

Appendix A		Cognitive and Psychological Research (1545-1349)					
		Consolidated Burden Hours & Cost Jan '14 - Dec '16					
SOI #	Subject of Study	Estimated Cost	Actual Cost	Estimated Burden	Actual Burden	Burden Difference	
	* Ongoing Collection Activity						
	**Cancelled Study						
	2014						
462	Adjustments Focus Groups	\$10,716	\$10,716	12	11	1	
463	Taxpayer Experience Survey Focus Groups	\$4,000	\$4,000	29	29	0	
464	PPS Focus Groups	\$10,716	\$10,716	40	19	21	
465	TAS Focus Groups	\$13,177	\$13,177	55	28	27	
466	TES Focus Groups	\$14,000	\$14,000	39	28	11	
467	ACA Toll Free (WIRA)	\$90,000	\$94,287	326	326	0	
468	Power of Attorney/Notices Focus Groups	\$11,900	\$16,270	247	108	139	
469	** F8863/1098T Interviews	\$29,950	\$0	33	0	33	
470	WIRA: Out of Scope Focus Groups	\$65,000	\$43,997	217	156	61	
471	Refund EcoSystem	\$90,000	\$90,000	102	102	0	
472	CCE 2014 Focus Groups	\$3,637	\$3,637	10	12	-2	
473	ACS\CSCO Filing &Payment Compliance	\$6,814	\$6,813	19	21	-2	
474	Individuals Living Abroad	\$17,604	\$0	57	61	-4	
475	Appeals Focus Groups	\$17,976	\$17,976	30	16	14	
476	Consumer Tipping Usability	\$51,615	\$51,615	33	33	0	
477	Taxpayer Experience Pre-test Survey Focus Groups	\$4,000	\$4,000	29	29	0	
478	Taxpayer Experience Focus Groups	\$14,000	\$14,000	57	53	4	
	2015						
479	TAC Focus Groups Field Assistance	\$10,588	\$10,588	98	98	0	
480	W&I AUR Reporting Compliance Focus Groups	\$12,552	\$12,553	7	7	0	
481	Filing and Payment Compliance	\$7,042	\$7,042	26	26	0	
482	Form 9X e-file initiative	\$10,156	\$6,982	115	106	9	
483	** Business Specialty Tax Telephone Line (Withdrawn)	\$90,000	\$0	304	0	304	
484	TAS, Appeals, PPS, TTK	\$15,000	\$13,497	322	201	121	
485	EITC	\$12,000	\$5,200	68	60	8	
486	Ehelp	\$10,588	\$10,588	26	23	3	
487	* VITA Volunteer Recruitment	\$45,000		775		775	
488	Affordable Care Act Non-Compliance	\$33,000	\$48,173	141	141	0	
489	2015 Conjoint Cognitive Survey	\$140,000	\$140,000	1406	1441	-35	
490	Taxpayer Experience Survey Focus Groups	\$4,000	\$4,000	29	29	0	
491	Taxpayer Experience Cognitive Focus Grops	\$14,600	\$14,000	60	29	31	
492	Adjustments Focus Groups	\$10,716	\$11,710	16	13	3	
	2016						
493	* Demand Migration	\$0		32		32	
494	Injured Spouse	\$11,710	\$11,710	36	18	18	
495	Paid Preparer	\$16,593	\$40,379	86	60	26	
496	Refunds/ Future State Tax Forum	\$17,000	\$14,873	194	146	48	
497	Affordable Care Act Premium Tax Credit	\$4,200	0	24	27	-3	
498	* Affordable Care Act Tax Forum	\$11,134		115		115	
499	* Federal Tax Deposit Tax Forum Focus Groups	\$11,134		115		115	
500	EITC Tax Forum Focus Groups	\$11,000	\$3,200	54	52	2	
501	Taxpayer Use of Paper Products	\$125,000	\$125,000	37	35	2	
502	* Preparer Partnership Future State Tax Forum	\$8,000		30		30	
503	* Campus Correspondence Exam Focus Groups	\$7,830		12		12	
504	* Taxpayer Experience Focus Groups	\$14,000		68		68	
505	* Taxpayer/Third Party Focus Groups/Interviews	\$48,990		58		58	
506	* Third Party Refund Status Cognitive Survey	\$24,339		8,333		8333	
	<b>Totals - Cost and Burden</b>	<b>\$1,181,277</b>	<b>\$874,699</b>	<b>13,922</b>	<b>3,544</b>	<b>10,378</b>	
	<b>Three-Year Approved Burden Hours</b>					<b>90,000</b>	
	<b>3-Year Burden Minus Estimated Hours</b>					<b>76,078</b>	
	<b>3-Year Burden Minus Actual Hours</b>					<b>86,456</b>	