#### Supporting Statement–Part A New Procedural Requirements beginning with FY 2019 PPS-Exempt Cancer Hospital Quality Reporting Program (PCHQR Program)

## A. Background

Pursuant to section 1886(d)(1)(B)(v) of the Social Security Act, as amended by section 3005 of the Affordable Care Act, starting in FY 2014 and for subsequent fiscal years PPS-exempt cancer hospitals (PCHs) shall submit pre-defined quality measures to the Centers for Medicare & Medicaid Services (CMS). As CMS's aim is to facilitate high quality of care in a meaningful and effective manner while simultaneously remaining mindful of the reporting burden on the PCHs, CMS intends to reduce duplicative reporting efforts whenever possible by leveraging existing infrastructure.

CMS has implemented procedural requirements that align the current quality reporting programs, including the PCHQR Program, Hospital Inpatient Quality Reporting, Hospital Outpatient Quality Reporting, and Hospital Value-Based Purchasing. These procedural requirements involve submission of forms to comply with the PCHQR Program requirements. Unlike other existing quality reporting programs, however, the PCHQR Program is not linked to any payment penalties if quality measures are not submitted.

The Office of Management and Budget (OMB) has approved the Program /Procedural Requirements forms including Notice of Participation (NOP), Data Accuracy and Completeness Acknowledgement (DACA), Measures Exception, Extraordinary Circumstances Exception (ECE), and measure data collection forms (OMB Control No.: 0938-1175).

Beginning with FY 2019, we plan to update the wage rate we use to calculate the burden to hospitals of data collection and submission required for participation in the PCHQR Program to the wage rate in use by the other CMS quality reporting programs, such as the Hospital Inpatient Quality Reporting (IQR) Program. For Program Year 2020, we plan to adopt four (4) new measures, which CMS will calculate using administrative claims data, and remove three (3) measures that are chart-abstracted. We therefore anticipate an overall reduction in burden given that: 1) our revision of the wage rate will reduce the wage rate currently used to calculate burden; 2) the four proposed measures are calculated using data that facilities already provide to CMS and will not impose any new or additional burden on PCHs; and 3) we propose to remove three previously-approved chart-abstracted measures that require data collection and submission on the part of the PCHs, therefore reducing the information collection burden. Therefore, the purpose of this PRA submission is revision of a currently-approved collection to reduce the information collection burden on the PCHs.

# B. Justification

# 1. Need and Legal Basis

Section 1886(k)(1) of the Act states that, for FY 2014 and each subsequent fiscal year, each PCH shall submit to the Secretary data on quality measures as specified by the Secretary. Such data

shall be submitted in a form and manner, and at a time, specified by the Secretary. We continue to require PCHs to meet the procedures previously set forth for making public the data/measure rates submitted under the PCHQR Program.

We are proposing to adopt four (4) new quality measures into and remove three (3) existing quality measures from the PCHQR Program in the FY 2018 IPPS/LTCH PPS Proposed Rule. We are proposing to adopt the following new quality measures beginning with the FY 2020 program year: 1) Proportion of Patients Who Died from Cancer Receiving Chemotherapy in the Last 14 Days of Life (NQF #0210); 2) Proportion of Patients Who Died from Cancer Admitted to the ICU in the Last 30 Days of Life (NQF #0213); 3) Proportion of Patients Who Died from Cancer Not Admitted to Hospice (NQF #0215); and 4) Proportion of Patients Who Died from Cancer Admitted to Hospice for Less Than Three Days (NQF #0216). As previously noted, these measures will be calculated by CMS using administrative claims data, and therefore do not pose any additional data collection burden on PCHs, as they already submit administrative claims data for the purpose of payment.

In addition, we are proposing to remove the following three (3) quality measures beginning with the FY 2020 program year: 1) Adjuvant Chemotherapy is Considered or Administered Within 4 Months (120 Days) of Diagnosis to Patients Under the Age of 80 with AJCC III (Lymph Node Positive) Colon Cancer (PCH-01/NQF #0223); 2) Combination Chemotherapy is Considered or Administered Within 4 Months (120 Days) of Diagnosis for Women Under 70 with AJCC T1c, or Stage II or III Hormone Receptor Negative Breast Cancer (PCH-02/NQF #0559); and 3) Adjuvant Hormonal Therapy (PCH-03/NQF #0220). As these measures are collected by the PCHs through chart abstraction, we anticipate that their removal will result in a reduction of burden on the PCHs.

As a result of these policy changes, we anticipate an overall reduction in burden for facilities.

#### 2. Information Users

- PCHs: The main points of focus for PCHs are to examine their individual PCH-specific care domains and types of patients so they can compare present performance to past performance and to national performance norms; to evaluate the effectiveness of care provided to specific types of patients and, in the context of investigating processes of care, to individual patients; to continuously monitor quality improvement outcomes over time, and to objectively assess their own strengths and weaknesses in the clinical services they provide; and to inform the respective PCH of the care-related areas, activities, and/or behaviors that result in effective patient care, and alert them to needed improvements. Such information is essential to PCHs in initiating quality improvement strategies. They can also be used to improve PCHs' financial planning and marketing strategies.
- State Agencies/CMS: Agency profiles are used in the process to compare a PCH's results with its peer performance. The availability of peer performance enables state agencies and CMS to identify opportunities for improvement in the PCH, and to evaluate more effectively the PCH's own quality assessment and performance improvement program.

- Accrediting Bodies: National accrediting organizations such as The Joint Commission (TJC) or state accreditation agencies may wish to use the information to target potential or identified problems during the organization's accreditation review of that facility.
- Beneficiaries/Consumers: Since November 2014, the PCHQR Program has been publicly reporting quality measures on the *Hospital Compare* website available to consumers on www.Medicare.gov. The website provides information for consumers and their families about the quality of care provided by an individual hospital, allowing them to see how well patients of one facility fare compared to those in other facilities and to the state and national average. The website presents the quality measures in consumer-friendly language and provides a tool to assist consumers in the selection of a hospital. Modeling the Hospital IQR Program, the PCHQR Program uses quality measures to assist consumers in making informed decisions when choosing a cancer hospital; to monitor the care the cancer hospital is providing; and to stimulate the cancer hospital to further improve quality and identify optimal practice.

## 3. Use of Information Technology

Under OMB Control 0938-1175 (the currently approved information collection for the PCHQR Program), there is no change to the information technology use for collection of the thirteen (13) existing, finalized measures being retained in the program.

This year, we propose to add four (4) measures to the PCHQR Program. Because the new measures are calculated by CMS using administrative claims data, we anticipate that there will be no impact on the Information Technology in use by the 11 PCHs.

This year, we also propose to remove three (3) measures from the PCHQR Program. These chart-abstracted measures require review and abstraction by the PCHs and so we anticipate that their removal will result in a reduction of burden on the facilities, including those who maintain their medical records in electronic format.

#### 4. Duplication of Efforts

Where possible, we have selected measures that are currently reported through a common mechanism (such as the Centers for Disease Control and Prevention (CDC) National Healthcare Safety Network (NHSN)) for all hospitals to conduct uniform measure reporting across settings. We will leverage data reported to the CDC through the NHSN and not require duplicate reporting. The additional measures proposed in the FY 2018 IPPS/LTCH PPS Proposed Rule do not require duplicate reporting because they use data that facilities are already reporting to CMS as part of the claims process.

#### 5. Small Business

Information collection requirements were designed to allow maximum flexibility specifically to small PCH providers participating in the PCHQR Program. This effort will assist small PCH providers in gathering information for their own quality improvement efforts. For example, we

will be providing a help-desk hotline for troubleshooting purposes and 24/7 free information available on the QualityNet Web site through a Questions and Answers (Q&A) function.

## 6. Less Frequent Collection

We have designed the collection of quality of care data to be the minimum necessary for reporting of data on measures considered to be meaningful indicators of cancer patient care by the NQF.

## 7. Special Circumstances

PCHs will have to abide with the reporting procedures set forth by the CDC and CMS to collect measures.

## 8. Federal Register Notice/Outside Consultation

We are soliciting comments on the program and measure requirements through the FY 2018 IPPS/LTCH PPS Proposed Rule which is scheduled to publish April 28, 2017 (82 FR 19796). We will respond to those comments in the corresponding final rule.

Additionally, we will continue to work closely with the reporting entities, represented by the Alliance for Dedicated Cancer Centers, and the individual PCHs on details pertaining to the Program.

#### 9. Payment/Gift to Respondent

No payments or gifts will be given to respondents for participation.

## **10.** Confidentiality

All information collected under this initiative is maintained in strict accordance with statutes and regulations governing confidentiality requirements, which can be found at 42 CFR Part 480. In addition, the tools used for transmission of data are considered confidential forms of communication and are Health Insurance Portability and Accountability Act (HIPAA)-compliant.

#### **11. Sensitive Questions**

There are no sensitive questions.

#### 12. Burden Estimate (Total Hours & Wages)

## A. PCHQR Program Burden Estimate Calculations

For the PCHQR Program, the burden associated with meeting program requirements includes the time and effort associated with completing administrative requirements and collecting and submitting data on the required measures.

The burden estimates for data collection and submission related to the measures for the PCHQR Program are calculated based on the following data:

- There are 11 PCHs participating in the PCHQR Program.
- We estimate that it takes a PCH approximately 30 minutes (0.5 hours) for data collection and submission of a chart-abstracted measure.
- We estimate an hourly labor cost (wage plus fringe and overhead) of \$32.84/hour.

#### Time/Number of Responses Estimates

We estimate that it takes approximately 30 minutes for a PCH to perform chart abstraction of a single patient record for collection and submit this data to CMS. We reached this number based on the 2007 GAO measure abstraction work effort survey GAO-07-320.<sup>1</sup> This includes an estimate of approximately 25 minutes of clinical time spent to conduct chart abstraction for each measure and approximately 5 minutes of administrative time spent to submit data from each cancer measure.

Using estimates established in the FY 2013 IPPS/LTCH PPS final rule (77 FR 53667), we estimate the hourly burden for each PCH for the collection, submission, and training of personnel for submitting quality measure data for one (1) chart-abstracted measure is approximately 1,258.7 hours<sup>2</sup> per year, or 104.9 hours per month (1,258.7 hours per year / 12 months).

#### Hourly Labor Cost Estimate

We previously used the hourly wage rate for registered nurses from <u>www.salary.com</u> of \$33/hour to calculate the cost to PCHs of data collection and submission to the PCHQR Program. To account for fringe benefits and overhead, which can vary from institution to institution, we estimated an additional \$33 for a total wage rate of \$66/hour. However, our experience working with our data analysis contractors and those performing chart abstraction indicates that this work is performed by a different labor category than we previously thought. In addition, our previous labor cost is different from those used in other quality reporting and value-based purchasing programs, and we do not believe there is a justification for these different values given the similarity in quality measures and required staff. Therefore, to align the estimated hourly labor costs (hourly wage plus fringe benefits and overhead) used to calculate burden in the PHCQR Program with those used in other CMS quality reporting programs, including the Hospital IQR Program, we are revising our hourly labor cost to \$32.84.

<sup>&</sup>lt;sup>1</sup> United States Government Accountability Office, "Hospital Quality Data: HHS Should Specify Steps and Time Frame for Using Information Technology to Collect and Submit Data. Report. April 2007. Available at: http://www.gao.gov/assets/260/259673.pdf.

<sup>&</sup>lt;sup>2</sup> In the FY 2013 IPPS/LTCH PPS final rule (77 FR 523667), we estimated that the annual hourly burden for the collection, submission, and training of personnel for submitting all quality measure data would be approximately 6,293.5 hours per year for five (5) finalized measures. We therefore estimate the annual hourly burden for one (1) PCH to collect and submit a single chart-abstracted measure to be 1,258.7 hours (6,293.5 hours for five measures / 5 measures).

This labor cost is based on the Bureau of Labor Statistics (BLS) wage for a Medical Records and Health Information Technician. The BLS describes Medical Records and Health Information Technicians as those responsible for organizing and managing health information data; therefore, we believe it is reasonable to assume that these individuals would be tasked with abstracting clinical data for submission for the PCHQR Program. According to the BLS, the median pay for Medical Records and Health Information Technicians is \$16.42 per hour,<sup>3</sup> before inclusion of overhead and fringe benefits.

Obtaining data on overhead costs is challenging because overhead costs vary across PCHs, and cost elements assigned as "indirect" or "overhead" costs, as opposed to direct costs or employee wages, are subject to interpretation at the facility level. Therefore, we estimate the cost of overhead, including fringe benefits, at 100 percent of the mean hourly wage, as is currently done in other CMS quality reporting programs. This is necessarily a rough adjustment, because fringe benefits and overhead costs vary significantly from employer to employer. Nonetheless, we believe that doubling the hourly wage rate ( $$16.42 \times 2 = $32.84$ ) to estimate total cost is a reasonably accurate estimation method. Accordingly, we will use an hourly labor cost estimate of \$32.84 (\$16.42 salary plus \$16.42 fringe and overhead) for calculation of burden forthwith. We have applied this revision to our calculation of burden for this request for amendment to our existing information collection and detail the calculations below.

## B. FY 2019 Program Year Wage Rate Revision

Our previously approved burden is 400,620 responses and 200,423 hours across the 11 PCHs associated with the reporting requirements for the 16 previously finalized measures for the FY 2019 program year. Using our previously approved wage and overhead rate of \$66/hour<sup>4</sup> our previously approved cost burden is \$13,227,918 (200,423 hours x \$66 per hour) across the 11 PCHs. A summary of the currently approved burden is reflected in Table A.

Existing 16 Measures	Per Facility	All Facilities
Number of Responses	36,420	400,620 responses
Hours	18,220.27	200,423 hours
Cost (\$66/hour)	\$1,202,538	\$13,227,918

Table A. Currently Approved Burden

Applying our revised wage and overhead rate of \$32.84 discussed above, the revision to the previously approved cost burden is a reduction in cost across the 11 PCHs of \$6,646,028, for a revised total cost burden of \$6,581,890 annually (200,423 hours x \$32.84 per hour). A comparison of the previously approved and the revised burden is reflected in Table B.

<sup>&</sup>lt;sup>3</sup> https://www.bls.gov/oes/2012/may/oes292071.htm.

<sup>&</sup>lt;sup>4</sup> <u>www.salary.com</u> (Estimates are based on base pay rate plus overhead and fringe benefits of a Registered Nurse labor skill).

Existing 16 Measures	Previously Approved Burden Per Facility	Previously Approved Burden All Facilities	Revised Burden Per Facility	Revised Burden All Facilities
Number of	36,420	400,620	36,420	400,620
Responses				
Hours	18,220.27	200,423	18,220.27	200,423
Cost (\$32.84/hour)	\$1,202,538	\$13,227,918	\$598,354	\$6,581,890
Change in			-\$604,184	-\$6,646,028
Burden due to				
Wage Rate				
Beginning FY				
2019 Program				
Year				

Table B. Burden Comparison (Previously Approved and Revised Wage Rate)

## C. FY 2020 Burden Estimate

We are proposing an additional reduction to this previously approved burden in this PRA submission. Based on the FY 2013 IPPS/LTCH Final Rule (77 FR 53667) finalized estimates of the burden of collecting measure information, submitting measure information, and training personnel, we estimate the reduction in burden provided by the proposed removal of three chartabstracted measures to be a reduction of approximately 75,119 responses across all 11 PCHs (400,620 total responses / 16 existing measures x 3 chart-abstracted measures being removed = 75,119). As compared to our previously finalized count of 400,620 responses, we estimate a revised burden of 325,501 responses total (400,620 – 75,119 = 325,501) and 29,591 responses per PCH (325,501 / 11 = 29,591). This reduction is equivalent to 3,776 hours per year (1,258.7 hours per PCH per chart-abstracted measure x 3 chart-abstracted measures) for each PCH, or an average reduction in burden of 315 hours per month per PCH (104.9 hours per month per chartabstracted measure x 3 chart-abstracted measures). We therefore estimate a reduction in hourly burden of chart abstraction and data submission of approximately 41,538 hours per year across the 11 PCHs (3,776 fewer hours per year per PCH x 11 PCHs). This reduction in burden would result in a concurrent reduction in annual labor costs of \$1,364,042 (41,536 hours x \$32.84 per hour) across the 11 PCHs. We further estimate a total hourly burden of 158,887 burden hours across the 11 PCHs for data collection and submission of the remaining measures (200,423 hours across all PCHs for all previously finalized measures – 41,538 hour reduction in burden across all PCHs) and a total annual labor cost for all 11 PCHs of \$5,217,848 (158,887 hours x \$32.84 per hour) for the FY 2020 program year. A summary of the change in burden is reflected in Table C.

Table C. Comparison of Currently Approved Burden with Proposed Reduction in Burden Due to Removal of Three (3) Chart-Abstracted Measures\*

Burden	Existing 16 Measures/ After Removal of Three Measures/	
	All Facilities	All Facilities
Hours	200,423	158,887
Responses	400,620	325,501
Cost	\$6,581,890	\$5,217,848

\*This comparison employs the revised wage cost of \$32.84/hour.

Beginning in FY 2020, CMS is proposing to add four (4) additional measures, which are calculated by CMS using Medicare claims data. Because they are calculated using claims data, these measures will have no burden on the 11 PCHs. Measures that are calculated using claims data rely on information submitted by the PCHs as part of their reimbursement process and are calculated by CMS, not the PCHs.

## 13. Capital Costs (Maintenance of Capital Costs)

There are no capital costs being placed on PCHs.

## 14. Cost to Federal Government

The labor cost for government employees to support this program is estimated as 0.25 FTE (520 hours) at a GS-12 salary =  $20,800.^{5}$ 

## 15. Program or Burden Changes

We are proposing a reduction to a previously approved burden. In the FY 2018 IPPS/LTCH PPS Proposed Rule, we are proposing a revision to the wage rate used to calculate burden for the PCHQR Program. The decrease in the cost from the previous \$66 hourly wage rate (wage plus overhead and fringe) to \$32.84 hourly wage rate (wage plus overhead and fringe) is a reduction of \$604,184 per facility and \$6,646,028 for all 11 facilities. We are also proposing the removal of three (3) chart-abstracted measures from the PCHQR Program, which will reduce the information collection burden on the PCHs. The change in the burden is a reduction of approximately 41,538 hours and \$1,364,042 annually across all 11 facilities. Finally, while we are also proposing to introduce four (4) measures, these measures are calculated by CMS using data which facilities already provide as part of the claims process and are not anticipated to impose any additional burden on the PCHs.

#### **16.** Publication/Tabulation Dates

Table D shows the current schedule of activities to reach these objectives.

Date	Activity
04/xx/2017	Proposed Rule Published
2 months	Solicitation of Public Comment.
08/2017	Final Rule Published
10/01/2017	Measures Publicly Announced
01/01/2019	Start of Reporting Period
01/01/2019	Notice of Participation Begins
12/31/2019	End of Reporting Period
7/1/2020	Begin Data Submission

Table D. Publication/Tabulation Dates

<sup>5</sup> Office of Personnel Management. *2014 General Schedule (Base)*. Retrieved on March 4, 2014 from https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/2014/general-schedule/

Date	Activity
8/15/2020	End Submission Deadline
8/15/2020	Deadline to Submit Notice of Participation
30 days	Preview Period for Public Reporting

# 17. Expiration Date

CMS will display the expiration date on all of the forms.