Federal Land Management Agencies Compendium of Questions



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Introduction

This Compendium includes a set of survey questions compiled in support of the "Interagency Programmatic Clearance for Federal Land Management Agencies (FLMAs) Collaborative Visitor Feedback Surveys on Recreation and Transportation Related Programs and Systems." The purpose of this project is to collect information that will help the FLMAs, including the Bureau of Land Management (BLM), U.S. Fish and Wildlife Service (USFWS), National Park Service (NPS), U.S. Forest Service (USFS) and U.S. Army Corps of Engineers (USACE) improve transportation conditions and recreation and resource management on the respective FLMAs and jointly at area, state, regional, and/or national scales.

The Compendium is divided into 6 key topic areas:

- 1. Respondent characteristics
- 2. Traveler Information
- 3. Trip Behaviors
- 4. Transportation Use and Travel Related Conditions
- 5. Assessment of Visitor Experience
- 6. Economic Impact and Visitor Spending/Costs

Each topic area is further subdivided into subsections, so that users can more easily locate questions (see Table of Contents). Each question has its own unique identifier. Most of the questions included in this Compendium were pulled from surveys that were previously approved by the Office of Management and Budget (OMB) (see the complete list of surveys on the next page).

References to specific sites (e.g., "Colonial National Historical Park" or "Tongass National Forest") or to types of sites (e.g., "park," "lake" or "forest") have been removed and replaced with either an "[X]" or "[site]." For a number of questions (generally those pulled from the NPS Pool of Known Questions), specific response categories are not provided; instead, "area specific list" or "site specific list" is used to designate the response categories. In this way, FLMAs can customize the survey according to their needs.

Federal Land Management Agencies Surveys Included in the Compendium

Agency	Survey Title	OMB Approval
		Number
BLM	National Visitor Use Survey (Annual sample)	0596-0110 B Control No. 0596-0236
BLM	sample)	B Control No. 0596-0236 0596-0110
BLM	National Visitor Use Survey – Visitor Satisfaction (Annual sample)	0596-0110
NPS	Acadia On-Site Interview (2013)	1024-0224
NPS	Acadia Passenger Characteristics and Experiences with the Island Explorer Bus (1999)	1024-0224
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	Colonial National Historical Park (COLO) Visitor Motorist Survey (2010)	1024-0224
NPS	Colonial National Historical Park (COLO) Shuttle Service Visitor Survey (2009)	1024-0224
NPS	Comprehensive Survey of the American Public	
NPS	Cumberland Island National Seashore (CUIS): The Lands	1024-0224
	and Legacies Tour Visitor Study (2012)	
NPS	Denali National Park (DENA) Transportation Effects on	1024-0224
	Soundscape Experience (2011)	
NPS	Denali National Park (DENA) Stated Choice Survey (2009)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Full Circle Trolley Survey	1024-0224
NPS	Glacier National Park - Hiker Survey (2013)	1024-0224
NPS	Grand Canyon National Park Tusayan Shuttle Pilot Passenger Survey (2008)	1024-0224
NPS	Grand Teton National Park (GRTE): Non-Motorized Survey (2010)	
NPS	Grand Teton National Park (GRTE) Transit Survey (2007)	1024-0224
NPS	ITS Opportunities in California Parks (surveys at Golden Gate and Sequoia and Kings Canyon in 2002)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument B – Transportation Effects on Soundscape Experience (2011)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument C – Transportation Effects on Auto Touring Experience, Park Roads (2011)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument D – Transportation Effects on Auto Touring Experience, Scenic Overlooks (2011)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument E – Transportation Effects on Park Shuttle Experience (2011)	1024-0224
NPS	Muir Woods Shuttle Evaluation Report (2012)	1024-0224
NPS	National Capital Parks Central Washington D.C. Visitor Transportation Survey (2003)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
NPS	Pinnacles National Monument - Visitor Survey (2013)	1024-0224
NPS	Roosevelt- Vanderbilt National Historic Sites: Roosevelt	1024-0224
NPS	Ride Survey (2010) Roosevelt- Vanderbilt National Historic Sites: Roosevelt Ride Survey (2014)	1024-0224
NPS	Sequoia and Kings Canyon National Park Visitor Survey (2012)	1024-0224
NPS	Transportation and Visitation to National Parks (2013)	1024-0224
NPS	Understanding and Managing Soundscapes in National Parks: Sequoia and Kings Canyon National Parks Visitor Use Survey (2009)	1024-0224
NPS	Yellowstone National Park Traveler Information and	1024-0224

Topic Area 1: Respondent Characteristics

The questions in this section ask visitors their personal and/or group socio-demographic information in order to better understand the populations visiting the site(s) and using the transportation system. In addition to relevant demographic information, questions regarding user group characteristics, visitation history and knowledge are also included. In addition, these questions will be used for analysis purposes to help us assess transportation performance among different sub-groups of users.

Gender (GEN) GEN1: What is your gender? Please mark (•) one.
☐ Male☐ Female☐ Other (OPTIONAL Response Category)
GEN2: Are you:
□□Male □ Female
GEN3: What is your sex?
□□Male □□Female

GEN4: Now I would like to collect age and gender information on everyone in your group. (record everyone in group- if more than 4 people do 1st four with most recent birthday)

Person Interviewed:	Person 2:	Person 3:	Person 4:
Gender: Male/Female	Male/ Female	Male/ Female	Male/ Female
Age:			
(1) under 16	(1) under 16	(1) under 16	(1) under 16
(2) 16-19	(2) 16-19	(2) 16-19	(2) 16-19
(3) 20-29	(3) 20-29	(3) 20-29	(3) 20-29
(4) 30-39	(4) 30-39	(4) 30-39	(4) 30-39
(5) 40-49	(5) 40-49	(5) 40-49	(5) 40-49
(6) 50-59	(6) 50-59	(6) 50-59	(6) 50-59
(7) 60-69	(7) 60-69	(7) 60-69	(7) 60-69
(8) 70+	(8) 70+	(8) 70+	(8) 70+

Age (AGE)

NOTE: This section only includes questions on the age of the respondent. See the section, "GROUP" for questions that measure the age of members in the respondent's personal group.

AGE1: What is your age?
□□Under 18
□□18 - 24
□□25 - 34
□□35-44
□□45 - 54
□□55 - 64
<u>□</u> 65+
AGE2: Age:
□□Under 25
□□25-44
□□45-61
□□62+
AGE3: How old were you on your last birthday? YEARS OLD
AGE4 : Age:
Ethnicity and Race (ETH/RACE)
ETH/RACE1: Which categories describe you? (Check all that apply)
□□White
□□Hispanic, Latino, or Spanish origin
□□Black or African American
□□Asian
□□American Indian or Alaskan Native
□□Middle Eastern or North African
□□Native Hawaiian or Other Pacific Islander
Some other race , ethnicity op origin (please specify:)
ETH/RACE2: Are you Hispanic or Latino?
□□Yes)

□□No							
ETH/RACE3: Are you (choose Hispanic or Latino(a) Not Hispanic or Latino(a) Refused	one)?						
ETH/RACE4: What ethnicity d					201		
ETH/RACE5: Are you or mem each group member.	bers of yo	ur persona	l group Hisp	anic or Latii	no? Please	mark (●) for	you and
each group member.	Yourself	Member #2	Member #3	Member #4	Member #5	Member #6	Member #7
Hispanic or Latino?						""	
Not Hispanic or Latino							
ETH/RACE6: For you only, are University of Middle Eastern/Ara University of Middle Eastern/	b ancestr	y/descent		cestry/desce	ent? (Select	: one)	
ETH/RACE7: Which of these one or more.*	ategories	best indica	ites your rac	ce? Answer	only for you	urself. Plea	se select
□□American Indian or Alaska	Native						
□□Asian							
$\square\square$ Black or African American							
□□Native Hawaiian or other F	Pacific Isla	nder					
□□White							
Other							
□□Refused							
FTH/RACE8: What is your rac	e? What i	s the race o	of each mem	nber of vour	nersonal ø	roun? Pleas	se select

ETH/RACE8: What is your race? What is the race of each member of your personal group? Please select one or more for you and each group member.

	Yourself	Member	Member	Member	Member	Member	Member
		#2	#3	#4	#5	#6	#7
American Indian or Alaska Native							
Asian							
Black or African American							
Native Hawaiian or other Pacific							
islander							
White							

Language (LANG)

	n visiting an are to use for the fo	a such as [site], what languages do you and most members of your pe bllowing?	rsonal
		☐ Other (Specify) ☐ Other (Specify)	
-	our opinion, wha	t services in the [site] need to be provided in languages other than En lect none.	glish?
Services in of	ther language: (S	Specify)	
with each otl		do you and members of your personal group primarily use to commu	nicate
programs, se	ervices, etc.] in la	ember of your personal group prefer to receive information about [Ni inguages other than English?	PS site,
<mark>LANG5</mark> : Wha	t language (if an	y other than English) is frequently spoken in your Home?	
☐ English onl	у		
☐ Language (other than Engli	sh)	
☐Less than ☐High scho ☐Vocationa ☐Some coll	e indicate the high high school ol graduate/GED Il or Technical Sc ege	hool certificate	<u>.</u> *
		ear college degree) ear college degree)	
□ □Graduate	degree or profe	ssional degree (MA, MS, PhD, JD, MBA etc.)	

ED	U2: W	/hat i	s youi	r higł	nest y	year (of for	mal :	schoo	ling? (pleas	e circ	le one	numl	oer)				
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20+
	(eler	nenta	arv)		(iur	nior h	nigh		(high:	school)		(colle	ge or		(:	gradu	ate or	-
	•		,,		-	mido	_		. 0		•		hnical		ol)		_		
												tec	IIIIICa	SCHO	01)	proi	essior	iai sci	1001)
					S	choo	ol)												
In	com	e (Il	NC)																
IN	C1: Wl	hich d	catego	ory b	est re	epres	sents	your	annu	al hous	sehol	d inco	me (b	efore	taxes) last	year?	Pleas	е
ma	ark (•)	one.																	
	Less t	han \$	24,99	99							□□\$	100,0	000-\$1	49,99	9				
]\$25,0	00-\$3	34,999	9							□ □\$	150,0	000-\$1	99,99	9				
]\$35,0										□□\$	200,0	000 or	more					
]\$50,0											o not	t wish	to ans	swer				
]\$75,0	00-\$9	99,999	9															
tri _l	p?]Yes]No How n	nuch ow ma	incon	ne di	d you	ur ho	ouseho	old fo	orgo to	ation c o make	e this	trip?	\$						
	nplo IP1: W Full-ti Part-t Self-e Home Stude	/hat i me e ime e mplo emake	s you mploy emplo yed er	r cur yed oyed	rent			ent st	tatus?										
]Unabl		-																

EMI	P2: Employment Status: Are you currently? (Check all apply)
	Employed full-time Employed part-time Self-employed Out of work and looking for work Out of work but not currently looking for work A Homemaker A Student Military Retired Unable to work
Em	ployee Commute (EMPLOYEE)
	se questions were designed to obtain information about the commute and work schedules of ployees who work on Federal Lands.
EMI	PLOYEE1: How many days a week do you commute to your workplace in [Site]? 1 day 2 days 3 days 4 days 5 days 6 days 7 days Other:
	PLOYEE2: Which of the following options best describes your work schedule? 5 day work week (full-time) Compressed work week (e.g. 4 day work week, 10 hour day) Part-time, please list number of days per week Other, please specify:
EMI	PLOYEE3: Do you have the option to telework (i.e., work from home or some other location)?
	Yes No

EMF	PLOYEE4: In general, how often do you telework (i.e., work from home or some other location)? 5 days per week 4 days per week 3 days per week 2 days per week 1 day per week A few days per month Less than monthly Never
EM	PLOYEE5: Please estimate the distance one-way from your home to your workplace
	0-5 miles
	5.1-10 miles
	10.1-20 miles
	20.1-50 miles
	More than 50 miles
EMF	PLOYEE6: Please estimate how many minutes it usually takes you to get from home to work. Less than 15 minutes 15-29 minutes 30-44 minutes 45-59 minutes 60-90 minutes More than 90 minutes
EMF	PLOYEE7: Did you travel to your workplace in [site] at least ONE day LAST WEEK? Yes No

EMPLOYEE8: a. How did you get to your workplace in [Site] LAST WEEK? (Check one box for each day of the week) If you used more than one mode of transportation, choose the one used for the greatest distance below.

Mode	Monday	Tuesday	Wednesday	Thursday	Friday
Drove alone (including car, truck,					
moped or motorcycle)					
Carpool (2-6 people)					
Vanpool (7-15 people)					
[X] Shuttle					
Public Transit (e.g. X)					
Bicycle					
Walk					
Taxi/Uber/Lyft					

Did not commute/Other mode (e.g.			
vacation, telecommute)			

b. If you used more than one mode of transportation, choose the one used for the second greatest distance below.

Mode	Monday	Tuesday	Wednesday	Thursday	Friday
Only used one mode of transportation					
Drove alone (including car, truck, moped or motorcycle)					
Carpool (2-6 people)					
Vanpool (7-15 people)					
[X] Shuttle					
Public Transit (e.g., X)					
Bicycle					
Walk					
Taxi/Uber/Lyft					
Did not commute/Other mode (e.g. vacation, telecommute)					

	n, telecommute)								
EMPLOYEE9: What time did you usually arrive at your workplace in [Site] LAST WEEK?									
EMP	EMPLOYEE10: What time did you usually leave your workplace in [Site] LAST WEEK?								
	EMPLOYEE11 : If you carpooled to [Site], how many people were in the vehicle as you entered the [Site] grounds, including the driver? (on average for the week):								
	EMPLOYEE12: Which of the following commute alternatives to driving alone would you be most willing to try, even if only occasionally? (Check one response) ☐ I already use commute alternatives most of the time								
	Carpool								
	Vanpool								
	Public transit								
	Bike								
	□ Walk								
	☐ [add site-specific alternatives]								
	None – Nothing would encourage me to use a commute alternative								

EMPLOYEE13: Which of the following would encourage you to drive to work less often? (Check up to 3) ☐ I already use commute alternatives most of the time

☐ Employer/fleet vehicle available for work use (i.e. to drive to meetings)

☐ None – I use my vehicle for work related trips

☐ Other, please specify: _____

	Increased availability of car share vehicles for personal use
	Shared electric scooters available for personal use
	Shared bicycle available for day use
	Financial subsidies/incentives for using alternative modes
	More information about commute alternatives
	Free taxi ride home in an emergency
	Assistance finding a carpool/vanpool
	Better public transit service in [site]
	Better public transit service near my home
	Better X shuttle service
	Better bicycle/pedestrian access
	Bicycle lockers/showers at work
	A more flexible work schedule
	Better on-site services (retail, banking, etc.)
	Nothing would encourage me to use a commute alternative
	Other:
	PLOYEE14: If parking cost \$10.00 per day at the [Site], would you consider using a commute
	rnative to avoid this parking expense?
	Yes
	No
	n/a (I do not drive to the[Site])
EME	PLOYEE15: How likely are you to participate in a [Site]-wide carpool program if it were organized
	ough a carpooling smartphone app?
	Very likely
	Somewhat likely
	Somewhat unlikely
	Very unlikely
	Not sure
	PLOYEE16: How likely are you to use a carpooling smartphone app if you received a discount on
-	king?
	Very likely
	Somewhat likely
	Very unlikely
	Not sure
EMF	PLOYEE17: Approximately how many times per month do you use a taxi service for travel to/from
	[Site], including services like Uber or Lyft?
	· · · · · · · · · · · · · · · · · · ·
	PLOYEE18: Who is your employer?
Nan	ne of company, business, or other employer:

EMPLOYEE19: What is your work address?					
EMPLOYEE20: What is your work/school zip code?					
Marital Status (MAR) MAR1: Are you single, married, living with a life partner, divorced or widowed? Single Married Living with a life partner Divorced Widowed					
Household Characteristics (HOU)					
HOU1: How many people are in your household?Number of people					
HOU2: Including yourself, how many people live in your household?*					
HOU3: How many children under 12 currently live in your household?					
HOU4: How many children under the age of 18 are living in your household? None One Two Three Four Six More than six					
HOU5: How many drivers live in your household?					
HOU6: How many automobiles does your household have?					
HOU7: How many of your household's automobiles are typically used daily?					

Residence/Type of Community (RES)

RES	1: Where	do you live?*	
City	/	State ZIP	
Cou	ıntry (if no	t US)	
	-	live in the United States or (
	Yes →	What is your home state/	province
		What is your zip code/pos	stal code
	No→	What country do you live	in?
RES	3: For you	and your personal group or	n this visit, please provide the following information. (If you do
not	know the	answer, leave blank.)	
		U.S. Zip Code	Or name of country other than U.S.
You	rself		
Mei	mber #2		
Mei	mber #3		
	mber #4		
	mber #5		
	mber #6 mber #7		
		n village or town do you live the zip code of your primar	? y residence? (write in)
RES	66: Address	:	
	Yes		approximately [X] miles of the [site])? n the local communities on this trip? Hours or Days
	•	a seasonal resident of [loca s your other residence:	
RES	9: About h	ow far from home did you t	ravel for this trip? miles
RES	10: On ave	erage, how far is it from you	r home to the places where you usually [activity]? miles
DEC	11. How le	ang have you lived in the co	mmunity where you now live?

RES:	<mark>12</mark> : Wh	ich region of the	e country	do you live ir	1?				
 	lorthea outhea outhw	t -(IA, IL, IN, KS, ast - (CT, DC, DE, ast - (AL, AR, FL, est - (AZ, NM, O (AK, CA, CO, HI, I	MA, MD, GA, KY, LA K, TX)	ME, NH, NJ, I A, MS, NC, SC,	NY, PA, RI, VT TN, VA, WV))			
RES	13: In v	vhich region of [X] do you	live? (Check	one response	.) Not inclu	ding the re	gion you li	ve in,
how	often	do you travel to	each of tl	ne other regio	ns listed belo	w? (Check o	one respon	se for eacl	n region.)
[SHC	OW MA	AP OF REGIONS]							
					How often	travel to ot	_	S:	
						Less tha			Don't
			<u>Live</u>	Weekly	Monthly	Yearly	Once	Never	Know
	a.	Southeast							
	b.	Southcentral							
	c.	Southwestern							
	d.	Western							
	e.	Interior							
	f.	Northern							
RES	In a sr In a to In a ci In a la	what type of commall town (less the own or small city ty (between 25,0 rge city (100,000 najor city or metr	han 2,500 (betweer 000 and 1 0 to 1 mill) n 2,500-25,00 00,000 people ion people)	0 people) e,)			
RES:	Large City w City w Small Town Town	w would you descity with 250,00 with 100,000 to 99 city with 25,000 with 10,000 to 9, town with < 5,000 to 9,	0 or more 49,999 peop ,999 peop to 49,999 24,999 peop	e people cople ble people people ople	dence or com	munity? (Cl	neck one)		

☐ A farm or rural area

RES	516: Would you describe the area you live in as:
	Urban City
	Suburban
	Small town
	Rural
	Not sure
	17: In which [Site] neighborhood do you live?
	[list of site-specific neighborhoods]
ш	Other, please specify
	ansit Use (TRANSIT)
TR/	ANSIT1: Which of the following best describes how often you use public transportation at home?
	Never
	Less than monthly
	At least once a month
	At least once a week
	Almost everyday
TR/	ANSIT2: Which of the following best describes how often you use any type of local bus transit at
hor	ne? (Please check one)
	Never
	Less than monthly
	At least once a month
	At least once a week
	Almost everyday
	ANSIT3: How far from [the station] is the nearest transit service, such as a local bus stop or Amtrak tion?
	Less than 1/2 mile
	1/2 to 1 mile
	1 to 3 miles
	More than 3 miles
	ANSIT4: If you used public transportation last week, which public transit service did you use? (Check
all t	hat apply and indicate route numbers) List of site-specific public transit services

		<u> </u>		ransit (e.g. Y), how do you look up real-time
dep			hone? (Check all that app	oly)
		ot take public transp	oortation	
		ot own a cell phone		
			departures on my cell ph	hone
	I call :			
		the stop # to 511		
	Next			
	_	le Maps		
		ly (smartphone app)	,	
		sit App (smartphone		
		site-specific respons		
	Other	ſ		<u></u>
TRΔ	NSITA.	· If you live in[X] wh	at would encourage you	to take [Y public transit] or take it more often?
	eck up		iat would cheodrage you	to take [1 public transit] of take it more often.
	•	ady use [Y] most of t	he time	
		tance finding the bes		
		_	m that provides pre-tax f	funds or stipend for Y
			d or purchase monthly pa	
		frequent Y service	, , , , ,	
		•	my neighborhood/city to	the [Site]
			e me to take [Y] more ofte	
		•		
_			30 A T)	
Bo	at Ow	vnership/Use (I	BOAT)	
BOA	\T1: Do	ງ you own a boat reg	sistered in the State of	? _ Yes _ No
BOA	\T2: Ha	ave you ever rented	space for your boat at a r	marina for one month or more? _ No _ Yes
BOA	AT3: W	ould vou consider re	enting a marina space at l	Lake (PROJECT LAKE), if a space were available for
	r boat?	•		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
_				
	YES	And On Day	1	
Ш	NO [N	Mark One Box Below	J	
If yo		wered NO, would you		
	Use t	he launch ramps at L	.ake (PROJECT LAKE)?	
	Use r	ental marina space a	it another lake or river?	
	0	If so, where?		
	0		Nearest Town	State
	_		nother lake or river?	
ш		•	anounce lake of fivel:	
	0	If so, where?		
	0	Lake/River	Nearest Town	State

	Other (What?)
BOA	AT4: If you were to rent marina space at Lake (PROJECT LAKE), which type would you prefer? (Mark
Only	y One)
	Mooring Buoy
	Open Slip
	Covered Slip
	Dry Storage
BOA	AT5: Mark the category which best describes the type of boat that you now own or plan to own in
the	near future. (If you presently own more than one boat, answer for the boat that you use most.)
a. B	oat type:
	Outboard
	Sailboat
	Inboard
	Auxiliary Sailboat
	Inboard/Outboard
	Other (Specify:)
b. B	oat Manufacturer
c. M	lodel
d. Ye	ear
e. W	/hat is the length of your boat (overall)? Ft In
f. W	hat is your boat draft (depth of boat in water)? Ft In
g. W	/hat is the beam (width) of your boat? Ft In
BOA	AT6: Check the boxes corresponding to any of the following equipment you own.
	Non-motorized boat (kayaks, canoes, rafts)
	Motor boat_
	Snowmachine_
	ATV/ Motorbike
	RV
	Airplane
	Jet ski
	Other

Group Characteristics (GROUP)

This section includes questions on type of group, group size, the ages of group members, mobility issues among group members, and other group characteristics.

GRC	DUP1: On this visit, what kind of personal group (not guided tour/education	al/other orga	nized
grou	up) were you with? (please check only one response)*		
	Alone		
	Family		
	Friends		
	Family and Friends		
	Business associates		
	Other (please specify)		
	" ,		
GRO	OUP2: Are you and your personal group traveling with any larger, organized	group (e.g. to	our, scouts,
	, school, church, etc.)?"*		
	Yes		
	No		
GRO	DUP3: On this visit, were you and your personal group with the following ty	pe of organize	ed groups?
	, , , , , , , , , , , , , , , , , , , ,		0 1
Con	nmercial guided tour group	Yes	_No
	fitter/Guide	_	
Scho	pol/educational/club group	_Yes	_No
Oth	er organized group (such as business group, scout group, etc.)	_Yes	_No
GRC	DUP4: Have you or do you plan to purchase any of the following kinds of gu	ided tours wh	ile in this
regi	on on this trip (check all that apply).		
	Local day cruises		
	Flightseeing_		
	Guided fishing		
	Guided hunting		
	Wildlife viewing		
	Historical/cultural sites		
	Other (please specify)		
	None		
ПОИ	E: Also see section on Economic Impact for questions on tours.		
GRC	DUP5: On this trip to [X] are you traveling independently or as part of a pre-	purchased gu	ided tour
grou	ıp?		
	Independently		
	Part of a guided tour		
	Both		

	OUP6: How man		ere in your [personal, organiz	zed, tour] group, includir	ng you?				
			ow many people in your pers olicable age group):	onal travel group are (pl	ease fill in the				
	5 years and under								
	6-12 years								
	13-18 years								
	30-44 years								
	45-64 years								
	65 or older								
Nun Are GRO	·								
		Current Age:	U.S. Zip Code or name of country other than U.S.	Number of visits name	_ _				
			,	Past [n] months	Lifetime				
You									
	nber #2								
	nber #3								
	mber #4								
	nber #5 nber #6								
GROUP10: How many people are in your group today, including yourself? Adults (18 and older): Children (under 18):									
Chile Chile	dren under six dren six to nir	x years old: _ ne years old: _		sonal group?					
(hil	dren 10 to 18	vears old:							

including your	[Survey Date] at the time you were surveyed, you indicated that [N People] person(s) reself were traveling in the vehicle. Did any other persons, traveling in other vehicles, visit
[site] with you	that day?
☐ Yes	
	additional parcons?
	additional persons? ny different vehicles, did these additional persons travel when they visited this lake with
you that day?	
,	
	w many people (including you) traveled here in the same vehicle as you? those people are less than 16 years old?
	es anyone in your personal group have a physical condition or personal limitation that all to access or participate in [site] activities or services?*
If YES,	on this visit what activities or services did the person(s) have difficulty accessing or ipating in? (Please describe):
	ise of the physical condition, which specific difficulties did the person(s) have? Please check
	nt apply.
L	Hearing (difficulty hearing ranger programs, bus drivers, audio-visual exhibits or
_	programs, or information desk staff even with hearing aid) Nicyal (difficulty in social oxhibits, directional signs, visual aids that are part of programs
	 Visual (difficulty in seeing exhibits, directional signs, visual aids that are part of programs even with prescribed glasses or due to blindness)
Г	Mobility (difficult in accessing facilities, services, or programs even with walking aid
_	and/or wheelchairs)
	Other (Please specify)
	e there any individuals in your immediate travel party who can only walk limited distances eir age or a physical condition?
[If yes]: Which	h of the following limit the distance that one or more members of your group can walk?
(Check all that	: apply)
	pain/discomfort
	use a wheelchair
	add a Marker or carre
	use a stroller to carry children
	have small children

			prefer not t other	o walk				
		ne,	seeing-eye d	inyone in your perso log, or wheelchair?	onal grou	ıp use ar	nything to h	nelp them walk or get around,
GRO	UP17: I	Does	s vou or anv	one in your persona	l group (ıse a		
			, ,	, ,	Yes	No	Don't know	
Cane	?							
Walk	er?							
	e cane?							
		og o	r other K-9 as	sistance?				
Cruto								_
	orized So							_
	ual Whe orized W							_
	hing else		iciiaii :					-
Did y	GROUP18 Did you and your personal group use any of the special needs equipment available at [Site]? The special needs equipment available at [Site]? The special needs equipment available at [Site]?							
If yo the €	GROUP19 If you or any one in your group used any of the special needs equipment available at [Site] did you find the equipment easy to use?							
If [SI	one in y ES			al needs equipment vould be likely to us	. •	ectric go	lf cart] avai	ilable for visitors, is there
GRO □	UP21: A	Are y	you traveling	g with a pet today?				
	Yes (sp	ecif	y pet type(s))				

Visitation History (VHIS)

VHIS1: Please tell us how many times you visited the following public land units in the past 12 months. Do not count visits that include commuting through public lands and working in public lands.

	1	2-4	5-10	11-30	31+	Don't Know
National Park						
[State] State Park						
National Forest						
National Wildlife Refuge						
Bureau of Land Management						

VHIS2: In general, how often do you use each of the following Federal public lands, either traveling through them, or participating in activities on them, such as hunting or fishing? (Check one response for each item.)

each item.)						
	More than					
	Once	About once	About once		Marran	Don't
a Puragu of Land Managament	per week	per week	per month	Monthly	Never	Know
a. Bureau of Land Management						
b. U.S. Fish and Wildlife Service						
c. National Park Service						
d. U.S. Forest Service						
VHIS3: Where did you go on your most r VHIS4: How often do you generally visit Scenic and Wild Rivers, etc.]?			ests, Nationa	l Wildlife I	Refuges	,
□□Not at all						
□□Once or twice per year						
Several times per year						
□□Not sure						
VHIS5: Have you visited [site] before tod □□YES □□NO	ay?					
[If Yes] Approximately how man	y times have yo	u visited [duri	ng specific ti	me period]?	

VHIS6: How many times have you visited [site] in the last [x] months? _____ (Including today)

Number of prior visits: _____

VHIS7: How many y	ears h	ave you been vi	siting [site]?					
years OR ☐ This is my first	visit							
VHIS8 When was yo	VHIS8 When was your first visit to {SITE}?							
Month:		Year:						
VHIS9: Please mark	(•) all	[the seasons/da	ays of week/	times of	day] that you and yo	our group have	visited	
[site].								
Response for season	า:							
Winter		Spring —	g		Summer	Fall _		
Response for day of	week	•						
Weekdays	Week	Weeker	nds	Во	oth weekdays and weel	kends		
Response for time of	f day:							
Mornings Mid-day Late afternoon Evenings				Nigh				
(sunrise to 10 a.m.)	(10	a.m. to 2 p.m.)	(2 p.m. to €	5 p.m.)	(6 p.m. to sunset) □	(sunset to	sunrise)	
<u> </u>								
VHIS10: How long h	ave yo	ou been visiting	[site]?					
☐ This is my first	visit	_						
☐ Less than 1 year	ar							
☐ 1 to 5 years								
☐ 6 to 10 years								
☐ More than 10 y	ears/							
VHIS11: How would	you d	lescribe the fred	quency of yo	ur visits	to the [X] area?			
☐ First time visito	or							
☐ Infrequent visi	tor ((o	nce every five t	o ten years)					
☐ Occasional visi	tor (or	nce every one to	four years)					
☐ Regular visitor	(1-3 ti	mes a year)						
☐ Frequent visito	r (4 oı	r more times pe	r year)					
☐ I live in the [X]	area (includes suburb	s in Virginia	and Mar	ryland)]			
VHIS12: Is this your	first v	isit to this [site]	?					
□□YES								
□□NO If no, how many oth	er tim	nes have vou vis	ited this are:	a in the l	ast 12 months?	(Enter numbe	≃r)	

12 months; first within 50 miles of your home and then more than 50 miles from your home? ☐ None ☐ Don't Know
Within 50 miles of home to [X] Trips More than 50 miles from home to [X]: Trips Within 50 miles of home to [Y] Trips More than 50 miles from home to [Y] Trips
VHIS14: (follow-up to VHIS 13) Have you used a boat or plane (either private or chartered) within the past 12 months to access backcountry areas of [X or Y]? [TYES [NO [IF YES]: How many such trips have you made to [either X or Y] in the past 12 months by either boat or plane?
☐ Don't Know By boat to [X]:Trips By plane to [X]:Trips By boat to [Y]:Trips By plane to [Y]:Trips
 VHIS15: (follow-up to VHIS14 and VHIS15) How many of [these trips] to a national forest were to a national forest cabin as a destination? □ None □ Don't Know □ Number of trips
VHIS16: How many outdoor recreation trips did you take in the last 12 months (for such activities as hunting, fishing, wildlife watching, etc.)?number of trips
VHIS17: How many times in the past 12 months have you traveled by non-motorized modes [on any portion of the road from X to X]/[in (site)] (not including this visit)? Never Once Twice 3-5 times 6-10 times More than 10 times

VHIS18: How many years have you been boating on [X] Lake? ____ YEARS

long activ	S20: We are interested in knowing if there are any specific places or sites you used to visit but no ger visit, or have changed the time when you visit, due to too much crowding, noise, commercial vity, fewer fish, etcetera. Write in the site and briefly explain why you do not visit at certain times or gether.
Exar	nple:
Site	Russian River There is too much crowding during weekends, so I visit during weekdays
Site	
Site	
Site	
Kn	owledge (KNOW)
KNC	DW1: Prior to this visit, were you and your personal group aware of [site]?
	Yes
	No
	Not sure
ш	Not suic
KNC	DW2: Prior to this visit, were you and your personal group aware that [site] is managed by [X]?
	Yes
	No
	Not sure
KNC	DW3: Who do you think manages this area?
	Bureau of Land Management
	Department of Fish and Game
	Parks and Recreation
	National Park Service
	J.S. Forest Service
	More than one
	Oon't know
	DW4: The [X] manages [site]. [Other land management agency] manages land [near (e.g. east, south,
)] of the [site]. Prior to this visit, were you aware that two different organizations administer these
site	s? Please mark (•) only one.
	Yes, aware sites were managed by two different organizations
	No, thought both sites were managed by the [National Park Service]
	No, thought both sites were managed by [other management agency]

☐ Didn't know who manag	ed either site							
KNOW5: Before you were contacted to participate in this survey, were you aware that [national wildlife refuges] (please mark <u>one answer</u> for each item below)								
are managed by the [U. S. Fish and Wildlife Service]?								
	have the primary mission of [conserving, managing, and restoring fish, wildlife, plants and their habitat]?							
KNOW6: Prior to this visit to [site], were you and your personal group aware of the difference between a national [park] area and a national [forest]? Please mark (●) only one. Yes No Not sure KNOW7: How familiar are you with each of the following aspects of [RESOURCE ISSUE] at [site]? Please								
select one response for each issue. How familiar are you with: Not at all Slightly Somewhat Very familiar familiar familiar familiar					vhat Very			
[FACT ABOUT RESOURCE ISSUEFACT ABOUT RESOURCE ISSUEFACT ABOUT RESOURCE ISSUEFACT ABOUT RESOURCE ISSUEF Rule/regulation related to [RI at [Site]] Park purpose and mission of [Site]								
KNOW8: Prior to this visit, were you and your personal group aware of the following nearby [public land sites (ex: National Park Service sites)]? a) If you were aware of these sites prior to this visit, please mark (●) all sites you were aware of in column a. b) If you were not previously aware of these sites, how did you and personal your group find out about them on this visit? Please mark (●) all that apply in column b. c) Have you and/or your personal group members ever visited these sites? Please mark (●) all that apply in column c.								
	a) Prior to visit, aw	are of site?	b) Find out on the	his visit?	c) Ever visited site?			
[area-specific list of nearby sites]								

KNOW9: Over X% of the [site] is designated wilderness area. Prior to this visit to the unit, were you aware of this fact? Yes No Not sure
 KNOW10: Did you know there is a large parking lot near the entrance station to [site] where you can park? (Check one box.) ☐ Yes, but I did not park there on this trip ☐ Yes, I parked there on this trip ☐ No
CONTACT) CONTACT1 If you are interested in receiving a one-time email about the results of this survey, please provide your email below:
CONTACT2: If you would like to learn more about any of the topics below, check the box and provide your email.
 □ Checking real-time departures on your cellphone □ Bicycle safety and commuting tips □ Bicycle routes □ Bicycle maintenance □ Carpool □ Vanpool □ Electric vehicles □ Free taxi ride from work in case of an emergency □ [add any site-specific response categories] Email:
CONTACT3: May we contact you, if necessary, to discuss your experiences on Federal Lands in more detail?
☐ Yes → Please provide your email and/or telephone number:☐ No
Topic Area 2: Traveler Information (TINFO)
This section on Traveler Information can help agencies assess how visitors/users obtained traveler information prior to their trip, as well as during their trip, and their evaluation of that information (a separate subsection includes questions on information sources used to learn about shuttle services). Agencies can use this data to identify gaps or problems with traveler information and how to better target information to their users. In addition to general questions about trip planning and information sources used, other questions are organized into the following subtopics: \[\textstyle{\textstyle{1}} \text{Traffic and travel information} \]

	Technology
	Signs Information about Shuttle services
Ц	miormation about shuttle services
Gener	al Trip Planning
TINFO1	: When planning your trip to [NPS SITE], how did you obtain information about [NPS SITE]?
	select all that apply.
□□Did	not obtain information prior to this visit
□□Prev	rious visits
∏∏Frie	nds/relatives/word of mouth
□□Park	staff/volunteer at an event in my community
□□Wal	king/driving by and saw park signs
□□Trav	rel guides/tour books/brochures
<pre>Tele</pre>	vision/radio/newspapers/magazines
∏∏Tele	phone/e-mail/written inquiry to park
	E] website
	er Website (Please specify)
	al media
□□Mob	
	pol class or program
□□Oth	er (Please specify)
	: What was the main source that you used for planning your trip to {SITE}. Please select one
□□web	
	nmercial tour group
	rel agent
	el concierge
	rd-of-mouth
∐∐Oth	er (please specify):
TINFO3	Did you use the [Agency SITE] website to find the information you needed to plan your most
	trip to [SITE]?
□□Yes	
□□No-	→ why not? Please be specific.
TINEO/	Did you find the information that you needed on the [agency] website?
☐☐Yes	Dia you inia the information that you needed on the [agency] website:
□□No	
TINFO!	: How would you rate the quality of information provided on the [agency] website to plan you
	Please select one response)

TINFO6: We would like to know what sources of information you used during your trip. (Please check all that apply) During my visit Did not use at all	VERY POOR	POOR	AVERAGE	GOOD	VERY GOO	OD		
During my visit Did not use at all Tour Book/visitor guides								
Tour Book/visitor guides [NPS SITE] website Internet access/WiFi Friends/relatives Previous visits Visitor/Tourist Information centers Printed materials (books, brochure, map, park newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We		ould like to k	know what sources	s of informat	ion you used dur	ring your trip. (Please	check all	
[NPS SITE] website					During my visit	Did not use at all		
Internet access/WiFi Friends/relatives Previous visits Visitor/Tourist Information centers Printed materials (books, brochure, map, park newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Tour Book/visi	tor guides						
Previous visits Visitor/Tourist Information centers Printed materials (books, brochure, map, park newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks - computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	[NPS SITE] web	osite						
Previous visits Visitor/Tourist Information centers Printed materials (books, brochure, map, park newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks - computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Internet access	s/WiFi						
Visitor/Tourist Information centers Printed materials (books, brochure, map, park newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Friends/relativ	res						
Printed materials (books, brochure, map, park newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Previous visits							
newspaper, etc.) Park radio Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks - computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Visitor/Tourist	Information	centers					
Ranger-led tours/programs Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks - computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We			rochure, map, parl	<				
Roving rangers/volunteers available to answer questions Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Park radio							
Trailhead bulletin boards Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Ranger-led tou	ırs/programs						
Self-guided materials (Quests, Junior Ranger activity books) Roving rangers/volunteers available to answer questions Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Roving rangers	s/volunteers a	available to answe	r questions				
Books) Roving rangers/volunteers available to answer questions Hotel information kiosks - computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Trailhead bulle	etin boards						
Hotel information kiosks – computer terminal Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	_	aterials (Ques	ts, Junior Ranger a	activity				
Phone inquiry to [site] Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Roving rangers	s/volunteers	available to answe	r questions				
Smartphone, Blackberry (to access current data) Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Hotel informat	tion kiosks – d	computer termina					
Newspaper/magazine articles Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Phone inquiry	to [site]						
Talked to people in local communities Travel agent TINFO7: We would like to know what types of information you used during your most recent trip. We	Smartphone, E	Blackberry (to	access current da	ta)				
Travel agent	Newspaper/m	agazine articl	es					
TINFO7: We would like to know what types of information you used during your most recent trip. We	Talked to peop	ole in local co	mmunities					
, , , , , , , , , , , , , , , , , , , ,	Travel agent							
, , , , , , , , , , , , , , , , , , , ,								
would also like to know when you obtain each type of information. Please tell us what your most	,, , , , , , , , , , , , , , , , , , , ,							
preferred source is.			en you obtain eaci	r type or into	ormation, Please	tell us what your mo	SL	
Please indicate (with an X) each type of information you obtained. (Please check all that apply)	•		ch type of informat	ion you obtai	ned. (Please ch	eck all that apply)		

Please indicate (with an X) each type of information you obtained. (Please check all that apply)							
	Before arriving in the	In the	Most Preferred				
	[site/agency land]	[site/agency	Source				
		land]					
General [site] information (hours of operation,							
entrance fees etc.)							
Activities at park							
Hotel/lodging information							
Campground information							

Travel time to park		
Transportation options to get to the [site]		
Alternate auto routes		
Road conditions		
Public transportation to the [site]		
Parking availability		
Weather		
Other things to do in the area		

Traffic and Travel Information

TINFO8: Prior to your trip, how did you and your personal group obtain information to plan the transportation and travel-related details of your trip? (Check all that apply) For each source used, how helpful was the information you received? (Circle one response for each source used.)

	Used to					
	Plan	Not at all	Slightly	Moderately	Very	Extremely
	<u>Trip</u>	helpful	helpful	helpful	helpful	Helpful
<u>Sources</u>						
Federal or State websites		1	2	3	4	5
Other websites		1	2	3	4	5
Social media (e.g., Facebook, Twitter, etc.)		1	2	3	4	5
Podcasts		1	2	3	4	5
Maps (e.g., Motor Vehicle Use Maps						
for National Forests)		1	2	3	4	5
Brochures or pamphlets		1	2	3	4	5
Travel guides and tour books		1	2	3	4	5
Newspaper/magazine article		1	2	3	4	5
Radio/TV broadcasts		1	2	3	4	5
Package tour companies/providers (Alaska						
Railroads, airline, cruise, independent etc.)		1	2	3	4	5
Word of mouth – (e.g., Friends or relatives)		1	2	3	4	5
Previous visits		1	2	3	4	5
Visitor bureaus, Visitor or Information centers		1	2	3	4	5
Other (Please specify)		1	2	3	4	
5						

TINFO9: From the sources marked above, did you and your personal group receive the type of information [about the site] that you needed?

Yes

No

Not sure

IF NO, what was the information that you and your personal group needed that was not available? Please be specific. (Open ended)

TINFO10: Which information sources did you and your personal group use <u>during your trip</u> for transportation or travel-related information? For each source used, how helpful was the information you received?

, 54 (555) (54.						
	Used					
	During	Not at all	Slightly	Moderately	Very	Extremely
	<u>Trip</u>	<u>helpful</u>	helpful	helpful	helpful	<u>Helpful</u>
Federal or State websites		1	2	3	4	5
Other websites		1	2	3	4	5
Social media (e.g., Facebook,						
Twitter, etc.)		1	2	3	4	5
Podcasts						
Maps (e.g., Motor Vehicle Use Maps						
for National Forests)		1	2	3	4	5
Brochures or pamphlets		1	2	3	4	5
Travel guides and tour books		1	2	3	4	5
Newspaper/magazine article		1	2	3	4	5
Radio/TV broadcasts		1	2	3	4	5
Package tour companies/providers (Alaska						
Railroads, airline, cruise, independent etc.)		1	2	3	4	5
Word of mouth – (e.g., Friends or relatives)		1	2	3	4	5
Previous visits		1	2	3	4	5
Visitor bureaus, Visitor or Information centers		1	2	3	4	5
Other (Please specify)		1	2	3	4	
5						

TINFO11: Before making a trip on Federal public lands do you ever obtain transportation or travel-related information for your trip (e.g. route information, weather or road condition information etc.)?

Yes

IF YES: Which of the following sources of travel information have you used before making a trip on Federal public lands? Check all that apply. For each source used, how helpful was that source of information?

□ No

		Not at all	Slightly	Moderately	Very	Extremely
	<u>Used</u>	<u>helpful</u>	helpful	helpful	helpful	<u>Helpful</u>
Federal or State websites		1	2	3	4	5
Other websites		1	2	3	4	5

Social media (e.g., Facebook, Twitter, etc.)		1	2	3	4		
Podcasts		1	2	3	4		
Maps (e.g., Motor Vehicle Use Maps							
for National Forests)		1	2	3	4		
Brochures or pamphlets		1	2	3	4		
Travel guides and tour books		1	2	3	4		
Newspaper/magazine article		1	2	3	4		
Radio/TV broadcasts		1	2	3	4		
Package tour companies/providers		1	2	3	4		
Word of mouth – (e.g., Friends or relatives)		1	2	3	4		
Previous visits		1	2	3	4		
Visitor bureaus, Visitor centers or Information ce	niters	1	2	2	4		
(e.g., Alaska Public Lands Information Center)		1	2 2	3 3	4 4		
Other (Please specify)		1	2	3	4		
TINEO12. Is there any type of travel information	tion that you	ı hava saarı	shad for bu	it that your	wore unable to		
TINFO12: Is there any type of travel information	tion that you	i nave seard	ched for bu	it that you v	vere unable to		
find?							
☐ Yes							
□ No							
IF YES: What type of information was that?	Open-ender	4)					
ii 123. What type of illiornation was that:	(Open-ended	<i>a)</i>					
TINFO13: Did you seek any information about arrived? Yes No If yes]: BEFORE you arrived in [city/town/are available in the area? (Check all that app	ea], how did				ŕ		
[include list of site-specific sources]							
_Other (please specify:)							
_Other (piease speen)			_/				
TINFO14: AFTER you arrived in [city/town/ a options that are available (check all that app [include list of site-specific sources]	ly)	ave you lear	ned about	the transpo	ortation		
☐ Did not get any information after I arriv	ea						
TINFO15: How did you obtain information al	oout non-mo	otorized (e.	g., bicycle,	walking) tra	vel options for		
[site]? Please mark all that apply.							
☐ [site]website							
☐ Travel service/agent							
_							
Other website							
☐ Friend							
☐ Travel-guide book							
☐ Visitor center brochures or maps							

	Park entrance brochures or maps Other-describe Park signs or kiosks			
ΓIN	FO16: Are you aware of the following travel infor	mation soui	rces? Have you used thes	e on your trip?
			AWARE	USED
Parl	king availability (Site staff/signs)	•	•	
Parl	k traveler information (telephone system)	•	•	
[X]	Website	•	•	
X S	huttle] Website	•	•	
Elec	ctronic Arrival Signs	•	•	
[X]	Automated Annunciator	•	•	
FINI	FO17: Did you use any of the following sources o	f travel or tr	affic information? Please	check all that
арр		i traveror tr	anic information: Flease	CHECK all that
лрр]	My Prior Experience And Knowledge			
	Park Brochure/Map			
	Park Newspaper (Beaver Log)			
	Host Of Private Campground/Motel/B&B			
	Other Visitors			
	Traveling Guide/Camping/Tour Book			
	[X] Website			
	Friends Or Family			
	Chamber Of Commerce or State Visitors Bureau			
	Other (Please Specify: _)			

TINFO18: There are many different ways to get travel information when taking a trip. How useful would each of the following ways of getting travel information be to you? (Please check ONE box for EACH item.

	Not at all useful	Slightly	Moderately	Very	Extremely
		Useful	Useful	useful	Useful
[X] website	•	•	•	•	•
America's traveler	•	•	•	•	•
information phone					
number (511)					
Park brochure/map	•	•	•	•	•
Park newspaper	•	•	•	•	•
Host of private	•	•	•	•	•
campground/hotel/					
bed & breakfast					
Traveling guide/tour book	•	•	•	•	•
Chamber of commerce or	•	•	•	•	•

state visitors bureau					
Text updates on a cellular	•	•	•	•	•
phone					
Apps available for	•	•	•	•	•
Smartphones/tablets					
Online	•	•	•	•	•
Highway advisory radio	•	•	•	•	•
Friends or family	•	•	•	•	•
Other visitors	•	•	•	•	•

NOTE: TINFO19 – TINFO21 is a series of questions that asks specifically about travel and traffic information obtained at visitor centers/campgrounds and through the Park's interactive Telephone Service (Acadia National Park Traveler Survey, ITS Field Operational Test). However, these questions could be adapted for other Intelligent Transportation Systems (ITS) that agencies are deploying at their sites.

TINFO19: Did you obtain any parking availability or traffic conditions information provided at [NPS]
visitor centers or campgrounds? (For example, parking availability information provided by staff and
signs).
□ NO If no, please go to Question 2.
☐ YES If yes, please continue.
[IF YES]:
A. How often did you obtain this information?Times
B. Where did you receive the parking availability and traffic conditions information? (Please check
as many as apply)
[List of site-specific locations]
Other (Please specify:)
<u> </u>
TINFO20: Did you use the [Park's Interactive Telephone Information Service ((207) 288-3338)] to obtain
travel and traffic information?
□ No
□ Yes
[IF YES]:
A. How often did you use the telephone?Times
B. When did you call this service number? (Please check as many as apply)
☐ During your travel to [X]

During your visit at [X]	
Other (please specify:)	

If respondent says "NO" to both TINFO17 and TINFO18, they skip TINFO 19.

TINFO21: If you used [the parking availability/traffic condition information OR interactive phone service] please read each of the following questions carefully and select the number that best describes your opinion.

How strongly do you agree with the following? Please circle your response on the scale from 1-5.

	Parking Conditions and Traffic Information Provided at the Park Visitor Center, Campgrounds, or website				X (site spe	ite specific ITS)				
	Strongly Agree			Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree or disagree	Disagree	Strongly Disagree
a. I found the information to be accurate	1	2	3	4	5	1	2	3	4	5
b. I was able to clearly understand the information.	1	2	3	4	5	1	2	3	4	5
c. It was easy for me to use the information	1	2	3	4	5	1	2	3	4	5
d. The information saved me time	1	2	3	4	5	1	2	3	4	5
e. The information helped me avoid parking problems	1	2	3	4	5	1	2	3	4	5
f. The information helped me avoid traffic congestion	1	2	3	4	5	1	2	3	4	5
g. The information helped me avoid large crowds	1	2	3	4	5	1	2	3	4	5
h. It was easier for me to get around the area with the information	1	2	3	4	5	1	2	3	4	5
i. The information helped me to reduce tension and stress related to traveling	1	2	3	4	5	1	2	3	4	5
j. I would plan to use this information if visiting within the next 12 months	1	2	3	4	5	1	2	3	4	5
k. The information helped me change my mind on what attractions to visit	1	2	3	4	5	1	2	3	4	5
I. The information changed the time of day I visited certain destinations within the park	1	2	3	4	5	1	2	3	4	5
m. The information helped me decide to use the [Island Explorer Bus]	1	2	3	4	5	1	2	3	4	5
n. My traveling companions think I should use this information for planning trips	1	2	3	4	5	1	2	3	4	5
o. Using this source of information in the future would be a pleasant experience	1	2	3	4	5	1	2	3	4	5

TINFO22: How likely would you have been to use each of the following sources of information to plan your trip to [X], if you could have gotten information about parking and crowding conditions at [X]? (Check one box for each item).

	Likely	Not Likely	Don't Know/Not Sure
Website	•	•	•
Smartphone app	•	•	•
Social media (e.g., Facebook, Twitter)	•	•	•
Text updates on cellular phone/smartphone	•	•	•
AM radio station	•	•	•
Telephone information line (message updated daily)	•	•	•
Telephone information line (live person)	•	•	•
Tourist information center	•	•	•
Other (Please specify):	•	•	•

Technology

TINFO23: A) On this visit to {site}, did you and your personal group bring any of the following electronic devices with you? Please mark all that apply.

B) On this visit, did you and your personal group use any of the following electronic devices to obtain [SITE] information? Please mark all that apply.

a) Brought on this visit		b) Used for [SITE] information
•	None	•
•	Laptop or tablet computer	•
•	Smartphone (e.g., iPhone, android, blackberry)	•
•	MP3/MP4 player (audio tour)	•
•	Handheld Global Positioning System receiver (navigation)	•
•	Other portable electronic device	•

C) What park information did you obtain using these devices? (Open ended)

TINFO24: During your trip, did you and your personal group use any of the following electronic devices to obtain transportation or travel-related information? For each device, check one box.

			Did not	Not	
	Lanton	<u>Used</u>	<u>Use</u>	<u>Sure</u>	-
	Laptop				
	Tablet computer (e.g., iPad)				
	Smartphone (e.g., iPhone, Android)				
	Cell phone (not web-enabled)				
	Global Positioning System (GPS)				
	Marine/Aircraft radio (2-way radio)				
	Other portable electronic device (please specify:)				
with yo	☐ Service not available (e.g. no into ☐ Could not find the information ☐ Information was incomplete, no ☐ Other problem (please specify: ☐ St: When using Federal public lands, do you? Please check all that apply. For each ortation or travel related information?	I was seeki ot detailed vou typical	ing enough ly carry an	-	_
папэрс	itation of traverrelated information.				Use for travel
			<u>Car</u>	ry	<u>Information</u>
Smartp	hone (e.g., iPhone, -Android)		•		•
Cell pho	one (not web-enabled)		•		•
	e phone		•		•
	Positioning System (GPS)		•		•
	/Aircraft Radio (2-way radio)		•		•
_	ency location transmitter portable electronic device (please specify	/:)	•		•
	o, I do not typically carry portable electro	onic device	S		
TINFO2	26: Did you use a GPS device to navigate	around th	e [site]?		
☐ Ye					
	27: Did you use GPS for any of the follow ollow a described or downloaded route c	-			

□□t	o locate a "way-pointed" campsite			
□□t	o locate a specific waypoint, destination o	or landmaı	rk	
	o determine your exact location			
	general trail navigation			
	to create a log or record of your route			
ПΠα	lidn't use GPS			
TINI	FO28: How do you plan to share your exp	erience? (i e social m	edia word-of-mouth VouTube
	eos, etc.)	criciice. (i.c., social III	icula, word of mouth, rourube
VIG	2005, Ctc.,			
Sig	ns			
TIN	FO29: On this trip, were the signs directin	o vou and	vour nersor	nal group to [site] adequate? Please
	k only one response for each.	ig you ariu	your person	ial group to [site] adequate. Thease
	TE: This questions should be filtered on vis	itors/user:	s who travel	ed by vehicle or a non-motorized
mo		,		
Sigr	ns on interstates	O Yes	O No	O Did not see or notice signs
_	ns on state highways	O Yes	O No	O Did not see or notice signs
Sigr	ns in communities	O Yes	O No	O Did not see or notice signs
[ad	d other relevant responses, as needed]			
TIN	FO30: IF NO, Please explain any issues or	problems	you had witl	h the signs. Please be as specific as
pos	sible. (Open-ended)			
	FO31: Did you see the highway message s	_	ate Route [#	:]?
	Yes, an electronic message was on the s	ign		
	Yes, saw the sign, but sign was blank			
	Do not recall seeing highway message si	gn		
TINI	FO32: Did you see an electronic message	cian while	traveling on	o this trin?
□	Yes	Jigii Willic	travelling or	i tilis tilp.
	No			
_				
[IF \	/ES] Please look at the map attached to yo	our clipboa	ard. At which	n location(s) did you see an <u>electronic</u>
me:	ssage sign? Please check all that apply			
	Location 1 [describe location]			
	Location 2 [describe location]			
	Location 3 [describe location]			
	I don't remember			

TINE	FO33: What type of information would you want to see on the signs or hear on the radio?
	No opinion
OR (check all that apply)
	Road work/construction
	Transit/shuttle info
	Whether parking areas are full
	Weather at park
	Park hours and fees
	Activities at park
	Directions to tune to park radio
	Other (please list)
TINE	FO34: Upon arrival, were you able to find your destination using the road signs and maps posted
	Yes, I found my destination easily
	Yes, I found my destination but it took some time
	No, I was unable to find my destination with road signs and maps
	No, I didn't use road signs and /or posted signs
_	Tto, I didn't use roud signs and for posted signs
TINE	FO35: Imagine that when you arrived at the entrance station, a road sign notified you that parking
lots	in [X] were full, but you could park at the lot near the entrance station and ride a shuttle bus into
[X].	What would you do? Check one box.
	Drive into [X] and look for parking anyway
	Park in the lot near the entrance station and ride the shuttle bus into [X]
	Leave and come back later in the day when you could find parking in [X]
	Go to a different recreation area instead (Please specify):
	Other (Please specify):
TINE	FO36: Imagine that when you were about $\frac{1}{2}$ hour away from here, a road sign notified you that all
	king lots for [X] were full, but you could park outside [X] and ride a shuttle here. What would you
do?	Check one box.
	Drive to [X] and look for parking anyway
	Park there and take the 30 minute shuttle bus ride into [X]
	Go somewhere else until later in the day when you could find parking in [X]
	Go to a different recreation area instead (Please specify):_
	Other (Please specify):
Info	ormation about Shuttle Services
TINE	FO37: Prior to this visit, were you and your personal group aware of a shuttle system to [X] and [X]?
	Yes
	No
	Don't Know

TINF	O38: How did you and your personal group obtain information about the in-site shuttle (between				
attra	attractions and amenities; not shuttles entering the site)?				
	[Site] website				
	Park materials supplied at entrance station				
	Park signage				
	Fellow visitors				
	At park entrance station and/or from Ranger				
	Other, please specify				
TINF	O39: How did you learn about the shuttle service provided at [site]? (Check All That Apply)				
	From previous visit(s)				
	Visitor Guidebooks				
	Family or friends (word of mouth)				
	[National Park Service] website				
	Saw the shuttle bus or signs for the service				
	Other website				
	Staff at one of the visitor sites				
	Hotel/motel/timeshare/ campsite staff				
	Brochures/pamphlets from the visitor sites				
	Chamber of Commerce/Visitor's Bureau				
	Other (please specify:)				

NOTE: TINFO40 was asked of motorists who did NOT use the shuttle: **TINFO40:** Are you aware of the shuttle service that provides transportation from [X] to [x] sites and to [X]? ☐ Yes □ No IF YES: a. How did you hear about this service? (Check all that apply) ☐ Staff at visitor sites ☐ Visitor guidebook ☐ Hotel/motel/timeshare/campsite staff ☐ Family or friends (word of mouth) ☐ Saw shuttle bus or signs for the service ☐ [X] website ☐ Brochure or pamphlet from visitor sites ☐ Tourism website or 1-800 number ☐ Previous visits ☐ Other: b. What factors influenced your decision <u>not</u> to take the shuttle? (Open ended) **TINFO41:** How do you prefer to get information on the [transit service]? ☐ Email ☐ Website ☐ Information Kiosk (where?) ☐ Information at bus stops ☐ Saw changeable message sign on Hwy 101 ☐ Brochure/ newsletter ☐ Notice on bus ☐ Newspaper/radio ☐ Other (explain) TINFO42: On a future visit, what kind of information would you like to improve your non-motorized experience in [site]? Please mark all that apply. ☐ Brochures ☐ Internet information ☐ Signs ☐ Other _____

Topic Area 3: Trip Behaviors

The purpose of these questions is to help us understand the key characteristics of the visitors'/users' trip, including their trip purpose, trip planning, trip duration and accommodations, activities, and routes and destinations. These questions will assist FLMAs in understanding overall use characteristics of their site.

Trip Purpose/Motivation (TPURP)

NOTE: This section also includes questions that can be used to screen out respondents who are not visiting Federal Lands for recreation purposes.

V1510	Visiting 1 edictor Editor for recreation parposes.							
	TPURP1: Did any of you visit this area for recreation or sightseeing today? [If no – terminate survey)							
IF YI	ES: Will you be re	turning to this [par	k] today?					
TPU	RP2 What is the	primary purpose of	f your visit to[X]?					
	Working or com	muting to work						
	Only stopping to	o use the bathroom	1					
		ough, going somew						
	Some other reas							
		tseeing/ visiting						
_	rteer eathern, sign	tooonig, violenig						
_								
TPU	RP3: Please sele	ect vour top three re	easons that best des	cribe the overall purpose of the trip to [SITE]				
#1		#2	#3					
				To visit a [Agency] site				
				To escape from urban setting				
				To spend time with friends/family				
	[To view wildlife or natural scenery				
				To get physical exercise				
This was a school related trip								
□□ □□ In the area visiting relatives								
				This was one of multiple planned destinations				
	☐ This was the primary purpose or sole destination of my trip							

Slightly

Important

Moderately

Important

Not at All

Important

TPURP4: How important was each of the following in your decision to take a trip to this [SITE]?

Very

Important

Extremely

Important

To visit [agency SITE]								
To escape from urban setting								
To spend time with friends/family								
To view wildlife or natural scenery								
To get physical exercise								
Pleasure or vacation								
☐ This park is my primary destination ☐ This park is one of several destination ☐ I am passing through the park to ☐ I did not plan to visit this park TPURP6: How would you describe the [NPS SITE]? Select one response. ☐ [SITE] was the sole destination of ☐ [SITE] was the most important described in [SITE] was only one of several eq ☐ [SITE] was just an incidental stop ☐ [SITE] was a spur of the moment serior of the moment serior of the moment serior of the	TPURP6 : How would you describe the destinations of the trip you were on when you were contacted at							
·	TPURP7: Which factors affected you and your personal group's decision to visit [site] on the day that you							
visited? Please mark all that apply.								
☐ [area-specific list of factors]								
☐ Other (please specify)								
TPURP8: Which one of the following best describes the purpose of your overall trip? ☐ Primarily for recreation at one or more sites at this lake								

Primarily for recreation at other U.S. Army Corps of Engineers lakes

Staying at a seasonal home in the area

Other reason, please specify: ____

In the area visiting relatives or on a business trip

Primarily for recreation, but not at any US Army Corps of Engineers lakes

Passing through the area on a longer trip and stopped for a visit at this lake

area	RP9: Which ONE of then? (Check only one) E: This question could				pose of your	current trip	to [X]
	Pleasure or vacation Convention or conferce Business work (exclude Visiting friends/relative School related Other (please specify:	ling conference) ves)				
	RP10: a) In deciding to wing factors influence					tent to whic	h the
			Not at all	Slightly	Somewhat	Very	Extremely
[Aro	a-specific list of factors (e	a activity	influential	influential	influential	influential	influential
parti	cipation, historical or cul an NPS site, etc.)]		1	2	3	4	5
TPU (for can circl	rom the list above, whi RP11: The purpose of a example, to get from a be some combination and above. In other work made it either "transpurpose" 1 5	using the [site trans one place to another of these purposes. I rds, what was it abortation," "recreation	sportation as er) to purely ' Please briefly out why you v ion," or some	set] can rang recreation" describe w were traveline combination	ge from pure (e.g., to enjo hy you chose ng the [site t	ely "transpon by the journ the number ransportation?	rtation" ey), or it er that you
	Purely Purely	Mostly	About	. nan	MOSLI	У	
tran	sportation recreation	transportation	transp	oortation &	recrea	ation	
			half re	ecreation			
TPU	RP12: How important Not at all Important Somewhat Important Fairly Important Very Important Extremely Important	_	king in your d	ecision to ta	ke a trip to t	his location	?

TPURP13: I'm going to read a list of possible experiences you may want to have while visiting [X] or other public lands for recreation. For each, please let us know whether that experience is not at all important, slightly important, moderately important, or very important to you.

Experience:	Not at all Important	Slightly Important	Moderately Important	Very Important
To share the experience with	1	2	3	4
friends and family				
For the exercise	1	2	3	4
To experience solitude	1	2	3	4
To be close to nature	1	2	3	4
To develop my skills and abilities	1	2	3	4
To have an adventure	1	2	3	4
To be in a place that's special to me	1	2	3	4
To see wildlife	1	2	3	4
To get away from the city	1	2	3	4
To view the scenery	1	2	3	4
To practice using equipment	1	2	3	4
To have a cultural or spiritual experience	1	2	3	4

Trip Planning (TPLAN)

Note: For questions related to the use of information sources in planning a trip, please see the category "Traveler Information."

irc	iveler information.
TPL	AN1: When did you and your personal group make the decision to visit [site]? Please select only one.
	On the day of the visit
	2-7 days before the visit
	8-30 days before the visit
	1-6 months before the visit
	More than 6 months but less than a year before the visit
	A year or more before the visit
	Can't recall
TPL	AN2: How long ago did you decide to take this trip to [site]? (check one box)
	Sometime today
	Yesterday
	In the last week
	More than a week ago, but less than a month ago
	A month or more before today
	Can't recall

TPLAN3: How long before the trip did you make your Less than one week 1 week - 3 weeks 1 to 3 months 4 to 11 months 1 year to 2 years More than 2 years Don't Know/can't recall	travel arrangements? Check one.
TPLAN4: About how many hours did you spend plann Ohours—no prior planning for the visit Ohours—someone else did the planning Oless than 2 hours Oless than 5 hours Oleman More than 5 hours planning	ng your visit to [site]? Please select [X] only one.
TPLAN5 : Before your most recent visit to [SITE], which when you visit and which did you actually use once you	
	rsonal Vehicle(car, RV, Motorcycle) nted Vehicle itor Shuttle/Bus cycle alking/Hiking ur Bus rsonal recreational equipment – [NPS SITE specific], nted Recreational equipment – [NPS SITE specific] her [NPS SITE specific]
TPLAN6: How would you describe your planning for the state of the stat	nis trip? (Please select only one response)

PLAN7: Rank the most important factors to you when planning travel logistics for a recreational trip:
_a. Cost
_b. Total Travel time AND Convenience
_c. Transport Gear
_d. Environnemental Impact
_e. Social Time
_f. Non-recreational activities
_g. Other (please specify:)
PLAN8: Rank the four most important factors (1=highest, 4=lowest) to you when planning travel
ogistics for a recreational trip:
Cost
Total time to get from home to trailhead/destination
Environmental impact
Social time with friends and family
Transport of recreational gear
Accommodation or coordination of non-recreational activities
Convenience (number of stops or transitions, such as rideshare or bus stops)
Other (please specify:)
PLAN9: During the planning process for your visit to [SITE], how did the possibility of crowding affect our trip plans? (Please select one response) It did not affect my plans I visited at a time of day I thought would be less crowded I visited on a day of the week I thought would be less crowded I avoided places here I thought would be crowded today
Other (please specify)
PLAN10: In planning the itinerary for this trip, were there any places or times you avoided because of conditions you have encountered in the past? NO YES - please describe the conditions you wanted to avoid [open-end]
PLAN11: Are you aware of the National Recreation Reservation System (NRRS) that enables you to esserve campsites, cabins, permits and tours offered by US Army Corps of Engineers, National Park ervice, Bureau of Land Management, Bureau of Reclamation, and US Forest Service? NO YES

trip? NRRS enables you Engineers, National Par	the National Recreation Reservation System (NRRS) to make a reservation for this use to reserve campsites, cabins, permits and tours offered by US Army Corps of rk Service, Bureau of Land Management, Bureau of Reclamation, and US Forest on 877-444-6777).
TPLAN13: Do you or do	o members of your group own any of the following Interagency Recreational Land
Passes? These passes a	are honored at all National Forest Service, National Park Service, Bureau of Land
Management, Bureau (apply)	of Land Reclamation, and U.S. Fish and Wildlife Service sites. (Check all that
☐ Annual Pass (\$80))
☐ U.S. Military Annu	ual Pass (Free)
☐ Senior Pass (\$10,	·
☐ Access Pass (Free	
□ Volunteer Annua□ No one in my grou	l Pass (Free, one year)
□ Not sure	ap owns a rass
Passes during your trip	your personal group use any of the following Interagency Recreational Land? These passes are honored at all National Forest Service, National Park Service, ement, Bureau of Land Reclamation, and US Fish and Wildlife Service sites.
☐ Annual Pass (\$80))
☐ U.S. Military Annu	ual Pass (Free)
☐ Senior Pass (\$10,	·
☐ Access Pass (Free	
	l Pass (Free, one year)
☐ No, did not use a	rass
TPLAN15: [IF USING PA	ASS OR USED PASS] Which area managed by each of the federal land
management agencies O O O O O O O O O O O O O	below do you plan to use your pass during this trip? National Park Service Sites [list specific NPS SITES] Bureau of Land Management Sites [list specific BLM SITES] U.S. Fish and Wildlife Service Sites [list specific FWS SITES] U.S. Forest Service Sites [list specific FS SITES] Bureau of Reclamation Sites [list specific BR SITES]

TPLAN16: On this trip to [X], did you or any members of your personal group use the following reservation services? Please mark all that apply in the left column.

For each reservation service that you and your personal group used , please rate its quality using a scale						
from 1 – 5 for each o	of the following features. Very poor Poor	Average (Good Ve	ry good		
Used service? Mark	Sufficiency of	Efficiency of service	Ease of use	Accuracy of		
(●)	information provided			reservation/permit		
[Area specific list of						
reservation services]						

	Day trip	No. of hours in [X] Distance to this site from home
OR		
	Campground on nearby Forest Service land (Campground name)	Distance to this site from campsite
	Car camping at undeveloped campsite nearby (Use map and mark 'C')	Distance traveled from campsite
	Backcountry camping via hiking(Use map and mark 'C')	Distance to this site from campsite
	Nearby cabin, lodge, hotel, or non-National Forest campground(Name)	Distance to this site from lodging
	Other(please describe)	Distance to this site

TDUR2 How long did you spend in [X] on this trip? ___days

TDUR3: Are you staying overnight away from home on this trip?

□□NO

□□YES

If yes: How many total nights did you spend away from home on this trip? (record number of nights) Of these, how many are within 50 miles of here? (record number)

TDUR4: a). On this trip, did you and your personal group stay overnight away from your permanent residence either inside [site] or within the nearby area. (within n-hour drive/n miles of [x])

□□NO □□YES						
	please list the number of nights you and your personal group stayed in [site	and in the area				
	hour drive/n miles of [x])	•				
	of nights inside [site]					
_number	of nights in the area outside [site]					
c). If yes, I	now many nights did you and your personal group spend in the following typ	oes of				
accommo	dations? Please write the number of nights stayed.					
		Number of				
nights						
Number o	f Nights	outside [X]				
within						
Inside [X]		(n-hour drive/r				
miles)						
	lodge, hotel, motel, cabin, rented condo/home, or bed &breakfast	_				
	RV/trailer camping					
	Tent camping Backcountry camping					
	Personal seasonal residence					
	Residence of friends or relatives					
	Other accommodations (specify:_)					
	other accommodations (specify/	_				
	/hat types of lodging are you using within 50 miles of here?					
On this [si						
-	ogrounds on this [site] oing in the undeveloped area ON this [site]					
	ns, lodges, hotels or huts ON this [site]					
	this [site]:					
	er public campground, State Parks, County, etc.)					
	te campground NOT ON this [site]					
☐ Rent	ed home, condo, cabin, lodge, hotel, etc. NOT ON this [site]					
☐ Priva	☐ Private home of friend or relative					
☐ A ho	me, cabin or condo that you own					
□ Othe	r					
all that ap	what type(s) of accommodations did you and your personal group spend the ply. st of appropriate responses]	ne night(s)? Check				

TDUR7: On t	this visit, did	you and your	personal grou	up visit the [si	te] on more th	an one day?
□□NO						
□□YES						
If ves. how r	many days di	d you visit [sit	e]?			
-		id you visit [sit				
	-	nours as ¼, ½,				
(piease list p	Jai tiai uays/ii	iours as 74, 72,	OI 74)			
TDUR8: On	this visit to [S	SITE}, how ma	ny times did y	ou [and your	personal grou	p] enter the [SITE]?
	Number o	of entries				
	Ramber (
	Dontkn	OW				
TDUDO / alag	TDECT41. a)	For this trip	ologo mark/	\	locations that	you and your narganal
						you and your personal
			DIY. [OPTIONA	AL: Use the m	ap on the next	page to help you identify
the location	s you visited.	.]				
h) Nevt only	y for the cites	s that you vici t	t ad nlanca lic	t the amount	of time you sr	ent at each location in
	•	al hours or day			or time you sp	dent at each location in
nours on au	rys. List partic	arriours or au	75 G5 17 1, 17 2,	, 0, 4.		
O Did not st	op at anv loc	ations [in the	parkl			
			,			
				b) Time spe	ent	
a) Visit park	location (●)			Hours spen	t—if less	Days spent—
				than 24 hou	urs	if 24 hours or more
O [area-spec	cific list of site	es]			OF	
c) Which on	e site was the	e most import	ant reason fo	r your visit to	[site]? (open-	ended)
	· ·	t, how many m	niles did you a	and your grou	p drive inside	[site]?
Number	of miles					
TDUR11: W	hat time of d	ay did you arr	ive at the [SIT	E] on the first	t day of your v	sit? Please select only
one respons	se.					
·						
Early	Morning	Mid-day	Late	Early	Evenings	
Morning	(8 a.m. to	(10 a.m. to	afternoon	Evening	(After	
Before	10 a.m.)	2 p.m.)	(2 p.m. to	(4 p.m. to	6 p.m.)	
8 a.m.			4 p.m.)	6 p.m.)		

TDI	JR12: Did you end your trip earlier than intended?
	No
	es - Please specify why
001	<mark>JR13</mark> : Did you extend your trip longer than intended? No Yes - Please specify why
you 	JR14: If you [and your personal group] stayed for a shorter or longer time than planned, what were it reasons for changing your plans? Please select all that apply. Fewer things to do/see than expected More things to do/see than expected Longer wait at [important area/SITE] than expected Shorter wait at [important area/SITE] than expected Unable to obtain a ticket for [important area/SITE] Other (Please specify)
spe [[JR15: Compared with what you had planned, how much time did you [and your personal group] nd visiting [SITE]? Please select only one response . Didn't have a planned amount of time Spent longer time than planned Spent about the time planned Spent less time than planned
Tri	ip Activity (TACT)
TAC	T1: In which of the following activities have you participated or will you participate during this [site]
visit	t?
Nor	nmotorized activities:
	Hiking or Walking
	Horseback riding
	Bicycling, including mountain bikes
	Nonmotorized water travel (canoe, sailing, raft, etc.)
	Downhill skiing or snowboarding
	Cross-country skiing, snowshoeing
	Other nonmotorized activities (swimming, games, and sports)
Mo	torized activities:
	Driving for Pleasure on roads (paved, gravel, or dirt)
	Riding on motorized trails (non-snow)
	Riding in designated off road vehicle areas (non-snow)
	Snowmobile travel
	Motorized water travel (boats, ski sleds, etc.)

	Other motorized activities	(endure events, games,	, planes, et	c.)
--	----------------------------	------------------------	--------------	-----

TACT2: Which of the following activities did you [/will you] do during this trip to [site]? Check one box for each item.

	Did on this Trip	Did Not do on this Trip
A. Walking/Short hike (less than 1 hour)	?	?
B. Day hiking (more than 1 hour)	?	?
C. Backpacking (# of nights):	?	?
D. Camping in Pawnee Campground (# of nights):	?	?
E. Picnicking	?	?
F. Swimming	?	?
G. Boating	?	?
H. Fishing	?	?
I. Mountain biking	?	?
J. Creative arts (photography/drawing/ painting/writing)	?	?
K. Other (Please specify):	?	?

b) Which of the activities listed in Question X is your primary activity on this trip to [X]? (Enter Letter of primary box or check the box) Letter of primary activity: ____

TACT3: What activities did you participate in during your most recent visit to this [site]? (please mark all that apply)

tila	. арргу
	Hunting \rightarrow If you marked hunting, please mark what type below.
	☐ Big game
	☐ Small game
	☐ Waterfowl
	Boating (including canoes / kayaks)
	Environmental education (for example, classrooms or labs, tours)
	Special event (please specify)
	Fishing
	Photography
	Interpretation (for example, exhibits, kiosks, videos)
	Hiking
	Bicycling
	Auto Tour Route/Driving
	Wildlife observation

	Please mark if you were bird-watching.
	☐ Bird watching
	☐ Other (please specify)
TAC	T4: Which of the following activities do you participate in on Federal public lands (e.g., National
Park	s, National Forests, National Wildlife Refuges, National Conservation Areas or Wild and Scenic
Area	as)? Check all that apply
[incl	ude list of relevant activities]
TAC	T5: What percent of your time did you spend on the following activities while recreating on [site] the
last	time out? (Consider time spent getting to or moving between fishing locations as "Fishing.")
	Fishing %
	Cruising %
	Swimming %
	Water Skiing %
	Relaxing/Sunning) % in boat (stationary)
	Other activities % please describe:
TAC	T6: Did you go camping at either a developed or primitive camping area?
	No
	Yes – What type?
	□ Developed
	□ Primitive
	□ Both
	□ Not sure
TAC	T7: Due to our interest in understanding off-highway vehicle use and in providing better facilities, we
wou	ld like to know if you used any of the following on your [site] visit. Please choose all that apply.
	Motorized single track trails
	Motorized dual track trails
	Designated off-road vehicle area
	Forest roadways that require high clearance vehicles
	Scenic Byways
	Visitor Center or Museum
	Interpretive site
	Forest Service Office or information station
	Swimming area
	Developed Fishing site or Dock
	NONE OF THESE

TACT8: Please look at the activity list below and circle the three main activities you have participated in [on the lake] in the past four weeks.

[include area-specific list of activities, e.g., backpacking, camping, canoeing or kayaking, sailing, wildlife observations & photography, horseback riding, picnicking, collecting berries, mushrooms, and so forth, visiting historic areas, sites, buildings, or memorials, etc.)

TACT9: Please tell us how many times during the past 12 months you have used the following public facilities in [X]?

Public Use cabins	□0	□1	□ 2-4	□ 5-10	□ 11+
Visitor centers	□0	□1	□ 2-4	□ 5-10	□ 11+
Boat ramps	□0	□1	□ 2-4	□ 5-10	□ 11+
Anchorages	□0	□1	□ 2-4	□ 5-10	□ 11+
[include site specific					
facilities]					

to [)	
□□Y	'ES
If YE	ES: What was it? (open-ended)
Why	y weren't you able to see or do what you wanted? (open-ended)
TAC	T11: Which activity(s) were you and your personal group not able to engage in? (Open-ended)
TAC	T12: Which of the following reasons, if any, explain why you did not engage in the activity?
	Rules or regulations did not allow for activity
	Area was temporarily closed to the public
	Not enough time
	Safety concerns
	Not enough information about the activity
	Too crowded
	Could not get a reservation
	Difficult road or trail access
	No road or trail access
	Unsatisfactory conditions of facilities
	Resource damage due to overuse
	Bad weather
	Wildfire/other natural hazard

□ O	ther (please specify)		
TACT1	3: Were you able to easily access the various recre	eation a	ctivities you participated in today?
□□YES			
If no, w	what prevented you from easily accessing your rec	reation	activity?
	4: a) Now we'd like to ask a few questions about a		
	ut have not done for one reason or another. First,		
	ther opportunities for them are currently available	e or una	vailable that you have not engaged in
_	the past 12 months but would have liked to?		
□□YES			h - l - + 40 +
	hose recreational activities you did not engage in c	auring t	ne last 12 months, which one would you
	ke to begin participating in on this [site]?		
[IF YES			Driving for placeure
	Fishing (all types)		Driving for pleasure
	Hunting (all types)		Riding on motorized trails
	Viewing wildlife		Riding off-road trails Snow machine travel
	Viewing natural features		Motorized water travel
	Viewing historic		Other motorized activities
_	Nature Study		
	Visiting Nature Center		Developed camping
	Hiking or walking	_	Primitive camping
	Horseback riding		Backpacking/camping
	Bicycling/mountain bikes		Resorts/cabins/accom
	Nonmotorized water travel		Gathering (mush, berries)
	Downhill skiing/snowboarding	_	Relaxing/Hanging out
	Cross-country skiing Other nonmotorized		Picnicking and family
Ц	Other nonmotorized	Ц	Other (describe)
	ny of the following explain why you did not engag	ge in [ac	tivity] in the area you identified on this
	:]? (Check up to 3)		
	Overcrowding campgrounds/cabins		No/limited facilities
	None exist where I wanted to use them		No/limited services
	Couldn't get reservation		Unsatisfactory condition of facilities
	Couldn't get reservation at preferred		Helicopter noise
	site		Off-Road Vehicle (ORV) noise in winter
	No/difficult trail access		Off-Road Vehicle (ORV) noise in
	No/difficult road access		summer

	☐ Off-Road Vehicle (ORV) use in winter		Resource damage due to overuse
	☐ Off-Road Vehicle (ORV) use in summer		None of the above
trip	T15: What type of recreational equipment did you and? we did not have any recreational equipment sailboat equipment jet ski boat with motor windsurfer/sailboard canoe/kayak camping equipment bicycle rowboat	_	
	fishing equipment		
	other (please specify)		
(Ple	T16 On this visit, which type of recreational equipment ase select all that apply) None → Skip to next question Canoe Kayak Raft Boat Other (please specify):	(OTHER SITE SPECIFIC Equipment
	T17: Have you participated in a Federal subsistence hu	nt in	the past 12 months?
	Yes		
	No Not sure		
ш	Not sure		
TAC	T18: Have you participated in a State subsistence hunt Yes No Not sure	in th	e past 12 months?
TAC	T 19: Have you participated in a Federal subsistence fish Yes No Not sure	nery i	in the past 12 months?

TACT20: Have you participated in a State subsistence fishery in the past 12 months?

☐ Yes ☐ No ☐ Not sure					
TACT21: Have you or gathering in the past of plants for your family Yes No Not sure	12 months? This to eat or to sha	is where the main re with others.	n purpose was to	bring back fish, v	vildlife, or
TACT22: In the past ye (Please check all that		ncipate in any of t	ne following activ	iπes, and if so, w	ith whom:
Hunting Boating Fishing Photography Walking Bicycling Driving to Sightsee Wildlife Observation TACT23: Please tell us activities?	Alone		amily or Friends		Participate
	11+	5-10	2-4	1	0
Hiking					
Backpacking					
Camping					
Rock or ice climbing					
Hunting					
Fishing					
Cycling					
Wildlife viewing					
Scenic driving					
Picnicking					
Trail running					
Cross country or backcountry skiing					

Trip Destinations and Routes (TDEST)

TDEST1	In what town/cit	y did you [and	d your persona	al group] stay	on the night b	efore your	arrival at
[SITE]?							

Nearest town/city	State
nearest town/city	Sta

	Other Sites Visited During Trip	Other Sites Visited the Same Day as [Sequoia and Kings Canyon]
[Yosemite NP]		
[Death Valley NP]		
Other		
If other please specify:		

Order Visited (1,2,3)		Poorer than expected	About the same	Better than expected
	[Area specific list of sites]	1	2	3
	Other (please specify)	1	2	3

TDEST8: a) For this trip, please mark (.) all the [site] locations that you and your personal group visited in [site.] Mark all that apply. Use the map on the next page to help you identify the locations you visited.

b) Next, only for the sites that you **visited**, please list the amount of time you spent at each location in hours OR days. List partial hours or days as 1/4, 1/2, 3/4.

Did not sto	n at any	locations i	n [tho	narkl
Did Hot Sto	p at any	iocations i	ոլաе	parkj

	b) Time spent	
a) Visit park location (●)	Hours spent—if less	Days spent—
	than 24 hours	if 24 hours or more
O [area-specific list of sites]	OI	₹

c) Which one site was the most important reason for your visit to [site]? (open-ended)

TDEST9: Which of the following locations in [X] have you visited on this trip? (Check one box for each location)

Visited on this Trip Did not Visit on this Trip Don't know/Not sure

A. [name of site]		
B.[name of site]		
C. [etc.]□		
D. Other (please		
specify)		

b) Which of the locations listed (Enter letter of primary destinat Letter of primary destination OR		estination on this trip to [X]?
☐ I did not have a primary de	stination on this trip to [X]	
Forests, Wildlife Refuges, Nation	ark (.) all the sites on Federal Lands (inc nal Conservation Areas, and Wild and So that apply. Use the map on the next pa	cenic Rivers) that you and your
☐ [Area-specific list of sites]☐ Other (please specify:)		
= *	is area, please indicate all the sites that umn B) using your own means of transp	
	A. Visited Using own transportation	B. Plan to visit using own transportation
[List of site-specific sites]		·
☐ Did not visit any sites/Do no	t plan to visit sites using own transport	ation
TDEST12: Were you and your peto? ☐ Yes ☐ No	ersonal group able to visit all of the loca	tions in [site] that you planned
If NO, why not? (Open-ended) [IF NO]: Which sites were you no	ot able to visit? (Open-ended)	
□ Not enough time□ Didn't realize how long it wo□ Transportation to/from the	om visiting those sites?(Check all that ap ould take to travel to destination(s) destination was too costly destination was not available	oply)
	tination was not frequent enough/conv	enient

	Transportation-related mechanical problems
	Area was closed/Road closure
	Bad weather
	Other (please specify:)
TDE	ST13: Which of the following locations did you hike to or pass through today? Check all that apply).
	[list of site specific locations]
	Other location (please specify)
OR	
	Don't know/Not sure
	ites Used
	ST14: We would like to get an idea of the route you took through the [site] and the places that you oped inside the [site]. We would like you to do each of the following:
	Ising the map to the right, please draw arrows showing the route you took through the [site].
	Ising the map to the right, please draw arrows showing the route you took through the [site].
	ne [site]
	EST15: Which route did you use to travel to [X] on this trip? (Refer to the surveyor's route map and
	ck all that apply.)
	[area-specific list of route options]
Ш	Other (Please specify)
TDE	ST16: What is the starting point, route, and destination for the non-motorized part of your trip
toda	ay? Refer to the map if you need to.
Star	t: Route: Destination:
TDF	ST17: How far did you travel (approximate miles) from where you stayed last night to arrive at the
	t of this activity?
	Less than 1 mile
	From 1 up to 2 miles
	From 2 up to 5 miles
	From 5 up to 10 miles
	From 10 up to 50 miles
	50 miles or more
Desi	tune Visitation (EUT)
	ture Visitation (FUT)
	1: Would you and your personal group consider visiting [X] again?
	Yes, likely
ш	No, unlikely

□ Not sure						
Why or Why not? (Or	oen-ended)					
, , ,	,					
FUT2: What would e	ncourage you	and your group to	visit [X] ag	ain? (Open-end	ed)	
FUT3: Do you plan to	visit this [site]	again in the next	12 months	?		
☐ Yes						
□ No						
FUT4: While some sm	nall communiti	ies and villages are	e easily acce	essible, others n	nay require using forr	ms
of transportation tha	t are unfamilia	ar to some people.	How would	d having to use	each of the	
transportation types	listed below at	ffect your likelihoo	od of visiting	g [a small Alaska	a community or villag	,e]:
	Much less	Somewhat less	No Effect	Somewhat	Much more	
	likely to visit	likely to visit		more likely	likely	
Small airplane	0	1	2	3	4	
Small boat	0	1	2	3	4	
Off-road vehicle	0	1	2	3	4	
[site specific items]						
Topic Area 4: T	'ransporta	ation Use and	l Travel	Related Co	nditions	
This section focuses of	_					2
also comprised of que		-		ig a subsection	on snattic asc, and is	,
aiso comprised or que	25110115 OII 11 ai	nc and parking co	iluitions.			
Use of Transpor	tation Mod	les TO and WI	THIN FL	MA sites (T)	RANUSE)	
This subsection include				•	•	οn
	•	·			·	JII
used within the site.	-	_	-			
specific site (e.g., urb	-			_	·	
sites would not need	to include this	s category). This s	ection also	includes questi	ons related to trails a	nd
backcountry.						
TDANII ICEA I I I' I .	[V]	Note total				
TRANUSE1: How did	you get to [X]	on this trip?				
☐ Highway						
☐ Cruise Ship						
□ Air						

TRANUSE2: On this visit, which forms of transportation did you and your personal group use to arrive at

☐ Ferry

☐ Other (Please specify)

[site or site area]? Please mark (●) all that apply.*

☐ [area-specific list of transportation options (walk, private vehicle, etc.]

TRANSUSE3: By what means did you enter [SITE]? Please select only one.

Personal Vehicle	Motorcycle
Charter bus	Taxi service, including Uber, Lyft
Bicycle	All-Terrain Vehicle
Shuttle	Off-Highway Vehicle
Public Transportation	Watercraft
Hiking	Aircraft
Walking	Other (please specify):

TR	ANUSE4: How did you get to this [site] today?
	By Car
	By Foot
	By Bicycle
	By Train
	City Bus/Metro
	Other
TR	ANUSE5 How did you reach [site name]? (check only one)
	In a car
	On motorcycle
	In a truck (including 4-wheel drive)
	On foot
	In a van
	On bicycle
	In a motorhome
	Other (specify)
TR	ANUSE6: How did you get to the start of this activity from where you stayed last night? (Choose one)
	Walk
	Bicycle
	Private vehicle
	Vanpool as an organized group
	Shuttle van/bus (scheduled service)
	Taxi or on-demand shuttle/van
	Other (specify)

TRANUSE7: On this visit, if you have	plans to	o go back into	[site], how	will you get tl	here?	
☐ Will not be going back						
OR (check all that apply)						
☐ Drive personal vehicle (including	rental)					
	, reman					
Other						
TRANUSE8: This question asks about	t your u	se of transpo	rtation durii	ng your recent	t trip to [site	and has
two parts. First, please indicate which	ch of th	e following fo	rms of trans	sportation you	ມ and your p	ersonal
group used during your trip. Check a	II that a	ipply. Next, fo	or each form	of transporta	ition used, p	lease use
the 1-5 scale to rate your satisfaction	n with y	our travel exp	perience.			
				Neither		
	Α	Very		satisfied nor		Very
5: 4 1:1 / 4 1 4 1 50	<u>Used</u>	Dissatisfied	<u>Dissatified</u>	dissatisfied	<u>Satisfied</u>	<u>Satisfied</u>
Private vehicle (car, truck, motorcycle, RV)		1	2	3	4	5
Rental vehicle (car, truck, motorcycle RV)		1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle		1	2	3	4	5
Tour Bus		1	2	3	4	5
Shuttle bus or trolley (e.g., Denali Visitor			•	•		_
Transportation System)		1	2	3	4	5
Other public bus		1	2	3	4	5
Train		1	2	3	4	5
Alaska Marine Ferry		1	2	3	4	5
Cruise ship		1	2	3	4	5
Motorboat		1	2	3	4	5
Commercial airline (including air taxis)		1	2	3	4	5
Private airplane		1	2	3	4	5
Bicycle		1	2	3	4	5
Foot/Hiking		1	2	3	4	5
Horse		1	2	3	4	5
Other (please specify)		1	2	3	4	5
For any forms of transportation rate	d "1" oı	r "2": Why w	ere you diss	atisfied with y	our travel	
experience?						
TDANIIICTO: \A/high yaqda/a\ af tuanan		به مانما برمید مما	مم ممتر بالمن			[a:±a]2
TRANUSE9: Which mode(s) of transp	ortatio	n did you act	ually use on	your most red	cent visit to	[site]:
(Please check ALL that apply)						
□ Car						
☐ Visitor shuttle						

	Bicycle
	Walking
	Group tour bus
	Other (please specify)
TR	ANUSE10: How did you access [site]?
	Fly-in by chartered plane
	Hike in from Dalton Highway
	Fly-in by private plane
	Access by raft/ kayak/ canoe
	Other (specify)
	ANUSE11: Did this individual walk, cycle, drive, or ride to the [PROJECT LAKE]? (Circle)
	Walked
	Bicycled Drove Or Rode In A Motor Vehicle
	Other
ш	other state of the
	ANUSE12: For today's visit to [site], did you arrive by personal vehicle (e.g., personal car, rental
	nicle, truck, RV, motorcycle)?
	Yes
П	No
TRA	ANUSE13: How many people (including you) traveled here in the same vehicle as you?
	w many of those people are less than 16 years old?
TRA	ANUSE14: Did you use your personal vehicle to access the [site] or local villages during your recent
visi	t?
	No
	Yes
TRA	ANUSE15: Did you or anyone in your party rent a vehicle to get to this site?
	No
	Yes

TRANUSE16: a) On this visit, did you and your group drive a recreational vehicle to [site]? □ No □ Yes b) If YES, how long was it? feet c) Were you and your group in a vehicle or recreational vehicle pulling a trailer or another vehicle? d) If YES, how long was the trailer or other vehicle? feet														
TRANUSE17: In how many vehicles did you/your personal group travel to [site] on this trip? (Enter number of vehicles.) Number of vehicles														
TRANUSE18: This question asks about your use of transportation modes inside [site] and has three parts. a) First, please identify whether or not you and your personal group used each of the following modes of transportation during your visit to [site/area]. Mark (●) yes or no for each item. b) Next, for only transportation modes that you and your personal group used, please use the 1-5 scale to rate how important it is for you to be able to use this mode inside [site/area]. c) Finally, for only those transportation modes that you and your personal group used, please use the 1-5 scale to rate your satisfaction with the convenience of using that mode in the [site/area].*														
a) Mode of Transportation Used?	YES	NO	b) If used, how important to be able to use? 1= Not at all important 2= Slightly important 3= Moderately important 4= Very important 5= Extremely important					oe	c) If used, how satisfied with convenience? 1=Very dissatisfied 2=Dissatisfied 3= Neither satisfied nor dissatisfied 4=Satisfied 5=Very Satisfied					
[area-specific list of transportation modes (e.g. personal vehicle, bicycle, shuttle)]	0	О	1	2	3	4	5		1	2	3	4	5	
TRANUSE19: How did you ☐ Skis ☐ Snowshoes ☐ Snowmachine ☐ Skijoring ☐ Hiking/walking ☐ Dog sledding ☐ Other:	trave	l withi	n the	X Are	ea]?									

TRANUSE20: Which forms of transportation have you and your personal group used within [Site or area] to get from one destination to another?
Used Within [Site/Area]
[include list of site specific modes]
TRANUSE21: What type of mode or vehicle do you typically use to travel between [X] and [X] during the warm season? (check only one)
□ Car
□ Passenger truck
□ Bicycle
□ Walk/hike

RV (feet long)	
Truck and Trailer	
Other (specify)	

TRANUSE22: How often do you use each of the following modes of transportation to get around when visiting a national park or other recreation area? (Please check ONE box for EACH item)

	Always	Often	Occasionally	Rarely	Never
Car					
Visitor shuttle					
Bicycle					
Walking					
Group tour bus					
Other (please specify)					

TRANUSE23: In general, which form(s) of transportation do you use when traveling to or through Federal public lands (including National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Wild and Scenic Rivers)? Please include winter travel, as well as travel during other seasons. Check all that apply in column A.

For each form of transportation that you have used on Federal public lands, please use the 1 to 5 scale to rate your satisfaction with your travel experience.

NI a itla a u

				Neither		
		Very	Somewhat	satisfied or	Somewhat	Very
	<u>Use</u>	<u>Dissatisfied</u>	dissatisfied	dissatisfied	Satisfied	Satisfied
Private vehicle (car, truck, RV, motorcycle)		1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle		1	2	3	4	5
Public Bus (not including shuttles						
or trolleys)		1	2	3	4	5
Shuttle bus or trolley (e.g., Denali						
Visitor Transportation System)		1	2	3	4	5
Train		1	2	3	4	5
Alaska Marine Ferry System		1	2	3	4	5
Cruise ship		1	2	3	4	5
Motorboat		1	2	3	4	5
Kayak, canoe, or raft		1	2	3	4	5
Commercial airplane (including air taxis)		1	2	3	4	5
Private airplanes		1	2	3	4	5
Bicycle		1	2	3	4	5
Foot/Hiking		1	2	3	4	5
Horse		1	2	3	4	5
Other (please specify)		1	2	3	4	5

Oth	er (please specify)		1	2	3	4
	ANUSE24: What forms of trans	portation	did you us	se to arrive a	at the bus sto	op in [X]?
Cne	eck all that apply.					
	Walked from hotel/motel					
	Rental car					
	Drove my own car					
	Tour bus					
	Flew into [Grand Canyon] Airp	ort in [Tu	sayan]			
	Flew into [Grand Canyon] Airp	ort in [Tu	sayan]			

☐ Other (specify):
TRANSUSE25: Select transportation you used during your most recent [hunting] trip to [SITE] (defined as time in the field <i>and</i> traveling to/from the [SITE])? (Mark □□all that apply) □□Charter Airplane (big game air transporter or air taxi) □□Private plane □□ATV □□Motorized Boat
□□Raft □□Kayak/Canoe
□□rayar, cande □□Other:
☐ Hiked in/out of the Preservedid not use other transportation
·
TRANUSE26: What type of boat did you use on the [Lake] today?
☐ Runabout/ Speedboat/Ski boat
☐ Fishing boat/Bass boat
☐ Pontoon boat
☐ Personal water raft
☐ Other type (describe)
☐ House boat
☐ Cabin cruiser
☐ Row boat/canoe
☐ Sailboat/Sailboard
b) DO you own, DID you rent, or DID YOU BORROW the boat used today?
□ Own
□ Rented
□ Borrowed

TRAN		: While on that trip, did you or	other	persons in your pa	rty go	boating at [Project Name]?
□ Y€						
⊔ 1¢	55					
A) Ho	w man	y different boats did you or oth	er pe	rsons in your party	use a	t [Project Name] on that trip?
Numb	er of B	soats_				
B) Ple	ase pro	ovide type and size of each boa	t that	was used on that t	rip by	you or other persons in your
party	and wh	nether this/these boat(s) was/v	vere t	railered to the lake	or ke	ept at a marina on the lake.
Boat No.	Boat	Туре	Boat	Size	car/t	this boat transported (e.g., trailered or ruck roof) to the lake, kept at a marina le lake, or rented/borrowed?
1		I don't know		less than 16'		Transported by Car/Truck Roof
		Cabin Motorboat - Powerboats		16 - 20'		Trailered to the lake
		Open Motorboat - Powerboats		21 - 28'		Kept at a marina on the lake
		Pontoon Boat - Powerboats		29'+		Rented
		Houseboat - Powerboats				Borrowed
		Jet Boat - Powerboats				Other
		Airboat - Powerboats				
		Auxiliary Motor Sail - Sailboats				
		Sail Only - Sailboats				
		Jet Ski - Personal Watercraft				
		Rowboat - Other Boats				
		Kayak - Other Boats				
		Canoe - Other Boats				
C) On [Proje Numb [IF A [D) Ho	how mer of do DAY TR we man our of her of her soling	lays _ IP ASK:] y hours did you personally sper	nd boa	ating during this tri	p to [Project Name]?
	0					
□ Y€	es					
land]?	' Please	: Have you ever taken a scenic a e mark (●) all that apply. ve taken a scenic air tour over [ur over [site/Federa	al land	d] or any other [site/Federal
		ve taken a scenic air tour over a		er [site]		

□ No	o, I have nev	er taken a scenic ai	rtour			
TRANU	JSE29: Wha Road bike Mountain Walking/r Hiking	bike unning	ntion on-motorized travel in		Scooter Skateboard Hybrid or "town" b Inline Skates/ Rolle	bike
only or Ro		ılder hway	<u>rimarily</u> using for your	non	n-motorized travel to	oday? Please mark
blade 6	etc.) in and	around [site]? Pleas	you) travel today by no	on-r	notorized mode (bio	cycle, walk/run, roller
TRANU	rails? [quest o	his visit to [site], did ion may include a m	I you and your personananap for reference.]	ıl gr	oup [activity (e.g. w	alk, ride, etc.)] any
ride, e		did not visit a trail,	owing trails did you an please leave that line	-		· -
-			g trails did you and you se leave that line blank			ity (e.g. walk, ride,
-		risit the park in the f g. walk, ride, etc)]?	uture, which of the fo	low	ing trails would you	and your personal
This vi	sit	Trails [area-specific list o	Past of trails]	visit	ts F	uture visits

•	[area-specific list of trails] • • • No past visits
	ANUSE33: Did you hike part or all of the way to the summit of [X] today (check one box.) Yes, I hiked part of the way to the summit Yes, I hiked all of the way to the summit No
[Lis	ANUSE34: Where did you start your hike today? (Check one box) t of site specific trails] Other (please specify) Don't know/Not sure
TRA	
00 00 00 00 00 00 00 TR	ANUSE37: Why didn't you get off the bus today to hike? (Please select all that apply) Bus tour did not provide an opportunity Inclement weather Some members of my party were not interested Some members of my party were not able Concerned for my safety Worried about catching another bus Few/no marked trails [LIST OTHER NPS SITE SPECIFIC ACTIVITY] Other (Please specify:) ANUSE38: At approximately what time did you arrive at the trailhead today? (Enter time) Approximate arrival time today:AM/PM OR I arrived on a different day (please specify date of arrival:)
	ANUSE39: Please estimate how far you traveled and how long were you away from your vehicle?
	tance Time
TR	ckountry ANUSE40: On this visit, did you and your personal group go into the backcountry of [site]? Yes

	No
[sit	ANUSE41: On this or past visits, did you and your personal group desire to explore the backcountry of te]? Yes No [IF YES:] Were you able to access the backcountry? Yes No [IF NO]: What prevented you from accessing the backcountry? [IF YES]: How did you and your personal group access the backcountry? Please mark (•) all that apply. [Iist of access methods: ATV, boat, kayak, biking, hiking, etc.] Other (Please specify)
Thi ser	is section includes questions on shuttle service use, motivations for using the shuttle, and shuttle rvice conditions. See Topic Area 4 for visitors' ratings of their experience (EVALSHUTTLE) and their eferences regarding the service (SHPREF).
	UTTLE1: Did you [and your personal group] use the [shuttle service] on this visit? Yes No
	UTTLE2: Have you used a visitor shuttle while visiting another [park or recreation area]? Yes No
SH	UTTLE3: Have you ridden the [X] shuttle before today? Please mark (●) only one. Yes, once Yes, more than once No
	UTTLE4: Why did you choose to use the [site] Shuttle today [OR during your most recent visit]? (check that apply) Don't know how to get to [Muir Woods] myself To avoid driving in traffic To avoid looking for parking Saw a sign that [Muir Woods] parking was full Thought this was the only way to get to [Muir Woods]

	Better for the environment
	Saves time
	Save money
	Other (specify):
Oth	ner possible responses:
	I do not know where the visitor sites are located
	I do not like to drive in unfamiliar areas
	The shuttle bus provides historical information
	I am able to relax/view the scenery on the shuttle bus
	Avoid long entrance station lines
	Do not have vehicle
	Save money on gas
	Ease of getting around [park]
	UTTLE5: Which of the listed activities was the primary reason for choosing to use the [shuttle vice]?
[Lis	et of site-specific activities]
	UTTLE6: Which of the in-site shuttles did you use today? None – did not transfer to/from any other shuttle route (check all that apply)
	[include site specific list of routes]
the	UTTLE7: During this visit, what [shuttle service] routes did you use? Please check all that apply. Using map below will help you identify the bus route names. [include site specific list]
SHI	UTTLE8: During your visit to this area, please indicate all the sites that you and your group visited (in

SHUTTLE8: During your visit to this area, please indicate all the sites that you and your group visited (in column A) OR plan to visit (in column B) using either the [X] Shuttle or the [Y] Shuttle. (Check All That Apply) Visited Using Shuttle; Plan to Visit Using Shuttle

Location	Visited Using Shuttle	Plan to Visit Using Shuttle
Include list of site specific destinations		
Do not plan to visit other sites on shuttle		

SHUTTLE9: For each of the following destinations, please indicate whether you visited the location using the [shuttle bus] today? (Check one for each item.)

Location	Yes	No	Don't Know/ Not Sure
Include list of site specific destinations			

SHUTTLE 10: At which of the following locations did you first board the shuttle bus during this visit to [site]?
☐ [Include site-specific list]☐ Don't know/Not sure
SHUTTLE11: Where did you first board the shuttle service today? (Check One) ☐ [Include site-specific list]
SHUTTLE12: How many times did you board the shuttle buses during this visit? Number of times
SHUTTLE13: During this visit, how many days did you use the [shuttle service]?# days
SHUTTLE14: How many buses departed full before you were able to board the shuttle?number of full buses
SHUTTLE15: How long did you have to wait to ride the [site] shuttle?minutes
SHUTTLE16: During this visit, did you and your personal group have to wait for a shuttle bus to pick you up along the [site] road? This does NOT include courtesy shuttle buses in the entrance area. ☐ Yes ☐ No
SHUTTLE17: In your opinion, at what point is the wait time for a roadside shuttle no longer acceptable? Number of minutes
SHUTTLE18: Are there destinations in the park to which you would have liked to ride the shuttle bus today, but were unable to do so because the bus doesn't go there? (Check one.) Yes (Please specify location) No
SHUTTLE19: If [TRANSPORTATION SERVICE/SHUTTLE] was not available, what other transportation options would you have chosen during your most recent visit? I would have:

	not have made the trip/ would go somewhere else
	Driven my personal vehicle
	Shared a ride to [SITE]
	Rented a car
	Rode a Bicycle
	Taken a tour bus
	Walked/ hiked
	Other (specify)
	UTTLE20: Does lack of public transportation prevent you from visiting [site] as often as you would e? (open-ended)
Pa	rking Locations and Conditions (PARKING)
	TE: For questions related to the evaluation of parking, please see Topic Area 4 (specifically the ies, EVAL and MGMTPREF).
diff □	RKING1: When you planned this trip to [SITE], did you think about the possibility that it might be icult to find parking here? (Please select only one response) Yes No
	RKING2: If you thought about the possibility that it might be difficult to find parking here when you nned this trip to [NPS SITE], how did it affect your trip plans? (Check all that apply.)
	It did not affect my plans
	I visited at a time of day I thought would be less crowded
	I visited on a day of the week I thought would be less crowded
	I avoided places here I thought would be crowded today
	Other (Please specify):
PAI	RKING3: Where did you park on this trip to the [site/area]? (OPTIONAL: Refer to the surveyor's map
	d check all the places you parked).
	[specific locations within the site]
	Along the roadside
	Other (Please specify):
PAI	RKING4: Where is your vehicle currently parked? (Check One)
	[specific locations within the site]
	Other (please specify:)

PARKING5: Did you leave a car in another location to allow you to hike only one way? ☐ Yes ☐ No	
PARKING6: Did you park a private vehicle at a destination or location different than we started in order to facilitate a one-way (point-to-point) itinerary? ☐ Yes ☐ No	here your activit
PARKING7: While inside the [site] were you able to find parking at all the areas you w ☐ Yes ☐ No IF NO: at which areas were you unable to find parking? (Open-ended)	anted to visit?
PARKING8: Did you park in the parking lot near the entrance station today? (Refer to parking map and check one box.) ☐ Yes ☐ No	the surveyor's
PARKING9: If you didn't park in the lot near the entrance station, where did you park the surveyor's parking map and check one box.) ☐ [specific locations within the site] ☐ Other (Please specify):	today? (Refer to
PARKING10: [IF YES, PARKED NEAR ENTRANCE] What reasons best explain why you panear the entrance station? (Check all that apply.)	arked in the lot
I parked in the lot near the entrance station because [Note: adapt responses as ne ☐ I knew I wouldn't have to pay the fee to visit X if I parked here. ☐ I tried parking closer to my destination, but couldn't find a parking place. ☐ I assumed parking lots closer to my destination would be full. ☐ This parking lot is the closest parking to my destination. ☐ I wanted to hike or bike from this parking lot to my destination. ☐ Hiking or biking on trails from this parking lot was my primary reason for visiti ☐ Other (please specify):	

PARKING11: How much parking congestion do you think there is at [X] today? (Circle one number)

No parking congestion at all	Slight amount of parking congestion	Moderate amount of parking	Quite a bit of parking congestion	Extreme parking congestion
		congestion		
1	2	3	4	5

	RKING12: During your recent visit, did you encounter any problems finding a parking space using your
•	rsonal vehicle in [X]?
	Yes
Ц	No
[IF	YES]: How did you respond [to parking problems]? (Please check all that apply)
	Waited until a parking spot opened near my intended destination
	Parked some distance away from my intended destination and walked
	At least once, went to an alternate destination
PA	RKING13 : Approximately what time of day did you first encounter problems finding a parking space?
(Ple	ease circle one)
	9:00 am
	10:00 am
	11:00 am
	12:00 pm
	1:00 pm
	2:00 pm
	3:00 pm
	Other
	RKING14: Which of the parking scenarios is most like the parking conditions you have experienced
	ile visiting the [site] today?
	Parking is available at all overlooks.
	Parking is available at many overlooks, but lots at the more popular areas such as [Narada Falls] are
	full.
	Parking lots at all overlooks are full, and the more popular areas are over capacity, with traffic
	congestion due to cars waiting to park.
	Parking lots at all overlooks are over capacity, with traffic congestion due to cars waiting to park.
OR	
	Don't know/Not sure

Traffic Conditions (TRAFFIC)

NOTE: For questions related to the evaluation of traffic, please see Topic Area 4 (specifically the series, EVAL and MGMTPREF).

at	AFFIC1: Overall, approximately how much time did you spend in traffic congestion looking for parking site] on this trip? (Enter 0 if you did not experience any congestion.) ne (min)
(En	AFFIC2: Approximately how much time did you wait in traffic congestion to enter [site] on this trip? ter _if you did not experience any congestion.) ne (min)
	AFFIC3: Did you have to wait behind other vehicles at the entrance station to enter [X] today? (Check e box)
	Yes, but there were only one or a few vehicles ahead of me
	Yes, and there were several too many vehicles ahead of me
	No, I did not have to wait behind any other vehicles to enter today
veł	AFFIC4: During your recent visit, did you encounter any traffic congestion while using your personal nicle in [X]? Yes No
[IF	YES] How did you respond [to traffic congestion]? (Please check all that apply)
	Waited to get to my intended destination
	at least once, went to an alternative destination
TR	AFFIC5: Approximately what time of day did you first encounter traffic congestion problems? (Please
ciro	cle one)
	9:00 am
	10:00 am
	11:00 am
	12:00 pm
	1:00 pm
	2:00 pm
	3:00 pm
	Other

TRAFFIC6: Which of the following descriptions is most like the number of cars that were on the [X Road]							
during your drive from the entrance station to here? (circle one number).							
☐ There were <u>no other cars</u> on the road							
☐ There were just a few other cars on the road							
☐ There were seve							
☐ There were man	☐ There were <u>many other cars</u> on the road						
Tonic Area 5:	Assessment of V	Jisitor Experies	ice				
-		-					
	ssment of Visitor Expe	-		-			
	ondition and quality o	-	•				
	ublic land site(s). This						
	egarding transportation						
	rvices). Questions add		of the visitor experie	ence, including			
safety, resource pro	tection, and soundsca	pe are also included.					
Evaluation of G	eneral Travel Ex	periences and T	ransportation-R	Related			
Facilities, Cond	itions and Servic	ces (EVAL)					
*	cludes several groups		l evaluation auestions	are grouped in the			
	e is also a sub-section	•	•	- '			
	ing conditions related		•				
is specific to evaluate	ng conditions related	to bourna, water rest	50,1005 (50,1121) (20,	1007.			
EVAL1: How would y	ou rate your travel ex	perience (i.e. driving,	navigating, parking) v	while visiting [X]?			
☐ Excellent	·						
□ Good							
☐ Fair							
□ Poor							
☐ Very Poor							
EVAL2: Thinking abo	out your trip as a whole	e. please use the 5-pc	oint scale to rate how	well vour travel			
	to your expectations.			,			
experience in early	io your expectations.	(1.10000 011010 0110 100)	301.307				
Significantly below	Below my	Met my	Above my	Significantly above			
my expectations	expectations	expectations	expectations	my expectations			
1	2	3	4	5			

b) IF RATE 1 or 2, ASK: Why did your travel experience fall below your expectations? [OPEN-END]

EVAL3: How would you rate your travel experience arriving at [Site/Area]? Check one response in column A. How would you rate your travel experience within [Site/Area]? Check one response in Column B.

	Α	В				
	Arriving at Site	Within Site				
Excellent	•	•				
Good	•	•				
Fair	•	•				
Poor	•	•				
Very Poor	•	•				
□□NO □□YES		your personal group		ficulties loca	ting [NPS SI	TE]?
your trip. In p	articular, we are in	w to share any addit erested in learning a ecific. (Open-endec	about any trar	-	-	_
	transportation relat lands? (Open-ende	ed issues or problen d)	ns have you fa	iced when tr	aveling on c	or through
-	u have any suggesti red? (Open-ended)	ons for how travel o	transportatio	on to or thro	ugh Federal	public lands
_						
		you with your experi e following aspects o	_	-		
				Neither		
		Very		satisfied or		Very
		<u>Dissatisfied</u>	Dissatisfied	dissatisfied	Satisfied	Satisfied
	transportation option e for my connection		2	3	4	5
	y of information (e. n my connections	g., schedule), 1	2	3	4	5

1 2 3 4

The amount of time I had to wait for

my connection

5

The number of connections I had to make					
to visit the places I wanted to see	1	2	3	4	5
My overall experience making connections	1	2	3	4	5

EVAL9: During your trip, did you experience any delays or other problems making connections from one form of transportation to another? For example, when connecting from a bus to a train, was the train delayed?

Yes \rightarrow Please indicate the nature of the problem. Please be as specific as possible
No
Not applicable (didn't make any transportation connections during my trip)

EVAL10: In general, which form(s) of transportation do you use when traveling to or through Federal public lands (including National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Wild and Scenic Rivers)? Please include winter travel, as well as travel during other seasons. Check all that apply in column A.

For each form of transportation that you have used on Federal public lands, please use the 1 to 5 scale to rate your satisfaction with your travel experience.

,	Neither Very					
S	atisfied o	or		Very		
	<u>Use</u>	D <u>issatisfied</u>	Dissatisfied	dissatisfied	Satisfied	Satisfied
Private vehicle (car, truck, RV, motorcycle)	•	1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle	•	1	2	3	4	5
Public Bus (not including shuttles						
or trolleys)	•	1	2	3	4	5
Shuttle bus or trolley (e.g., Denali						
Visitor Transportation System)	•	1	2	3	4	5
Train	•	1	2	3	4	5
Alaska Marine Ferry System	•	1	2	3	4	5
Cruise ship	•	1	2	3	4	5
Motorboat	•	1	2	3	4	5
Kayak, canoe, or raft	•	1	2	3	4	5
Commercial airplane (including air taxis)	•	1	2	3	4	5
Private airplanes	•	1	2	3	4	5
Bicycle	•	1	2	3	4	5
Foot/Hiking	•	1	2	3	4	5
Horse	•	1	2	3	4	5
Dog sled	•	1	2	3	4	5
Snowmobile/Snowmachine	•	1	2	3	4	5
Cross country skis, snowshoes	•	1	2	3	4	5
Other (please specify)	•	1	2	3	4	5

EVAL11: This question asks about your use of transportation during your recent trip to [x] and has two parts. First, please indicate which of the following forms of transportation you and your personal group used during your trip. Check all that apply.

Next, for each form of transportation used, please use the 1-5 scale to rate your satisfaction with your travel experience.

				Neither		
	Α	Very		satisfied nor		Very
	<u>Used</u>	Dissatisfied	Dissatified	dissatisfied	Satisfied	<u>Satisfied</u>
Private vehicle (car, truck, motorcycle, RV)	•	1	2	3	4	5
Rental vehicle (car, truck, motorcycle RV)	•	1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle	•	1	2	3	4	5
Tour Bus	•	1	2	3	4	5
Shuttle bus or trolley (e.g., Denali Visitor						
Transportation System)	•	1	2	3	4	5
Other public bus	•	1	2	3	4	5
Train	•	1	2	3	4	5
Alaska Marine Ferry	•	1	2	3	4	5
Cruise ship	•	1	2	3	4	5
Motorboat	•	1	2	3	4	5
Commercial airline (including air taxis)	•	1	2	3	4	5
Private airplane	•	1	2	3	4	5
Bicycle	•	1	2	3	4	5
Foot/Hiking	•	1	2	3	4	5
Horse	•	1	2	3	4	5
Dog sled	•	1	2	3	4	5
Snowmachine	•	1	2	3	4	5
Cross country skis, snowshoes	•	1	2	3	4	5
Other (please specify)	•	1	2	3	4	5

For any forms of transportation rated "1" or "2": Why were you dissatisfied with your travel experience? [Open-End]

EVAL12: This question asks about your use of transportation modes inside [site] and has three parts.

- a) First, please identify whether or not you and your personal group used each of the following modes of transportation during your visit to [site]. Mark (•) yes or no for each item.
- b) Next, for only transportation modes that you and your personal group used, please use the 1-5 scale to rate how important it is for you to be able to use this mode inside [site]
- c) Finally, for only those transportation modes that you and your personal group used, please use the 1-5 scale to rate your satisfaction with the convenience of using that mode in [site].

a) Mode of Transportation Used?	YES	NO	b) If used, how important to be able to use? 1= Not at all important 2= Slightly important 3= Moderately important 4= Very important 5= Extremely important				ое	c) If used, how satisfied with convenience? 1=Very dissatisfied 2=Dissatisfied 3= Neither satisfied nor dissatisfied 4=Satisfied 5=Very Satisfied					
[area-specific list of transportation modes (e.g. personal vehicle, bicycle, shuttle)]	0	0	1 2 3 4 5			1	2	3	4	5			

EVAL13: Please read the following statements that are specifically about your drive through [NPS SITE]. Please indicate if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree with each statement. You may also indicate that you don't know. (*Check one box for each statement*.) Select DK if you don't know the answer.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know
Traffic law enforcement is adequate						DK
Commercial traffic is a problem						DK
There are adequate pull-offs to stop and enjoy the park						DK
Traveling through a park on this road makes your drive more enjoyable						DK
The scenery on this road increases your enjoyment while traveling						DK
You choose to drive through the park because it is more enjoyable than other ways to get to your destination						DK
You choose to drive through the park because it is the most direct or fastest route to your destination						DK
Some roads in this park should be managed for scenic driving by having lower speed limits, less stops, and fewer signs						DK

EVAL14: Please tell us how you feel about the following transportation-related items.

- →First rate how important each item is to you when visiting this [NPS SITE].
- →Then rate how satisfied you are with the way this [NPS SITE] is managing for each item.
- →Select 🗷 "Not applicable" if this [NPS SITE] does not offer a specific transportation-related item.

	Imp	orta	nce					Satisf	action		
Very Unimportant	Somewhat Unimportant	Moithor	Somewhat Important	Very Important		Very Unsatisfied	Somewhat Unsatisfied	Neither	Somewhat Satisfied	Very Satisfied	Not Applicable
1	2	3	4	5	Surface conditions of roads	1	2	3	4	5	
1	2	3	4	5	Surface conditions of parking areas	1	2	3	4	5	
1	2	3	4	5	Condition of bridges	1	2	3	4	5	
1	2	3	4	5	Condition of trails and boardwalks	1	2	3	4	5	
1	2	3	4	5	Number of places for parking	1	2	3	4	5	
1	2	3	4	5	Number of places to pull over along roads	1	2	3	4	5	
1	2	3	4	5	Safety of driving conditions of the roads	1	2	3	4	5	
1	2	3	4	5	Safety of [NPS SITE] road entrances/exits	1	2	3	4	5	
1	2	3	4	5	Signs on highways directing you to the [NPS SITE]	1	2	3	4	5	
1	2	3	4	5	Signs directing you around the [NPS SITE] roads	1	2	3	4	5	
1	2	3	4	5	Signs directing you on trails	1	2	3	4	5	
1	2	3	4	5	Access for people with physical disabilities or who have difficulty walking	1	2	3	4	5	

EVAL15: a. Please look at this list of statements that address your feelings about this trip to [X]. Please indicate your level of agreement with each of the statements listed below.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No Opinion
My trip to [X] was well worth the money I spent to take it	SD	D	N	A	SA	N.O.
I avoided some places at [X] because there were too many people there	SD	D	N	A	SA	N.O.
The number of people recreating at [X] reduced my enjoyment	SD	D	N	A	SA	N.O.
The recreation areas at [X] are in good condition	SD	D	N	A	SA	N.O.
Current restroom cleanliness meets my group's needs	SD	D	N	A	SA	N.O.
Current safety and security at the recreation sites meet my group's needs	SD	D	N	A	SA	N.O.
Current parking at recreation sites along the [X] meets my group's needs	SD	D	N	A	SA	N.O.
Current facilities (i.e. restrooms, picnic tables, developed campgrounds) meet my group's needs	SD	D	N	A	SA	N.O.
Current directional signage to recreation sites meets my group's needs	SD	D	N	A	SA	N.O.
Current interpretation/educational signage meets my group's needs	SD	D	N	A	SA	N.O.

b. If you experienced any problems with items listed above, please identify the location where you had the problems and describe what the problems were:

EVAL16: To what extent did the following factors impact your visit to [NPS SITE]? (*Check one box for each statement*)

	Not at all	Very Little	Somewhat	To a great extent	Not applicable
Traffic congestion on roads					
Traffic congestion at entrance stations					
Lack visual indication of arrival					
Parking congestion/shortages					
Traffic congestion at roadside pullouts					
Crowding at scenic overlooks					
Lack of shuttle service/options					
Unacceptable shuttle wait times					
Passenger crowding on shuttles/ public transit/ferries					
Parking in unendorsed areas					
Intersection and roadway safety					
Lack of accessibility for people with disabilities					
Pedestrian/vehicle conflicts					
Wildlife/vehicle conflicts					
Other (Please specify)					

EVAL17: Please indicate how you perceive the current condition of each of the following transportation components within your unit. (Check one box for each line)

	All or Most in Good/Excellent Condition	Conditions Range from Fair/Poor to Good/Excellent	All or Most in Fair/Poor Condition	Not Applicable
Paved roadways				
Dirt/gravel roadways				
Paved parking areas				
Dirt/gravel parking areas				
Bridges				
Tunnels				
Storm water management				
Pullouts along roadways				
Entrances/access points				
Entrance stations/booths				
Shuttle bus stops				
Water access facilities (e.g., docks, boat ramps)				
Multiuse paths/trails				
Bicycle facilities (bike racks/lockers)				
Traffic counting equipment				
Other (Please specify):				

EVAL18: a) On this visit, how satisfied were you and your personal group with each of the following [services, facilities, programs, activities in [site/on Federal public lands]?

	Very dissatisfied	Somewhat dissatisfied	Neither dissatisfied nor satisfied	Somewhat satisfied	Very satisfied	Not applicable (did not use)
List of site specific transportation- related services, facilities, activities	1	2	3	4	5	6

b) If you responded to part a above with "very dissatisfied" or "somewhat dissatisfied," please explain. (Open-ended)

EVAL19: a) Please select **all** the [visitor, information, concession] services and facilities that you [and your personal group] used during this visit to [NPS SITE].

- b) For only those services and facilities that you [and your personal group] used, please rate their **importance** from 1-5.
- c) For only those services and facilities that you [and your personal group] used, please rate their **quality** from 1-5.

(a) SERVI USED	ICE/FACILITY ?			1=No 2=Slig 3=Mo 4=Ve	derat	ely		1=V 2=P 3=A 4=C	ALITY /ery po loor werag Good /ery go	e	
	[area-specific] list of services/facilities	1	2	3	4	5	1	2	3	4	5
[area-specific]list of 1 services/facilities				3	4	5	1	2	3	4	5

EVAL20: Please explain any ratings of "very poor" or "poor" in column c of this question.

EVAL21: Please explain any ratings of "very good" in column c of this question.

EVAL22: I would like to have you rate the recreation services and quality of the recreation facilities in this [site]. As I read this list, I will ask you to rate two things. First, rate your satisfaction or dissatisfaction with the item using a scale of 1 to 5 where 1 means very dissatisfied and 5 means very satisfied (indicate not applicable if you had no experience with the service or facility). Next rate the importance of this item to the overall quality of your recreation experience on this trip. To rate importance use a scale from 1 to 5 where 1 means not at all important and 5 means extremely important.

Travel experiences	Very	Somewhat	Neither	Somewhat	Very	N/A			Important		
using your personal	Dissatisfi	Dissatisfied	Satisfied nor	Satisfied	Satisfied	IN/A	Not at all	Slightly	Importance Moderately		Extremely
vehicle during your	ed		Dissatisfied						Important		Important
recent visit									•		•
Adequacy of signage	1	2	3	4	5						
on this [X] field unit as	_	_	-				1	2	3	4	5
a whole							_	_	•	·	•
Condition of roads on	1	2	3	4	5						
this [X] field unit as a							1	2	3	4	5
whole											
Scenery at this	1	2	3	4	5		4	2	2	4	_
site/area							1	2	3	4	5
Condition of the	1	2	3	4	5		1	2	3	4	5
natural environment							1		ა 	4	J
Available parking	1	2	3	4	5		1	2	3	4	5
Parking lot condition	1	2	3	4	5		1	2	3	4	5
Cleanliness of	1	2	3	4	5		1	2	3	4	5
restrooms							-		<u> </u>	7	<i></i>
Condition of	1	2	3	4	5						
developed recreation							1	2	3	4	5
facilities											
Condition of roads	1	2	3	4	5		1	2	3	4	5
Condition of trails	1	2	3	4	5		1	2	3	4	5
Feeling of safety	1	2	3	4	5		1	2	3	4	5
Helpfulness of	1	2	3	4	5						
employees (not							1	2	3	4	5
interviewer)		_			<u> </u>						
Availability of	1	2	3	4	5						
interpretive/							1	2	3	4	5
educational displays,											
signs and exhibits	1	2	3	4	5						
Value for fee paid (for	1	_	٦	4	٥		1	2	3	4	5
fee sites only) Availability of	1	2	3	4	5						
information on	1	_	`	7	,						
recreation about this							1	2	3	4	5
site											
Adequacy of signage	1	2	3	4	5						
to this site	-	_	~	'			1	2	3	4	5
to this site						1					

EVAL23: Rate both the QUALITY and AVAILABILITY of the following opportunities and facilities that occur along or near the [site] in the [site]. For each item, CIRCLE the number on the left that best describes its availability and the number on the right that best describes its quality. (If you don't know, circle DK.)

	AVAI	LABILITY R	ATING		<u>ITEMS</u>		QL	JALITY RATI	NG	
Not at All	Low	Med.	High	Don't Know	OPPORTUNITIES AND FACILITIES:	Very Poor	Poor	Good	Excellent	Don't Know
1	2	3	4	DK	Opportunities to attend concerts, festivals, and arts performances	1	2	3	4	DK
1	2	3	4	DK	Boat Access sites	1	2	3	4	DK
1	2	3	4	DK	Trails for walking, hiking, and biking	1	2	3	4	DK
1	2	3	4	DK	Scenic beauty	1	2	3	4	DK
1	2	3	4	DK	Educational displays and programs	1	2	3	4	DK
1	2	3	4	DK	Undeveloped (natural) public land	1	2	3	4	DK
1	2	3	4	DK	Residential developments	1	2	3	4	DK
1	2	3	4	DK	Public facilities (restroom, water fountains)	1	2	3	4	DK
1	2	3	4	DK	Historical attractions	1	2	3	4	DK
1	2	3	4	DK	Marinas	1	2	3	4	DK
1	2	3	4	DK	Quiet areas to sit and view the river	1	2	3	4	DK
1	2	3	4	DK	Recreation-based small businesses (shops, restaurants)	1	2	3	4	DK

EVAL24: Please rate the quality of each of the following items that you observed during your trip.

	Very	Poor	Fair	Good	Excellent	Did not
	poor					observe
Trail conditions	1	2	3	4	5	0
Trail signage	1	2	3	4	5	0
Outhouses	1	2	3	4	5	0
Cabins	1	2	3	4	5	0
Ranger presence	1	2	3	4	5	0
Information boards	1	2	3	4	5	0
Trail conditions	1	2	3	4	5	0

EVAL25: For your current visit, please rate the quality of each of the following:

	Very Poor	Poor	Fair	Good	Excellent	Does not Apply
Adequacy of signs providing directions and	1	2	3	4	5	
information						
Parking space availability during this visit	1	2	3	4	5	
Condition of roads and parking areas in [site/type of unit]	1	2	3	4	5	

EVAL26: We would like to know how you felt about traveling around [site] on this visit. For each item below please rate how much you think it describes your travel overall experience at [site] today.

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
You have easy access to important sites and attractions	1	2	3	4	5
You have little impact on the area's natural environment	1	2	3	4	5
It takes too long to get where you want to go	1	2	3	4	5
It is easy to access scenic overlooks, vistas, or locations	1	2	3	4	5
You hear natural sounds	1	2	3	4	5
You feel stressed while traveling	1	2	3	4	5
You experience a sense of freedom	1	2	3	4	5
You connect with the natural environment	1	2	3	4	5
You could go "where you want, when you want"	1	2	3	4	5
You experience conflict	1	2	3	4	5
You feel crowded	1	2	3	4	5

EVAL27: Please think about the Federal public lands that you use. To what extent do you feel the following issues are a problem on Federal lands?

During your trip, to what extent do you think each of the following issues were a problem when you were visiting Federal public lands (e.g., National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Scenic and Wild Rivers)?

	Not a Problem	Small Problem	Moderate Problem	Big Problem	Did not use facility/engage in activity
Condition of Roads	1	2	3	4	5
Availability of parking	1	2	3	4	5
People walking on, across, or along the road/ conflicts between vehicles and pedestrians	1	2	3	4	5
Too many people	1	2	3	4	5
Road traffic noise that interferes with enjoyment of natural sounds and quiet	1	2	3	4	5
Aircraft noise that interferes with enjoyment of natural sounds and quiet	1	2	3	4	5
Cars parked illegally (e.g., on road shoulders)	1	2	3	4	5
Lack of adequate trail markers	1	2	3	4	5
Lack of transportation to the sites I want to visit	1	2	3	4	5
Availability of restrooms	1	2	3	4	5
Other (please specify:)	1	2	3	4	5

b) For any issues that you feel are "big problems" on Federal public lands, please provide more information about the problem (for example, where did you encounter the problem?). (Open-ended)

EVAL28: How much of a problem have each of the following items been for you during your visit today? (Check one box for each item.) Please rate if the issue was: not a problem, a small problem, a moderate Problem, or a big problem

	Not a Problem	Small Problem	Moderate Problem	Big Problem	No Opinion
Too many cars on the road	1	2	3	4	5
Too many large vehicles (e.g., buses, campers) on the road	1	2	3	4	5
Too many bicycles on the road	1	2	3	4	5
Difficulty finding a parking place at scenic overlooks	1	2	3	4	5
Difficulty finding a parking place at [park] destinations	1	2	3	4	5
People walking on, across, or along the road	1	2	3	4	5
Too many people at scenic overlooks	1	2	3	4	5
Not enough [park] orientation information	1	2	3	4	5
Not enough signs with directions to [park] destinations	1	2	3	4	5
Traffic delays at the entrance station	1	2	3	4	5
Cars parked illegally (on road shoulders, in "no parking" areas)	1	2	3	4	5
Road traffic noise that interferes with enjoyment of natural sounds and quiet	1	2	3	4	5

Oth	ner possible categories for evaluation:
	Traffic congestion at [type of unit] exit
	Traffic congestion along roadways in [type of unit]
	Construction delays throughout the [type of unit]
	Difficulty finding your way around
	Conflict between vehicles and pedestrians

EVAL29: Please tell us how much you agree or disagree with each of the following statements about your use of Federal public lands.

	Strongly Disgree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree	No Opinion
I would benefit from more roads on Federal public lands.	1	2	3	4	5	0
I would benefit from improved winter trails on Federal public lands	1	2	3	4	5	0
[Add project specific statements, as needed]	1	2	3	4	5	0

EVAL30: Please indicate how much you agree or disagree with the following statement regarding your concerns while using the trails. Please mark $\square \square$ only one for each item.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Too many other hikers					
Adequate information and signs at the trailhead					
Finding the trailhead					
Adequate information about trails before arriving at the trailhead					
Adequate signs marking the trail route					
Adequate Parking at the trailhead					
The actions or behaviors of other hikers					
Trail surface quality (too deeply eroded, muddy, rough, uneven, too wide, too narrow)					
Litter on the trail					
nformal (visitor-created) trails					
Trails that go to the places I want to go					
Trails too difficult (too many hills/too steep)					
Other(please specify):					
EVAL31: Are you satisfied with curren ☐ Yes ☐ No If not, describe why: (open-ended)	it non-motoi	rized transpo	rtation conc	litions in [si	ite], or not?
EVAL32: How serious a problem is rec [X]? Not at All serious Slightly serious Somewhat serious Very serious Extremely serious	reation by n	non-residenti	al users inte	rfering with	n your use of tl

EVAL33: How would you personally rate the quality of each item, listed below, for the campground where you received the questionnaire?

	Very	Poor	Fair	Good	Excellent	Did not
	poor					use/observe
Boat ramp	1	2	3	4	5	
Disabled-accessible	1	2	3	4	5	
Courtesy dock	1	2	3	4	5	

EVAL34: How acceptable was it to spend this amount of time looking for parking in [site]?

Not at a		′	, , ,	Completely acceptable

EVAL35: How satisfied were you with your parking location today?

Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very Dissatisfied

IF Dissatisfied or very dissatisfied, please list the reasons why:_____

EVAL36: Do you agree or disagree with each of the following statements about where you parked at [site]? (Check one box for each item.) Where I parked is...

	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
Safe	1	2	3	4	5
Convenient	1	2	3	4	5
Easy to find	1	2	3	4	5
Close to my destination(s)	1	2	3	4	5
Well marked (e.g. paint striping)	1	2	3	4	5
My preferred parking location	1	2	3	4	5
In a congested parking area	1	2	3	4	5

EVAL37: Please rate how congested (with traffic) each of the following areas was during your visit. Please check only one response for each area.

Areas	Uncongested	Somewhat	Neither	Somewhat	Congested	I don't
		uncongested		congested		know
Roads leading to park	1	2	3	4	5	6
Parking lots	1	2	3	4	5	6
Trails	1	2	3	4	5	6
[add other site-specific categories]	1	2	3	4	5	6

EVAL38: How acceptable was the traffic flow along these road segments to you?

-4	-3	-2	-1	0	1	2	3	4
Extremely	Very	Moderately	Slightly	Neither	Slightly	Moderately	Very	Extremely
Unacceptable	Unacceptable	Unacceptable	Unacceptable	2	Acceptable	Acceptable	Acceptable	Acceptable

EVAL39: How much of a problem do you feel traffic congestion is at different locations in [site]? (Check one box for each item.)

	Not a problem	Small problem	Moderate problem	Big problem
At the park entrance/exit	1	2	3	4
Driving on park roads	1	2	3	4
In parking areas at primary destinations	1	2	3	4
At scenic overlooks.	1	2	3	4

EV/	AL40: Overall, compared to what you expected, how much traffic congestion did you experience
dur	ring your visit to [site] Please mark (●) only one.
	I didn't know what to expect
	Less traffic congestion than I expected
	About the same as I expected
	More traffic congestion than I expected

Crowding Issues (CROWD)

In addition to this section, other questions in the Compendium (e.g., EVAL or MGMTPREF series) also include questions relevant to crowding. Crowding questions related to boating and water resources are included in the next section (EVALBOAT).

CROWD1: How crowded did you feel at the following locations on this trip to [site]? (Circle one number for each location.)

	Not at all	Slightly	Moderately	Very	Extremely	Did not visit site or
	crowded	Crowded	Crowded	Crowded	Crowded	engage in activity
While hiking on the trails	1	2	3	4	5	0
At parking areas	1	2	3	4	5	0
On roads	1	2	3	4	5	0
On the shuttle bus	1	2	3	4	5	0
At the visitor center	1	2	3	4	5	0
At [X] Campground	1	2	3	4	5	0
Include site-specific locations,	1	2	3	4	5	0
e.g., overlooks etc.						

CROWD2: Please use the scale below to rate (from 1 to 5) how crowded you felt by people during this visit. Please Circle only one.

Not at all crowded	Slightly crowded	Moderately crowded	Very crowded	Extremely crowded
1	2	3	4	5

CROWD3: How crowded did you feel while [RECREATIONAL ACTIVITY] at [NPS SITE] today? (Select one response)

Not at all crowded	Slightly crowded	Moderately crowded	Very crowded	Extremely crowded
1	2	3	4	5

CROWD4: How did the number of other [RECREATIONAL ACTIVITY] you encountered affect your overall experience today? (*Select one response*)

Added greatly	Added somewhat	Had no effect	Detracted somewhat	Detracted greatly
1	2	3	4	5

CROWD5	: Did you move to a different [LOCATION] based on the number of people you encountered
(Check on	ne.)

□□YES

□□NO

CROWD6: Have you ever not been able to, or chosen not to visit [SITE] because it was too crowded? (Please check 'yes' or 'no'. If yes, specify how many times and if you were trying to visit a specific site) \square YES \rightarrow How many times?									
What specific sites were you trying to visit?									
CROWD7: Please indicate when any [SITE], including wilderness			-		done each of	the followi	ng in		
	Ever Dor	ne		If so how	often?				
			Never	Rarely	Sometime	Very Often	Always		
Visit earlier or later in the season to avoid seeing other people	NO	YES [[1	2	3	4	5		
Visit on weekdays to avoid weekend crowds	NO	YES 🗆	1	2	3	4	5		
Go to trails that are less crowded	NO	YES □□	1	2	3	4	5		
Go to trails that are less crowded	NO	YES □□	1	2	3	4	5		
Go to trails that are less crowded	NO	YES	1	2	3	4	5		
Avoid places that regulate the use of horseback riders	NO	YES	1	2	3	4	5		
CROWD8: Did you think it was crowded at any point during your hike to [X] today? (Check all that apply) ☐ Yes, it was crowded some or all of the time I was on the trail ☐ Yes, it was crowded some or all of the time I was on the summit ☐ No, it wasn't crowded at any point during my hike									
CROWD9: Did the presence of other people on the trail make you feel rushed or slow you down at any point during your hike to [X] today? (Check one box). ☐ Yes ☐ No									
If yes, at which locations? (Please specify:									
CROWD10: Which photo shows without thinking it was crowded Photo number OR	d? (Enter p	hoto nur	nber or che	-		time on [X]		

grou	pwD11: On this visit to [x], compared to what you expected, now crowded did you and your personal up feel? Please mark only one. I didn't know what to expect Less crowded than expected
	About the same as expected More crowded than expected
<mark>CRO</mark> avail	WD12: Approximately how long did you typically wait for desired climbing routes to become lable today? ited about minutes on average.
CRO	WD13: About how long did you expect to wait for desired climbing routes to become available?
□ or	I expected to wait minutes on average.
or	I had no expectations about the wait times I would experience.
avail	WD14: About how long would you have <i>preferred to wait</i> for desired climbing routes to become lable? buld have <i>preferred to wait</i> minutes on average.
<mark>CRO</mark> agai	WD15: What is the <i>maximum</i> wait time you could experience at [X] before <i>you would not climb here</i> in?
□ or	If I experienced waits longer than minutes I would not climb here again.
	I would climb at [X] again regardless of the wait times I experienced.
	WD16: During your visit to [X] did you encounter any congestion on climbing routes that interfered your ability to climb the routes you desired? No
	Yes [IF YES] How did you respond to congestion?
	☐ I climbed different routes than the ones I desired
	☐ I waited for the routes that I desired
	☐ I decided not to climb as much as I desired today
	WWD17: About how many other hikers <i>did you encounter</i> during your last hour of hiking? countered about other hikers over the past hour I have not been hiking for an hour.
	Don't know/Not sure.

CROWD18 : About how many other hikers did you expect to encounter over the past hour?
I expected to encounter other hikers over the past hour.
or ☐ I had no expectations about the number of encounters I would experience.
CROWD19 : About how many other hikers would you have <i>preferred to encounter</i> over the past hour?
I would have preferred to encounter other hikers over the past hour.
CROWD20: What is the <i>maximum</i> number of encounters per hour you could experience on Gulfside Trail near Mt. Jefferson's summit before you would not hike here again?
If I experienced as many as encounters per hour I would not hike here again.
or I would hike the Gulfside Trail near the Mt. Jefferson summit again regardless of the number of encounters per hour I experienced.
CROWD21 : During your visit to the Gulfside Trail near the Mt. Jefferson summit did you encounter any congestion on the trail that interfered with your ability to hike at the pace you desired?
 □ No □ Yes [IF YES] How did you respond to congestion on the trail? □ I traveled slower than I desired □ I traveled faster than I desired
CROWD22: Did congestion from the number of other hikers on the Gulfside Trail near the Mt. Jefferson summit interfere with your freedom to move and/or stop as you wished?
 Yes, frequently Yes, occasionally No, never
CROWD23: Which photograph looks most like the conditions you <i>typically saw today</i> on the Gulfside Trail near Mt. Jefferson's summit while hiking today?
Photograph #
or Don't know/Not sure

CROWD24: Which photograph shows the number of hikers at one time you <i>expected</i> to see on the Gulfside Trail near Mt. Jefferson's summit? Photograph #
or
☐ I had no expectations about the number of hikers I would see at one time.
CROWD25 : Which photograph shows the number of hikers at one time you would <i>prefer</i> to see on the Gulfside Trail near Mt. Jefferson's summit?
Photograph #
CROWD26 : Which photograph shows the <i>maximum</i> number of hikers at one time you think the <i>U.S.</i> Forest Service should allow on the Gulfside Trail near Mt. Jefferson's summit? In other words, at what point should the number of hikers on the Gulfside Trail be limited?
Photograph #
or None of the photographs show a high enough number of hikers to limit the number of hikers on the Gulfside Trail.
The number of hikers hiking on the Gulfside Trail should not be limited. □
CROWD27: Which photograph shows the maximum number of hikers at one time on Gulfside Trail near Mt. Jefferson's summit you could see before you would not hike here again?
Photograph #
or I would hike the Gulfside Trail near Mt. Jefferson's summit again regardless of the number of hikers I saw.
Evaluations Related to Boating/Water Conditions (EVALBOAT) These questions deal specifically with evaluations related to boating and the use of different water resources (rivers, lakes, etc.), including crowding issues. Other questions in the Compendium (e.g., EVAL or MGMTPREF series) may also address issues relevant to boating and water resources.
EVALBOAT1: Which of these statements best describes your preference for the number of boats on the lake?(PLEASE MARK ONE) □ I saw ABOUT AS MANY boats as I expected to see today.
☐ I saw MORE boats than I expected to see today.
Saw FFWFP hoats than Leynested to see today.

EV	ALBOAT2: Have you noticed any positive or negative changes on [Lake] in the last five years? If you
hav	ve, please describe the changes below
Ple	ase describe any effects below.
Pos	sitive: Negative:
If y	ou noticed changes, have these changes affected your enjoyment or use of [Lake]?
Pos	sitive: Negative:
EV	ALBOAT3: How much of a problem is there from too many boats on the lake?
	Not at All a problem
	Small problem
	Moderate problem
	Big problem
EV	ALBOAT4: How much of a problem, if at all, was the amount of time that you had to wait to get on
the	water today?
	Not at All a problem
	Small problem
	Moderate problem
	Big problem
EV	ALBOAT5: How serious a problem, if at all, is it for you to see too many people during a river trip?
	Not at All serious
	Slightly serious
	Somewhat serious
	Very serious
	Extremely serious
EV	ALBOAT6: How much, if at all, has the number of boats reduced your enjoyment of the lake today?
	Not at All
	Slightly
	Somewhat
	Quite a bit
	Extremely
EV	ALBOAT7: How much, if at all, has the noise from other boats reduced your enjoyment of the lake
tod	lay?
	Not at All
	Slightly
	Somewhat
	Quite a bit
	Extremely

that apply. nadequate channel	EV	ALBOAT8: What problems have you personally encountered during the boating season? Check all
Inadequate open water depths Inadequate depths Inadequate security Zebra Mussels Inadequate parking Hull Scratches Hull Punctures Inadequate protection for depths boats during storms Lower unit damage Slip rental costs at berth Poor water quality at docks Overcrowding Submerged Objects Other (Specify) EVALBOAT9: What problems have you personally encountered at the (PROJECT NAME) Small Boat Harbor during the (year) boating season? (Check all that apply.) Inadequate channel depths Inadequate depths Inadequate depths Slip rental costs too high at berth or slip Inadequate security Poor water quality at docks Zebra Mussels Overcrowding Inadequate parking Inadequate parking Inadequate parking Hull Scratches Lower unit damage Hull Punctures Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? Do not interfere at all Slightly interfere Somewhat interfere	tha	t apply.
Inadequate depths Inadequate security Zebra Mussels Inadequate parking Hull Scratches Hull Punctures Inadequate protection for depths boats during storms Lower unit damage Slip rental costs at berth Poor water quality at docks Overcrowding Submerged Objects Other (Specify) Thadequate channel depths Inadequate channel depths Inadequate depths Inadequate depths Inadequate depths Inadequate depths Inadequate security Poor water quality at docks Cebra Mussels Overcrowding Inadequate parking Inadequate p		Inadequate channel
Inadequate security Zebra Mussels Inadequate parking Hull Scratches Hull Punctures Inadequate protection for depths boats during storms Lower unit damage Silp rental costs at berth Poor water quality at docks Overcrowding Submerged Objects Other (Specify) Security Small Boat Harbor during the (year) boating season? (Check all that apply.) Inadequate channel depths Inadequate depths Inadequate depths Silp rental costs too high at berth or slip Inadequate security Poor water quality at docks Zebra Mussels Overcrowding Inadequate parking Line Breakage Hull Scratches Lower unit damage Hull Punctures Other (Specify;) Silp that one interfere at all Slightly interfere Somewhat Somew		Inadequate open water depths
□ Zebra Mussels Inadequate parking □ Hull Scratches Hull Punctures □ Inadequate protection for depths boats during storms Lower unit damage □ Slip rental costs at berth Poor water quality at docks □ Overcrowding Submerged Objects □ Other (Specify)		Inadequate depths
Inadequate parking		Inadequate security
Hull Scratches Hull Punctures Inadequate protection for depths boats during storms Lower unit damage Slip rental costs at berth Poor water quality at docks Overcrowding Submerged Objects Other (Specify) Othe		Zebra Mussels
□ Hull Punctures □ Inadequate protection for depths boats during storms □ Lower unit damage □ Slip rental costs at berth □ Poor water quality at docks □ Overcrowding □ Submerged Objects □ Other (Specify)		Inadequate parking
□ Inadequate protection for depths boats during storms □ Lower unit damage □ Slip rental costs at berth □ Poor water quality at docks □ Overcrowding □ Submerged Objects □ Other (Specify)		Hull Scratches
□ Lower unit damage □ Slip rental costs at berth □ Poor water quality at docks □ Overcrowding □ Submerged Objects □ Other (Specify) □ EVALBOAT9: What problems have you personally encountered at the (PROJECT NAME) Small Boat Harbor during the (year) boating season? (Check all that apply.) □ Inadequate channel depths □ Inadequate protection for boats during storms □ Inadequate depths □ Slip rental costs too high at berth or slip □ Inadequate security □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) □ EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere		Hull Punctures
□ Slip rental costs at berth □ Poor water quality at docks □ Overcrowding □ Submerged Objects □ Other (Specify)		Inadequate protection for depths boats during storms
□ Poor water quality at docks □ Overcrowding □ Submerged Objects □ Other (Specify)		Lower unit damage
□ Overcrowding □ Submerged Objects □ Other (Specify) EVALBOAT9: What problems have you personally encountered at the (PROJECT NAME) Small Boat Harbor during the (year) boating season? (Check all that apply.) □ Inadequate channel depths □ Inadequate protection for boats during storms □ Inadequate depths □ Slip rental costs too high at berth or slip □ Inadequate security □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere		Slip rental costs at berth
□ Submerged Objects □ Other (Specify)		Poor water quality at docks
EVALBOAT9: What problems have you personally encountered at the (PROJECT NAME) Small Boat Harbor during the (year) boating season? (Check all that apply.) Inadequate channel depths Inadequate protection for boats during storms Inadequate depths Slip rental costs too high at berth or slip Inadequate security Poor water quality at docks Zebra Mussels Overcrowding Inadequate parking Line Breakage Hull Scratches Lower unit damage Hull Punctures Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? Do not interfere at all Slightly interfere Somewhat interfere		Overcrowding
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□ Inadequate protection for boats during storms □ Inadequate depths □ Slip rental costs too high at berth or slip □ Inadequate security □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:)	_	
□ Inadequate depths □ Slip rental costs too high at berth or slip □ Inadequate security □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:)		
□ Slip rental costs too high at berth or slip □ Inadequate security □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere		
 □ Inadequate security □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
 □ Poor water quality at docks □ Zebra Mussels □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
 ☐ Zebra Mussels ☐ Overcrowding ☐ Inadequate parking ☐ Line Breakage ☐ Hull Scratches ☐ Lower unit damage ☐ Hull Punctures ☐ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? ☐ Do not interfere at all ☐ Slightly interfere ☐ Somewhat interfere 		
 □ Overcrowding □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
 □ Inadequate parking □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
 □ Line Breakage □ Hull Scratches □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
 ☐ Hull Scratches ☐ Lower unit damage ☐ Hull Punctures ☐ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? ☐ Do not interfere at all ☐ Slightly interfere ☐ Somewhat interfere 		
 □ Lower unit damage □ Hull Punctures □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
 ☐ Hull Punctures ☐ Other (Specify:)		Hull Scratches
 □ Other (Specify:) EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		
EVALBOAT10: How much do private docks interfere with your use of [X] Lake? □ Do not interfere at all □ Slightly interfere □ Somewhat interfere		
 □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 		Other (Specify:)
 □ Do not interfere at all □ Slightly interfere □ Somewhat interfere 	E\//	NROAT10. How much do private docks interfere with your use of [V] Lake?
☐ Slightly interfere☐ Somewhat interfere	_	· · · · · · · · · · · · · · · · · · ·
□ Somewhat interfere	_	
☐ Greatly interfere		Greatly interfere

EV	ALBOAT11: How much does it bother you to encounter people on the river?
	It is not a problem
	It is a slight problem
	It is somewhat of a problem
	It is quite a serious problem
	It is very serious problem
EV	ALBOAT12: How much do you enjoy seeing other people during a river trip?
	Dislike it Very Much
	Slightly Dislike
	Neither Dislike Nor Enjoy It
	Slightly Enjoy It
	Very Much Enjoy It
EV	ALBOAT13: How likely is that the presence of too many boats would cause you to avoid your favorite
par	rts of the lake?
	Not at All Likely
	Slightly Likely
	Somewhat Likely
	Quite Likely
	Extremely Likely
EV	ALBOAT14: How likely is that the presence of too many boats would cause you to avoid boating on
the	e lake?
	Not at All Likely
	Slightly Likely
	Somewhat Likely
	Quite Likely
	Extremely Likely
EV	ALBOAT15: How likely are you not to participate in some boating activities because of crowded
cor	nditions?
	Not at All Likely
	Slightly Likely
	Somewhat Likely
	Quite Likely
	Extremely Likely

Evaluation of Shuttle Service (EVALSHUTTLE)

This section includes questions that ask users to evaluate different features of the shuttle service. FLMAs can use this information to better understand users' experiences on the shuttle and to target improvements to the service.

EVALSHUTTLE1: [Screen for shuttle use]; If YES, please rate the usefulness of the shuttle bus service. Please mark (•) only one.

Not at all	Slightly	Moderately	Very	Extremely
Useful	Useful	Useful	Useful	Useful
b) If you rated t	he shuttle bus sy	stem as Not at all use	eful or slightly usefu	ul, please explain: (open-ended)

EVALSHUTTLE2: We would like to know more about the experiences and benefits you realized from using the bus.

	b) Please rate how DESIRABLE each of the following experiences were to you using the bus as well as2 Very undesirable -1 Slightly undesirable 0 Neither undesirable nor desirable +1 Slightly desirable +2 Very desirable c) The degree to which you REALIZED or ATTAINED each of the experiences 1 Not at all 2 Somewhat 3 Moderately 4 Totally								
a. Reducing tension and stress from driving own vehicle	-2	-1	0	1	2	1	2	3	4
b. Enjoying meeting new people with similar interests	-2	-1	0	1	2	1	2	3	4
c. Getting fast bus service to my intended destination	-2	-1	0	1	2	1	2	3	4
d. Learning more about the area	-2	-1	0	1	2	1	2	3	4
e. Improved ability to participate in one-way hike trips	-2	-1	0	1	2	1	2	3	4
f. Increased appreciation of scenic views	-2	-1	0	1	2	1	2	3	4
g. Getting some needed physical rest from driving own vehicle	-2	-1	0	1	2	1	2	3	4
h. Greater access to first-choice hiking trails	-2	-1	0	1	2	1	2	3	4
i. Less worry about driving and parking along busy roads	-2	-1	0	1	2	1	2	3	4
j. Improved ability to participate in one-way bike trips	-2	-1	0	1	2	1	2	3	4
k. Having others nearby that could help you if needed	-2	-1	0	1	2	1	2	3	4
I. Improved access to shops and restaurants in village centers	-2	-1	0	1	2	1	2	3	4
m. Increased ability to seek out new areas in the park	-2	-1	0	1	2	1	2	3	4
n. Other (please describe)	-2	-1	0	1	2	1	2	3	4

	grams, etc.)?
	Yes No: Tell us what you missed because of the bus. Be specific. (Open-ended)
	,
	ALSHUTTLE4: Did the bus routes take you all the places you wanted to go? Yes
	No: Please tell us where else you wish the bus would go (open-ended)
	ALSHUTTLE5: Did you ever have to stand to ride the bus? (Open-ended) No
	Yes: On which routes did this occur? (Open-ended)
	ALSHUTTLE6: Did you take a bicycle on the bus? No
	Yes: If yes, were the bike racks easy to use? (Open-ended) Yes
	☐ No: Why were the racks a problem? (Open-ended)
visi	ALSHUTTLE7: Overall, how would you rate your experience of riding the [shuttle service] during your t? Please circle only one. Excellent Good Fair Poor Very Poor
b) \	What key experiences contributed to this evaluation?
	ALSHUTTLE8: Was the frequency of the buses sufficient to meet your needs? Yes
	No: Please tell us what routes you felt needed more frequent bus service (Open-ended)
	ALSHUTTLE9: Was there enough storage space on the bus for your belongings? Yes No
EV	ALSHUTTLE10: Were you able to locate the scheduled bus stops easily?
	Yes No: Please tell us what and where the problem was

EVALSHOTTLETT: Were you ever refused a place on the bus because it was full?
□ No
☐ Yes: On which routes did this occur? (Open-ended)
EVALSHUTTLE12: Were you ever refused a place on the bus because there was no room for your
bicycle?
□ No
☐ Yes: On which routes did this occur?

EVALSHUTTLE13: Please rate the [shuttle service(s)]. (For each shuttle service, please circle one response for each item)

	Very Satisfied	Satisfied	Neither dissatisfied or satisfied	Dissatisfied	Very Dissatisfied	Not Applicable
Your overall experience with the shuttle service	1	2	3	4	5	9
Sites covered by service	1	2	3	4	5	9
Frequency of service	1	2	3	4	5	9
Reliability (on-time)	1	2	3	4	5	9
Ability to find a seat	1	2	3	4	5	9
Courtesy/helpfulness of the bus driver	1	2	3	4	5	9
Services for the disabled	1	2	3	4	5	9
Ease of understanding schedule and route information	1	2	3	4	5	9
Ease of finding shuttle stops	1	2	3	4	5	9
Ability to hear the audio programming on the bus	1	2	3	4	5	9
Ease of bringing a bicycle	1	2	3	4	5	9
Usefulness of the audio programming in providing background information on the visitor sites	1	2	3	4	5	9

Other possible response categories:

- _Convenience of schedule
- _Information at bus stops
- _Cleanliness/ condition of vehicles
- _Safety/ security
- _Ease of transfers
- _Amenities/ comfort at bus stops
- _Mechanical noise level
- _Ability to view outside scenery
- b) If you were dissatisfied (rating of '4' or '5') with any of the service features described in the previous question, please tell us which service you were dissatisfied with and describe the reason for your dissatisfaction. (Open-ended)

EVALSHUTTLE14: Please indicate (1) how important each of the following items is to your overall enjoyment of using the [shuttle service], and (2) the extent to which you were satisfied or dissatisfied with each during your use of the shuttle bus system today. Please circle one response under IMPORTANCE and one response under SATISFACTION for each item.

	Importance: 1 Not at all important 2 Slightly Important 3 Moderately Important 4 Very Important 5 Extremely Important					Satisfaction: 1 Very Dissatisfied 2 Dissatisfied 3 Neither dissatisfied or satisfied 4 Satisfied 5 Very Satisfied					N/A
Frequency of buses/waiting time for next bus.	1	2	3	4	5	1	2	3	4	5	0
Availability of seats on the bus for everyone in your group.	1	2	3	4	5	1	2	3	4	5	0
Ability to see out bus windows to view scenery.	1	2	3	4	5	1	2	3	4	5	0
Hearing interpretive announcements while riding on the bus	1	2	3	4	5	1	2	3	4	5	0
Not having to drive in traffic congestion on [park] roads.	1	2	3	4	5	1	2	3	4	5	0
Not having to pay a fare to ride the shuttle bus.	1	2	3	4	5	1	2	3	4	5	0
Not having to find parking at crowded destinations.	1	2	3	4	5	1	2	3	4	5	0
Being able to get to all the places in the park I want to visit.	1	2	3	4	5	1	2	3	4	5	0
The amount of time it takes to ride the shuttle bus to the places in the [park] I want to visit.	1	2	3	4	5	1	2	3	4	5	0
Being able to explore the [park] at my own pace.	1	2	3	4	5	1	2	3	4	5	0
The amount of crowding onboard the bus.	1	2	3	4	5	1	2	3	4	5	0
_The shuttle bus arrives at stops on schedule.	1	2	3	4	5	1	2	3	4	5	0
Having enough space on the bus for personal belongings (e.g., backpack, cooler, stroller).	1	2	3	4	5	1	2	3	4	5	0
Ability to find information about the shuttle bus system while planning your visit.	1	2	3	4	5	1	2	3	4	5	0
Traveling in the [park] in a way that minimizes my environmental impact.	1	2	3	4	5	1	2	3	4	5	

EVALSHUTTLE15: Please rate the [park] shuttle service on each of the following:

	Very Poor	Poor	Fair	Good	Excellent	Not applicable
Ease of purchasing pass	1	2	3	4	5	0
Frequency of service	1	2	3	4	5	0
Convenience of hours of	1	2	3	4	5	0
operation						
Convenience of bus stop	1	2	3	4	5	0
locations						
Ease of transferring to	1	2	3	4	5	0
other park shuttles						
Driver courtesy	1	2	3	4	5	0
Information at bus stops	1	2	3	4	5	0
Amenities at bus stops	1	2	3	4	5	0
Quality of vehicles	1	2	3	4	5	0
Safety/Security	1	2	3	4	5	0
Overall experience	1	2	3	4	5	0

EVALSHUTTLE16: Please indicate how strongly you agree or disagree with the following statements about the [shuttle service]?

	Strongly	Disagree	Neither Disagree	Agree	Strongly
	Disagree	Disagree		Agree	0,
	Disagree		nor Agree		Agree
The shuttle schedule is confusing	1	2	3	4	5
The shuttle saved me time	1	2	3	4	5
The shuttle does not run frequently	1	2	3	4	5
enough for my needs					
Getting on and off the shuttle is	1	2	3	4	5
physically challenging for me or					
someone in my group					
I had to switch shuttles too many	1	2	3	4	5
times to get to my desired					
destination					
The shuttle does not have sufficient	1	2	3	4	5
room for my gear					
It seems difficult to travel with	1	2	3	4	5
children on the shuttle					
I enjoyed my experience using the	1	2	3	4	5
shuttle					
I would use the shuttle again	1	2	3	4	5

EVALSHUTTLE17: What did you most enjoy about your use of the [shuttle service] today? (Please tell use
up to three things you enjoyed most.)

1.	 _
2.	
3	

EVALSHUTTLE1	8: what did you least ei	njoy about your use of the	e [snuπie service] today	? (Please tell us
up to three thin	gs you enjoyed least.)			
1				
2				
3				
EVALSHUTTLE1	9: Please use the space	below to provide any add	litional comments or fee	edback on your
experience usin	g the shuttle service du	ring this visit. (Open-ende	ed)	
EVALSHUTTLE2	0: How crowded did you	u feel on the [shuttle servi	ice] bus today? (Circle o	ne number.)
1	2	3	4	5
Not at all	Slightly	Moderately	Very	Extremely
Crowded	Crowded	Crowded	Crowded	Crowded
EVALSHUTTLE2	1: Please list any other i	items that are important t	o your overall enjoyme	nt of using the
[shuttle service]	that were not included	l above. (Open-ended)		
FVΔI SHI ITTI F2	2. Please provide any a	dditional comments that y	you and your group may	have about the
	em. (Open-ended)	danional comments that y	rod and your group may	Thave about the
•				
Future Use	of Shuttle Service	and Service Prefere	ences (SHPREF)	
		the shuttle (among users a		as visitors'
·		ristics. Additional questio	• •	
-	_	stem Management (see ne	•	
SHPREF1: Overa	all, what is your attitude	e toward the use of alterna	ative transportation for	visitor travel
	·	of travel other than privat	•	
	erry, train, tram, trolley		,	, , ,
☐ Very Favora	•	,		
, Favorable				
☐ Unfavorable	2			
☐ Very Unfavo				
CUDDEFO. If you		a fishing seed of the condition		مامام ماماني
-		ne future, would you and y	your group be willing to	riue a snuttie
	ark] viewpoints?			
☐ Yes, likely				
☐ No, unlikely	•			
☐ Not sure				

SHPREF3: If you were to visit [site] in the future, if a transit (bus) service existed, with service to the [site/area's] major destinations, how likely would it be that you would use such a service? (check only one)
□ Not at all Likely
☐ Slightly likely
☐ Moderately Likely
□ Very Likely
□ Extremely Likely
□ Undecided
CURRETA II Plack
SHPREF4: How likely would you be to use the [shuttle service] system on a future visit to the park?
(Check one.)
☐ Very likely
□ Somewhat likely
□ Somewhat unlikely
□ Very unlikely
□ Not sure
SHPREF5: A free shuttle service provides transportation from [X] to [X] sites and [X].
a. Now that you know a little about the shuttle, would you be willing to take it?
□ Yes
□ No
□ Not Sure
b. Why or why not? (Open-ended)
 SHPREF6: If transportation was offered, would you be interested in taking a guided tour of [X]? □ No □ Yes
SHPREF7: Did/ Are you planning to use the shuttle service to facilitate your hike?

	No Yes				
SHI	PREF8: Would	you use this Sh	uttle again?		
	Definitely ye	S			
	Probably yes				
	Don't know				
	Probably not				
	Definitely no	t			
	Will not be b	ack			
SHI	PREF9: If you	were to visit [sit	e] in the future, would yo	ou use [park specific] shuttle again? Please
ma	rk (●) only on	e.			
	Yes, likely				
	No, unlikely				
	Not sure				
Ple			rned with your attitudes t g statements carefully an		
a.	I intend to u	se the [X Shuttle	e] on my next visit.		
	1	2	3	4	5
	ot at all	Slightly	Moderately	Very	Extremely
Lil	cely	Likely	Likely	Likely	Likely
b.	I would find	riding the [X Sh	uttle] on my next visit		
	1	2	3	4	5
No	ot at all	Slightly	Moderately	Very	Extremely
Pl	easant	Pleasant	Pleasant	Pleasant	Pleasant
c.	My level of e	ease in using the	e [X Shuttle] on my next v	isit	
	1	2	3	4	5
No	ot at all	Slightly	Moderately	Very	Extremely
Ea	sy	Easy	Easy	Easy	Easy
d.	The amount	of planning nee	eded for me to use the [X	Shuttle]:	
	1	2	3	4	
Ve	ery little	Moderate Amount	Quite a bit	A lot	

SHPREF11: If you were a [park] manager, what would you do to improve the quality of the[X] Tour? Please provide specific comments about services and facilities provided such as vehicles, personnel, reservation system, etc. (Open-ended)

SHPREF12: If given the choice, which of the following vehicle options would you prefer for the [X Tour]?
Please mark only one.
Vehicle with closed windows for climate control
Open air vehicle to better view outside scenery

SHPREF13: Please indicate the extent to which you think the following bus trip characteristics are a good or bad idea.

	Very bad idea	Bad idea	Neither good idea or bad idea	Good idea	Very good idea
Some buses would leave as early as 4:00 am	1	2	3	4	5
Some buses would leave as late as 6:00 pm	1	2	3	4	5
Most buses would facilitate -hiking by stopping on demand to drop off and pick up hikers	1	2	3	4	5
Some buses would be scheduled to allow short hikes that are guided by [park rangers]	1	2	3	4	5
Some buses would provide "express" service to specific locations along the road without stopping to view wildlife	1	2	3	4	5
Some buses would provide "specialty" tours (e.g., birding, geology, "family oriented")	1	2	3	4	5
Buses would be designed to provide more passenger comfort than existing buses	1	2	3	4	5
Most bus trips would start and end in the [park] (e.g., at the Park Visitor Center)	1	2	3	4	5
A local shuttle bus system would provide access to the [park] (including the departure area for bus trips on the Denali Park Road) from surrounding hotels	1	2	3	4	5
Most bus trips would include a stop at the [Park Visitor Center] (to view park film, exhibits, etc.)	1	2	3	4	5

SHPREF14: We would like to know if any of the following would influence your future use of visitor shuttles. How would your use of visitor shuttles be influenced by the following? (Please check ONE box for EACH item)

	Strongly	Somewhat	Not at all	Not
	increase	increase my	increase	sure
	my use	use	my use	
Extended hours on all shuttle routes	1	2	3	4
Increased frequency of shuttle pick-ups and drop-offs	1	2	3	4
An interpretive program played onboard the shuttle to	1	2	3	4
describe the areas natural and cultural history				
Vouchers for discounts at shops in downtown [Estes Park]	1	2	3	4
Additional space for gear such as coolers, camping gear,	1	2	3	4

strollers or bicycles				
Information about the environmental benefits of shuttle	1	2	3	4
use, such as reduced air and noise pollution				
Special recreation opportunities, such as drop-off & pick-up	1	2	3	4
for one way hikes				
Rising gas prices	1	2	3	4
Electronic signs showing real-time shuttle arrival/departure	1	2	3	4
Direct shuttle routes between parking and [park] attractions	1	2	3	4
[Park] shuttles that operate on alternative fuels such as	1	2	3	4
ethanol, propane, electricity or biodiesel				

SHPREF15: What improvements would make you more likely to use this shuttle again in the future? Please mark (•) all that apply.

[area-specific list of improvements (e.g. more frequent service, greener technology, more stops, etc)]

SHPREF16: What THREE improvements would make you more likely to use this shuttle again in the future? (choose no more than 3) More frequent bus shuttle service Improved connections between this shuttle and in-[park] shuttles Earlier morning service Later evening service Better visitor information at pass sales outlets, at bus stops, on buses More parking/better defined parking in [Tusayan] Better amenities at bus stops (i.e. shelters, restrooms) Other (specify:)	
 □ More frequent bus shuttle service □ Improved connections between this shuttle and in-[park] shuttles □ Earlier morning service □ Later evening service □ Better visitor information at pass sales outlets, at bus stops, on buses □ More parking/better defined parking in [Tusayan] □ Better amenities at bus stops (i.e. shelters, restrooms) 	
 Improved connections between this shuttle and in-[park] shuttles □ Earlier morning service □ Later evening service □ Better visitor information at pass sales outlets, at bus stops, on buses □ More parking/better defined parking in [Tusayan] □ Better amenities at bus stops (i.e. shelters, restrooms) 	
 Improved connections between this shuttle and in-[park] shuttles □ Earlier morning service □ Later evening service □ Better visitor information at pass sales outlets, at bus stops, on buses □ More parking/better defined parking in [Tusayan] □ Better amenities at bus stops (i.e. shelters, restrooms) 	
 □ Earlier morning service □ Later evening service □ Better visitor information at pass sales outlets, at bus stops, on buses □ More parking/better defined parking in [Tusayan] □ Better amenities at bus stops (i.e. shelters, restrooms) 	
 □ Later evening service □ Better visitor information at pass sales outlets, at bus stops, on buses □ More parking/better defined parking in [Tusayan] □ Better amenities at bus stops (i.e. shelters, restrooms) 	
 □ Better visitor information at pass sales outlets, at bus stops, on buses □ More parking/better defined parking in [Tusayan] □ Better amenities at bus stops (i.e. shelters, restrooms) 	
☐ More parking/better defined parking in [Tusayan]☐ Better amenities at bus stops (i.e. shelters, restrooms)	
☐ Better amenities at bus stops (i.e. shelters, restrooms)	
U Other (specify:)	
SHPREF17: Which of the following would encourage you to take the [X] shuttle or take it more often?	.2
(Check up to 3)	:
☐ I already regularly use the [X]shuttle	
☐ More frequent [X] shuttle service	
☐ Less crowding on the bus	
☐ Expanded schedule with earlier or later departures	
☐ Service to [Y] Street	
☐ Service to [Z]Street	
☐ Improved amenities (lights, benches, etc.) at shuttle stops	
☐ Nothing would encourage me to take the shuttle	
☐ Direct [X] shuttle service to	
Other	
SHPREF18: If you could ask the [park] to change some things about the way they manage the [park's]	3]
shuttle, what would you ask them to do? (Please tell us up to three things you would ask to be chang	
1	<i>.</i>
2	
3.	

SHPREF19: If you were to visit [site] in the future, how important would the following items be regarding a shuttle bus service? Please circle mark (•) one for each characteristic.

	Not at all	Slightly	Moderately	Very	Extremely
	important	important	important	important	important
Information on where to board shuttle	1	2	3	4	5
Clear signage and directions to shuttle parking area	1	2	3	4	5
Clear route information displayed on each shuttle	1	2	3	4	5
Easy, convenient parking for shuttle	1	2	3	4	5
Frequency of shuttle service	1	2	3	4	5
Increased hours of shuttle operation	1	2	3	4	5
Shuttle is free	1	2	3	4	5
Information available about park; tour guides on	1	2	3	4	5
buses					
Bus comfort, not crowded	1	2	3	4	5
Space for personal items (i.e. strollers, coolers)	1	2	3	4	5
Shuttle stops at facilities for food and drink	1	2	3	4	5
Knowing amount of reduced air pollution from not	1	2	3	4	5
driving in [park]					
Increased wait times for parking (at Giant Forest	1	2	3	4	5
Museum or generalized question)					
Knowing you are reducing traffic congestion in	1	2	3	4	5
[park]					
Options for other locations in the [park]	1	2	3	4	5

SHPREF20: How important to you is each of the following factors in judging whether you would prefer to use a shuttle bus service for [site] or drive to your destination in [X]. (Check one box for each line.)

	Not at all	Slightly	Moderately	Very	Extremely
	important	important	important	important	important
The amount of time I would have to wait for	1	2	3	4	5
the bus to pick me up.					
The amount of time it would take me to ride	1	2	3	4	5
the bus to my destination in [site].					
How difficult it would be to find parking at my	1	2	3	4	5
destination in [site].					
The price I would have to pay to use the	1	2	3	4	5
shuttle service.					
Whether or not the [site] entrance fee would	1	2	3	4	5
be waived if I used the shuttle service.					
How crowded it would be on the bus.	1	2	3	4	5
Whether or not I could count on the shuttle	1	2	3	4	5
bus to operate on schedule.					
Being able to find information about the	1	2	3	4	5
shuttle bus schedule in advance of arriving at					
[site].					
Having enough space on the bus for my	1	2	3	4	5
personal belongings (e.g., hiking and					
backpacking gear).					
_Other (please specify):	1	2	3	4	5

SHPREF21: Please indicate whether or not you think [Site] should take the following actions:

	Yes	No	Maybe
Continue to provide this bus service?	Yes	No	Maybe
Schedule more buses to meet trains in [city, town]?	Yes	No	Maybe
We don't know about train service to [city/town]	Yes	No	Maybe
Offer a wider choice of times for [site] bus tours?	Yes	No	Maybe
Add shuttle service to the [site]?	Yes	No	Maybe
Encourage multi-day visits by offering an evening shuttle	Yes	No	Maybe
between local lodging establishments and the [X]?			

SHPREF22: How important is it to you that the shuttle visits the following sites in [site]?

	Not at all	Slightly	Moderately	Very	Extremely	Don't
	important	Important	important	Important	important	Know
[list of site-specific areas]	1	2	3	4	5	6

SHPREF23: In your opinion, what is the <u>acceptable</u> wait time for shuttles within [site]?
☐ The wait time doesn't matter to me.
☐ The acceptable wait time in minutes is:
☐ Less than 5 minutes
☐ Less than 10 minutes
☐ Less than 15 minutes
☐ Less than 20 minutes
☐ Less than 25 minutes
☐ Less than 30 minutes
☐ Less than 35 minutes
☐ Less than 40 minutes
SHPREF24: In your opinion, what is the <u>maximum</u> wait time the [agency] should allow for a roadside
shuttle?
☐ The wait time doesn't matter to me.
\Box The maximum wait time in minutes that should be allowed by [agency].
☐ Less than 5 minutes
☐ Less than 10 minutes
☐ Less than 15 minutes
☐ Less than 20 minutes
☐ Less than 25 minutes
☐ Less than 30 minutes
☐ Less than 35 minutes
☐ Less than 40 minutes

SHPREF25: In your opinion, what amount of time would be so unacceptable that you would no longer
wait for a shuttle within [site]?
☐ The wait time doesn't matter to me.
☐ The maximum wait time before I no longer wait.
☐ Less than 5 minutes
☐ Less than 10 minutes
☐ Less than 15 minutes
☐ Less than 20 minutes
☐ Less than 25 minutes
☐ Less than 30 minutes
☐ Less than 35 minutes
☐ Less than 40 minutes
SHPREF26: How frequently would a bus need to pass by a stop (pick-up point) for you to consider using the service in [site]? (check only one) [list of time intervals]
SHPREF27: Which of the following would most influence you to choose a publicly available transportation service? Rank the following options (1=highest, 4=lowest, 5= would not influence):
 □ Transportation service provided as part of a lodging/meal package □ Receiving coupons for discounts at local lodging, restaurants, attractions or retail-outlet stores □ Transportation service that provided live, on-board educational information about the region □ Frequent and dependable pick-up and drop-off service from designated parking lots
SHPREF28: If your travel itinerary were to include a scheduled transportation service that ran multiple times a day from designated satellite parking lots to trailheads, attractions, and day-use areas, how much would you be willing to pay for a round-trip or daily pass? \$1 - \$10 \$11 - \$30 \$31 - \$50
☐ More than \$50
SHPREF29: If actions were taken to limit the number of private vehicles at recreational sites, which of the following would most influence you to choose a publicly available transportation service? ☐ Parking fees (instituted or increased) ☐ Road closures or tolls ☐ The proof of the limit to the limit
☐ Closure of parking lots with ticketed fines for overflow parking

SHI	PREF30: Imagine that when you were about 1/2 hour away from here, a road sign notified you that all
par	king lots for [site] were full, but you could park outside [site] and ride a shuttle bus here. What would
yοι	u do? (Check one box.)
	Drive to [X] and look for parking anyway
	Park there and take the 30 minute shuttle bus ride into [X]
	Go somewhere else until later in the day when you could find parking in [X]
	Go to a different recreation area instead (Please specify):_
	Other (Please specify):
SH	PREF31: Which of the below service frequencies would you prefer for the [X] shuttle? (Select one)
	There is less than 10 minutes between bus departures from each stop.
	A bus departs from each stop every 10 to 14 minutes.
	A bus departs from each stop every 15 to 20 minutes.
	A bus departs from each stop every 21 to 30 minutes.
	A bus departs from each stop every 31 to 60 minutes.
	There is more than one hour between bus departures from each stop
OR	
	None of the service frequencies are so unacceptable that I would no longer use the [X] shuttle.

NOTE: SHUTTELPREF32-SHUTTLEPREF36 were asked as a series

SHPREF32: We would like to know how many people you think could ride the [shuttle service] without the bus being too crowded. To help judge this, please imagine you are riding the shuttle bus and indicate how acceptable each of the following scenarios would be. (Circle one number for each scenario.)

		Unacceptable				Neither Acceptable Acceptable or				
Visitor Use Level		Extremely	Very	Moderately	Slightly	Unacceptable	Slightly	Moderately	Very	Extremely
A	No rider needs to sit next to another. There are more than 2 seats for each rider.	-4	-3	-2	-1	0	+1	+2	+3	+4
В	Riders can choose where to sit. There are 3 seats for every 2 riders.	-4	-3	-2	-1	0	+1	+2	+3	+4
C	All riders can sit. There is 1 seat for each rider.	-4	-3	-2	-1	0	+1	+2	+3	+4
D	All seats are occupied and a few riders must stand. There are 5 riders for every 4 seats.	-4	-3	-2	-1	0	+1	+2	+3	+4
Е	All seats are occupied and many riders must stand. There are 3 riders for every 2 seats.	-4	-3	-2	-1	0	+1	+2	+3	+4
F	All seats are occupied and half of all riders must stand. There are 2 riders for every seat.	-4	-3	-2	-1	0	+1	+2	+3	+4

SHPREF34: Which of the above visitor use levels is the maximum amount the National Park Service

be limited?
Max. use level the NPS should allow: (Enter a letter from SHPREF32)
OR
\square None of the use levels are high enough to limit the number of visitors on the shuttle bus.
OR
\square The number of visitors on the [X] shuttle bus should not be limited.
SHPREF35: Which of the visitor use levels would be so unacceptable that you would no longer use the
[X] shuttle bus? If none of these use levels are so unacceptable that you would no longer use the [X]
shuttle bus, you may indicate that.
Use level when you'd no longer use shuttle: (Enter a letter from SHPREF32)
OR
☐ None of the use levels are so unacceptable that I would no longer use the Mount Rainier shuttle
SHPREF36: Please indicate which of the above visitor use levels best describes the average use you
experienced while riding the [X] shuttle bus today.
Use level most like today: (Enter a letter from SHPREF32)

NOTE: SHPREF37- SHPREF40 were asked as a series

SHPREF37: Please rate the acceptability of the following service frequencies for the [X]shuttle service. A rating of -4 means you find the frequency of service to be "extremely unacceptable," and a rating of +4 means you find the frequency of service to be "extremely acceptable." (Circle one number for each service frequency level.)

	isitor Use evel	Extremely Unacceptable	Very Unacce ptable	Moderately Unacceptable	Slightly Unacceptable	Neither acceptable or unaccept- able	Slightly Acceptable	Moderately acceptable	Very acceptable	Extremely acceptable
A	There is less than 10 minutes between bus departures from each stop.	-4	-3	-2	-1	0	+1	+2	+3	+4
В	A bus departs from each stop every 10 to 14 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
С	A bus departs from each stop every 15 to 20 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
D	A bus departs from each stop every 21 to 30 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
Е	departs from each stop every 31 to 60 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
F	There is more than one hour between bus departures from each stop.	-4	-3	-2	-1	0	+1	+2	+3	+4

SHPREF38: Which of the above service frequencies would you prefer for the [X] shut	ttle?
Service you prefer: (Enter a letter from SHPREF37)	

SHPREF39: Which of the service frequencies would be so unacceptable that you would no longer use the [X] shuttle? If none of these levels of service frequency are so unacceptable that you would no longer use the [X] shuttle, you may indicate that.

Service when you'd no longer use shuttle: (Enter a letter from SHPREF37) OR
☐ None of the service frequencies are so unacceptable that I would no longer use the [X] shuttle.
SHPREF40: Approximately how long did you wait, on average, for [X] shuttle buses to depart today?
Average waiting time: (minutes)

Opinions about System Management and Overall Visitor Preferences (e.g., Improvements) (MGMTPREF)

These questions address visitor preferences with regard to system management, including whether users want to see "more" or "less" of certain services/facilities or whether they "favor" or "oppose" different policies. The general questions on system management and preferences are followed by questions organized under the following subheadings:

- non-motorized/trails
- parking and traffic conditions
- boating and marinas

MGMTPREF1: Please rate your level of support or opposition for the following transportation management options for managing visitor use in [site].

	Strongly	Slightly	Neither	Slightly	Strongly
	support	Support	support or	Oppose	oppose
			oppose		
Provide additional pull-outs for scenic views /	1	2	3	4	5
attraction sites					
Temporarily close congested [park] roads	1	2	3	4	5
Develop more parking at key attraction sites	1	2	3	4	5
Divert visitor traffic away from congested roads or attractions	1	2	3	4	5
Require day-use reservation for vehicles to enter [park]	1	2	3	4	5
Require day-use reservation for vehicles to park in [park]					
Offer more frequent park shuttle bus service (free)	1	2	3	4	5
Increase hours of operation for [park] shuttle	1	2	3	4	5
Limit the number of private vehicles entering the [park]	1	2	3	4	5
Add [park] shuttle bus service (free) to more areas of the park	1	2	3	4	5
Add [park] shuttle bus service (fee based) to more areas of the park	1	2	3	4	5
Require use of park-and-ride shuttle system with automobile parking inside [park]	1	2	3	4	5

MGMTPREF2: Tell us how you feel about the following management options for the [site].

	Strongly oppose	Slightly oppose	Neither support or	Slightly support	Strongly support
Establish zones where aircraft landings are limited	1	2	oppose 3	4	5
Limit aircraft landings on vegetated surfaces where scarring may occur	1	2	3	4	5
Increase information about trip planning and travel within the [refuge]	1	2	3	4	5
Increase information about the [refuge's] history, wildlife, ecology, and wilderness	1	2	3	4	5
Require vsitors to register before entering the [refuge]	1	2	3	4	5
Establish trails	1	2	3	4	5
Install directional signs	1	2	3	4	5
Construct bridges for safe river crossings	1	2	3	4	5
Increase presence of law enforcement	1	2	3	4	5

MGMTPREF3: Listed below are potential management actions for the [River] in the [recreation area]. CIRCLE ONE NUMBER for each, to indicate your degree of opposition or support for each management action.

	Strongly oppose	Oppose	Oppose somewhat	Support somewhat	Support	Strongly support	Don't know
Create speed zones for recreational boats on the [River] in the [recreation area]	1	2	3	4	5	6	0
Improve the safety of facilities, trails, and access points (railings, lighting).	1	2	3	4	5	6	0
Provide increased parking at existing boat access sites	1	2	3	4	5	6	0
Accommodate increased commercial navigation (barges) on the river.	1	2	3	4	5	6	0

MGMTPREF4: How important is each of these items to your acceptance of [NPS SITE] management decisions?

		Hov	w impo	ortant?	
In order for me to accept a management decision, it is important that:	Not at all	Slightly	Moderately	Very	Extremely
Actions help support the local community					
Actions will protect natural resources at [NPS SITE]					
I trust in the decisions of the park manager					
I understand the objectives of a proposed management action					
Science plays a role in management decisions					
The decision is based on economic consequences					
The decision is based on environmental consequences					
The decision maintains access for recreation					
The decision protects natural resources over human use					

MGMTPREF5: These questions ask for your opinion about management and conditions within [site]. Please indicate the extent to which you agree or disagree with each of the following statements. (Circle one number for each statement.)

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree	Not applicable/ Don't know
There is enough parking	1	2	3	4	5	
There are enough road signs	1	2	3	4	5	
There are enough trail signs	1	2	3	4	5	
There are enough rules	1	2	3	4	5	
There are enough trails	1	2	3	4	5	
There are enough ranger programs and educational information	1	2	3	4	5	
Rangers and staff are available and helpful	1	2	3	4	5	
There is enough information on what conditions should be expected at [Pinnacles National Monument]	1	2	3	4	5	
Visitors should be required to use the shuttle bus (parking their private vehicles at the entrance)	1	2	3	4	5	
The shuttle should be available from local communities	1	2	3	4	5	
Limits should be placed on the number of people who can use certain trails at one time	1	2	3	4	5	
Limits should be placed on the maximum size of a group that can use certain trails	1	2	3	4	5	
Backcountry/wilderness camping should be offered	1	2	3	4	5	
A permit or reservation systems should be used to manage the number of people at [Pinnacles National monument]	1	2	3	4	5	

Additional items for an agree/disagree scale:

for recreation at any one time

Where necessary to better manage trails, hikers should be asked to sign-in at trailheads

It is appropriate to charge a parking fee at trailheads if it is used to improve visitor services

Where necessary to better manage trails, a limit should be placed on the number of people who can use certain trails at one time

Where necessary a limit should be placed on the maximum size of groups that are allowed to hike together

Visitors and their use of the park should be managed more

Visitors and their use of the park should be managed less

Changes in the management of [NPS SITE] have improved the site

Laws and rules are easily found and understood

Laws and rules in the park should be enforced more

Laws and rules in the park should be enforced less

Fees charged at several developed facilities are appropriate

If needed by the park, fees could be charged at additional developed facilities

Where necessary, limits should be placed on the number of people who can use a specific place

MGMTPREF6: Below are different alternative transportation options that could be offered at some national [wildlife refuges] in the future. Considering [refuges] you have visited, please tell us how likely you would be to use each transportation option.

How likely would you be to use	Not at all likely	Slightly likely	Moderat ely Likely	Very Likely	Extrem ely Likely
a bus or tram that takes passengers to different points on the refuge (such as the Visitor Center/Contact Station)?	1	2	3	4	5
a bike that was offered through a Bike Share Program for use while on the refuge?	1	2	3	4	5
a bus or tram that provides a guided tour of the refuge with information about the Refuge and its resources?	1	2	3	4	5
a boat that goes to different points on refuge waterways?	1	2	3	4	5
a bus or tram that runs during a special event (such as an evening tour of wildlife or weekend festival)?	1	2	3	4	5
an offsite parking lot that provides trail access for walking/hiking on to the refuge?	1	2	3	4	5
some other alternative transportation option? (please specify)	1	2	3	4	5

MGMTPREF7: Is there any [service, facility, activity] or another aspect of your visit that could have been enhanced by [specify management action]? ☐ Yes ☐ No
b) What would you and your personal group recommend to improve current [services, programs, activities, etc.) provided at the [site]? Please be specific. (Open-ended)
MGMTPREF8: What could the managers at {SITE] do as they plan for the future? Please be specific.

MGMTPREF9: On this visit to [NPS SITE], how desirable are each of the following characteristics or resources to you? (Please select one box for each item)

MGMTPREF10: Thinking about your trip, would you have liked to have seen more of, the same, or less of each of the following on the Federal public lands that you saw or visited (e.g., National Parks, National Forests, National Recreation Areas, National Wildlife Refuges)? Please check one response for each item.

	Less	Same	More
Trails for hiking, biking, or horseback riding	1	2	3
Trails for All Terrain Vehicles or snowmachines	1	2	3
Roads (passenger vehicle)	1	2	3
Primitive roads (high clearance)	1	2	3
Campgrounds	1	2	3
Wayfinding Signs	1	2	3
Safety Cabins	1	2	3
Remote airstrips	1	2	3
Boat launches, moorings and/or docks	1	2	3
Accessible-friendly (e.g., for wheelchairs) sites and	1	2	3
facilities			
Other (please specify):	1	2	3
[include list of project relevant facilities/services]	1	2	3

Non-motorized/Trails

MGMTPREF11: What non-motorized facility improvements (e.g. bicycle parking, directional signs, bicycle lanes on roadway, multi-use pathways separated from roadway, etc.) would you like to see in [park] in the future? (Open-ended)

	GMTPREF12: What would be your preferred travel mode for a trail between [Stanley and the Redfish te area]? (check only one) Horse
	Walking/running
	Bicycling
	Other (please specify)
MG	SMTPREF13: If there were a trail between [Stanley and the Redfish Lake Complex] (about 5 miles),
hov	w likely is it that you would walk, bike or ride a horse between these places rather than drive for
son	ne trips? (check only one)
	Very Likely
	Likely
	Somewhat Likely
	Neutral
	Somewhat Unlikely
	Unlikely
	Very Unlikely

MGMTPREF14: Should the number of people allowed to hike on the [NPS SITE] each day be limited if it is needed for any of the following reasons, even if it limits when you can hike the trail? (Check one box for each reason.)

Should the number of hikers per day be limited?							
Reason for Limit	Yes	No	Don't Know/ Not Sure				
To protect the quality of visitors' experiences (i.e.,, prevent crowding)							
To protect visitors' safety To reduce environmental impacts							

Parking and Traffic Conditions

MC	GMTPREF15: Please rate the importance of parking conditions at scenic overlooks to your overall
enj	oyment of [site]? (Check one.)
	Not Important
	Slightly Important
	Moderately Important
	Very Important
	Extremely Important

MGMTPREF16: Do you agree or disagree with each of the following statements about potential actions when parking lots in [site] are full? (Check one box for each item.)

When parking lots in [site] are full people should be	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
allowed to enter [site] and drive around until a parking space opens up.	•	•	•	•	•
stopped at the entrance station until some parking spaces open up and only then allowed to enter.	•	•	•	•	•
directed to park at the lot near the entrance station and ride a shuttle bus into [site].	•	•	•	•	•
directed to a park-and-ride lot outside of [site] and ride a shuttle bus into [site].	•	•	•	•	•
directed to other recreation areas instead of visiting [site] that day.	•	•	•	•	•

NOTE: MGMTPREF17-19 were asked as a series

MGMTPREF17: We would like to know how acceptable you would find various parking conditions at scenic overlooks along the [site] road. To help judge this, imagine that you are traveling on the [site] road and indicate how acceptable each of the following parking scenarios would be. (Circle one number for each scenario.)

	OWNCCEI INDEL				NEITHER ACCEPTABLE				
	Extremely	Very	Moderately	Slightl y	ACCEPTABLE OR UNACCEPTA BLE	Slightly	Moderately	Very	Extremely
Parking is available at all overlooks.	-4	-3	-2	-1	0	1	2	3	4
Parking is available at many overlooks, but lots at the more popular areas such as [Narada Falls] are full.	-4	-3	-2	-1	0	1	2	3	4
Parking lots at all overlooks are full, and the more popular areas are over capacity, with traffic congestion due to cars waiting to park.	-4	-3	-2	-1	0	1	2	3	4
Parking lots at all overlooks are over capacity, with traffic congestion due to cars waiting to park.	-4	-3	-2	-1	0	1	2	3	4

MGMTPREF18: Which of the parking scenarios in Question [OPIN14] describes the maximum amount of parking congestion <u>the National Park Service should allow</u> at scenic overlooks? In other words, at what point should the number of visitors driving on the park road be limited?

Max. parking congestion the NPS should allow: (Enter a letter from OPIN14) OR
☐ None of the parking scenarios describe a high enough level of congestion to limit the number of visitors driving on the park road.
OR
\square The number of visitors driving on the park road should not be limited.
MGMTPREF19: Which of the parking scenarios in [OPIN14] is most like the parking conditions you have
experienced while visiting the park today?
Parking scenario most like today: (Enter a letter from OPIN14)
OR
□ Don't know/Not sure

NOTE: MGMTPREF20-23 were asked as a series

MGMTPREF20: We would like to know how acceptable you would find various parking conditions at scenic overlooks along the [site] road. To help judge this, imagine that you are traveling on the [site] road, making your way up the [mountain to Paradise] and rate how acceptable the parking conditions at the overlook depicted in each of the photographs on Poster B would be. (Circle one number for each photograph.)

		UNACC	EPTABLE		NEITHER ACCEPTABLE				
	Extremely	Very	Moderately	Slightly	ACCEPTA BLE OR UNACCEP TABLE	Slightly	Moderat ely	Very	Extremel y
Photo 1	-4	-3	-2	-1	0	1	2	3	4
Photo 2	-4	-3	-2	-1	0	1	2	3	4
Photo 3	-4	-3	-2	-1	0	1	2	3	4
Photo 4	-4	-3	-2	-1	0	1	2	3	4
Photo 5	-4	-3	-2	-1	0	1	2	3	4
Photo 6	-4	-3	-2	-1	0	1	2	3	4

MGMTPREF21: Which photograph shows the parking conditions you would <u>prefer</u> to see at scenic
overlooks along the park road?
Photo number:

MGMTPREF22: Which photograph shows the maximum amount of parking congestion <u>the National Park Service should allow</u> at scenic overlooks? In other words, at what point should the number of visitors driving on the park road be limited? (Record a photo number or check one of the boxes.)

Photo number:
OR
□ None of the photographs show a high enough level of parking congestion to limit the number of visitors driving on the park road.
OR
☐ The number of visitors driving on the park road should not be limited.
MGMTPREF23 : Which photograph looks most like the parking conditions you <u>typically saw</u> at scenic overlooks while driving on the park road today? (Record a photo number or check the box.)
Photo number: OR □ Don't know/Not sure
= Don't miow/Not out

MGMTPREF24: For each of the following scenarios, would you have preferred to park in the lot near the entrance station instead of where you parked today? (Check one box for each item.) Plenty of parking in the lot near the entrance station and...

	Pre	fer this Option	on to	
Plenty of parking in the lot near the entrance station and	Where You Parked Today?			
_	Yes	No	Not Sure	
I could ride a shuttle bus from there to my destination(s).	•	•	•	
there was a direct hiking trail from there to my destination(s).	•	•	•	
I knew in advance how much parking congestion there would be where I parked today.	•	•	•	

MGMTPREF25: We would like to know how long you think it is acceptable to have to wait for parking at [site]. Please rate the acceptability of each of the following lengths of waiting times for parking. A rating of -4 means the time is "extremely unacceptable", and a rating of +4 means the time is "extremely acceptable". (Circle one number for each line.)

		UNACC	EPTABLE			ACCEPTABLE			
	Extremely	Very	Moderately	Slightly	Neither	Slightly	Moderately	Very	Extremely
					acceptable				
					or				
					unacceptab				
					le				
No waiting time	-4	-3	-2	-1	0	1	2	3	4
for parking									
5 minutes	-4	-3	-2	-1	0	1	2	3	4
10 minutes	-4	-3	-2	-1	0	1	2	3	4
20 minutes	-4	-3	-2	-1	0	1	2	3	4
30 minutes	-4	-3	-2	-1	0	1	2	3	4
40 minutes	-4	-3	-2	-1	0	1	2	3	4
1 hour	-4	-3	-2	-1	0	1	2	3	4
2 hours	-4	-3	-2	-1	0	1	2	3	4

MC	SMTPREF26: Please rate the importance of traffic conditions to your overall enjoyment of [site]?
(Ch	eck one.)
	Not important
	Slightly important
	Moderately important
	Very important
	Extremely important

Note: PREF27-29 were asked as a series of questions

MGMTPREF27: We would like to know how acceptable you would find various traffic conditions while driving on the [park] road. To help judge this, imagine that you are traveling on the park road, making your way up the mountain to [Paradise] and indicate how acceptable each of the following traffic scenarios would be. (Circle one number for each scenario.)

	UNACCE	TABLE			NEITHER ACCEPTABLE				
	Extremely	Very	Moderatel y	Slightly	ACCEPTABL E OR UNACCEPTA BLE	Slightly	Moderatel y	Very	Extreme ly
Free-flowing, with few other vehicles.	-4	-3	-2	-1	0	1	2	3	4
Mostly free- flowing, with brief periods when you must slow down due to the presence of other vehicles.	-4	-3	-2	-1	0	1	2	3	4
Steady traffic flow, but your speeds are slowed by other vehicles about half the time.	-4	-3	-2	-1	0	1	2	3	4
Variable traffic flow, where you must often slow and return to desired speeds.	-4	-3	-2	-1	0	1	2	3	4
Stop and start traffic flow, with frequent brief stoppages.	-4	-3	-2	-1	0	1	2	3	4

MGMTPREF28: Which of the traffic descriptions describes the maximum amount of vehicle traffic the [agency] should allow? In other words, at what point should the number of visitors driving on the park road be limited?

Max	x. traffic congestion [agency] should allow: (Enter a letter from OPIN24)
OR	
	None of the traffic conditions describe a high enough level of traffic congestion to limit the number
	of visitors driving on the park road.
OR	
	The number of visitors driving on the park road should not be limited

MGMTPREF29: Which of you have experienced wh		-			ost like the traffic conditions
Traffic description most like today: (Enter a letter from OPIN24) OR Don't know/Not sure					
driving on the park road.	d like to kno To help jud in to Paradi	ow how acce Ige this, imag se and rate I	gine that you now acceptab	are traveling le the level o	ious traffic conditions while on the park road, making f traffic depicted in each of ograph.)
	Too few	Adequate number	Too many	Don't know	
Boat ramps	1	2	3	0	
Marinas	1	2	3	0	
Parking facilities	1	2	3	0	
☐ Moderately Importar					
☐ Very Important					
☐ Extremely Important					
= Extremely important					
MGMTPREF36: How imp	ortant is it 1	for you to ha	ve clear boat	lanes leading	g from your boathouse?
☐ Not at all Important					
☐ Slightly Important					
☐ Moderately Important					
✓ Very Important					
☐ Extremely Important					
LAGORICIY IIIIPOI (alic					
MGMTPREF37: How use	ful would it	be for you to	o have more r	ramps and pu	blic access point built?

☐ Not at all useful

□ Slightly useful
☐ Moderately useful
□ Very useful
□ Extremely useful
Evolution of Cofety (CAFE)
Evaluation of Safety (SAFE) The questions in this subsection ask visitors about safety incidents and perceived safety conditions.
Federal Land Management Agencies strive to provide visitors with safe, agency appropriate access to
and through Federal public lands.
SAFE1: Prior to your visit, did you or your personal group have any safety concerns about visiting [site]?
□ Yes
□ No
IF VFS. What were the concerns? (Onen anded)
IF YES: What were the concerns? (Open-ended)
SAFE2: Prior to this visit, did you seek out or obtain any information regarding safety at [site]?
□ Yes
□ No
IF YES:
a. What were the safety concerns that you searched? Please list up to three of your top concerns.
b. Which of the following sources did you use to acquire safety information?
[Include list of appropriate sources]
SAFE3: After you obtained safety information about [site], did you change the activities you planned to
engage in?
□ NO
☐ YES - please specify:
SAFE4: During your trip, how did you obtain information about safety measures?
□ Did not obtain any safety information
☐ [area specific list of information options]
□ other (please specify)
SAFE5: Did you receive safety information regarding [site body of water type] conditions prior to [water
activity]? □ Yes
□ No
SAFE6: During your visit, did the signs posted inside [site] provide adequate safety information?
□ Yes

	No - Please specify not
	FE7: Did you receive any safety advice before starting out on this hike? YES NO [IF YES]: What was it? (check as many as apply) To bring water To wear hiking shoes To stay out of the river Not to feed the animals Other
bef	E8: Is there any additional safety information you wish you had obtained [or learned or received] fore your visit? NO YES ES, Where was the problem?
as e	FE9: On this visit, did you and your personal group feel prepared for common safety situations (such exposure to sun, heat, access to drinking water, flash floods, lack of proper footwear, etc.) that you countered in the [park]? Yes No
drii	FE10: In preparing for this visit to {site}, what safety measures (such as wearing sunscreen, bringing nking water, wearing proper footwear, etc.) did you and your personal group take? Please be specific. None ben-ended)
(ac	FE11: Did you or your personal group encounter any safety issues [during your visit to (site) OR during tivity) in (SITE)]? Yes No YES: Explain (Open-ended)

SAFE12: During your trip did you or members of your personal group experience any safety concerns on Federal lands as a result of the following issues or events?

	<u>Yes</u>	<u>No</u>	_
a. Wildlife encounter	•	•	
b. Bad weather	•	•	
c. Got lost	•	•	
d. Poor road conditions	•	•	
e. Poor trail conditions	•	•	
f. Vehicles parked along the side of the road	•	•	
g. Conflict between vehicles and bicycles	•	•	
h. Conflict between vehicles and pedestrians	•	•	
i. Ran out of gas or other supplies in a remote area	•	•	
j. Lack of cell phone coverage	•	•	
k. Needing emergency services	•	•	
I. Other (please specify:	•	•	

IF YES TO ANY ITEMS: Please describe: (Open-ended)

SAFE13: Have you ever experienced any safety concerns on Federal public lands as a result of the following issues or events?

	<u>Yes</u>	<u>No</u>	_
a. Wildlife encounter	•	•	
b. Bad weather	•	•	
c. Got lost	•	•	
d. Poor road conditions	•	•	
e. Poor trail conditions	•	•	
f. Vehicles parked along the side of the road	•	•	
g. Conflict between vehicles and bicycles	•	•	
h. Conflict between vehicles and pedestrians	•	•	
i. Ran out of gas or other supplies in a remote area	•	•	
j. Lack of cell phone coverage	•	•	
k. Needing emergency services	•	•	
I. Other (please specify:) •	•	

IF YES TO ANY ITEMS: Please describe: (Open-ended)

SAFE14: Do you have any safety concerns that prevent you from using other forms of transportation (i.e., other than a car) in [SITE]? If yes, please specify.

	dering all trips you		de on Federal	l public lands i	n [Alaska], h	ave you	ever been
involved in an ☐ Yes →	accident or safety	incident?					
b. □ No □ Can't reca	☐ Yes☐ No☐ Don't know						
□ Cantreca	11						
	you ever been invo	olved in ar	accident or	other safety in	ncident on Fe	ederal pı	ublic lands?
☐ Yes →	14/ :+						
a.	Was it reported? ☐ Yes						
	□ No						
	☐ Don't know						
b.	Please describe						
□ No							
☐ Can't reca	II						
	se indicate how safe	-					, and natural
	g this visit to [X]? P		k only one re	esponse for ea	ich safety issi	ue.	
now sale ulu	you feel in the [par	KJ:					
Safe	ty Issue	Very	Somewhat	Neither safe	Somewhat	Very	
0	,	Unsafe	Unsafe	nor unsafe	Safe	Safe	
Site-specific lis	st of safety issues	•	•	•	•	•	
☐ Very safe ☐ Somewha ☐ Neither sa ☐ Somewha ☐ Very unsa	fe nor unsafe t unsafe fe						
[IF SO	MEWHAT UNSAFE (OK VEKY (NANLE:] AAU	at were your	COLICELLIS!		

SAI	-E25: Please rank the three most frequent visitor complaints about crime/violations at your project?
(e.g	g. 1: most frequent, 2: second most frequent, and 3: third most frequent)
	Arson
	Drugs Production
	Drug Sales
	Shooting (indiscriminate)
	Suicide
	Littering/Dumping
	Resource violations besides fish & wildlife (theft of cultural resources, timber theft, illegal ORV use)
	Traffic/Parking violations
	Fish and wildlife violations
	Murder
	Rape/sexual assault
	Domestic violence
	Gang activity
	Under influence of Alcohol/Drugs
	Fights/Assault/Disorderly Conduct
	Vandalism
	Theft
	Other (please specify)
SAF	FE26: Please rank the three crimes/violations that you believe most frequently endanger visitors at
yοι	r project? (e.g. 1: most frequently endanger visitors, 2: second most frequently endanger visitors,
and	d 3: third most frequently endanger visitors)
	Arson
	Drugs Production
	Drug Sales
	Shooting (indiscriminate)
	Suicide
	Littering/Dumping
	$Resource\ violations\ besides\ fish\ \&\ wildlife\ (theft\ of\ cultural\ resources,\ timber\ theft,\ illegal\ ORV\ use)$
	Traffic/Parking violations
	Fish and wildlife violations
	Murder
	Rape/sexual assault
	Domestic violence
	Gang activity
	Under influence of Alcohol/Drugs
	Fights/Assault/Disorderly Conduct
	Vandalism
	Theft
	Other (please specify)

SAFE27: To ensure maximum vehicle/traffic safety at projects, indicate the importance of each of the following modifications.

	Extremely	Moderately	Only a Little	Not at all
	Important	Important	Important	Important
Road widening	1	2	3	4
One-way traffic flow in	1	2	3	4
selected areas of park				
Improved parking area	1	2	3	4
(e.g. paving, designated				
parking areas, railings)				
Project site vehicle limit	1	2	3	4
Location and number of	1	2	3	4
entrance roads				

SAF	FE28: There are many ways that [NPS site] could try to keep people from [activity injury]. Which of
the	e following methods do you think would work best for visitors like you? Please mark • all that apply.
	Put up signs explaining why it is discouraged
	Put up a fence or rail
	Have offenders receive a ticket
	Have a volunteer speak with you about the risks associated with [activity] at [NPS site].
	Put in place educational programs at [NPS site location].
	None would impact efficiently
	Other

Evaluation of Resource Protection (RESPRO)

The questions in this subsection ask about climate change, sustainability and the natural environment/landscape, including context-sensitive transportation design. These questions will contribute to the Federal Land Management Agency goal of protecting and enhancing natural and cultural resources through comprehensive transportation planning. Please note that questions pertaining to resource protection are also located in other sections of this document.

RESPRO1: The following questions ask about various components of your [site] visit. Circle one response each in columns 1 and 2)

	1) How did this experience impact your visit:					2) To	2) To what extent did you experience:			
	Greatly detract	Slightly detract	No influence	Slightly improve	Greatly improve	Not at all	Slightly	Moderately	A great deal	
Sense of	-2	-1	0	1	2	0	2	3	4	
adventure										
Freedom to	-2	-1	0	1	2	0	2	3	4	
change travel										
route during trip										
Remoteness and	-2	-1	0	1	2	0	2	3	4	
isolation										
Solitude	-2	-1	0	1	2	0	2	3	4	
Unpredictability	-2	-1	0	1	2	0	2	3	4	
of nature										
Wilderness	-2	-1	0	1	2	0	2	3	4	
Connection and	-2	-1	0	1	2	0	2	3	4	
immersion with										
nature										
Time for	-2	-1	0	1	2	0	2	3	4	
reflection,										
contemplation										
The presence of	-2	-1	0	1	2	0	2	3	4	
wildlife										
Natural	-2	-1	0	1	2	0	2	3	4	
conditions,										
unaltered by										
civilization										
A sense of	-2	-1	0	1	2	0	2	3	4	
vastness										
Learning about	-2	-1	0	1	2	0	2	3	4	
nature										
History, a tie to	-2	-1	0	1	2	0	2	3	4	
the past										

RESPRO2: How important do you believe each of the following is as a purpose of [site]?

	Not at all	Slightly	Moderately	Very
	important	important	important	important
A place for recreation	1	2	3	4
A place for wildlife	1	2	3	4
A place of high economic	1	2	3	4
value for tourism and				
guiding				
A place of high economic	1	2	3	4
value for energy				
development				
A place for wilderness	1	2	3	4
A place to perpetuate	1	2	3	4
America's exploration of				
history and cultural				
heritage				
Adventure	1	2	3	4
Remoteness and	1	2	3	4
isolation				
A place for quiet and	1	2	3	4
natural sounds				
A place to understand	1	2	3	4
the effects of climate				
change				
A place that protects	1	2	3	4
water and air quality				
A place that provides a	1	2	3	4
baseline comparison to				
study the effects of				
human actions on the				
environment		_	_	
A place where natural	1	2	3	4
process continue,				
without human control				
or manipulation	1			
A place for restraint of	1	2	3	4
human activities				

RESPRO3: In your opinion, how important is it to protect each of the following at [NPS SITE]?

How i	impor	tant?	
	•		
	•		
	:		
			Nesting shorebirds and their habitats
			Nesting sea turtles and their eggs
			Wild horses
			Other historic structures
			Dunes vegetation
			Undeveloped Natural condition
			Natural view scape without development

RESPRO4: Please rate your level of concern for the following visitor-caused impacts to resources in this [type of public lands/site]. (Select one number for each item.)

	Not all concerned	Slightly concerned	Moderately concerned	Very concerned	Extremely concerned
Trampling tree roots and fragile plants	1	2	3	4	5
Eroding soils	1	2	3	4	5
Polluting water	1	2	3	4	5
Feeding or otherwise disturbing wildlife	1	2	3	4	5
Making noise that masks the sounds of nature	1	2	3	4	5
Littering	1	2	3	4	5

RESPRO5: Please rate your level of concern for the following things outside this park that can impact resources in this park. (*Select one number for each item.*)

	Not all concerned	Slightly concerned	Moderately	Very	Extremely concerned
Air pollution from cities, roads, etc.	1	2	3	4	5
Water pollution from cities, roads, etc.	1	2	3	4	5
Changes in climate caused by CO ₂ emissions from cities, roads, etc.	1	2	3	4	5
Light pollution from cities, roads, etc.	1	2	3	4	5
Noise pollution from cities, roads, etc.	1	2	3	4	5

RESPRO6: In your opinion, how does each of the following recreational activities impact the natural environment of [NPS SITE]?

Strongly
Disagree
Slightly
Disagree
Neutral
Slightly
Agree

[WILDLIFE] populations in [SITE] are able to easily recover from any impacts from [RECREATIONAL ACTIVITY] without any long-term damage	1	2	3	4	5
[WILDLIFE] populations in [SITE] are generally in a healthy condition	1	2	3	4	5
[RECREATIONAL ACTIVITY] cause some damage to [WILDLIFE] populations at [SITE], which will have a long-lasting effects on [WILDLIFE] populations	1	2	3	4	5
[SITE] [WILDLIFE]populations where I typically recreate are in a healthy condition	1	2	3	4	5

RESPRO8: Now I would like to have you rate the recreation services and quality of the recreation facilities in this [site] area. As I read this list, I will ask you to rate two things. First, rate your satisfaction or dissatisfaction with the item using a scale of 1 to 5 where 1 means very dissatisfied and 5 means very satisfied. Next rate the importance of this item to the overall quality of your recreation experience on this trip. To rate importance use a scale from 1 to 5 where 1 means very unimportant and 5 means very important.

	Satisfaction rating:					Importance Rating:				
	Very dissatisfied	dissatisfied	Neither dissatisfied nor satisfied		l		Slightly Important	1	Very Important	Extremely Important
Scenery at this site/area	1	2	3	4	5	1	2	3	4	5
Condition of the natural environment	1	2	3	4	5	1	2	3	4	5

RESPRO9: Why did you decide to use the shuttle service? (Check All That Apply and Circle the Reason
that is Most Important)
☐ I do not know where the visitor sites are located
☐ I do not like to drive in unfamiliar areas
☐ The shuttle bus provides historical information
☐ I am able to relax/view the scenery on the shuttle bus
☐ The cost of fuel
☐ The shuttle bus is environmentally friendly
☐ Other (Please specify:

RESPRO10: Please evaluate the following possible outcomes of riding the shuttle at [site].

	Not at all likely	Slightly likely	Moderately likely	Very likely	Completely likely
Benefiting the environment in the park is;	1	2	3	4	5
Benefiting the environment in general is;	1	2	3	4	5

RESPRO11: On this visit to [SITE], how important are each of the following characteristics or resources to you? (Please select one response for each item)

NOTE: Attributes relevant to the specific SITE under consideration should be inserted.

	Not at all important	Not very Important	Moderately important	Very important	Extremely important	Don't know
Clean air						
Geologic/rock formations						
Scenic drives Scenic views						
Recreational opportunities (hiking, camping, biking, etc.)						
Human/cultural history (cave paintings, arrowheads)						
Solitude						
Sounds of nature						
Plants and animals						
Dark, starry night sky						
Learning/educational opportunities						

RESPRO12: To what extent do you disagree or agree with each statement below regarding climate change as it relates to fish, wildlife and their habitats?

Statements about climate change	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
I am personally concerned about the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
I stay well-informed about the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
I take actions to alleviate the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
We can improve our quality of life if we address the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
There is too much scientific uncertainty to adequately understand how climate change will impact fish, wildlife and their habitats.	1	2	3	4	5
It is important to consider the economic costs and benefits to local communities when addressing the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
Future generations will benefit if we address the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
There has been too much emphasis on the catastrophic effect change on fish, wildlife and their habitats.	t of climat 1	e 2	3	4	5
My experience at this Refuge would be enhanced if the Refuge provided more information about how I can help address the effects of climate change on fish, wildlife and their habitats.	1	2	3	4	5
RESPRO13 : During your visit to [X], were there any recreat participated in that you feel may cause harm to the enviro		ties that yo	ou observed	or	
□ YES □ NO					
If yes, what were they and what was their effect?					

Perception of Soundscape (SOUND)

The questions in this subsection ask about the presence of transportation-related noise and preference (or tolerance) of such noise. These questions also address the environmental goal of Federal Land Management Agencies.

SOL	JND1: While visiting an area such as [site], how important are natural sounds (sounds of birds,
wild	dlife, water, etc., to the enjoyment of your park experience? Please mark only one.
	Not at all Important
	Slightly Important
	Moderately Important
	Very Important
	Extremely Important

SOUND2: We would like to know about the [sounds (such as natural sounds, mechanical sounds, sounds of other visitors, etc.)] you heard in [site] today. Did you notice any natural sounds in [site] today?

If YES: Did you find any of these natu	rai sounds	s pleasing?				
☐ Yes						
□ No						
IF YES: Did you find any of these natu	ıral sound	s annoying?	Please des	scribe the i	natural sound	ls that you
found to be pleasing or annoying. (O	pen-ende	d)				
SOLINDS: On this visit to [site] how	did madar	n counds (tr	eeffic poice	mouding m	aashina airal	200
SOUND3: On this visit to [site], how				_		
construction, etc.) affect your ability	to near ar	na enjoy tne	Tollowing s	ounas? Pi	ease mark (●)	only one
response for each item.			1			1
Ability to hear/enjoy		Did not experience	Deti fron	racted	No effect	Added to
[area-specific list of natural sounds]		experience	IIOII	•	•	•
[area-specific list of cultural/historical so	undsl	•		•	•	•
SOUND4: Did you hear cars, buses, to ☐ Yes - heard ☐ November 1: Least Least 1: Le	rucks, or o	ther motor	vehicles du	ring this vi	sit to [site]?	
☐ No – did not hear						
[IF YES] During this visit to [site], how vehicles annoy you? ☐ Not at all ☐ Slightly ☐ Moderately ☐ Very ☐ Extremely SOUND5 (ASKED FOLLOWING SOUNI your ability to experience each of fol	04): On th	is visit to [si lark only on	te], how did	d the soun for each it	ds from vehic	
	experience	1	acted Iroini	THO CITCUL	, tadea to	
Enjoyment of [site]	•		•	•	•	
Appreciation of the natural quiet						
and sounds of nature at [site]	•		•	•	•	
Appreciation of the historical and						
cultural significance of [site]	•		•	•	•	
Please explain any "detracted from" SOUND6: Did you hear propeller-driv	·	·	•	·	· aircraft durir	ng this visit
to [site]?	p.sai	-, , - 35, .101	- , 0	, 2301		J
☐ Yes – heard						
☐ No – did not hear						

[IF YES]: During this visit to [site],	how mu	ıch, if at al	ll, did sou	unds from airpla	anes, jets, he	licopters or			
other aircraft annoy you?									
☐ Not at all									
☐ Slightly									
☐ Moderately									
□ Very									
☐ Extremely									
SOUND7 (ASKED FOLLOWING SO						craft affect	your		
ability to experience each of follo				1		\neg			
	Did not		Detracted	d No effect	Added to				
	experie	nce t	rom	•	•	_			
Enjoyment of [site]		-	•		•				
Appreciation of the natural quiet		•	•	•	•				
and sounds of nature at [site] Appreciation of the historical									
and cultural significance of [site]		•	•	•	•				
0 1 1									
SOUND8: Did you hear sounds ot ☐ Yes – heard ☐ No – did not hear	her visit	ors made	during th	nis visit to [site]	?				
 [IF YES] During this visit to [site], I □ Not at all □ Slightly □ Moderately □ Very □ Extremely 	how mu	ch, if at all	, did sou	nds other visito	ors made ann	oy you?			
SOUND9 (ASKED FOLLOWING SO	UND8): (On this vis	it to [site	e], how did the	sounds of otl	ner visitors a	affect		
your ability to experience each of following? Mark only one response for each item.									
		Did not		Detracted from	No effect	Added to			
		experienc							
Enjoyment of [site]									
Appreciation of the natural quiet	and								
sounds of nature at [site]									

Appreciation of the historical and	П		
cultural significance of [site]			

Please explain any "detracted from" responses to this question. (Open-ended)

SOUND10: Please indicate how your experience of each of the following items during your visit compared with your expectations. (Check one box for each item)

Amount of time you heard:	I had no expectations	A lot less than expected	Less than expected	About as expected	More than expected	A lot more than expected
Aircraft	0	1	2	3	4	5
sounds of nature	0	1	2	3	4	5
Motor vehicles	0	1	2	3	4	5
Running Water						
Bird song/chatter						
Park Maintenance (trail repair, etc.)						
Explosion						
Wind						
Children						
Electronic devices (e.g., cell phone)						
Large mammal (e.g., deer, etc.)						
Small mammal (e.g., squirrel)						

SOUND11:

For the next question, please

Step 1: Please mark (v) each sound that you heard during your visit to the site today (NOTE: "Comet Falls" or "Clover Lake" will be specified in site-specific

printings of the questionnaire).

Step 2: Under the **ACCEPTABILITY OF SOUNDS** column, please circle one number which best describes how unacceptable or acceptable the sound was for this

location in the park: The scale is on a continuum from: - 4 as very unacceptable, - 2 as slightly unacceptable, 0 as neutral, +2 as slightly acceptable, and + 4 as very acceptable.

Step 3: Under the **PERSONAL INTERPRETATION** column, please circle one number which best describes how pleasing or annoying the sound was to you: The scale

is on a continuum from: -4 as very annoying, - 2 as slightly annoying, 0 as neutral, +2 as slightly pleasing, and + 4 as very pleasing.

Step 4: Under the **EFFECT OF SOUNDS** column, please circle one number which best describes the effect this sound had on your experience: The scale is on a

continuum from: -4 as detracted greatly, - 2 as detracted somewhat, 0 as neutral, +2 as added somewhat, and + 4 as added greatly.

Answer Question A, B, and C about each of the sounds you heard during this visit to [Mount Rainier].

Sounds		a. H soui	ow ac	cepta	ble o	r una	ccept	able v	was th	nis	b. H		uch d	id this	s sou	sound please or annoy			
		Una	ccept	able			Acce	eptab	le		Ann	оу				Please			
	Heard the Sound	Extremely	Very	Moderately	Slightly	Neitral	Slightly	Moderately	Very	Extremely	Extremely	Very	Moderately	Slightly	Neitral	Slightly	Moderately	Very	Extremely
Insect sounds		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Bird song		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Wind		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
People shouting or speaking loudly		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Someone's radio or TV		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Someone's iPod or other audio device		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Someone's cell phone		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Motorcycles in a parking lot		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Motorcycles on a road or highway		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Cars or trucks in a parking lot		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Cars or trucks on a road or highway		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Airplanes (propeller)		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Jets		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Helicopters		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Motorboats or other motorized watercraft		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Engine (unknown)		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4
Park maintenance activities		-4	-3	-2	-1	0	+1	+2	+3	+4	-4	-3	-2	-1	0	+1	+2	+3	+4

Sounds		c. How much did this sound positively add to or negatively detract from your experience?								
		Neg	atively	y detr	act		Posi	tively	add	
	Heard the Sound	Extremely	Very	Moderately	Slightly	Neutral	Slightly	Moderately	Very	Extremely
Insect sounds		-4	-3	-2	-1	0	+1	+2	+3	+4
Bird song		-4	-3	-2	-1	0	+1	+2	+3	+4
Wind	·	-4	-3	-2	-1	0	+1	+2	+3	+4

People shouting or	-4	-3	-2	-1	0	+1	+2	+3	+4
speaking loudly									
Someone's radio or TV	-4	-3	-2	-1	0	+1	+2	+3	+4
Someone's iPod or other	-4	-3	-2	-1	0	+1	+2	+3	+4
audio device									
Someone's cell phone	-4	-3	-2	-1	0	+1	+2	+3	+4
Motorcycles in a parking	-4	-3	-2	-1	0	+1	+2	+3	+4
lot									
Motorcycles on a road or	-4	-3	-2	-1	0	+1	+2	+3	+4
highway									
Cars or trucks in a	-4	-3	-2	-1	0	+1	+2	+3	+4
parking lot									
Cars or trucks on a road	-4	-3	-2	-1	0	+1	+2	+3	+4
or highway									
Airplanes (propeller)	-4	-3	-2	-1	0	+1	+2	+3	+4
Jets	-4	-3	-2	-1	0	+1	+2	+3	+4
Helicopters	-4	-3	-2	-1	0	+1	+2	+3	+4
Motorboats or other	-4	-3	-2	-1	0	+1	+2	+3	+4
motorized watercraft									
Engine (unknown)	-4	-3	-2	-1	0	+1	+2	+3	+4
Park maintenance	-4	-3	-2	-1	0	+1	+2	+3	+4
activities									

SOUND12: Did the amount of man-made sound you experienced at [NPS SITE] cause you to change any of your activities during your visit?

YES	
→ Wha	at did you do differently? (Please check all that apply)
	I made my visit shorter
	I moved to quieter parts of the park
	I chose more remote areas
	I hiked longer trails to avoid crowds
	I chose a camp site farther away from sound sources
	I planned my visit for times early or late in the day
	Other

Topic Area 6: Economic Impact and Visitor Spending/Costs (ECON)

The questions in this section ask how much visitors spent on a visit to a site (in particular transportation costs) as well as questions about transportation-related fees, such as parking fees or shuttle fares. Federal Land Management Agencies will be able to measure their contributions to the economic development at the local, regional, and national levels through the responses collected. Additionally, some questions address the affordability of traveling to and through Federal public lands.

ECON1: In terms of value for the money, how does your transportation experience on this trip compare with other vacation destinations you've visited in the past 5 years?

Transportation:	Much Worse	Worse	Same	Better	Much Better
To [Alaska]	1	2	3	4	5
From [Alaska]	1	2	3	4	5
Within [Alaska]	1	2	3	4	5

ECON2: Please estimate how much you [and your personal group those with whom you shared expenses (e.g., other family members, traveling companions)] spent both inside [SITE] and within the nearby area (within the highlighted area of the enclosed map) during your time in the nearby area.

If you no longer have your receipts, estimate as closely as you can how much you and you [your group] spent. Please enter 0 (zero) if you did not spend any money in a particular category.

OR

☐ Select here if you don't know how much money was spent in the local area.

NOTE: Residents living within the highlighted area of the map should only include expenditures that were directly related to this trip to [SITE].

Expenses	Amount spent in [SITE] and nearby area	Don't know
Park entrance fee	\$	
Gas and oil (auto, RV, boat, etc.)	\$	
Rental cars	\$	
Taxis, shuttles, and public transportation	\$	
Restaurants and bars	\$	
Groceries and convenience foods	\$	
Hotels, motels, resorts	\$	
Specialty lodging (e.g., B&Bs, hostels, cabins, vacation rentals)	\$	
Camping fees (tent, RV)	\$	
Recreation and entertainment expenses (e.g., movies, bowling, miniature golf, etc.)	\$	
Souvenirs, clothing, supplies, other retail	\$	
Equipment rental	\$	
Guides and tour fees	\$	

Other (please list)	\$	
ECON3: For you and any members of your per please record any additional money spent out home (for example, travel or food expenditure)	side of the map area during your tr	· ·
\$		
OR		
☐ Don't know/Not sure		
ECON4: Not including hotel or rental car costs souvenirs, tickets, admissions, tours, rentals, a your immediate traveling party spent during y ☐ Less than \$25 ☐ \$25-\$50 ☐ \$51-\$75 ☐ \$76-\$100 ☐ \$101-\$200 ☐ \$201-\$300 ☐ \$301-\$500 ☐ More than \$500	and other expenses, how much do y	you estimate you and
ECON5: Did you know that if you park in the lot to visit [BLRA]? (Check one box.) ☐ Yes ☐ No, but I would not have parked there any ☐ No, and I would have parked there if I kne	yway	n't have to pay the fee
ECON6: What was the total cost of your perso you returned? \$	nal group's trip to [site] from when	ı you left home until
ECON7: How did the price of gasoline influence ☐ It did not influence my decision to use a sh ☐ It somewhat influenced my decision to use ☐ It completely influenced my decision to use	huttle e a shuttle	ttle?
ECON8: Currently, the entrance fee to [site] is but not to exceed \$X per family. In your opinionly one. □ Too low		

	About right
	Too high
	ON9: Currently no [fee type, e.g., entrance, shuttle, etc.] is charged at [site]. In the future, a [fee type] by be considered, with most [or all] of the funds collected remaining at the [park] to [explanation of
	e uses]. If a fee of \$X were charged in the future, would you and your personal group be willing to pay
it?	Please mark (•) only one
	Yes, likely
	No, unlikely
	Not sure

ECON10: For you and your personal group, please report all expenditures for the items listed below for this visit to the [site] and the surrounding **area** (within X-minute drive). Please write "0" if no money was spent in a particular category.

- a) Please list your personal group's total expenditures inside [site].
- b) Please list your personal group's total expenditures in the surrounding area (within an X-minute drive of [site]).

NOTE: Surrounding area residents should only include expenditures that were directly related to this visit to $\{X\}$.

	(a) Inside [site]	(b) Surrounding area
Hotels, motels, cabins, B&B, etc.	\$	\$
Camping fees and charges	\$	\$
Guide fees and charges	\$	\$
Restaurants and bars	\$	\$
Groceries and takeout food	\$	\$
Gas and oil (auto, RV, boat, etc.)	\$	\$
Other transportation expenses (rental cars, taxis, auto	\$	\$
repairs, but NOT airfare)		
Admission, recreation, entertainment fees		
All other purchases (souvenirs, film,		
books, sporting goods, clothing, etc.)		
Donations		

N11: Please mark each of the goods or services that you purchased or rented during your last ating] trip. (Mark All that Apply)
Boat launching fee
Restaurant or snack bar
Groceries
Beer or other alcoholic beverages
Boat fuel
Bait, tackle, fishing supplies
Boat and/or motor rental
Boat repairs
Campsite, motel, etc.

ECON12: Please tell us how much you sp	ent on the followi	ng items: (a) wh	ile preparing for tl	ne trip or for
trip related expenses on your return, (b)	while traveling to	and from the sit	te, and (c) while at	the site.
Expenditure	(a)	(b)	(c)	
_Auto/RV/boat gas & oil	\$	\$	\$	
_Auto/RV/repair & services	\$	\$	\$	
_Boat repair & services	\$	\$	\$	
_Parking fees & Tolls	\$	\$	\$	
_Boat fares and Ferries (not fishing)	\$	\$	\$	
_Auto/RV/other recreational Vehicle	\$	\$	\$	
_Rental	\$	\$	\$	
_Taxi Fares	\$	\$	\$	
_Bus Fares	\$	\$	\$	
_Package tours	\$	\$	\$	
_Any other bus fare	\$	\$	\$	
_Train Fares	\$	\$	\$	
_Any other train fares	\$	\$	\$	
_Airline Fares	\$	\$	\$	
_Package tours	\$	\$	\$	
_Any other airline fares	\$	\$	\$	
ECON13: How much did you spend in [sp	ecified year] on:			
☐ Boat payments \$				
☐ Boat maintenance \$				
☐ Boat repairs \$				
☐ Boat insurance \$				
· 				

☐ Boating and water sports equipment

ECON14: The table below asks how and where you spent money on your most recent trip. Please estimate how much money you and other members of your group spent in each expense category as well as where the money was spent (at home, on the way, or at the site). Expense Category:

	At home	On the way	During
	preparing for	to and from	your stay
	trip	site	at the site
Trip costs for your car, truck, or RV, such as gas and oil			
Repair cost for your car, truck, or RV			
Trip cost for your boat, such as gas and oil			
Repair costs for your boat or trailer			
Hotel and motel costs			
Private campgrounds (such as KOA)			
Public campgrounds (such as state park)			
Groceries			
Restaurants			
Park entrance fees			
Fishing licenses			
Equipment rental fees			
All other merchandise and trip costs (such as clothing and souvenirs)			

ECON15: Did you spend any money (on food, equipment, gas, etc.) for yourself or other persons in your party? ☐ Yes ☐ No
b) Did you spend any money (on food, equipment, gas, etc.) for yourself or other persons in your party either at [Project Name] or within 30 miles of it (shown as a shaded area on the map)? Yes No
ECON16: Did you spend any money (on food, equipment, gas, etc.) more than 30 miles from [Project Name]? This is area outside of the shaded area on the map. ☐ Yes ☐ No
b) Please include money spent at home in preparation for the trip or during travel to and from the [Project Name] and also include what you spent for yourself or other persons in your party. \$

ECON17: Please indicate how much you spent in each of the following categories on yourself or other persons in your party.

"Hotel, motel, B&B, rental cal Q8a "Other">0] Hotels, motels, cabins, B&I	bin/cottage">0 and/or Q8a "A fr		in Amout Spent more than 30 miles er accommodation">0 and/or Q8 r your seasonal home">0 and/or
"Hotel, motel, B&B, rental cal Q8a "Other">0] Hotels, motels, cabins, B&I	bin/cottage">0 and/or Q8a "A fr		
Q8a "Other">0] Hotels, motels, cabins, B&		iends or relatives home, o	r your seasonal home">0 and/or
[The below row will be sh	B, rental homes		
	own if Q7a "At a campsite">	0 and/or Q8a "Campgro	ound">0]
Campground fees (including	ng hookups)		
-	Restaurants, bars, and other eating and drinking places		
f	Groceries and take-out food, including alcohol and		
	obacco	_ "1	
	ng) will be shown if Q10="Yes Boat fuel and oil	·]	
	aunch fees		
E	Roat repairs/ equipment on this trip only		
C	Other boating related expense		
	g) will be shown if Q16="Yes	"]	
Fishing F	Fishing equipment and cackle		
E	Bait, lures, etc.		
E	Entry fees (e.g., for piers, docks, shore access)		
	Guide fees		
Transportation C	Gas and oil for auto, RV, etc.		
	Airplane/ bus/ train tickets		
	Attractions, entertainment, and recreation fees		
S	Sporting goods		
Other Expenses - clothing,			
etc.	did you and other people i		on this entire trip, from the

	Gaso	line and oil	\$	
	Local	Transportation (buses, shuttles, etc.)	\$	
	Entry	, parking, or recreation use fees	\$	
EC(<mark>DN20</mark> :	Did you pay an entrance fee?		
	YES			
\Box	NO			
	I pur	chased and used a separate pass		
		On this visit, which one of the followin Please select⊠one.	ng entrance fees applied to you [and your personal	
	☐ DID NOT PAY A FEE OR USE A PASS TO ENTER [X]			
		7 DAY ENTRANCE FEE (\$10/vehicle or	\$3/individual)	
		PASS (Golden Eagle Pass, Annual [SITE Pass)	E] Park Pass, Golden Age Pass, Golden Access	
		FEE INCLUDED IN TOUR PACKAGE		
		DON'T KNOW		
		OTHER (Please specify)		
		Did you or anyone in your personal groals, some lodging, and/or some transp	oup purchase any package tours that included at least ortation while on this trip?	
	YES NO			
ECC	<mark>DN23</mark> :	What was the total length of your pac	kage tour(s)? #days	
ECC	<mark>DN24</mark> :	What was the total cost per person for	r the package tour(s)? \$per person	
ECC	<mark>DN25</mark> :	How many people in your personal gro	oup were on the package tour(s)? #people	

ECON26: Which of the following were included in the package tour(s) as part of your visit to [SITE] and the nearby area (within the highlighted area of the enclosed map)? Please select **I** all that apply.

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	Items included in your
	package tour(s) as part of
	your visit to [SITE] and
	nearby area
Local Air transportation	
Local Ground transportation	
Local Water transportation	
Local Lodging	
Meals	
Guide services	
Fees (e.g., fishing or hunting licenses)	
Gear (e.g., camping equipment, bikes, kayaks)	
Admission to events or attractions	
Other (please specify):	