Positive Health Check Evaluation

Aim 2: Implementation Analysis
Instrument: Clinic Staff Survey

Data Collection Details:
- Participant(s): The exact persons completing the survey will be determined with the project coordinator based on who will provide the best information. This could include some PHC staff and other clinic staff affected by the implementation.
- Frequency of Data Collection: Every 3 months
- Participant Time Required: 15 minutes

Thank you for taking this online survey. Please note that when completing this survey, 'PHC project staff implementing PHC' refers to staff involved in the project whether they are involved day to day (such as the coordinator, data manager or outreach coordinator) or periodically (such as the clinic champion). Additionally, when asked about 'clinic staff', please consider all those employed by the clinic such as health care providers and administrative support staff.

Section A.

Implementation Climate and Implementation Readiness

These questions are asking about your clinic's organizational climate and readiness for implementing Positive Health Check. When answering these questions, please think about your overall impressions related to implementing Positive Health Check.

QA1. During the past 3 months, PHC project staff implementing PHC...

	Strongly Disagree 1	Disagree 2	Neither Agree nor Disagree 3	Agree 4	Strongly Agree 5	Don't Know 6
...were expected to enroll a certain number of patients in Positive Health Check study	O	O	O	O	O	O
...were expected to help the clinic meet its goals for implementing Positive Health Check	O	O	O	O	O	O
... got the support they need to identify potentially eligible patients for Positive Health Check.	O	O	O	O	O	O
...got the support from clinic management they need to use Positive Health Check with eligible patients.	O	O	O	O	O	O
...received recognition for helping eligible patients use Positive Health Check.	O	O	O	O	O	O
...received appreciation for using Positive Health Check with eligible patients.	O	O	O	O	O	O
...had tension with other staff due to implementing PHC.	O	O	O	O	O	O

QA2. During the past 3 months, PHC project staff implementing PHC...

	Strongly Disagree 1	Disagree 2	Neither Agree nor Disagree 3	Agree 4	Strongly Agree 5	Don't Know 6
... want to implement this intervention.	O	O	O	O	O	O
... are committed to implementing this intervention.	O	O	O	O	O	O
... understand the benefits to patients for implementing PHC.	O	O	O	O	O	O
...are motivated to implement this intervention	O	O	O	O	O	O

	Strongly Disagree 1	Disagree 2	Neither Agree nor Disagree 3	Agree 4	Strongly Agree 5	Don't Know 6
... will do whatever it takes to implement this intervention.	O	O	O	O	O	O
... feel confident that they can keep track of progress in implementing this intervention.	O	O	O	O	O	O

	Strongly Disagree 1	Disagree 2	Neither Agree nor Disagree 3	Agree 4	Strongly Agree 5	Don't Know 6
… feel confident that the clinic management can keep staff invested in implementing this intervention.	O	O	O	O	O	O
… feel confident that they can coordinate tasks so that implementation goes smoothly.	O	O	O	O	O	O
… feel confident that the organization can support staff as they adjust to implementing this intervention.	O	O	O	O	O	O
…feel confident that they can keep implementing this intervention according to protocol.	O	O	O	O	O	O
…feel confident that they can handle the challenges that might arise in implementing this intervention.	O	O	O	O	O	O

| ...feel confident that they can manage implementing this intervention in a busy clinic environment with multiple competing demands | ○ | ○ | ○ | ○ | ○ | ○ |

QA3.

To what extent during the last 3 months did PHC project staff implementing PHC have...

	Strongly Disagree 1	Disagree 2	Neither Agree nor Disagree 3	Agree 4	Strongly Agree 5	Don't Know 6
...necessary training to implement this intervention?	○	○	○	○	○	○
...necessary knowledge to implement this intervention?	○	○	○	○	○	○
...necessary skills to implement this intervention?	○	○	○	○	○	○
...necessary staff time to implement this intervention?	○	○	○	○	○	○

	Strongly Disagree 1	Disagree 2	Neither Agree nor Disagree 3	Agree 4	Strongly Agree 5	Don't Know 6
...necessary clinic IT support to implement this intervention?	○	○	○	○	○	○
...necessary support from the CDC Help Desk to implement this intervention?	○	○	○	○	○	○
...necessary support from the RTI Clinic Liaison to implement this intervention?	○	○	○	○	○	○
...other resources necessary to implement this intervention?	○	○	○	○	○	○

Section B.

PHC Patient Outreach

The following questions are about the patient outreach portion of implementing Positive Health Check. This includes: using the PHC outreach protocol to get patients into the clinic.

QB1.

During the past 3 months, to what extent did PHC project staff implementing PHC believe the PHC Patient Outreach process...

	Not at All 0	1	2	3	Highest Extent Possible 4	Don't Know 5
...fit your clinic workflow?	O	O	O	O	O	O
...fit your clinic values?	O	O	O	O	O	O
...fit your clinic treatment philosophy?	O	O	O	O	O	O
...was accepted by staff within your clinic?	O	O	O	O	O	O
...was well-matched to your clinic environment?	O	O	O	O	O	O
...had an impact on improving the patient experience within your clinic?	O	O	O	O	O	O

PHC Onboarding

The following questions are about the onboarding portion of implementing Positive Health Check. This includes: inviting patients to use the intervention; giving patients the tablet, headphones, and patient ID card with their user ID and temporary password; assisting patients with logging into the intervention; and logging which device is given to which patient.

QC1.

During the past 3 months, to what extent did PHC project staff implementing PHC believe the PHC Onboarding process…

	Not at All 0	1	2	3	Highest Extent Possible 4	Don't Know 5
…fit your clinic workflow?	O	O	O	O	O	O
…fit your clinic values?	O	O	O	O	O	O
…fit your clinic treatment philosophy?	O	O	O	O	O	O
…was accepted by staff within your clinic?	O	O	O	O	O	O
…was well-matched to your clinic environment?	O	O	O	O	O	O
…had an impact on improving the patient experience within your clinic?	O	O	O	O	O	O

Section D:

The following questions are about the delivery portion of implementing Positive Health Check. This includes: how, when and where patients use Positive Health Check; and collecting tablets back from patients.

QD1.

During the past 3 months, to what extent did PHC project staff implementing PHC believe that PHC as an intervention…

	Not at All 0	1	2	3	Highest Extent Possible 4	Don't Know 5
…fit your clinic workflow?	○	○	○	○	○	○
…fit your clinic values?	○	○	○	○	○	○
…fit your clinic treatment philosophy?	○	○	○	○	○	○
…was accepted by staff within your clinic?	○	○	○	○	○	○
…was well-matched to your clinic environment?	○	○	○	○	○	○
…had an impact on improving the patient experience within your clinic?	○	○	○	○	○	○

Handout Printing and Delivery

The following questions are about the off-boarding portion of implementing Positive Health Check. This includes: printing the handout; delivering the handouts; and logging handout delivery in the CWA.

QE1.

During the past 3 months, to what extent did PHC project staff implementing PHC believe the PHC Off-Boarding process…

	Not at All 0	1	2	3	Highest Extent Possible 4	Don't Know 5
…fit your clinic workflow?	○	○	○	○	○	○
…fit your clinic values?	○	○	○	○	○	○
…fit your clinic treatment philosophy?	○	○	○	○	○	○
…was accepted by staff within your clinic?	○	○	○	○	○	○
…was well-matched to your clinic environment?	○	○	○	○	○	○
…had an impact on improving the patient experience within your clinic?	○	○	○	○	○	○

Clinic Web Application

The following questions are about the clinic web application and its features including: the ability to generate passwords, track patients using the tool, and generate reports.

QF1.

During the past 3 months, to what extent did PHC project staff implementing PHC believe the clinic web application...

	Not at All 0	1	2	3	Highest Extent Possible 4	Don't Know 5
...fit your clinic workflow?	O	O	O	O	O	O
...fit your clinic values?	O	O	O	O	O	O
...fit your clinic treatment philosophy?	O	O	O	O	O	O
...was accepted by staff within your clinic?	O	O	O	O	O	O
...was well-matched to your clinic environment?	O	O	O	O	O	O
...had an impact on improving the patient experience within your clinic?	O	O	O	O	O	O

Section G. **Participant Background**

QG1.

Today's date: mm/dd/yyyy

[ ]

QG2. What is your age?

[ ]

QG3. What is your gender identity?

○ Male
○ Female
○ Transgender Male-to-Female
○ Transgender Female-to-Male
○ Other:
[ ]

QG4. Do you consider yourself to be Hispanic or Latino?

○ Yes
○ No

QG5. What is your race? (Select all that apply)

☐ American Indian/Alaska Native
☐ Asian
☐ Native Hawaiian or Other Pacific Islander
☐ Black or African American
☐ White

QG6. What is your highest degree?

○ High school or equivalent
○ Associate's degree
○ Bachelor's degree
○ Master's degree
○ Doctoral degree or equivalent

QG7. What is your role on the Positive Health Check project? (Select all that apply)

- ☐ Clinic Champion
- ☐ Project Coordinator
- ☐ Data Manager
- ☐ Outreach Coordinator
- ☐ Clinician (Please specify:)
  [   ]
- ☐ Not involved in implementing PHC
- ☐ Other:
  [   ]

QG8. What is your role within your clinic? (Select one)

- ○ Clinic Director
- ○ Pharmacist/Pharmacy staff
- ○ Case manager
- ○ Social Worker
- ○ Peer/Peer-volunteer
- ○ Physician
- ○ Nurse
- ○ Nurse practitioner
- ○ Physician Assistant
- ○ Psychologist (PhD)
- ○ Master's level counselor (eg., MSW, MA Psychologist)

- ○ Substance abuse counselor
- ○ Volunteer (non-peer)
- ○ Front desk staff
- ○ Other:
  [   ]

QG9. How long have you worked in your current profession?

Years   [   ]

Months   [   ]

QG10. How long have you worked at your current organization?

Years   [   ]

Months   [   ]