survey?

The American Community Survey collects information about population and housing characteristics for the nation, states, cities, counties, metropolitar areas, and communities on a continuous basis. Based on the American Community Survey, the U.S. Census Bureau can provide up-to-date data about our rapidly changing country more often than once every 10 years when the census is conducted.

How do I benefit by answering the American Community Survey?

Communities need data about the well-being of children, families, and the older population to provide services to them. By responding to the American Community Survey questionnaire, you are helping your community to establish goals, identify problems and solutions, and measure the performance of programs.

The data also are used to decide where to locate new highways, schools, hospitals, and community centers; to show a large corporation that a town has the workforce the company needs; and in many other ways.

Do I have to answer the questions on the American Community Survey?

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141,193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. We estimate this survey will take about 40 minutes to complete.

How will the Census Bureau use the information that I provide?

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United States.

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

Will the Census Bureau keep my information confidential?

Yes. The Census Bureau is required by law to protect your information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

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Where can I find more information about the American Community Survey or get assistance?

You may visit our Web site at census.gov/acs or call 1-800-354-7271, If you need assistance or more Information

Second Mailing to ACS Households in 2019

This mailing is a pressure-seal mailer with no changes.

U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU 1201 E 10th Street Jeffersonville IN 47132-0001	AN EQUAL OPPORTUNITY EMPLOYER	PRESORTED FIRST-CLASS MAIL POSTAGE & FEES PAID U.S. Census Bureau Permit No. G-58
Economics and Statistics Administration U.S. CENSUS BUREAU 1201 E 10th Street	AN EQUAL OPPORTUNITY EMPLOYER	POSTAGE & FEES PAID U.S. Census Bureau



ACS-20(L)(2018) (6-14-2018)



UNITED STATES DEPARTMENT OF COMMERCE

Economics and Statistics Administration
U.S. Census Bureau
Washington, DC 20233-0001
OFFICE OF THE DIRECTOR

A message from the Director, U.S. Census Bureau ...

A few days ago, you should have received instructions for completing the **American Community Survey** online. Local communities depend on information from this survey to decide where schools, highways, hospitals, and other important services are needed. If you have not already responded, please do so now.

Respond now at https://respond.census.gov/acs Log in using this user ID:

If we do not receive your response online, we will mail a paper questionnaire to your address.

Your response to this survey is required by law. Your response is critically important to your local community and your country. Responding promptly will prevent you from receiving additional reminder mailings, phone calls, or personal visits from Census Bureau interviewers.

If you need help completing the survey or have questions, please call 1-800-354-7271.

Thank you in advance for your prompt response.

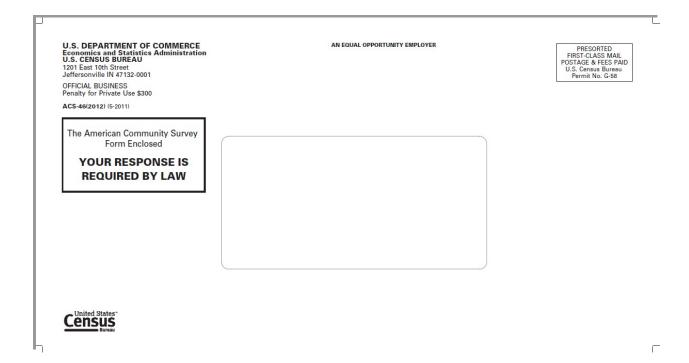
Security Security Security Security

Third Mailing to ACS Households in 2019

This mail package will contain the following items:

- ACS Outgoing Envelope no changes
- Letter no changes
- Instruction Card no changes
- FAQ brochure no changes
- Questionnaire no changes
- Incoming/Return envelope no changes

Front of Envelope for Testing, Mailing 3:



Back of Envelope for Testing, Mailing 3:

ACS-46(X)(2020) (8-2018)



The American Community Survey is an official survey conducted by the U.S. Census Bureau. You are required to respond to both the American Community Survey and the 2020 Census.

Thank you for your participation.

ACS-14(L)(2017) (6-2017)



UNITED STATES DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. Census Bureau

Washington, DC 20233-0001 OFFICE OF THE DIRECTOR

A message from the Director, U.S. Census Bureau...

About two weeks ago, the U.S. Census Bureau sent instructions for completing the American Community Survey to your address. We asked you to help us with this very important survey by completing it online. But we have not received your response yet.

If you have already completed the survey, thank you very much. If you have not, please complete the survey soon using ONE of the following two options.

Option 1: Go to https://respond.census.gov/acs to complete the survey online.
Option 2: Fill out and mail back the enclosed questionnaire.

This survey is so important that a Census Bureau representative may attempt to contact you by telephone or personal visit if we do not receive your response.

The information collected in this survey will help decide where new schools, hospitals, and fire stations are needed. The information also is used to develop programs to reduce traffic congestion, provide job training, and plan for the health care needs of the elderly.

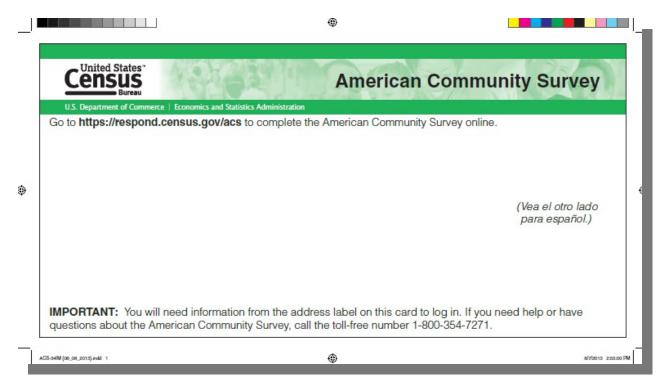
The Census Bureau chose your address, not you personally, as part of a randomly selected sample. You are required by U.S. law to respond to this survey. The U.S. Census Bureau is required by law to keep your information confidential. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data. The enclosed brochure answers frequently asked questions about the survey.

If you need help completing the survey, please call our toll-free number (1-800-354-7271).

Thank you.

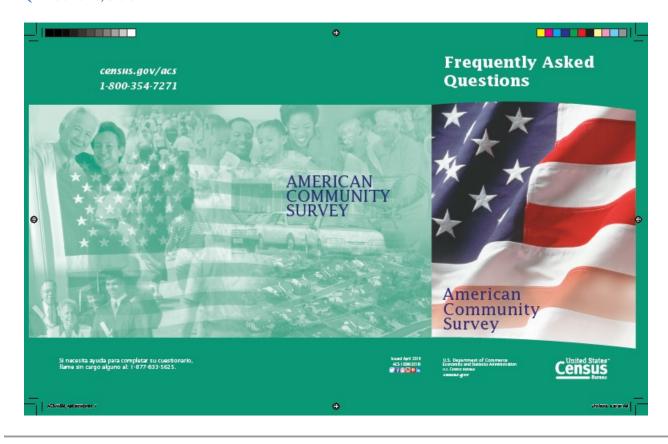
Enclosures







FAO Brochure, side 1



FAQ Brochure, side 2



Frequently Asked Questions

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What is the American Community Survey?

The American Community Survey collects information about population and housing characteristics for the nation, states, cities, counties, metropolitan areas, and communities on a continuous basis. Based on the American Community Survey, the U.S. Census Bureau can provide up-to-date data about our rapidly changing country more often than once every 10 years when the census is conducted.

How do I benefit by answering the American Community Survey?

Communities need data about the well-being of children, families, and the older population to provide services to them. By responding to the American Community Survey questionnaire, you are helping your community to establish goals, identify problems and solutions, and measure the performance of programs.

The data also are used to decide where to locate new highways, schools, hospitals, and community centers; to show a large corporation that a town has the workforce the company needs; and in many other ways.

Do I have to answer the questions on the American Community Survey?

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141,193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. We estimate this survey will take about 40 minutes to complete.

How will the Census Bureau use the information that I provide?

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United States.

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

Will the Census Bureau keep my information confidential?

Yes. The Census Bureau is required by law to protect your information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

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Where can I find more information about the American Community Survey or get assistance?

You may visit our Web site at census.gov/acs or call 1-800-354-7271, if you need assistance or more information.

Return Envelope

AN EQUAL OPPORTUNITY EMPLOYER

OFFICIAL BUSINESS Penalty for Private Use \$300

6385-47(2014) (10-2013)



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 16081 WASHINGTON DC

POSTAGE WILL BE PAID BY THE U.S. CENSUS BUREAU

DIRECTOR
US CENSUS BUREAU
PO BOX 5240
JEFFERSONVILLE IN 47199-5240

լիսիսակարորդիկիկիկանարկիններին

Fourth Mailing to ACS Households in 2019

This mailing is a postcard no changes.

Address side of Postcard for Testing, Mailing 4:

U.S. DEPARTMENT OF COMMERCE Economic and Statistics Administration U.S. Census Bureau

1201 E 10th Street Jeffersonville IN 47132-0001 ACS-29(2017) (6-2017)

OFFICIAL BUSINESS Penalty for Private Use \$300 PRESORTED FIRST-CLASS MAIL POSTAGE & FEES PAID U.S. Census Bureau Permit No. G-58 ACS-29(2017) (6-2017)



UNITED STATES DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. Census Bureau Washington, DC 20233-0001

OFFICE OF THE DIRECTOR

A message from the Director, U.S. Census Bureau . . .

Within the last few weeks, the U.S. Census Bureau sent you several requests to complete the American Community Survey. **Now Is the time to complete the survey If you have not already done so.** Please complete the questionnaire and return it now OR go to https://respond.census.gov/acs to respond online.

Your response to this survey is required by U.S. law. If you do not respond, a Census Bureau interviewer may contact you to complete the survey. Local and national leaders use the information from this survey for planning schools, hospitals, roads, and other community needs.

If you need help completing the survey or have questions, please call our toll-free number (1-800-354-7271).

Thank you.