

## **Screener Guide for Field Compliance Safety & Impersonation Focus Groups Contractor Assisted Focus Groups**

Fors Marsh Group, an applied research firm based in Arlington, Virginia is partnering with the IRS to conduct 90-minute virtual focus groups via phone and computer. The purpose of these focus groups is to obtain feedback from individuals who have received field visits from IRS Revenue Agents and/or Revenue Officers about their experiences. The IRS is interested in learning about the expectation of a federal officer when making contact in the field at your residence or business. This will help the IRS with their effort to improve employee and taxpayer safety during field visits.

We would like to ask you a couple of questions to see if you qualify for this study. Your participation is voluntary, but your help on this project would be very much appreciated. If you are selected to participate, you will be compensated \$100 in the form of a prepaid Visa gift card that will be shipped to your preferred mailing address upon your completion of the study.

If you are interested in participating in a virtual focus group, please complete this brief questionnaire. If you qualify and are chosen to participate, a Fors Marsh Group team member will reach out to you to schedule. Thank you!

The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this focus group is 1545-1349. Participation in this focus group is voluntary, and we estimate the length of the session will be one hour. If you have any comments regarding the time estimates associated with this study or suggestions on making this process simpler, please write to:

Internal Revenue Service  
Special Services Section  
SE:W:CAR:MP:T:M:S – Room 6129  
1111 Constitution Ave. NW  
Washington, DC 20224

**//New Page//**

**Question Number:** Q1

**Question Type:** Single Select

**Variable Name:** Q1

Value	Value Label	
1	Yes	Proceed to Q2
2	No	Terminate
-99	Refused	Prompt to answer

**Variable Text:** Have you had face-to-face contact with an IRS employee at your home, place of business, or accountant's office (field visit) within the last 18 months?

**Variable Label:** Q1: IRS Field Visit

**//SOFT PROMPT: We would like your response to this question//**

**//TERMINATE IF Q1 = 2. TERMINATE PAGE.//**

**Question Number:** Q2

**Question Type:** Single Select

**Variable Name:** Q2

**Variable Text:** Do you the recall the face-to-face interaction well enough to discuss your experience?

**Variable Label:** Q2: Recall Contact with IRS

Value	Value Label
1	Yes
2	No
-99	Refused
-100	Valid Skip

**//New Page//**

**Question Number:** Q3

**Question Type:** Single Select

**Variable Name:** Q3

**Variable Text:** In order to participate, we require that you either call in via your phone or desktop/laptop computer with a reliable high-speed internet connection. You will also need to consent to being audio recorded during the interview. Will you be able to fulfill these requirements?

**Variable Label:** Q3: Computer Access

Value	Value Label	Action
1	Yes	Proceed to Q4
2	No	Terminate
-99	Refused	Prompt to answer
-100	Valid Skip	

**//SOFT PROMPT: We would like your response to this question//**

**// Page Break //**

**Question Number:** Q4

**Question Type:** Single Select

**Variable Name:** Q4

**Variable Text:** Please provide the following information so we may contact you if you are selected to participate in this study.

**Variable Label:** Q4: Contact Information

Variable Name	Variable Text	Variable Label
Q4_1	First name: [Open-end text box]	Q4_1: First name
Q4_2	Last name: [Open-end text box]	Q4_2: Last name
Q4_3	Email: [Open-end text box]	Q4_3: Email
Q4_4	Mobile number: [Open-end text box]	Q4_4: Mobile number
Q4_5	Alternate number:[Open-end text box]	Q4_5: Alternate number

//  
**SHOW**

**// TO QUALIFIED //**

Thank you for interest. If you qualify, we will follow up at the phone number you provided to confirm details and provide further instructions on how to join your interview session. If you have any questions, please contact us at [insights@forsmarshgroup.com](mailto:insights@forsmarshgroup.com) or call us at (571) 858-3817. To learn more about our panel and to register to receive study opportunities, please visit [www.forsmarshgroup.com](http://www.forsmarshgroup.com). You can also keep up with us on our Facebook page at <http://www.facebook.com/ForsMarshGroup>.

**// TERMINATE PAGE //**

Thank you very much for your time and thank you for answering our questions. Unfortunately, based on the requirements, we cannot extend you an invitation. To learn more about our panel and to register to receive study opportunities, please visit [www.forsmarshgroup.com](http://www.forsmarshgroup.com). You can also keep up with us on our Facebook page at <http://www.facebook.com/ForsMarshGroup>.