

ATTACHMENT B - CROSSWALK

Non-Substantive Changes Made to the HCAHPS 32 Question Survey Instrument

	From 2012 OMB Package	To 2015 OMB Package
1	In Opening Directions:	
	<p>You may notice a number on the survey. This number is ONLY used to let us know if you returned your survey so we don't have to send you reminders.</p> <p>Please note: Questions 1-22 in this survey are part of a national initiative to measure the quality of care in hospitals. OMB #0938-0981</p>	<p>You may notice a number on the survey. This number is used to let us know if you returned your survey so we don't have to send you reminders.</p> <p>Please note: Questions 1-25 in this survey are part of a national initiative to measure the quality of care in hospitals. OMB #0938-0981</p>
2	In section entitled: UNDERSTANDING YOUR CARE WHEN YOU LEFT THE HOSPITAL, dropped opening prompt:	
	Please answer a few more questions about when you left the hospital.	NO OPENING PROMPT
3	In question 32, addition of the choice of Portuguese:	
	<p>What language do you mainly speak at home?</p> <ul style="list-style-type: none"> <input type="radio"/> English <input type="radio"/> Spanish <input type="radio"/> Chinese <input type="radio"/> Russian <input type="radio"/> Vietnamese <input type="radio"/> Some other language (please print): _____ 	<p>What language do you mainly speak at home?</p> <ul style="list-style-type: none"> <input type="radio"/> English <input type="radio"/> Spanish <input type="radio"/> Chinese <input type="radio"/> Russian <input type="radio"/> Vietnamese <input type="radio"/> Portuguese <input type="radio"/> Some other language (please print): _____
4	Addition of closing remark to indicate that the 3 Care Transitions Measure questions are trademarked:	
	NO CLOSING REMARK	<p>Questions 1-22 and 26-32 are part of the HCAHPS Survey and are works of the U.S. Government. These HCAHPS questions are in the public domain and therefore are NOT subject to U.S. copyright laws. The three Care Transitions Measure questions (Questions 23-25) are copyright of The Care Transitions Program (www.caretransitions.org).</p>