down the following information for contacting the FNS eAuthentication Helpdesk. Email address: Phone:

Need help with a problem (other than logging on) or have a "How do I..." question concerning eDRS? The eDRS Help Desk is available to answer your questions Monday through Friday from 6:00 AM to 6:00 PM EST. Email address: eDRS@fns.usda.gov or use this online form. Phone: (703) 889-3011. After business hours, please leave a brief message describing the problem, your name and a phone number where you can be reached. Someone will get back to you by the end of the next business day at the latest.

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eDRS Release 3 Training Slides

The slides from the eDRS Release 3 training are now available. Please click on the link below to access the

If you are unable to access the slides, please contact your local IT group as something in your network is preventing you from reaching the location where they are stored.

eDRS Release 3 Training Slides

Posted on: 9/4/2013 8:49:48 AM

Click on the link below to access the eDRS Next Generation Training Material. eDRS NextGen Training

Posted on: 3/3/2010 5:06:31 PM

As of October 1, 2008, Supplemental Nutrition Assistance Program (SNAP) is the new name for the federal Food Stamp Program. The new name reflects the changes we've made to meet the needs of our clients, including a focus on nutrition and an increase in benefits amounts. The new name reflects our focus on nutrition and putting healthy food within reach for low income households. Although SNAP will be the national name, your State may use a different name.

